

JOHN SMITH

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TECHNOLOGY CONSULTANT

Business-savvy professional with success in delivering technology that addresses business challenges and improves efficiencies. Effective communicator, skillful collaborating with cross functional teams to gather requirements. Proven experience in the definition, design and implementation of processes that support operational strategies.

KNOWLEDGE AND SKILLS AREAS

- Process Engineering and Design
 - Database Architecture Design
 - Software Development Life Cycle
 - Team Leadership and Supervision
 - Data Movement (ETL)
 - IT Solutions Development
 - Compliance Requirements
 - Coaching and Training
 - Standardized Procedures
 - Testing and Deployment
 - Proposal Development
 - Business Presentations
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TECHNICAL SUMMARY

<u>Applications:</u>	Adobe LiveCycle, Hyperion Essbase, MS SharePoint
<u>Meeting Suites:</u>	MS Office (Including Access and InfoPath), Open Office, Lotus123
<u>Languages:</u>	Visual Basic, C, SQL, VB for Access (VBA), Assembly
<u>Web:</u>	HTML, JavaScript, Flash, ASP.NET, PHP, Dreamweaver
<u>Databases:</u>	MS Access, MS SQL (ODBC), MySQL, DB2

PROFESSIONAL EXPERIENCE

Company Name

Date

Held multiple positions of increasing responsibility and technical scope for this leader in payment and information systems. Specializing in: currency services, information management and delivery services, remittance services and cheque services.

DEVELOPER CONSULTANT

Led major technology initiatives through design, project management, programming, testing, training, implementation, and maintenance.

- Accomplished major strategic goal and client commitment through the development and implementation of a new program, a technology driven client response platform. Analyzed existing response issues with clients, internal resources, and management. Developed an in-house software solution using dynamic content in a format that proved to be cutting edge and scalable despite a lack of funding and technical resources. The solution involved changes in processes, roles, responsibilities, and other resources. Achieved the primary goals of improved turnaround, accuracy of business requirements, structured process, and appropriate approvals. Created a maintenance process to ensure the solution continued to evolve with new business rules and clients' requirements.
- Reviewed control forms across company for certification. Developed proper inventory system for forms management.
- Created document management system. Consulted with all levels of management and staff to understand and provide solutions for internal administration needs. Built site standards to ensure the integrity, stability, and security of data.