

# JESSICA CLAIRE

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## Professional Summary

Responsible Network Technician with comprehensive experience scheduling conversions and cutover. Extensive experience monitoring, tracking, and evaluating global IT infrastructure incidents.

## Skills

- Database design
- Expert in Java, PHP and Perl
- Python and Ruby proficient
- Microsoft MSCA/MCSE Certified
- Java/C/C++
- QA tools

## Work History

### Software testing, 2012 to Current

ABC – City, STATE

- Designed and implemented new server standards for core business services.
- Utilized a pipe and filter model to find bottlenecks and enable measurement of system resource usage and process behavior at boundary limits of all operations.
- Developed data architecture design to enable analysts to perform targeted customer analysis.
- Recommended architectural improvements, design solutions and integration solutions.
- Provided methodologies for object-oriented software development and efficient database design.
- Managed creative projects from concept to completion while managing outside vendors.
- Consistently met deadlines and requirements for all production work orders.
- Designed Sharepoint masterpage and page layouts, serving as company's main Sharepoint support for all technical complications.

## Education

### Master of Science: Computer technology, 2004

govt school - chennai

## Accomplishments

### BPT Implementations

Worked closely with BA

## Certifications

ISTQB Certification