

Jack Willer

IT Consultant

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SUMMARY

6+ years experienced IT Consultant & Microsoft Certified IT Specialist adept at interacting with clients, understanding their needs & implementing a technological solution to meet business needs. Proficient in supervising major IT projects, generating detailed reports, and skilled in identifying the company's potential clients to bolster customer acquisition.

EXPERIENCE

IT Consultant

Mar '17 - Apr '20

MicroServices Enterprise

Client Relationship Management

- Understood client's needs & implemented a technological solution to meet business needs; achieved 90% success rate
- Interacted with clients (25+), traveled to customer sites & liaised with their staff at all levels to determine requirements

IT Associate

Mar '14 - Mar '17

TechHub LLB

- Network Maintenance
- Troubleshoot and repaired network, hardware and software components and updated software antivirus on a regular basis