

ANGELIKA PFEFFER

address

8894 Corwin Fords,
Phoenix, AZ

tel +1 (555) 713 1483

Experience

Stark LLC

New York, NY || Food & Beverage Manager || 08/2018 – present

- Previous experience of managing in high volume, quick serve restaurants where customer satisfaction is of the highest priority
- Food hygiene level 2 is desirable
- Adequate level of education (vocational training or University graduate)
- Prior sales experience in corporate owner environment
- Sales experience in the resinous flooring industry is highly desirable
- Knowledge of Windows Applications (Microsoft, Word, Excel, Powerpoint), Lotus Notes, sales related software, ideally Salesforce.com

Abbott-Stehr

New York, NY || Food & Beverage Manager || 10/2012 – 03/2018

- Proficiencies in Microsoft Office, Excel, Word, PowerPoint and SharePoint
- Multiple unit opening experience
- Customer-oriented and financial-minded
- Initial and leading character
- Competent in problem solving, team building, planning, and decision making skills
- Experience with defining/evolving systems and processes that optimize efficiency, productivity and visibility across Client Strategy and Sales

Education

Baylor University

University in Hospitality

Skills

- Assure that payroll is approved and submitted punctually twice a month
- Provide feedback to staff on their performance
- Respond to all pages by beeper/e-mail promptly
- Complete work orders for maintenance repairs and submit to Property Operations
- Contact Property Operations directly for urgent repairs
- Display recognition for report guests, VIP guests participate in weekly and monthly forecasting
- Serve our guests