

MIESHA NICOLAS

Information

 **Address**
28595 Sipes Isle
Philadelphia
PA

 **Phone**
+1 (555) 906 1779

EXPERIENCE

07/2018 – present
Phoenix, AZ

PARISIAN, LEDNER AND LEDNER
Advocate

- Medical or Health Industry experience
- Experience providing customer support and/or responding to a high volume of emails or chat messages
- Tech-savvy - able to grasp, operate and master complicated computer systems
- Analytical and metrics driven (really)

01/2012 – 03/2018
Phoenix, AZ

MORISSETTE-MCKENZIE
Advocate

- Knowledge or experience developing and growing user communities for the purposes of collaboration and cocreation
- Knowledge or experience with developing and defining metrics to gain insights through analyzing large data sets

EDUCATION

KENT STATE UNIVERSITY
Bachelor's in Education

SKILLS

- Works with all departments to resolve disputes or issues
- Accurately documents all account interactions and adjustments for internal and external audits