

Jack Allen

Manual Tester | QA Specialist | Technical Skills

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Columbus, Ohio

SUMMARY

Highly skilled Manual Tester with over 5 years of experience in Quality Assurance. Proficient in manual testing, functional testing, regression testing, bug tracking, and test plan creation. Proud of leading a team of testers in Accenture and increasing delivery efficiency by 25%. Looking forward to applying my technical skills and passion for efficient technological solutions in a challenging environment.

EXPERIENCE

Manual Tester

Accenture

2019 - Ongoing | Columbus, Ohio

Performed rigorous testing for high-end clients.

- Displayed leadership by mentoring 6 junior testers.
- Led testing for 4 major projects, improving delivery efficiency by 25%.
- Ensured 100% accuracy of test cases, reducing bugs by 40%.

Software Quality Assurance

Tata Consultancy Services

2016 - 2019 | Columbus, Ohio

Worked on various projects testing software reliability and functionality.

- Created a comprehensive manual testing protocol, resulting in 20% fewer defects in the software.
- Closely collaborated with team of 10, reducing project turnaround time by 30%.
- Identified and fixed 500+ software issues, greatly improving user experience.

QA Tester

Tech Mahindra

2014 - 2016 | Columbus, Ohio

Conducted rigorous testing ensuring the accuracy of the software.

- Managed testing pipeline for 3 software releases, improving product quality and customer satisfaction.
- Performed end-to-end testing on 150+ software products, identifying critical software problems.
- Conducted regression testing 5 times quicker than the company's average.

EDUCATION

Master's Degree in Computer Science

Ohio State University

2012 - 2014 | Columbus, Ohio

STRENGTHS



Leadership

Displayed leadership by mentoring junior testers and leading major projects to success.



Efficiency

Consistently improved delivery efficiency and reduced project turnaround time.



Detail-Oriented

Ensured 100% accuracy in test cases, consistently identifying and fixing software defects.

SKILLS

Manual Testing

Quality Assurance

Functional Testing

Regression Testing

Bug Tracking

Test Plan Creation

Highly Organized

Team Leadership

Software Development Life Cycle

CERTIFICATION

Certified Software Tester (CSTE)

Acquired from Quality Assurance Institute (QAI), enhancing my testing skills and understanding.

Advanced Level Test Manager

Certification through International Software Testing Qualifications Board (ISTQB), focusing on test management.

PASSIONS



Coding

Passionate about coding and developing new, efficient technological solutions.