# JESSICA CLAIRE

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10th Floor

## PROFESSIONAL SUMMARY

Database Administrator Professional with 8+ years of experience in MS-SQL server and supporting skype and SharePoint servers. Well experienced on working on VMware and Hyper v environments.

Through my experience I have had Implement and maintain smooth operation and physical design of databases. Conducts performance tuning of indexes and databases in general. Provides backup recovery and makes recommendations regarding enhancements and/or improvements. Maintains security and integrity controls. Formulates policies, procedures, and standards relating to database management, and monitors transaction activity and utilization. Oversees the scheduling of database projects and backups. Reviews technical designs, reports, documentation. Managing MSSQL servers in development, testing, and production environments with performance monitoring, troubleshooting, security. Perform database migration, high availability and DR solutions up to windows failover clustering and sql server Always On configuration.

Excellent confidence in my work ethic and willingness to put in significant extra time as needed. Along with my strong Database Administration background, I have good communication skill, Works well under pressure, strong team-oriented.

## SKILLS

- Server configuration
- Database creation
- Database Administration, Servers
- Database Backup
- Databases, Scripting
- Microsoft SQL Server Disaster recovery
- Documentation, MS SQL Server
- SQL Profiler
- VM Clustering
- SQL failover clustering
- MS SQL Server 2017, 2016, 2014, 2012 /2008
- SQL Jobs Automation
- Replication, ETL, Performance Monitor, Activity Monitor
- Third Party Tools Sqldiagnostic manager, light speed, Quest Spotlight, SolarWinds, SQL Safe
- Programming: T-SQL
- PowerShell
- Microsoft: Microsoft office tools, SharePoint , TFS
- IDE Visual Studio 2013/2012/2010
- ETL, SQL
- DB2 \IIAS
- Teradata
- Managing, Troubleshooting
- Microsoft office, Upgrades
- Optimization, VM

## EDUCATION

**Addis Ababa University**
Addis Ababa, Ethiopia
*Bachelor*: Computer Science

## LINKS

- https://www.linkedin.com/in/hana-w-Claire-65031b43/

## WORK HISTORY

### Asrc Federal Holding Company – SQL Database Administrator
*Oklahoma City, OK • 04/XXX0 – Current*

- Roles and responsibilities:.
- Good exposure working on Microsoft SQL Server 2008 R2, 2012, 2014, 2016 and 2017 Database Administration.
- Deploys, patches, upgrades, and troubleshoots database platforms of a moderate complexity.
- Supporting documentation that includes architecture, configuration, security, maintenance, troubleshooting, and backup details.
- Working on security, Grant / denied permissions based on the role they requesting and up on the environment.
- Backups and restore data bases.
- Deployment to production environments and refreshing from prod to staging environment.
- Troubleshoot MSSQL Server performance issues to including server configuration, indexes, queries, as well as being able to identify network and disk related issues.
- Working on SQL Server Reporting Services.
- Implementing and supporting log shipping, transactional replication, database mirroring and Always On.
- Proficient in administration and management of hosted Windows computing environments.
- Performing on change, incident and problem management.
- Environment
  – Windows Server 2008/2012R2/2016, MS SQL Server 2005/ 2008R2/2012/2014/2016/ 2017, T-SQL, SQL Profiler, Performance Monitor, Activity Monitor, High Availability/ AlwaysOn , Redgate, jira , solarwind, Teradata, ETL, PowerShell, VMWare, Data Warehousing, , TFS, ServiceNow , password Vault and Others.

### Asrc Federal Holding Company – SQL Database Administrator
*Kirkland Afb, NM • 07/2018 – 11/2019*

- Roles and responsibilities:.
- Install, configure, and manage multiple SQL server environments with high availability and disaster recovery.
- Monitor & Manage Databases, Perform Database Health Checks.
- Providing SQL admin operations functions for the Client related to the applications Skype and SharePoint.
- Working on the daily database related incidents\ requests and resolve it.
- Perform changes on production databases based on change order requests.
- Design, manage, validate and implement a backup & recovery system.
- Support the performance of functions, such as, applying patches, interfacing with application vendors, and assisting the application administrators.
- Testing and implementing changes or Perform Database Upgrade.
- Perform Platform Migration Project.
- Performance tuning of Index rebuild setup, configuration, concepts, techniques and tools.
- Performed troubleshooting, root cause analysis, workaround, including after-hours and weekends.
- Deploy database change scripts provided by Developers or third-party vendors.
- Working on Windows failover clustering and configuring AlwaysOn SQL server 2016 and SQL server 2017.
- Participated in monthly database patching maintenance.
- Perform tests and evaluations regularly to ensure data security, privacy, and integrity.
- Advanced knowledge of IBM Integrated Analytics System (IIAS ) security implementation.
- Monitor IIAS performance in addition to managing users and security.
- Advance knowledge of BLUDB\schema backup with script and using console Environment- Windows Server 2008/2012R2/2016, MS SQL Server 2008R2/2012/2014/2016/ 2017, T-SQL, SQL Profiler, Performance Monitor, Activity Monitor, SQLDIAG, ETL, PowerShell, Hyper-V, Data Warehousing, High Availability/ AlwaysOn, TFS, Visual Studio, SharePoint, DB2 WLU.
- IIAS and Others.

### Asrc Federal Holding Company – SQL Database Administrator
*Orient Point, NY • 04/2015 – 04/2018*

- Roles and responsibilities:.
- Expert in performing installation, configuration, optimization, server builds, patches, service packs, upgrading and troubleshooting of SQL Servers in Clustered and Non-Clustered Environments.
- Routinely patched SQL servers using PowerShell scripts.
- Worked with SQL server profiler and generated traces to optimize the performance of the database.
- Automated server and database health checks using PowerShell scripts.
- Providing dedicated support for production database servers.
- Creating Backup and restore strategies following strict RPO and RTO guidelines.
- Configured and managed High Availability solutions (Clustering, database Mirroring, Log shipping.
- Experienced in Migrating from SQL server 2008, 2012 and 2014 and documented complete Upgrade Process.
- Configured Always-ON for High availability as a disaster recovery (DR) solutions.
- Maintained indexes at regular intervals for better performance.
- Scheduled jobs to automate different database related activities including backup, monitoring database health.
- Designed and implemented SSIS package to migrate data from multiple data sources.
- Troubleshoot and resolved issues performance, database integrity, security issues.
- Participating in 24/7 'on-call' support for SQL Server database systems.
- Environment- Windows Server 2008/2012R2, MS SQL Server 2012/2014, T-SQL, SQL Profiler, Performance Monitor, Activity Monitor, ETL, Quest Spot Light, PowerShell, Hyper-V, Data Warehousing, High Availability/AlwaysOn, TFS, Visual Studio, SharePoint and Others.

### Inova Health Systems – MSSQL Server DBA
*City, STATE • 03/2012 – 03/2015*

- Roles and responsibilities:.
- Managed databases, from planning and testing stages through implementation and production support.
- Created logins, groups, users, roles, databases, alerts checking for database consistency.
- Expert in creating automation for routine tasks and per need basis.
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- Migrated/upgraded SQL Server 2008/2008R2 to 2012.
- Applied service packs, extensive experience in migrating and new installations of SQL Server on Hyper-V and VMWARE environments.
- Configured, Scheduled and check SQL Server agent Jobs/ Alerts for Maintenance plans, Backup and Recovery plans, Database Mail Configuration, facets and Transparent Data Encryption.
- Check database conditions, rebuilding indexes and other database maintenance purposes as well.
- Troubleshoot performance issues.
- Applied performance tuning techniques and maintained the functionalities of ongoing databases.
- Deployment administration and operational support of production.
- Performed day-to-day activities/tickets including full, differential and log backups, database restores/refreshes and proactive monitoring of SQL server health.
- Worked with database developers to optimize SQL queries and stored procedures Environment- Windows Server 2008/2012R2, MS SQL Server 2008/2008R2, 2012/2014, T-SQL, SQL Profiler, Performance Monitor, Activity Monitor, ETL, SCCM, Quest Spot Light, PowerShell, Hyper-V, Data Warehousing, High Availability/AlwaysOn, TFS, Visual Studio, SharePoint and Others.