Information Technology Manager

ROBERT SMITH

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Objective

More than 17 years of experience applying people, process, problem-solving, and technical skills to improve individual, team and organizational performance. An impassioned team leader who mentors with purpose and understands that strong working relationships create great teams and product exceptional results.

Skills

WIN 2000 MCSE – 2002, NT 4.0 MSCS --1999, VMWare ESXi 5 and Server.

Work Experience

Information Technology Manager

NDS, Inc. - June 2013 – 2019

- Plan, organize, control and evaluate IT and electronic data operations.
- Design, develop, implement and coordinate systems, policies and procedures.
- Ensure security of data, network access and backup systems.
- Act in alignment with user needs and system functionality to contribute to organizational policy.
- Manage staff by recruiting, training and coaching employees, communicating job expectations and appraising their performance.
- Identifying problematic areas and implementing strategic solutions.
- Preserve assets, information security and control structures.

Information Technology Manager

ABC Corporation - January 2010 – June 2012

- Primarily responsible for evaluating and developing company-wide technical strategy to streamline functions and improve productivity.
- Responsible for stabilizing and improving a multi-entity company network from headquarters through six (6) branch offices.
- 24/7 On-call in support of data center network operations.
- Responsible for managing, mentoring, and developing a team of four (4) IT Professionals.
- Responsible for firewall routing for various network services including video, voice, and data signals.
- Responsible for extracting and manipulating data from acquired companies for database import.
- Assist sales in presenting technical projects to potential customers such as IP-Based CCTV, Access Control, and Network Build-outs, etc.

Education