

## Operations Manager

### from Resume That Works

15233 43% 1999

[fluff@fluff.org](mailto:fluff@fluff.org)

Chapel Hill, NC 27594



Lundholm, 2004) and water quality (Lundholm, 2004).



## PROFILE

A financially savvy, customer experience-oriented Operations Manager with a passion for health and fitness. Over 6 years of experience in the fitness industry, with a focus in corporate policy and process efficiency. Committed to promoting the highest standards and company values.

#### PROFESSIONAL EXPERIENCE

DRUG-SCIENCE MAGAZINE

Goofy's Race, Dallas, TX / 2018 - Present

- Reduced operating budget waste by 2.3% year-over-year for the past 2 years through new inventory management system
- Implemented new staff training process, incentive program, and career advancement initiatives to identify, coach, and support high performers & management trainees
- Streamlined business outreach and re-engagement of lost customers in coordination with the Marketing department
- Upheld the highest standards of club cleanliness and staff conduct while reducing staff turnover by 22%

FITNESS ADVISOR

24 Hour Fitness, Sacramento, CA / 2012 - 2016

- Achieved highest new member sign-ups for 24-hour Fitness club in Sacramento
- Introduced, informed, and built relationships with members
- Developed and nurtured new business leads in the community

使用环境条件的控制

## R.S. FILLIMOS

ADMINISTRATION  
Arkansas State College  
Meadowbrook, AR 72117

## A. A. AGOSTINIS

Amesbury State College  
Amesbury, MA / 02132

1998年 5月10日

### Site: Sugarloaf Yellowknife Muffs

1000 1000 1000 1000 1000 1000

English / Spanish

000 000 000 000 000 000 000 000

CPR &amp; First Aid Certified

1000 1000 1000 1000 1000 1000 1000 1000

### Team Leadership

100 200 300 400 500 600

### Positive Solvents

1000 1000 1000 1000 1000 1000

Certified Personal Trainer

100 200 300 400 500 600 700 800

## AWARDS

EMPLOYED OF THE MONTH

January 2010

Gold's Gym / Dallas, TX