



VANESSA FORD

Food And Beverage Manager

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My Life Philosophy

Excellence is not an act, but a habit.

Summary

Passionate and results-driven Food & Beverage Manager with over 6 years of experience in luxury hospitality. Proven track record in leading high-performing teams, optimizing operations, and delivering exceptional guest experiences. Advanced knowledge of food & beverage operations combined with strong leadership skills enable me to elevate standards and drive financial performance. My achievements include reducing expenses by 15%, increasing revenue by 25%, and implementing sustainable practices. Fluent in English and Spanish. Committed to creating memorable experiences and fostering a positive work environment. Ready to contribute to the success of Baccarat New York.

Strengths

⚡ Leadership

Led a team of 20+ staff members, resulting in increased productivity and customer satisfaction.

💡 Problem-solving

Quickly identified and resolved issues with food and beverage operations, ensuring smooth service delivery.

★ Communication

Effectively communicated with team members and customers, resulting in improved collaboration and customer experience.

📝 Organizational skills

Successfully managed multiple projects and schedules, ensuring timely completion and high-quality output.

Experience

Fine Dining Hospitality Group Food & Beverage Manager

New York, NY
2022 - Ongoing

Managed the food and beverage operations of a luxury restaurant, overseeing a team of 30+ staff members.

- Implemented cost-saving measures resulting in a 15% decrease in food and beverage expenses.
- Developed and implemented training programs, resulting in a 20% increase in staff productivity.
- Collaborated with the chef to create seasonal menu offerings, resulting in enhanced guest satisfaction and increased revenue.