

ANNICE GORCZANY

9008 REMPEL SPURS, DETROIT, MI

PHONE

+1 (555) 625 8979

EXPERIENCE

O'Kon Group

Los Angeles, CA // Advocate // 11/2020 – present

- Assist with balancing vault and ATM as needed
- Promote and support teamwork in the branch to ensure a positive overall customer experience
- Adhere to operational controls, including legal, corporate, and regulatory procedures to ensure the safety and security of customer and bank assets
- Maintain an awareness of current fraud alerts
- Promote, cross sell, and assist customer with basic questions regarding bank products and services
- Technically proficient in data entry and Microsoft

Haag LLC

Los Angeles, CA // Advocate // 09/2013 – 08/2020

- Deep experience in technologies and approaches used in managing user and system authentication and authorization for services and web applications hosted on Linux and\or Windows, including .NET Core Identity and ASP.NET Identity
 - Experience implementing single sign-on and multi-factor authentication scenarios
 - Experience in selecting the appropriate tool for the job based on business use cases
 - Strong knowledge and experience with software development, developer tools, and popular enterprise programming frameworks, .NET and .NET Core in particular
 - A history of successful speaking engagements and industry influence
-

EDUCATION

Baylor University

Bachelor's in Education

SKILLS

- Preference to those with experience in claims adjusting
- Experience with computing (Azure, , Kubernetes, etc.)
- Minimum of 12 months of collections experience
- Collection experience/working knowledge of multiple BAC consumer products
- Experience with UCRS
- Proven success and experience in technical support, software development, and/or system administration for a large end-user community
- Familiarity with ITSM and/or DevOps project plan