

Robert Smith

Patient Benefit Advocate

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SUMMARY

I love to work in fast/slow pace were I can multitask and help people whether as a team or individual I have always been a great team player, fun, friendly, well organized and I make sure every customer is satisfied.

SKILLS

I Am very good with computers, I also have supervisor experience and I am very good at doing employee schedules.

WORK EXPERIENCE

Patient Benefit Advocate

ABC Corporation - August 2012 – November 2013

- Provides services for domestic violence and sexual assault victims Helped clients develop insight into themselves and their relationships.
- Assisted clients in overcoming dependencies and life changes.
- Maintained patient confidentiality.
- Maintained appropriate documentation of services.
- Provided patient and family education,
- Performed community education, outreach, and prevention activities.
- Coordinated and presented sexual abuse prevention in area schools.

Advocate

ABC Corporation - 2010 – 2012

- for individuals with developmental disabilities.
- Feed consumers who are unable to do so themselves
- Gives bed baths, shower baths, or assists with bathing
- Assist with dressing
- Take on trips, shopping, and doctor appointments
- Change consumers
- Help prevent bedsores by changing positions.

EDUCATION

Master's in Library and Information Science - (University of Iowa)