

# John Smith

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## IT SECURITY PROFESSIONAL

Highly skilled recent graduate with a Bachelor of Information Technology, specializing in security (BITS) and 2+ years experience in IT Security, analyzing and responding to internet security threats. Demonstrated knowledge and experience in planning, designing, installing, operating, managing and securing information technology infrastructure. Strong understanding of network and security management. Additional skills in international business & management in addition to technical expertise.

Proven record of success diagnosing and resolving technical/customer inquiries. Able to clearly understand problems and find positive solutions through use of troubleshooting, critical thinking, problem solving, teamwork and communication.

## CORE STRENGTHS

- IT Policy, Laws & Ethics
- Technical Communications
- Networking & Programming
- Website Design & Management
- Customer Needs Assessment
- Business Analysis & Requirement Gathering
- Process & Procedure Improvements
- Risk Management
- Experienced with High Performance, Mission Critical Real Time Systems
- Quality Control & Quality Assurance
- Web Service & E-Business Security
- IT Security Policies & Procedures
- IT & Network Forensics
- OS Security- Windows, Unix
- Network Management
- Basics of Digital Transmissions
- Cryptography, Malware & Network Security
- Cisco Based Hardware (Switchers & Routers)
- Windows Server Based Operating Systems
- CCNA Curriculum Material
- CCNP Curriculum Material

## EDUCATION

### Bachelor of Information Technology, Specialty in Security (BITS) University of Ontario Institute of Technology, Oshawa, ON

Sep. 2006-May 2010

- Awarded Entrance Scholarship
- Completed a year-long Capstone Project during final year of program; chosen as a team leader for group of 5 students from IT, marketing and finance; compiled a complete business and marketing plan for a local entrepreneur with a unique video game concept; researched different entry points into market including mobile devices, consoles, PCs, etc.; presented idea to professors and classmates

### OSSD Diploma Port Credit Secondary School, Mississauga ON

Sep. 2001-Jun. 2005

## PROFESSIONAL EXPERIENCE

### BD Brand Protect, Mississauga ON *Incident Response Analyst*

Feb. 2008-Present

Analyze and investigate abusive or illegal web pages and any security events/threats and determine appropriate actions; liaise with worldwide internet service providers to shut down and remove offending websites; respond directly to clients' needs and claims and follow up on client incidents; support endpoint protection and vulnerability management activities reporting to the Incident Response Manager

- Investigate, analyze, managed and mitigate client incidents including Identity Theft and Brand & Trademark Infringements; work in conjunction with legal department to provide Cease and Desist letters to manage copyright infringements
- Initiate website takedown by opening the incident, investigating URLs, locations and owners of the URLs and websites; contact all parties involved via email and phone every 6-12 hrs until contacted