

# JESSICA CLAIRE

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## SUMMARY

Worked for HCL Technologies in India and having 3+ years of experience as a Database Analyst, iSeries Administrator Analyst followed by AWS Cloud administrator in IT infrastructure functions. Passionate to seek a challenging job that encourages continuous learning and provides exposure to new ideas towards Professional Growth.

## SKILLS

- Cloud: Amazon web Services
- Database: SQL, MYSQL5.6, Oracle, RDBM
- Storage Backup Tools: BRMS, Native backup tool AS400
- Infrastructure Tool: StruxureWare, Scom, Platespin Solarwinds, Netapp, Moogsoft, Nimsoft Console
- Application Tool: Revitas, Sterling, SOA, EBS
- Language: C, C++, Java
- Web Designing: HTML, XML, PHP
- Ticketing Tools: BMC Remedy, SNOW
- Operating Systems: AS400 V7R1 to V7R3 / Windows XP/ Ubuntu/Linux

## EXPERIENCE

### DATABASE ANALYST - Sunovion Pharma, Marlborough, 07/2016 - 10/2017

#### HCL Technologies – City, STATE

- Designed advanced SQL queries, stored procedures, triggers and scripts.
- Created, maintained, modified, and optimized SQL Server databases.
- Collaborated with other programmers on data modeling.
- Optimized query and table design with knowledge of database performance and capacity.
- Implemented Process Improvement Guidelines, Procedures, and Workflows.
- Implemented and modified physical database design.
- Assessed database performance for a large database, including system utilization and user response time.
- Provided on-call support as scheduled and also provide support to other on-call support people for critical incident where expertise help would be required.

### iSERIES ADMINISTRATION ANALYST - Dean Foods, Texas, 10/2017 - 10/2018

#### HCL Technologies – City, STATE

- Provided AS400 Admin support for the client Dean Foods US.
- Gained Knowledge about User Profile and User authority.
- Troubleshoot QEDD replication, monitoring & controlling out queues & spool files.
- Performed tasks by Creating, starting & ending subsystems as per user requirements.
- Created & scheduled Robot jobs & troubleshoot scheduler issues.
- Performed backups & managing media inventory using BRMS also restoring objects & libraries using BRMS.
- Performed initial program load IPL via HMC.
- Performed Health check post completion of backups also analyzed TCP IP, SMTP, MSF service status.
- Responsible for controlling and submitting the critical batch jobs via ROBOT & Native scheduler.
- Taken responsibility to dispatch for all high, medium, low severity issues within SLA.
- Worked with Jobs, Queues, Subsystems and Message queue.
- Performed Year end/Month end/Weekly/ EOD process based on client's requirements.
- Provided support to technical escalation from the team and Coordinated service calls and requests with team members whenever required.
- Involved in 24x7 support rotation for all production, test and development databases.
- Have built teams from scratch by providing appropriate in-depth knowledge transfer.

### AWS ADMINISTRATION ARCHITECT - Dean Foods, Texas, 10/2018 - 11/2019

#### HCL Technologies – City, STATE

- Involved in migration and implementation of multiple applications from a premise to cloud using various AWS services like EC2, S3, RDS and EFS.
- Provided support and managed services within AWS and global IT infrastructure.
- Responsible for launching EC2 cloud instances using Amazon Web Services and configuring launched instances with respect to specific instances and regions.
- Responsible for S3 bucket creation, Policies and IAM role based policies.
- Installed applications on AWS instances and configured the storage on S3 buckets.
- Built servers using AWS, importing Volumes, Launching EC2 instances, RDS, creating security groups, auto scaling, ELB load balancers in a defined virtual private connections.
- Responsible for creating notifications for EC2 host using Cloud watch.
- Worked with Security division to design and manage IAM roles for users and other third-party vendors.
- Worked with internal teams to create the migration process of legacy systems to the AWS cloud.
- Performed consolidation of enterprise backup environments in AWS to reduce backup and recovery time increasing backup success rate.
- Managed and configured AWS services as per the business needs.

## EDUCATION

Bachelor of Engineering: Computer Science, 04/2013

Kings Engineering College

Master of Technology: Software Engineering, 04/2015

B.S Abdur Rahman Crescent Institute of Technology - Chennai