

Jessica Claire

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SUMMARY

Colorado State Board Certified Registered Nurse with over 45 years of experience delivering high-quality care to patients in Perioperative and Critical care units. Proven leader effective at uniting and guiding nursing teams toward achieving patient care goals, improving satisfaction and supporting wide-spread healthcare system improvements. Focused on continuously advancing expertise in Perioperative Services while driving innovation.

SKILLS

- Patient monitoring
- Medical screening
- Unit administration
- Direct and Indirect Patient Care

EXPERIENCE

RN Pre-Admit Testing Office, 10/2017 - Current

Ahmc Healthcare Inc. – Alhambra, CA

- Pre-operative preparation of patients by performing pre-op testing, education, and coordinating care for procedures.
- Reached out to patients to convey lab results and provide care instructions.
- Updated physicians on patient test results and assisted in developing care plans.
- Counseled patients and caregivers, providing emotional, psychological and spiritual support.
- Communicated with primary care physicians or Surgeon's to relay patient needs.
- Designed strategies to resolve nursing and patient satisfaction issues.
- Participated in hospital-wide initiatives and committees to improve patient care, satisfaction and safety.
- Precepted new RN hires and ancillary staff members to meet patient service goals, champion standards of care and improve patient overall satisfaction.
- Conducted patient assessments and diagnostic tests to provide physician with important patient health information.
- Used facility EMR system to update patient records.
- Collected lab specimens, ordering and interpreting diagnostic tests and lab results.
- Answered patient questions and provided take-home materials for further information.
- Taught Pre-op Joint/Spine Classes

Manager of Perioperative Services, 06/2011 - Current

The Medical Center Of Auroracentennial Medical Plaza – City, STATE

- Facilitated peer-to-peer conflict resolution.
- Collaborated with Quality Team to develop outcomes statistics.
- Recruited and hired intelligent clinical and administrative staff to bolster skills set of already talented team.
- Optimized case and clinical management and recommended plans to improve safety and health programs.
- Oversaw clinic administration, including financial management, recruitment and human resources.
- Created and maintained facility documents and records, maintaining accuracy while managing sensitive data.
- Headed clinical oversight to devise and establish policies, procedures and best practices in alignment with regulatory requirements.
- Collaborated with multi-disciplinary staff to improve overall patient care and response times.
- Resolved conflicts promptly among physicians, nurses and other healthcare employees to keep workflows on task.
- Directed daily operations at facility caring for more than 50 individuals.
- Supervised administrative staff of 50 delivering consistent coaching and mentoring to improve job efficiency.

Director of Perioperative Services, 01/2000 - 11/2011

Central Washington Hospital – City, STATE

- Oversaw [Type] program and developed and initiated policies and procedures to standardize delivery of care.
- Trained and qualified staff per board requirements as well as national, state and local regulations.
- Reviewed and assessed staff processes, reducing hazards posed for residents and staff while promoting regulatory compliance.
- Collaborated with multi-disciplinary staff to improve overall patient care and readiness to the Operating Room.
- Participated in meetings with department heads to discuss operational, quality, growth initiatives. staffing, financial business.
- Developed policies to align procedures with hospital strategic initiatives and complied with statutory, regulatory, state and federal guidelines.
- Resolved conflicts promptly among physicians, nurses and other healthcare employees to keep workflows on task.
- Oversaw departmental administration, including financial management, recruitment and human resources.
- Supervised administrative staff of 36, delivering consistent coaching and mentoring to improve job efficiency.
- Directed daily operations at facility caring for more than surgical census of 26-30 patients daily
- Implemented Pre-op Clinic to solicit medical history information from patients and provide best and most effective medical advice.
- Implemented PICIS Electronic EMR in Surgical Services.

Assistant Director of Surgical Services, 06/1995 - 12/1999

Central Iowa Health Systems – City, STATE

- Collaborated with multi-disciplinary staff to improve overall patient care.
- Led and motivated 58 employees through supervision, training and coaching on duties and daily operational activities.
- Recruited and hired intelligent clinical and administrative staff to bolster skills set of already talented team.
- Oversaw clinic administration, including financial management, recruitment and human resources.

EDUCATION AND TRAINING

Bachelor of Science: Nursing, 06/1999

Mercy College Of Health Sciences - Des Moines, IA

Diploma: Nursing, 05/1975

Iowa Methodist Of Nursing - Des Moines, IA