AJ Aliya Jackson

A Computer Consultant with 10+ years of professional experience leading large-scale technology deployments for universities, schools, and academic institutions. Adept at collaborating with cross-functional teams and stakeholders to execute multimillion-dollar projects.

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Professional Experience

Computer Consultant

University of Pennsylvania, Philadelphia, PA | April 2016 – Present

- Deliver computer consulting services to a university with over 20K students and 5K personnel, including help desk operations, technical support, and training
- Oversee the deployment, installation, and maintenance of all technology equipment valued at $20M for a university
- Manage an IT team of 20+ technical staff, coordinate the delivery of end-user support, and deliver training to university personnel on software, hardware, and education technology

Computer Consultant

Philly Tech Solutions, Philadelphia, PA | June 2011 – April 2016

- Executed large-scale technology deployments for 20+ schools across the Philadelphia School District, which included the installation, maintenance, and integration of 15K+ desktops, laptops, smart boards, and various pieces of education technology
- Attended meetings with the school board, stakeholders, and IT consulting teams to identify project scope and ensure alignment with business requirements

Education

Bachelor of Science (B.S.)
Information Technology
Temple University, Philadelphia, PA
September 2007 - June 2011

Key Skills

- IT Consulting
- Client Relations
- Technology Integration
- Hardware Deployments
- Education Technology

Certifications

- Agile Certified Professional (ACP), PMI, 2014
- CompTIA A+, 2011