

LORENZO CORKERY

895 Maybelle Lake, Los Angeles, CA • +1 (555) 726 9008

WORK EXPERIENCE

PEOPLE MANAGER

08/2016 - PRESENT

Boston, MA

- Manage process related improvement initiatives in close coordination with functional and application development teams as well as with regional operations leaders
- Working with various teams across the Bank to help our Leaders grow and develop our colleagues
- Working with our specialist people teams to lead and deliver the people plan for your customers
- Supporting our leaders and coaching them when we need to deal with some of the tricky people issues we come across
- Working with our training colleagues to make sure we are developing our leaders so they can be the best they can be for our colleagues and customers
- Manage the matrix structure to support all parties to effectively contribute including being an expert in the roles and responsibilities of each party and how to effectively work together
- Be an escalation point for decision making on matrix conflict resolution by utilizing strong mediation
- Be a key leader in the event of crisis management or an Emergency or Accident situation

IJP-PEOPLE MANAGER ROLE-TEAM MANAGER

01/2012 - 07/2016

Phoenix, AZ

- Lead in humanitarian responses in the country
- Implement key processes for business continuity of people processes and associated support mechanisms
- Lead in Health and Safety ensuring compliance is achieved and that employee wellbeing is promoted and supported by the people team and leadership team
- Has knowledge and at least 5 years of experience with the aforementioned responsibilities with a creative company
- Is organized, structured and both big-picture-savvy and detail-oriented
- Has a sympathetic and nurturing demeanor
- Is capable of multi-tasking tasks that often vary in scale and scope
- Has self-confidence and persistence, and is confident with decision making

PEOPLE MANAGER ROLE-TEAM MANAGER

02/2007 - 11/2011

San Francisco, CA

- Is proactive and who also completes tasks with a sense of urgency
- Has excellent interpersonal skills and written communication skills
- Has excellent computer skills, including Microsoft Outlook, Excel, Word and Oracle Taleo
- Enjoys a busy and creative environment with many personalities
- Is comfortable with fast-paced decisions and rapidly changing environments
- Feels that no administrative task is too little or too great
- Is incredibly professional on the phone, in e-mails and in person
- Is a good colleague and a team-player who wants to engage in BIG's unique office culture
- Ideally with a retail HR background, preferably supermarket

EDUCATION

UTAH STATE UNIVERSITY - OREM EDUCATION CENTER

2003 - 2007

Bachelor's Degree in Human Resources

PROFESSIONAL SKILLS

- Effective Communication skills (both written and verbal). Good Analytical skills
- Excellent relationship building skills to promote interaction and cooperation
- Demonstrably strong mediation, conflict management, influencing and negotiation skills
- Strong project management skills and success in managing large-scale cross-functional teams
- Excellent cross-cultural understanding and language skills
- Excellent communication skills to manage even difficult stakeholders
- Excellent communication skills, highly personable with a flexible and mature approach