

Claire Dalton  
Food Service Worker  
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## Summary

Efficient and customer-oriented food service worker with over 3+ years of experience in the hospitality industry. Eager to support Bias Cafe in creating an attractive dining atmosphere and delivering quality customer care. Increased overall sales at FreshFusion Grill by 20% through effective upselling techniques.

## Experience

### Food Service Worker

*FreshFusion Grill, St. Petersburg, FL*

June 2019 - Present

#### Key Qualifications & Responsibilities

- Served customers in a friendly and efficient manner.
- Executed high-quality food and beverage preparation.
- Assisted in maintaining clean and functional facilities.
- Participated in team efforts to increase customer satisfaction.

#### Key Achievement:

- Increased overall sales by 20% through effective upselling techniques.

### Server

*Flavorfull East Restaurant, St. Petersburg, FL*

March 2017 - May 2019

#### Key Qualifications & Responsibilities

- Provided customers with menus and assisted with food and beverage choices.
- Ensured all food and beverages were served promptly and appealingly.
- Maintained clean and stocked service areas.

#### Key Achievement:

- Recognized as "Employee of the Month" 4 times due to exceptional customer service.

## Education

### High School Diploma

St. Petersburg High School, FL

August 2013 - June 2017

## Skills

- Excellent customer service
- Proficient in Point of Sale (POS) systems
- Strong team collaboration
- Effective communication
- Food safety
- Team management
- Empathy
- Multitasking

## Certifications

- Food Handler's Certificate, American Red Cross, 2017

## Languages

- English - Native
- Spanish - Intermediate

## Interests

- Volunteering at the local food bank.
- Participating in local culinary workshops.