

STEPHANIE GREGORIO

IT MANAGER

CONTACT

steph@email.com 
(123) 456-7890 
Brooklyn, NY 11222 
[LinkedIn](#) 
[Github](#) 

EDUCATION

Bachelor of Science
Information Science
University of Pittsburgh
April 2011 - September 2015
Pittsburgh, PA
Dean's List (6/8 semesters)

SKILLS

Software Development Life
Cycle (SDLC)
Agile/Lean methodologies
Jira
APIs, Server, Network
Infrastructure
Python
Project Management

CAREER OBJECTIVE

IT Manager with experience building SaaS applications and leading projects that have a meaningful impact on the company's bottom line. I'm looking for a role with AT&T where I can utilize my ability to communicate effectively with developers and executives alike.

WORK EXPERIENCE

IT Manager

The Dolben Company

June 2018 - current / New York, NY

- Directed technical projects in alignment with organizational goals that drove over \$4M in annual revenue
- Led efforts to improve 26 business applications and business technology processes through rigorous data collection and analysis
- Supervised a team of 2 IT analysts and managed relationships with external vendors and advisers
- Fostered a culture of energetic documentation of business applications and APIs
- Analyzed and forecasted financial budgets to ensure 100% of technical projects were delivered on-time and on-budget
- Systematized training materials, reducing company-wide on-boarding time for new tools by 25%

IT Business Analyst

Uline

September 2015 - May 2018 / Pittsburgh, PA

- Introduced 3 new major products, which produced \$3M in annual revenue
- Documented and analyzed 35+ business processes
- Collaborated with 8 business executives to understand problems and implement solutions to solve those problems
- Developed user stories and led backlog grooming/refinement solutions
- Designed 24 + weekly product backlogs consisting of epics, features, user stories, and tasks
- Analyzed 18+ underlying systems to identify and measure potential areas for improvement