CITY ANALYSIS & CITIZEN SERVICES AI

Project Documentation

1.Introduction

- Project title : CITIZEN AI
- Team member : AARTHI B
- Team member : DIVYA DHARSHINI N
- Team member : DIVYA M
- Team member : DEVADHARSHINI L

2.Project overview

- Purpose:

The purpose of Citizen AI is to build a smart platform that empowers citizens to access government services quickly and efficiently. It seeks to simplify complex procedures and make public services more user-friendly. By integrating multilingual support, it ensures inclusivity and reaches diverse communities. The system emphasizes security and data privacy to establish trust among users. It also aims to promote transparency by delivering accurate and verified information. Through automation, Citizen AI reduces manual workload and improves operational efficiency. The platform provides unbiased and timely responses to enhance citizen satisfaction. Ultimately, its purpose is to strengthen the relationship between citizens and the government through technology-driven engagement.

- Features:

Conversational Interface

Key Point: A user-friendly chatbot that enables natural interactions.

Functionality: Citizens can ask questions in simple language through text or voice, and the system responds instantly with accurate, relevant information.

Policy Summarization

Key Point: AI-driven summaries of government policies for easy understanding.
Functionality: The system condenses lengthy and complex policy documents into simple, clear summaries, helping citizens quickly grasp key rules, benefits, and requirements.

Eco-Tip Generator

Key Point: AI-powered suggestions to promote eco-friendly practices.
Functionality: The system analyzes user activities and provides personalized environmental tips, encouraging sustainable habits like energy saving, waste reduction, and eco-conscious living.

Citizen Feedback Loop

Key Point: A system for collecting and analyzing citizen feedback.
Functionality: Citizens can share their experiences and suggestions, and the AI processes this input to provide insights that help improve government services and decision-making.

KPI Forecasting

Key Point: Predictive analysis of key performance indicators.
Functionality: The system uses AI models to forecast service efficiency, citizen engagement, and resource utilization, helping governments plan proactively and make data-driven decisions.

Anomaly Detection

Key Point: Identification of unusual patterns in data and services.
Functionality: The system monitors government operations and citizen interactions to detect irregularities, fraud, or errors, ensuring timely corrective actions and enhanced service reliability

Multimodal Input Support

Key Point: Flexible interaction through multiple input modes.
Functionality: Citizens can engage with the system using text, voice, or image-based inputs, allowing diverse users to access services in the way that suits them best.

Streamlit or Gradio UI

Key Point: Interactive and user-friendly web interface for AI services.
Functionality: The system leverages Streamlit or Gradio to provide a responsive dashboard where citizens can interact with AI tools, visualize outputs, and access services seamlessly.

3. Architecture

Frontend (Streamlit)

The frontend built with Streamlit provides a responsive and interactive interface for citizens. Users can engage with AI services through dashboards, forms, and real-time visualizations, ensuring smooth navigation and accessibility across all devices.

Backend (FastAPI)

The backend developed with FastAPI ensures efficient handling of data processing, business logic, and AI model execution. It manages requests from the frontend, communicates with databases, executes AI computations, and maintains seamless interaction between all system components.

LLM Integration (IBM Watsonx Granite)

The LLM integration with IBM Watsonx Granite enables advanced AI capabilities for Citizen AI, allowing the system to understand and respond to complex queries. It processes natural language inputs, generates accurate responses, and continuously improves through learning from new data.

Vector Search (Pinecone)

The Vector Search integration with Pinecone allows Citizen AI to perform fast and accurate semantic searches across large datasets. It enables the system to retrieve relevant information, match user queries with contextually similar data, and deliver precise results efficiently.

ML Modules (Forecasting and Anomaly Detection)

The ML modules for forecasting and anomaly detection enable Citizen AI to predict trends and identify unusual patterns in data. These modules help the system provide proactive insights, detect errors or irregularities, and support data-driven decision-making for improved service delivery.

4. Setup Instructions

Prerequisites

To set up Citizen AI, you need Python 3.9 or later installed on your system, along with pip and virtual environment tools for managing dependencies. API keys for IBM Watsonx Granite and Pinecone are required to enable AI functionalities and vector search capabilities. Additionally, a stable internet connection is necessary to access cloud services and download necessary packages. Ensuring these prerequisites will allow a smooth installation and proper functioning of the system.

Installation Process

To install Citizen AI, create and activate a virtual environment, then use pip to install all required libraries. Configure the system with API keys for IBM Watsonx Granite and Pinecone, and ensure a stable internet connection. Finally, run a test script to verify that all modules and integrations are working correctly.

5. Folder Structure

The Citizen AI project is organized into the following main folders:

1. frontend/ – Contains Streamlit UI code and dashboard components.
2. backend/ – Includes FastAPI server code and business logic.
3. ml_modules/ – Houses machine learning models for forecasting and anomaly detection.
4. llm_integration/ – Code for IBM Watsonx Granite integration and prompts.
5. vector_search/ – Pinecone integration and search utilities.
6. config/ – Configuration files, including API keys and environment settings.
7. data/ – Sample datasets, training data, and processed files.
8. tests/ – Unit and integration test scripts.
9. requirements/ – Python requirements files and dependency listings.

docs/ – Project documentation, setup guides, and manuals.

6. Running the Application

To run Citizen AI smoothly, follow these steps:

1. Activate the virtual environment where dependencies are installed.
2. Start the FastAPI backend server to handle requests and AI processing.
3. Launch the Streamlit frontend to open the interactive user interface.
4. Ensure API keys for IBM Watsonx Granite and Pinecone are properly configured.
5. Test AI features such as LLM queries, vector search, and ML modules.

Monitor logs for any errors and confirm that all components are functioning correctly.

Frontend (Stream lit):

The frontend of Citizen AI is built using Streamlit, providing an interactive and user-friendly interface. Users can access AI features through dashboards, forms, and real-time visualizations. It ensures smooth navigation, responsive design, and compatibility across devices. The interface allows seamless interaction with backend services and AI modules, making the platform accessible to all citizens.

Backend (Fast API):

The backend of Citizen AI is developed using FastAPI to handle requests efficiently and execute business logic. It processes data from the frontend, interacts with databases, and manages AI computations. FastAPI ensures high performance, scalability, and smooth communication between all system components. The backend also supports integration with external APIs and cloud services for AI functionalities.

6. API Documentation

The Citizen AI API documentation provides clear instructions for using all available endpoints:

1. Lists all REST API endpoints for backend services.
2. Explains request methods, required parameters, and expected responses.
3. Includes authentication details and usage of API keys.
4. Provides sample requests and responses for testing purposes.
5. Describes error codes and troubleshooting tips.
6. Offers guidance on integrating frontend and AI modules with the backend.

8.Authentication

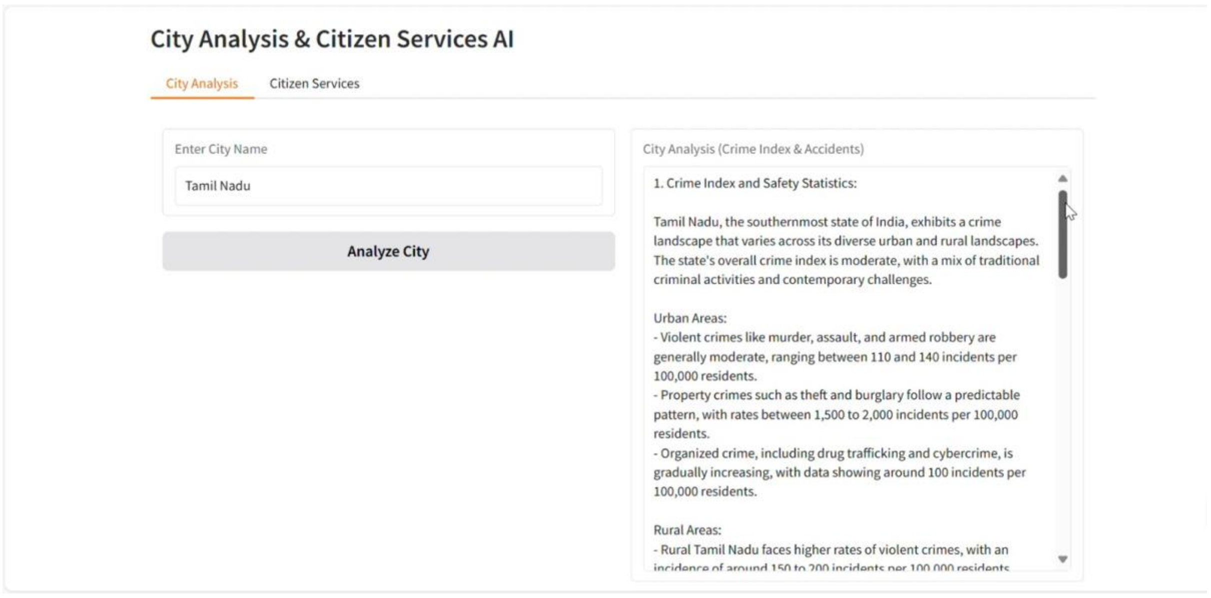
Citizen AI uses secure authentication mechanisms to protect user data and system access. Users and services must provide valid API keys or tokens to interact with the backend. The system verifies credentials before processing requests, ensuring that only authorized users can access AI features and sensitive information. Authentication also supports role-based access control to manage permissions for different types of users.

10.User Interface

The Citizen AI user interface is designed to be intuitive and easy to navigate for all citizens. It presents AI features through dashboards, forms, and interactive elements, allowing users to access services quickly. The interface supports responsive design for desktops and mobile devices, ensuring a consistent experience. Real-time feedback and visualizations help users understand AI outputs effectively.

10.Testing

Citizen AI undergoes thorough testing to ensure reliability and performance. Unit tests validate individual components, while integration tests check the interaction between frontend, backend, and AI modules. The system is also tested for API responses, data processing, and ML model outputs. User acceptance testing ensures that the platform meets citizen needs. Performance and load testing verify scalability and stability under high usage.



City Analysis & Citizen Services AI
City Analysis
Citizen Services
Enter City Name
Analyze City
City Analysis (Crime Index & Accidents)

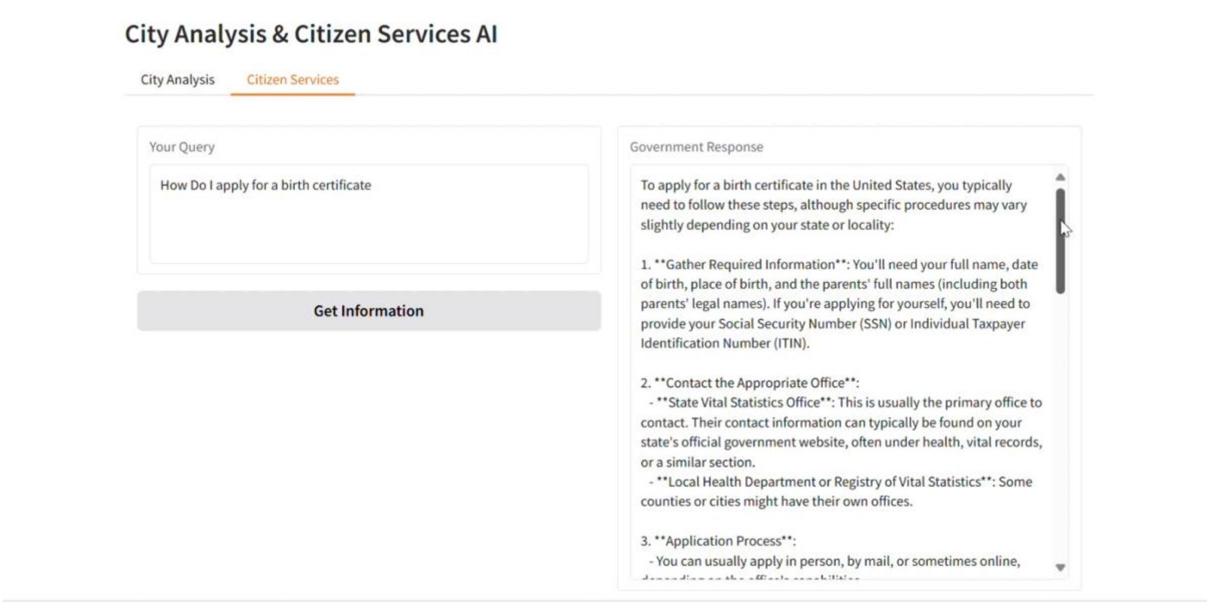
Tamil Nadu

1. Crime Index and Safety Statistics:

Tamil Nadu, the southernmost state of India, exhibits a crime landscape that varies across its diverse urban and rural landscapes. The state's overall crime index is moderate, with a mix of traditional criminal activities and contemporary challenges.

Urban Areas:
- Violent crimes like murder, assault, and armed robbery are generally moderate, ranging between 110 and 140 incidents per 100,000 residents.
- Property crimes such as theft and burglary follow a predictable pattern, with rates between 1,500 to 2,000 incidents per 100,000 residents.
- Organized crime, including drug trafficking and cybercrime, is gradually increasing, with data showing around 100 incidents per 100,000 residents.

Rural Areas:
- Rural Tamil Nadu faces higher rates of violent crimes, with an incidence of around 150 to 200 incidents per 100,000 residents



How Do I apply for a birth certificate

To apply for a birth certificate in the United States, you typically need to follow these steps, although specific procedures may vary slightly depending on your state or locality:

1. **Gather Required Information**: You'll need your full name, date of birth, place of birth, and the parents' full names (including both parents' legal names). If you're applying for yourself, you'll need to provide your Social Security Number (SSN) or Individual Taxpayer Identification Number (ITIN).

2. **Contact the Appropriate Office**:
  - **State Vital Statistics Office**: This is usually the primary office to contact. Their contact information can typically be found on your state's official government website, often under health, vital records, or a similar section.
  - **Local Health Department or Registry of Vital Statistics**: Some counties or cities might have their own offices.

3. **Application Process**:
  - You can usually apply in person, by mail, or sometimes online,