

Johnatan Wright

Experienced Automotive Technician

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📍 Cincinnati, OH



SUMMARY

Highly experienced automotive technician with a track record of excellence and a passion for delivering quality service. Skilled in diagnosing and repairing complex automotive systems. Seeking to join the Jeff Wyler Automotive Family and contribute to their continued success.

EXPERIENCE

2018 - 2022

Cincinnati, OH

- **Automotive Technician**

ABC Auto Service

Performed routine maintenance and repairs on a variety of vehicles, including diagnostics, engine repairs, and brake system repairs. Consistently achieved customer satisfaction ratings of over 95%.

- Diagnosed and repaired complex automotive problems, resulting in a 20% reduction in return visits
- Maintained a high level of productivity, completing an average of 10 jobs per day
- Consistently achieved high customer satisfaction ratings, with over 95% of customers rating service as excellent or good

2015 - 2017

Cincinnati, OH

- **Lead Automotive Technician**

XYZ Auto Repair

Managed a team of 3 technicians and oversaw the repair and maintenance of over 200 vehicles per month. Implemented new processes and procedures to improve efficiency and reduce costs.

- Improved efficiency by 15% through the implementation of new repair processes and procedures
- Managed a team of 3 technicians and oversaw the repair and maintenance of over 200 vehicles per month
- Reduced costs by 10% through the optimization of inventory management and parts ordering

2012 - 2015

Louisville, KY

- **Automotive Technician**

AutoNation

Performed complex diagnostics and repairs on a variety of vehicle systems, including engine, transmission, and electrical systems. Maintained a high level of customer satisfaction through the delivery of quality service.

- Diagnosed and repaired complex automotive problems, resulting in a 25% increase in customer satisfaction ratings
- Trained and mentored new technicians, resulting in a 50% reduction in training time
- Maintained a high level of productivity, completing an average of 12 jobs per day

STRENGTHS

🚩 **Attention to Detail**

Experienced in performing detailed inspections and identifying potential issues with accuracy.

🚩 **Efficiency**

Proficient in diagnosing and repairing automotive issues quickly, resulting in reduced turnaround time for customers.