ELLIE REYNOLDS

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SUMMARY

Deadline-oriented Software Tester with more than 12 years' experience in a manual testing environment and recent experience in automation. Easily collaborate with developers and project managers to accomplish milestones. Solid history of discovering errors, resolving defects, and ensuring client expectations are met with high-quality software solutions.

HIGHLIGHTS

- MySQL queries
- Quality assurance
- Test case development
- Documentation
- Agile/Scrum expertise
- Regression testing
- Selenium
- VersionOne
- Process improvements
- Team player

EXPERIENCE

INS SOFTWARE SYSTEMS
Neq Cityland, CA

Software Tester   02/2009 to Current

- Spearhead planning procedures for team.
- Work with developers to track backlog items.
- Attempt to duplicate reported defects and document findings.
- Update testing documentation for new hires.
- Train and mentor new software testers on testing procedures, product specifications, and company policies to maximize performance.
- Help new automation team and proactively learn automation principles and practices.

CS SOLUTIONS
New Cityland, CA

Software Tester   05/2006 to 01/2009

- Supported product rollouts across multiple code releases.
- Coordinated with project management to understand client specifications.
- Oversaw team work and assigned different testing tasks.
- Provided QA feedback for review retrospectives.
- Set prioritization of module testing.
- Communicated with local and offshore team members to coordinate completion.

SALESLINK
New Cityland, CA

Software Tester   09/2001 to 03/2006

- Received and interpreted product owner specifications.
- Created test cases for new product development.
- Worked with on- and off-site quality assurance teams to coordinate testing.
- Continuously updated testing documentation.
- Tested multiple versions of company software, taking into consideration unique geographical locations and browser platforms to ensure all products worked as designed.