

## IA2 assignment –C05 Questions

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Ex 1 Find the average number of customers in the system and in the queue if the system is (M/M/1/ $\infty$ ) and  $\mu = 15, \lambda = 10$

Ex 2 Find service utilization factor, the average waiting time per customer in the queue and in the system for (M/M/1/ $\infty$ ) model if  $\mu = 15, \lambda = 9$  per hour. Also find the probability that (i) a customer has to wait in the system (ii) there are more than 8 customers in the system.

Ex 3 Find the traffic intensity of the system (M/M/1/ $\infty$ ) model if  $\mu = 11$  per hour,  $\lambda = 8$  per hour. Also find the probability that a customer has to wait for more than 20 minutes to be out of the service station.

Ex 4 A customer arrives at a clinic according to a poisson process with a mean interval of 25 minutes. The doctor needs on an average 20 minutes for a patient to examine. Find

- (i) the expected number of patients in the clinic and in the queue
- (ii) percentage of patients who are not required to wait
- (iii) on an average how much time is spent by a patient in the clinic
- (iv) the doctor will appoint another doctor if the patient's time in the clinic exceeds 2 hours. How much must the rate of arrivals increase so that another doctor is appointed?
- (v) average time a patient has to be in queue before the doctor examines him.
- (vi) probability that the total waiting time of patient in the system is greater than 1 hour.
- (vii) percentage of patients who have to wait before they are called by the doctor for examination
- (viii) probability that there are more than 4 patients in the queue
- (ix) it is desired that fewer than 5 patients are in the queue for 99% of the time. How fast the service rate should be?