

Robert Smith

Associate Business Consultant

CONTACT DETAILS

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PERSONAL STATEMENT

5+ years of experience as a Business Consultant. Proficient at gathering business and technical requirements, asking detailed questions and carefully recording the requirements in a format that can be reviewed and understood by both business and technical people. Strong attention to detail and excellent time management and organizational skills needed to meet critical deadlines.

WORK EXPERIENCE

Associate Business Consultant

ABC Corporation - May 2016 - Present

Responsibilities:

- Serving as a consultant on nationwide insurances internet optimization team.
- Working toward identifying opportunities to improve inefficiencies while driving a first-class member experience.
- Goals accomplished by use of test and learn methodology, agile and collaboration.
- Conducting exploratory data mining and data cleaning on existing databases.
- Documenting agile swim lane flowcharts with whiteboarding and taskboard pm tool.
- Gathering functional and non-functional requirements that reflect the goals of the test and learn team, define architecture requirements and present findings.
- Creating customized menus and recipes with high regard to business concept, food cost, and production restraints.

Business Intelligence Specialist

ABC Corporation - May 2014 - May 2016

Responsibilities:

- Utilize tableau desktop 9.3 as a front-end business intelligence tool to develop workbooks and dashboards for cross-functional business users; providing hospitals with call and usage data and internal customers with extensive granularity.
- Build and publish Tableau reports utilizing calculated fields, table calculations, filters and parameters with drill-down options.
- Created Adhoc and custom reports to users using various data sources; built dashboards using techniques for guided analytics, interactive dashboard design, and visual best practices; produced attractive visuals/dashboards to convey the story inside the data.
- Worked with business users to understand the user requirements, layout, and look and feel of the application to be developed.
- Analyzed complex business problems and issues using data from internal and external sources to provide insight to decision-makers.
- Work closely with business owners to understand business challenges and provide data/analysis for better decision making acted as tableau

SKILLS

Tableau, Microsoft Office Suite, Outlook, Salesforce, SharePoint, Presentations, Program Management, Logic Design, Microprocessor Architecture and Design, Strategic Alliances, and Product Marketing.

LANGUAGES

English (Native)
French (Professional)
Spanish (Professional)

INTERESTS

Climbing
Snowboarding
Cooking
Reading

REFERENCES

Reference - 1 (Company Name)
Reference - 2 (Company Name)