

# Gary White

## Operations manager

### ABOUT THE POSITION

#### Performance management

#### Financial control

#### Customer satisfaction

#### Recruitment

#### Staff training

#### Mergers & Performance

#### Commercial awareness

#### APAC

### SKILL REQUIREMENTS

#### HR

#### SALES/CRM

#### FINANCIALS, R&D, L&T

#### Procurement

#### Integrations

#### Freightforwarding

### PERSONAL DETAILS

Gary White  
123 Anywhere Road  
Country  
(01) 789

T: 0207 888 5554  
U: 0007 777 9999  
E: gary.white@uk.co.uk

D: 08:00-12:00 2005  
Driving license - For  
Automobile - Driving

Operations manager with experience of successfully coordinating the activities of various departments concerned with the production, pricing, sales, and distribution of products & services. Considerable working with people of all levels and having a excellent commercial approach to solving problems and developing business processes. Having proven people management skills, with the ability to manage performance and motivate staff on an individual and team level.

Now looking for a new and challenging managerial or consultancy position, one which will make full use of my existing skills and experience and also further my personal and professional development.

### WORK EXPERIENCE

#### Phoenix Manufacturing Company - Country OPERATIONS MANAGER June 2009 - Present

Driving operational improvements, maximizing the value of the asset base while ensuring a tight control on operational costs. Responsible for monitoring and continually improving standards of performance and quality within the operation.

#### Role:

- Managing a team of approximately 100 employees in a busy work environment
- Regulating costs, ensuring that they balance value and risk.
- Establish and implement departmental policies, goals, objectives, and procedures.
- Creating, managing and analysing performance data and other information.
- Ensuring that capacity and capability are reasonably planned.
- Encouraging, identifying and developing best practice areas.
- Ensuring compliance to all Environmental Health & Safety goals & objectives.
- Promoting Operations culture which define how the business is to be run.
- Working closely with the Financial Manager, Facilities Manager, IT Manager & HR department.

#### KEY SKILLS AND ATTRIBUTES

- Proven ability to lead, motivate and build successful teams.
- Understand all legal, regulatory, information security, and compliance requirements.
- Proven influence & negotiate.
- Achieving targets in a dynamic and complex business environment.
- Team leading & people development skills.
- Able to manage and develop a diverse group of highly skilled people.
- A progressive approach in getting the required results.
- Able to manage operations within budgetary constraints.
- Building and maintaining strong and effective relationships with suppliers and partners.

### ACADEMIC QUALIFICATIONS

#### BBA (Hons) - Marketing with Management Associate University - 2005 - 2008

A grade - Maths (A) English (B) Technology (B) Science (C)  
Cavendish Central College - 2005 - 2008

RECOMMENDED - Available on request