

MP Lab 1

Problem Statement

Public misconduct and violations often go unreported due to the lack of an easy, accessible and accountable reporting mechanism. Current systems are ~~neither~~ ^{either} inefficient, slow or lack transparency. Citizens need a real time platform to document, report, and track complaints regarding improper actions in public spaces, ensuring swift action by authorities.

Overview of The application

The application acts as a public complaint platform where users can report improper actions or violence occurring in public spaces. Through this app users can ~~click~~ upload photos via their mobile phone, describe the incident and send the info. directly to the concerned authorities.

The app emphasizes transparency, accountability, and ease of reporting enabling quick action against public misconduct or violations.

Pros of The application

1. Real Time Reporting
2. Provides Evidence based Complaints.
3. Empowering citizens

Cons of the application

1. False Reporting
2. Potential misuse
3. Resource Intensity

Features of the app

1. Real time Complaint
2. Live location capture
3. Allows users to describe the event (misconduct) happening
4. ~~Re~~

Similar apps and how they differ

1. Beechtree fix: Focuses on infrastructure issues (e.g. potholes, broken streetlight).
2. Citizen App: Provides crime alerts but lacks direct complaint ~~stage~~ submission.

Conclusion: the public complaint app empowers citizen to report misconduct efficiently with photo/video evidence, GPS tracking and direct submission to authorities.

While challenges like privacy and false reporting may be concerned, they can be mitigated with strong security and verification measures.

This app can enhance public safety, civic management making communities safer and more accountable.