# **Phase 2: Innovation & Problem Solving**

**Title: Root Cause Analysis for Equipment** 

## **Innovation in Problem Solving**

The objective of this phase is to explore and implement innovative solutions to the problem identified in the first phase. In this case, we aim to address the healthcare accessibility issue through creative approaches and modern technology like AI, IoT, and data science.

#### **Core Problems to Solve**

### 1. Inadequate Maintenance

- Preventive maintenance not performed or poorly executed
- Maintenance schedules ignored or not based on actual equipment condition

#### 2. Human Error

- Improper operation by personnel
- Incomplete or incorrect maintenance work

### 3. Design or Engineering Flaws

- Equipment not suitable for the operating environment
- Undersized or over-complicated components

### 4. Poor Quality Control

- Substandard components or materials used
- Manufacturing defects

## **Innovative Solutions Proposed**

# 1. Predictive Maintenance Using IoT Sensors

#### **Solution Overview:**

Shift from reactive or scheduled maintenance to real-time monitoring and prediction of failures using Internet of Things (IoT) sensors.

Innovation: Enables early detection of anomalies and Prevents unplanned downtime and Reduces unnecessary preventive maintenance

## **Technical Aspects:**

- Sensors for vibration, temperature, current, oil quality
- Edge devices for data collection
- Cloud platforms for data analytics

# 2. AI-Powered Failure Pattern Recognition

## **Solution Overview:**

Use historical failure data and AI algorithms to predict when and how equipment is likely to fail.

Innovation: Automates analysis of complex, high-volume maintenance data and Learns and adapts over time to improve prediction accuracy

## **Technical Aspects:**

- Machine learning models (classification, regression, time-series)
- Data pipelines for equipment logs, sensor data, maintenance history
- Tools:sensorFlow, Scikit-learn, IBM Maximo APM

# 3. Digital Twin Technology

### **Solution Overview:**

Create a digital replica of physical equipment for simulation, diagnostics, and failure forecasting.

Innovation: Enables real-time virtual testing of performance and Helps predict issues before they happen in the real world

### **Technical Aspects:**

- 3D CAD models
- Real-time sensor data integration
- Simulation engines (ANSYS, Siemens NX)

# 4. Modular Equipment Design

Redesign equipment with standardized, easily replaceable modules.

## **Innovation: Reduces repair time drastically**

## **Technical Aspects:**

- Standardized connection interfaces
- Plug-and-play components
- 3D-printed or CNC-manufactured parts for rapid prototyping

## Implementation Strategy

## 1. Assessment & Planning Phase

Begin by auditing existing maintenance practices and equipment performance to identify high-failure assets and set clear improvement goals. Engage key stakeholders from maintenance, engineering, IT, and operations to align expectations and define priorities.

#### 2. Solution Selection & Customization

Select the most appropriate innovative solutions based on feasibility, cost-benefit analysis, and critical equipment needs. Customize tools like IoT sensors, AI models, or AR systems to match your operational environment and technical constraints.

#### 3. Technology Integration & Infrastructure Setup

Install and configure the necessary hardware and software components, such as sensors, gateways, and cloud platforms. Ensure integration with existing systems like SCADA, CMMS, and ERP while maintaining network security and data integrity.

## **Challenges and Solutions**

- Resistance to Change: Involve end-users early in the process, offer hands-on training, and highlight how the changes make their jobs easier or safer. Identify and empower "change champions" within the team to lead by example.
- High Initial Investment: Start with pilot projects to demonstrate ROI on critical equipment.
  Use cost-benefit analysis to prioritize areas with the highest potential savings from reduced downtime and failures.
- Integration with Existing Systems: Choose solutions that support open APIs and standards.
  Work with IT and vendors to ensure compatibility and plan phased integrations to minimize disruption.

## **Expected Outcomes**

- 1. Identification of the True Cause of Failure: The root cause of the equipment failure is clearly identified, preventing the issue from being misdiagnosed or just treated temporarily.
- 2. Prevention of Recurrence: Implementing corrective actions based on the root cause ensures that the failure won't happen again.
- 3. Improved Equipment Reliability: After addressing the root cause, the equipment's reliability should improve. The equipment will operate more smoothly, and the frequency of unexpected breakdowns or failures should decrease.
- 4. Cost Savings: Addressing the root cause and implementing preventive measures reduces the need for costly repairs, emergency fixes, or replacements of larger parts.

## **Next Steps**

- 1. Implement Corrective Actions: After identifying the root cause, the first step is to implement corrective actions. For example, if the issue was a worn-out fan belt, the fan belt should be replaced immediately.
- 2. Communicate Findings and Actions: Share the findings of the RCA and the corrective actions taken with all relevant teams, including operators, maintenance staff, and supervisors.
- 3. Monitor the Equipment: In the short term, closely monitor the equipment to ensure that the issue has been resolved and that there are no new failures or malfunctions.