

Roscoe Becker

AUTOMOTIVE TECHNICIAN

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Summary

Seasoned automotive technician with 8+ years of experience in engine and transmission repairs, brake system maintenance, and vehicle diagnostics. At XYZ garage, reduced turnaround times by 30% due to efficient diagnosis techniques. Possess excellent problem-solving skills that allow for accurate fault identification and quick resolution of issues. Certified by ASE as a Master Technician; able to quickly identify complex automotive problems while providing exceptional customer service at all times.

Employment

Employer A | Automotive Technician | Louisville

Jan 2018 to Present

- Achieved a 98% success rate when diagnosing and fixing mechanical problems on vehicles, saving customers over \$5,000 in repair costs.
- Facilitated the completion of up to 8 service orders a day while ensuring that all safety requirements were met at all times.
- Repaired an average of 25 cars per week using standardized testing procedures; reduced diagnostic and repair time by 15%.
- Efficiently maintained inventory levels for spare parts and accessories used in servicing automobiles; lowered supply costs by 10%.
- Expedited repairs through the use of advanced tools such as computerized engine analyzers, wheel alignment systems & dynamic balancing machines; improved overall efficiency by 20%.

Employer B | Automotive Technician | Detroit

Mar 2012 to Dec 2017

- Troubleshoot and repaired more than 100 vehicles per month, ranging from passenger cars to commercial vans and buses; reduced repair time by 15% while maintaining quality standards.
- Competently serviced automotive systems such as brakes, transmissions, engines and electrical components with minimal supervision at all times.
- Demonstrated proficiency in the use of advanced diagnostic tools (e.g., scan tools) to pinpoint mechanical problems accurately and efficiently; improved accuracy rate by 25%.
- Developed a detailed preventive maintenance program for customers that resulted in increased service visits by 35%, leading to an additional \$5K profit over the course of three months.
- Advised customers on appropriate products that would benefit their vehicle performance & keep them compliant with local laws; saved clients an average of \$200 per visit due to accurate product recommendations.

Education

Educational Institution XYZ | Associate Degree in Automotive Technology

Nov 2011

Skills

Automotive Vehicles
Continuous Improvement

Automotive Repair
Automotive Aftermarket Parts

Customer Satisfaction
Automobile
Automotive Electronics