



# Jillian Aldini

CLOTHING STORE

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324 Johnson Street, New York, NY 10002

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## Profile

Reliable and approachable clothing store associate with a motivated attitude and ability to foster wonderful customer experiences. Adept in assisting customers with all aspects of the shopping experience, from providing information on sales and promotions to ensuring a smooth and accurate checkout experience.

## Employment History

### Clothing Store Associate, Small Steps Boutique, New York

February 2019 — May 2022

- Exhibited enthusiasm and a passion for exceptional customer service during each and every shift.
- Assisted the store owner with managing inventory and stocking racks.
- Worked well independently and also as a team member.
- Followed instructions and took on miscellaneous duties when needed.
- Strived to maintain an orderly and visually-pleasing store environment.
- Adhered to store protocols and policies at all times.
- Assisted customers with all aspects of the shopping experience.
- Informed customers about store offerings, sales, and promotions.

### Sales Associate, Eleanor's Bridal, New York

July 2015 — December 2018

- Served as an enthusiastic and dedicated bridal team member.
- Worked to ensure that all future brides had an exceptional and unique shopping experience.
- Listened to customers to fully understand their vision and provided them with appropriate dress options.
- Prepared fitting rooms and assisted with dress try-ons and fittings as needed.
- Placed orders, scheduled visits, and handled transactions in a secure manner.

### Sales Associate, The Blue Turtle, New York

November 2014 — May 2015

- Worked as a sales associate during the busy holiday season.
- Helped to foster a pleasant and smooth shopping experience.
- Remained up-to-date on new items, sales, and promotions.
- Worked in accordance with store guidelines and policies at all times.

## Education

### High School Diploma, St. Francis Preparatory School, New York

September 2011 — May 2015

## Skills

Great Customer Service

Knowledge of Retail Procedures

Excellent Mathematical Skills

Creative Problem Solving

Ability to Work in a Team

Flexibility and Adaptability

## Languages

English

Italian

French