

Owner of Action Process

ሱሲ ኢንሹራንስ (ስ.ማ) LUCY INSURANCE (S.C)

Date: 04/08/2025

Maintenance Request Form

| Division: | | Department: | | Branch: Head Of | fice | | |
|---|---------------------|-------------|--|-----------------|--------------------------|--------------------|--|
| Ser No. | Description of Item | Tag No. | Type of Problem | | Date Problem Detected | Action Required | |
| 1 | System login issue | | System is not logging in (o maintenance form attachm | | 04/08/2025 | | |
| Requested by Approved by | | | | | | | |
| Name: | | | | Name: | | | |
| Signature: | | | | Signature: | | | |
| | | | | | | | |
| Action Taken by HR & Logistics Division | | | | | | | |
| ☐ Request Approved ☐ Rejected | | | | | | | |
| Description of Corrective Action taken: | | | | | | | |
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