

Joan Wilderman

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EXPERIENCE

QA / SOFTWARE TESTER

Phoenix, AZ

03/2014 – present

- Create clear, concise, detailed project artifacts that meet the standards of the testing processes
- Execute the test cases, identify defects, classify and raise defects, participate in defect triages
- Communicate and document testing status and any discovered issues and risks
- Prepare the Testing metrics of the project and track the metrics with respect to the organization goals
- Be proactive at all times with a bias for action
- Perform release testing as part of development sprints
- Report defects and work closely with other team mates to get them fixed

QA SOFTWARE TESTER

Dallas, TX

04/2011 – 09/2013

- Work with end users to elicit steps to reproduce and isolate problems in software and confirm incorrect functionality
- Assist end users with problem resolution and general support
- Knowledge of UI automation frameworks for Android is a plus
- Work closely with User Acceptance Team's on multiple products to aide in testing and resolution of issues
- Proficient in written and spoken English
- Ensure continuous integration of multiple software products through the use of automated tools and manual processes including execution of automated tests
- Interested in breaking things

QA SOFTWARE TESTER

Chicago, IL

02/2008 – 01/2011

- Be organized, detail oriented and resilient to stress
- Passionate for delivering quality software and defending the customer/end-user perspective
- Specification of test scenarios and test cases
- Execution of tests on native mobile apps (mainly iOS)
- Drive test case automation within the team
- Execution of tests on native mobile apps
- Execution of tests

EDUCATION

CALIFORNIA STATE UNIVERSITY, FULLERTON

Bachelor's Degree in Computer Science

SKILLS

- Proficient in written and spoken English
- Knowledge of UI automation frameworks for Android is
- Passionate for delivering quality software and defending the customer/end-user perspective
- Good communication skills and teamwork believer
- Good time management and multi-tasking skills
- Be organized, detail oriented and resilient to stress
- Interested in breaking things
- Experience working in Agile environments with SCRUM methodologies is
- Experience working in Agile environments with SCRUM methodologies
- System development life cycle