

# Aarsh Patel

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### **Education**

**Concordia University** 

Montreal, QC

Bachelor of Computer Science

Expected Graduation, Aug 2027

- GPA: 4.11/4.3
- **Concentration:** Software Development, Algorithm Design & Analysis, Computer Architecture, Mathematical Foundations of Computing
- Coursework: Object-Oriented Programming, Data Structures, Algorithms, Computer Systems, Probability & Statistics, Discrete Mathematics, Digital Logic

Sheridan College

Brampton, ON

Diploma in Computer System Technician

Jan 2019 - Aug 2020

- **Concentration:** Database Systems, Networking & Security, Web & Mobile Technologies, System Architecture, Human-Computer Interaction, Project Management
- Coursework: Web Development, Databases, IT Project Management, Security, Linux/UNIX, Software Design, Mobile Apps, UI/UX, Networking

### **Projects**

Chat Bot github/chatbot

- Developed a chatbot using Python and PyQt6, integrating API calls for dynamic responses.
- Processes API responses within 200ms, ensuring fast interaction.
- Strengthened skills in object-oriented programming, handling API requests, and GUI development.

### **Webcam Detection Program**

github/webcamDetectionProg

- Detects motion with an accuracy of 85-90% under good lighting conditions.
- Built a motion detection system using OpenCV to capture and analyze video frames for movement.
- Enhanced understanding of computer vision, real-time processing, and multithreading in Python through email automation with smtplib.

News Links Emailer github/newsApiProg

- Fetches 20+ news articles per request from multiple sources.
- Automated news retrieval using News API and email dispatch with PythonAnywhere.
- Improved proficiency in web scraping, automation, and email handling while working with APIs, environment variables, and task scheduling.

### **Experience**

# Cyber Security Hackathon @HACK

Montreal, QC

March 2025

- Competed in Capture the Flag challenges, solving security puzzles in steganography and web exploitation.
- Developed teamwork, pattern recognition, and hands-on experience with cybersecurity tools.

#### **Customer Service Advisor**

Riverview, NB

Concentrix

Jan 2021 - Dec 2023

- Resolved account issues, processed KYC, and managed disputes, including refunds and fraud prevention.
- Assisted customers with transactions, product inquiries, orders, and device warranties.
- Monitored stock levels, ensured product availability, and tracked shipments for timely delivery.

#### Skills

Programming: Java, Python, HTML/CSS, SQL

Technologies: Figma, Canva, Git, Firebase, Wordpress

Platforms: MacOS, Windows