

Abbigail Ward

77577 Chauncey Inlet, Los Angeles, CA ♦ Phone: +1 (555) 247 8411

EXPERIENCE

COMMERCIAL BANKING

Philadelphia, PA

03/2015 – present

- Work closely with technology team to develop product roadmaps and execute delivery of technology platforms
- Manages and directs overall project team activities and monitors progress, including project health, capacity planning, developing and mentoring staff, and internal process improvement activity
- Establish and manage productivity and quality targets for staff
- Promote and sustain strong engagement and mutually beneficial relationships with key internal stakeholders including but not limited to: the immediate Commercial Banking Team, US based International Coverage Bankers, US Parent Bankers, product and service delivery partners, Investment Banking teams, Underwriters and Credit Committees, Legal, Compliance, mid and back office support teams across the firm
- Serve as the finance partner to Specialized Industries which includes the following businesses: Government; Healthcare, Higher Education & Not-for-Profit; Oil & Gas; Mortgage Finance; and Franchise Finance. Likewise, the business is focused on the continued build-out of industries verticals that are aligned with the Core Middle Market Segments such as technology, agriculture, and beverage
- Execute against a clear set of engagement principles that ensures consulting resources are mapped against the largest revenue opportunities within Treasury Services
- At the core of the data platform is the Meta Data Repository (MDR). A key function will be management of the contents within the MDR. This will involve helping to create data discovery capabilities as a precursor to data quality measurement. (Note the MDR solution is two platforms; Collibra for business metadata and Ab Initio for technical metadata integrated together.)

COMMERCIAL BANKING

Phoenix, AZ

08/2010 – 02/2015

- Directs cross-organizational program teams through project lifecycle from ideation to project execution, including executive approval and multiple demand management processes
- Perform additional duties as requested by Manager
- Support the development of the overall Target Operating Model for different transformation projects within Commercial Bank with the initial focus on Client On-boarding
- Develops and implements PMO processes and policies, reporting framework, directs project management staff, and works with other department leaders to define, prioritize, and develop projects and programs
- Promote and sustain strong engagement and mutually beneficial relationships with key internal stakeholders including US based International Coverage Bankers, Parent Bankers, Underwriters and Credit Committees, in addition to local and regional product and service delivery partners, Legal, Compliance, plus mid and back office support teams across the firm
- Enthusiasm for business and eagerness to work on any task that will add value; Strong work ethic
- Judgment and professional maturity to handle sensitive information and work with senior management

EDUCATION

THE GEORGE WASHINGTON UNIVERSITY

Bachelor's Degree in Finance

SKILLS

- Detail-oriented with a strong emphasis on quality
- Knowledgeable in VLS, RLOTS, ACBS, Ivault, Loan IQ, ABLE and/or DealWorks
- Strong analytical skills and the ability to translate data into actionable information
- Excellent verbal and written communication as well as presentation skills, with strong attention to detail
- Strong problem-solving and analytical skills; able to think-through and outline work processes in a thoughtful and detailed manner
- Work with the Sales Associates and TMOs on new bids including cost/benefit analysis, pricing and profitability models, etc
- Strong analytical skills, including the ability to probe sensitive issues while maintaining the highest level of integrity and objectivity
- Ability to flex priorities quickly while maintaining the highest levels of accuracy in work products
- Good organizational and time management skills, ability to multi-task effectively
- Ability to problem solve/analytical ability