

Jessica Claire

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SUMMARY

Highly analytical and result-driven IT professional with over 5 years of working experience in SQL Server Administration. History of successful execution of various processes including disaster recovery solutions, performance tuning, and monitoring. Proven success in deployment of effective IT roadmaps, processes, and procedures including setting up high availability and disaster recovery solutions in SQL such as Always On availability groups, log shipping, mirroring, replication, and traditional failover clustering. Significant expertise in SQL server upgrade and database migration as well as Azure Databases. Professional Summary Working as a part of team and providing supports on a Production database and system support environment. Experience in managing databases under various environments. Storage management and Strong at Database Backup and Recovery Implementation and maintaining Database Security (create and maintain users and roles, assign privileges). Upgrading and patching the Windows and SQL Server. Setting HD and DR Solutions (Always on, replication and database log shipping) Database Migration, Windows and SQL patching Responding to ticket queue (refreshing databases, creating logins and users) Technical Proficiencies MS SQL Server 2005-2019|PowerShell |SSIS|SSRS| Security |Backup and Restore | Hyper-V | VM Ware | T-SQL| IaaS | SaaS | PaaS | Always on Availability Group | Replication | Log Shipping |Failover clustering | Azure SQL Databases |Azure SQL Manage Instances | SQL on Azure VMS| Azure Database Migration Service. Perform automated Jobs

SKILLS

- High Availability (HA) and Disaster Recovery (DR) solutions; Traditional Failover Clusters, Always on Availability Groups, Replication, Database Mirroring and Log Shipping.
- SSAS ,SQL Server integration services , technical, SQL Replication, Reporting.
- SQL Server Monitoring - Inbuilt monitoring tools like SQL Server Profiler, technical documentation, metrics communication skills, Active directory.
- Consistent Leadership, Hands-on engagement, SQL DBA, Healthcare experience, Hands-on .

EXPERIENCE

SQL SERVER DATABASE ADMINISTRATOR

02/2020 to CURRENT

Silverage Capital Corporation | Memphis, TN

- Planning and Installation of Microsoft SQL Server, SQL Upgrade and Migration
- Coordinate with vendors and end users to apply Windows and SQL Patches
- Implement Backup and Recovery strategies and Capacity planning per company's SLA
- Implement data security by creating users and assigning permissions following the principle of least privilege
- Implement data security operations like Always Encrypted, Transparent Data Encryption (TDE) and Dynamic Data Masking (DDM) to secure client's sensitive data
- Leverage in-built software in SSMS (SQL Server profiler, Performance monitor, Extended Events, DMVs, Database Integrity checks) to ensure database integrity, stability, system availability; and other Third-party software like IDERA and SolarWinds Database Performance Analyzer to monitor system health and security
- Configure High Availability (HA) and Disaster Recovery (DR) Solutions on production systems using Clustering - Always On, Traditional Failover Clustering (Windows Server Failover Cluster - WSFC), Database Mirroring, Replication such as peer-to-peer replication, merger replication and transactional replication and Log Shipping
- Provide end-to-end support and problem resolution for SQL Server databases through multiple product lifecycle environments, such as development, testing to mission-critical production systems
- Troubleshooting and resolving Database issues
- Creating and monitoring maintenance plans and agent jobs that take backups and defragment indexes for query performance
- Troubleshooting of SQL Server service outages as they occur, including providing on call support during after-hours and weekends
- Granting user access to control levels by provisioning and deprovisioning users based upon company policy to control access for each segment of the Databases
- Develops database security guidelines and performs audits

SQL SERVER DATABASE ADMINISTRATOR

04/2017 to 11/2019

Silverage Capital Corporation

- Installing and maintaining SQL Server database systems
- Ensuring successful backups, resolving system issues, opening cases with vendors to resolve issues, monitoring success and failure of automated jobs, monitor system availability, updating system and database recovery
- Coordinating with the Systems Administration team, in building virtual machines for SQL installation
- Migrating and upgrading SQL Server 2016 to SQL Server 2019 by reviewing, planning, testing, and installing database security patches and service packs
- Design, documentation, and promote security best practices, policies, standards
- Setup and maintenance of appropriate database and application monitoring using IDERA and SolarWing monitoring tools
- Setup, test and maintain business continuity/disaster recovery infrastructure database and applications
- Setting up TDE and always encrypted
- Configuring and monitoring HA/DR solutions
- AG, Log shipping, Replication, Failover clustering

SQL SERVER DATABASE ADMINISTRATOR

03/2016 to 03/2017

Leidos Holdings Inc. | City

- Handled customer inquiries, complaints, billing questions and payment service requests
- Secure patient information
- Expand market share of influence
- Coordinated internal transport to all company events and markets
- Maintain a healthy and friendly work environment

SQL DATABASE ADMINISTRATOR

02/2010 to 05/2012

Community Credit Union, C.C.CPLC

- Perform all day-to-day aspects of MS SQL database and Administration such as:
- Installations, configuration, upgrades, security, user management and Logins, backup and recovery
- Created new database objects like Tables, Procedures, Functions, Indexes and Views using T-SQL in and Production environment
- Creating and modifying table, running stored procedures, views, indexes, and triggers just to name a few
- Provide solutions for database issues including capacity, redundancy, replication, and performance
- Respond promptly to user complaints regarding access to database.

EDUCATION AND TRAINING

B.Sc. | computer science

University of Yaounde Cameroon

Associate degree | Database Administration

Digitech Cameroon

LANGUAGES

English:

Negotiated

French:

Negotiated