

## ⑤ Passport Automation System

### 1. Introduction

#### 1.1 Purpose

To digitize & simplify the process of applying, renewing & tracking passports. It ensures faster service delivery.

#### 1.2 Scope

Will manage application submission, document verification, appointment scheduling, police verification & passport issue/renewal.

#### 1.3 Overview

It provides notifications & tracking via SMS/Email.

### 2. General Description

The system acts as centralized online platform for passport-related services. It maintains a secure database of applicant & passport details.

### 3. Functional Requirements

3.1 User Registration & Login

3.2 Application Management

3.3 Appointment Scheduling

3.4 Police Verification

3.5 Payment Gateway

4. Interface Requirements

4.1 UI: Web/Mobile based

4.2 Hardware Interface: Biometric Scanners

4.3 Software Interface: Payment APIs

5. Performance Requirements

5.1 Must handle at least 5000 concurrent applications

5.2 99.99% uptime

6. Design Requirements

6.1 Modular Design

6.2 Secure role-based access control

6.3 Scalable

7. Non-Functional Attributes

7.1 Security

7.2 Reliability

7.3 Usability

7.4 Scalability

8. Preliminary Schedule & Budget

Phase	Duration	Estimated Cost
Requirement Analysis	3 weeks	\$ 4,000
System Design	4 weeks	\$ 5,000
Development	12 weeks	\$ 10,000
Testing	6 weeks	\$ 5,000
Deployment	3 weeks	\$ 3,000
Total	28 weeks	\$ 27,000