

# Susan Greene

## Database administrator

### AREAS OF EXPERTISE

*Microsoft SQL Server 2000 – 2005 - 2008*

*Disaster recovery*

*SQL skills*

*Sybase*

*Oracle DBA*

*Data cleansing*

*Data Warehouse tools*

### PROFESSIONAL

*Microsoft Certified Database Administrator*

*ISEB Certificate in Data Protection*

### PERSONAL SKILLS

*Attention to detail*

*Good analytical skills*

*Goals orientated*

### PERSONAL DETAILS

*Susan Greene  
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Coventry  
CV6 7HF*

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*DOB: 12.09.1985*

*Driving license: Yes*

*Nationality: British*

### PERSONAL SUMMARY

An experienced IT professional with database & Unix administration skills across both Oracle and MS SQL. Having the ability to take the technical lead in projects and supporting technical implementation whilst working on multiple products. Currently working in a demanding production support environment managing large volumes of business critical data. A committed team player, self motivated with the ability to communicate at all levels.

Presently looking for a suitable database administrator position with a responsible company.

### WORK EXPERIENCE

*IT Consultancy Firm – Coventry*

**DATABASE ADMINISTRATOR**      June 2008 - Present

Responsible for the technical and administration aspects of the companies Oracle and SQL Database infrastructure. Also the first point of call for providing technical support as well as specialist technical input.

#### *Duties:*

- Installing and maintaining databases.
- Administration of the database including performance monitoring and tuning.
- Taking part in the preparation and execution of technical tests.
- Populating a database with new information or transfer existing data into it.
- Creating back up copies of data.
- Daily maintenance of firewall protection and file security.
- Development of web-based interfaces for Oracle databases and web applications.
- Responsible for database security and also preventing data loss.
- Identifying and escalating immediately any risks to the database service.
- Involved in the design of physical database schema, data modeling, and performance tuning.

### KEY SKILLS AND COMPETENCIES

- Able to effectively communicate technical data to non technical colleagues.
- Experience of Oracle Application Servers, SAN, NAS, XMLDB.
- Able to plan the structure of a database.
- Experience with RAC, ASM, instance tuning and SQL tuning.
- Have an excellent knowledge of PHP, SQL, XHTML, CSS and JavaScript.
- Ability to multi task & prioritise under ever changing & challenging workloads.
- Ability to quickly understand complex problems and devise effective solutions.
- Experience of working on Oracle 9i/10g/11g server infrastructures.
- Knowledge of OEM, Diagnostic, Tuning, Configuration and Change Management Packs.

### ACADEMIC QUALIFICATIONS

*BSc (Hons) Computer Science  
Nuneaton University 2005 - 2008*

*A levels: Maths (A) English (B) Technology (B) Science (C)  
Coventry Central College 2003 - 2005*

### REFERENCES – Available on request.