

JESSICA CLAIRE

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PROFESSIONAL SUMMARY

[Job Title] with an outstanding background in customer service, sales and banking. Addresses all questions and concerns with customer satisfaction in mind. Motivated banking professional possessing a strong commitment to quality customer service coupled with superb communication skills. Builds customer loyalty by effectively resolving problems and quickly processing transactions.

SKILLS

- Customer-oriented
- High level of accuracy
- Strong customer relations
- High level of accuracy
- Customer-oriented
- Strong interpersonal skills

WORK HISTORY

05/2007 to Current **online banking specialist**

Midfirst Bank – Midwest City, OK

as an online specialist i assisted customers trouble shoot their online profiles. I also suggested pnc products that would benefit them by first reviewing their accounts and offering upgrades or new products.

EDUCATION

did not graduate

High School Diploma: economics

university of virginia - Charlottesville, VA