
JESSICA CLAIRE

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CAREER OVERVIEW

4 years of extensive experience in the areas of Manual Testing and Database Testing.

- **Banking Operations (ICICI Bank Ltd)** - 2.5 yrs of live working experience within Banks handling front end and back end operations from Teller Fixed Deposits, Savings, Current, Forex, Gold deposits to Tax managements.
- **Banking IT (NIIT Tech)** - 2 years of extensive experience in Testing Banking software project including all the Banking operation system from scratch. Client- SEI Investments
- **Airlines (NIIT Tech)** - 6 months of Airline domain experience that includes testing of complete Airline website. Client - British Airways
- **Content Management (HCL Tech)** - Worked 1.7 yrs in front end and back end of Content management tool that includes data migration using sql queries. Client - Pearson Education

AREAS OF EXPERTISE

- Testing Tools Test Director, DCS, Amadeus, Sharepoint
- Bug Reporting Tools PVCS Tracker
- Databases SQL server 2000, Oracle Database server
- DB Tools SQL Server Management Studio, SQL plus, SQL Loader, TOAD
- Project Document Preparation and updating of Business Requirement Document and Test Document
- Environment WINDOWS 7/XP/ 2005/2000Work

WORK EXPERIENCE

Test Engineer- Manual and Database, 04/2010 - 11/2011

HCL Technologies (Pearson Education) – City, STATE

- **Manual Testing:** Define and document test strategy, test plans, and test cases by evaluating functional and non-functional requirements Identify, create, execute and manage test cases Manage the status of defects/enhancements in the change management system and provide updates to the team on a regular basis Coordinate with other team members and vendor to accomplish testing goals Help troubleshoot issues that arise during project lifecycle and operations Participate in meetings with the IT teams, business teams, and vendors to discuss testing updates Create metrics/reports to capture test progress for projects and releases Communicate ideas and information tailored to the style and needs of the audience (technical and non-technical) Handle testing efforts for multiple projects/releases concurrently Proactively identify ways to improve testing processes and techniques Build strong and sustainable relationships with internal and external stakeholders Identify quality risks and issues that impacts project deliveries
- **Database Testing:** SQL Query writing and optimization Preparing migration testing scenarios and creating, executing queries to test the mapping of the databases. Constraints testing to validate the unique constraints, primary key and foreign key Relationship between the tables. Security testing through SQL Injection, Session Hijacking and Session prediction. Creating views, stored procedures, transactions for data accuracy Expertise in Data mapping, testing and making Business Objects reports.

Test Engineer - Manual and Database, 02/2008 - 01/2010

NIIT Technologies (SEI Investments) – City, STATE

- This is a core banking project. We have 11 different Strataweb banking applications. I am the Module lead of ‘The CAFÉ Strataweb UI team’ whose task is to test the integration of 11 applications used by SEI for 151 banks in Europe to a single application called CAFÉ (Customer access front end). This major task involved developing a new UI of CAFÉ which will directly access to different banks through a single user interface with variant login ids of banks that is created through LDAP server.
- I worked as a module lead handling a team of 2 testers. My task started from the initial stage of testing from preparing Test plan and writing Integration test scenarios since it was majorly to the integration testing project. The testing of application involved to check all the functionality of old Strataweb application in the new CAFÉ application. This application has in total 31 reports related to customer accounts. Now to access the Strataweb application a user profile id is created through master application called SAM. This same user profile is then pointed through LDAP to access CAFÉ application server. Hence testing involves checking same functionality in old Strataweb application and in CAFÉ to find that the integration is done well.

Test Engineer (Manual), 06/2007 - 01/2008

NIIT Technologies (British Airways) – City, STATE

- The main purpose of British Airways Dot COM testing is to give the quality Internet application where there are multiple ways of passengers booking, Changes in the booking and booking with a shopping basket functionality. It Includes ‘Flights and More Manage my Booking, Information and Executive Club Booking’.
- In BA.com site, the current online redemption availability application has limited functionality. Availability data is retrieved from Amadeus (live data) by Phoenix (Summary data) and output to the user as a number of calendars, which display redemption availability by day in the arrival and departure month selected. The user is often required to move backward and forward to find the availability that might suit them.
- I worked in Redemption Availability Phase-2 testing that deals with Widen search coverage for the executive members on the guide page by allowing queries spreading over several months (up to one year) and a range of destination cities/countries/zones, Address questions like “where can I fly?” and highlight routes with high availability in both City List and Map page.

Officer-Operations, 09/2004 - 05/2007

ICICI Bank Ltd – City, STATE

- ICIC bank is India's number one private bank with its operations in Branch and investment banking.
- I worked in ICICI bank Ltd as Officer in Operations.
- I handled Customers saving, current, investment, NRI, Overdraft and Forex accounts.
- My job also included preparing and sending income tax report for accounts deposits more than 10 lacs to RBI, creating Preparing audit books for RBI and internal audits, handling gold deposits, fixed deposits and creating interest reports for customers.
- I also handled Private banking customers with various queries.

EDUCATION AND TRAINING

Bachelor of Arts: Economics and Entrepreneurship, 2000

Delhi University - New Delhi, Delhi

Economics and Entrepreneurship

Advance Diploma in Computers, 2002

APTECH - New Delhi, Delhi

OTHER INFORMATION

- Date of Birth - April 3rd, 1980
- Work Status - EAD
- Location - Bakersfield, CA, USA