

JOHNATAN WRIGHT

Experienced Automotive Technician

johndoe@email.com • Cincinnati, OH

Summary

Highly experienced automotive technician with a track record of excellence and a passion for delivering quality service. Skilled in diagnosing and repairing complex automotive systems. Seeking to join the Jeff Wyler Automotive Family and contribute to their continued success.

Experience

ABC Auto Service

Automotive Technician

Cincinnati, OH
2018 - 2022

Performed routine maintenance and repairs on a variety of vehicles, including diagnostics, engine repairs, and brake system repairs. Consistently achieved customer satisfaction ratings of over 95%.

- Diagnosed and repaired complex automotive problems, resulting in a 20% reduction in return visits
- Maintained a high level of productivity, completing an average of 10 jobs per day
- Consistently achieved high customer satisfaction ratings, with over 95% of customers rating service as excellent or good

XYZ Auto Repair

Lead Automotive Technician

Cincinnati, OH
2015 - 2017

Managed a team of 3 technicians and oversaw the repair and maintenance of over 200 vehicles per month. Implemented new processes and procedures to improve efficiency and reduce costs.

- Improved efficiency by 15% through the implementation of new repair processes and procedures
- Managed a team of 3 technicians and oversaw the repair and maintenance of over 200 vehicles per month
- Reduced costs by 10% through the optimization of inventory management and parts ordering

AutoNation

Automotive Technician

Louisville, KY
2012 - 2015

Performed complex diagnostics and repairs on a variety of vehicle systems, including engine, transmission, and electrical systems. Maintained a high level of customer satisfaction through the delivery of quality service.

- Diagnosed and repaired complex automotive problems, resulting in a 25% increase in customer satisfaction ratings
- Trained and mentored new technicians, resulting in a 50% reduction in training time
- Maintained a high level of productivity, completing an average of 12 jobs per day

Strengths

📖 Attention to Detail

Experienced in performing detailed inspections and identifying potential issues with accuracy.

📖 Efficiency

Proficient in diagnosing and repairing automotive issues quickly, resulting in reduced turnaround time for customers.

✓ Teamwork

Collaborated with team members to complete complex repairs and ensure customer satisfaction.

Education

Cincinnati State Technical and Community College

Associate of Applied Science in Automotive Technology

Cincinnati, OH
2010 - 2012