

## Fast Food Crew Member

## Experience

2011-12 *Pizza Hut, New York, NY*

- Managed and coached phone and online orders for clients.
- Influenced dining guests' beverage-pairing decisions.
- Instituted customer promotional survey to assess food demand.

- Identified cold storage solution which led to a cost reduction of 17%
- add one line

2009-12 Home Depot, New York, NY

- Prepared and promoted weekly paint specials to guests.
- Influenced customers with paint-pairing decisions based on palette.

- Instituted monthly color promotions which raised sales by 37%

## 2016-09 - Universitat Politècnica de Catalunya, Barcelona, Spain

- BA in Food Engineering
- Expected Graduation in 2020

- Honors Diploma
- Graduated in 2004

2013-05 - Volunteer Kitchen Staff

2014-09 Astoria, NY

Volunteered in fast-paced kitchen at local homeless shelter.

2010-08 - Cashier

**2010-11** *Doctors without Border Collies*

Volunteered at cash register for non-profit fundraiser.

**2016-08** Passed five-year food safety certification.

Volleyball - member of local league for over four years.

Avid gardener and botanist.

### Address

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**Phone**

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## E-mail

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## Date of birth

1989-04-02

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## POS Operation



## Customer Service



### Deep Fryer



## Grill Master 5000



## Restaurant Intercom



## Spanish (Lat. Am.)



German

