



# From resumes community on **Reddit**

## EXPERIENCE

### Delivery Consultant

August 2021 - Present

- Lead the design, build, and customization of cloud-based supply chain solutions software for clients across the country to streamline and improve their supply chain visibility.
- Develop applications in the company's low/no code software solution to meet client needs from receiving, processing, and shipping functions within warehouses.
- Integrate with customer's ERP (Netsuite, Oracle, JDE) to allow for data transactions from our software to the ERP
- Serve as the primary point of contact on multiple projects, ensuring that client's questions are answered, project timeline and budget are adhered to, issues are escalated, and the project team stays up to date with current status and future updates of projects.
- Collaborate with internal teams to implement and drive new enhancements to the product line based on customer needs.
- Monitor project risks and issues, created mitigation plans, and communicated progress to stakeholders.

#### Key Achievements:

- Successfully delivered 4 clients with company's software, which led to supply chain visibility and inventory accuracy for the clients
- Led migration effort for 6 clients from previous version of software to our latest version.
- Serve on the consulting internal review team to help other consultants develop solutions, troubleshoot issues, and provide improvements on current work processes.

### Delivery Analyst

March 2020 - August 2021

- Developed, built, and customized Electronic Health Record applications to client's specifications, and serve as the primary contact for support during Go-Live and post Go-Live events.
- Developed customized reports in EHR to meet client's needs and workflows.
- Assisted in taking **9 facilities live** with EHR application. This involved gathering business requirements, development and customization of the product, end user training for application and add-ons, and providing support throughout the go-live process.
- Worked with client partners to make enhancements for workflow and UI for current and future builds for clients.

### Financial Analyst

January 2019 - March 2020

- Responsible for development and reporting on **\$1M+ budget**, and worked with key stakeholders in order to better forecast future year budgets.
- Facilitated **\$300K+** same day settlement payments each month to recover costs for development work performed for other Federal Reserve banks.
- Specialized in Federal Reserve Bank cost accounting processes and budget tools to provide consultation to Information Technology management and executives.
- Developed a new Tableau dashboard report that automated monthly metrics for cost of labor forecasts. This report previously was manually updated each month, and the automation saved employees several hours a month of work.

## EDUCATION

- | Bachelor of Science in Operations & Supply Chain Management, Minor in Economics
- Member of Global Supply Chain Club
- Leadership positions within fraternity

## SKILLS

Microsoft Office Suite | Microsoft Project Management | Microsoft Power BI | Tableau | SQL | Crystal Reports | Boomi Development | Domo | Azure Dev Ops | SaaS Software Delivery | Technology Consulting | Project Management | Customer Service | Risk Management

