

BRENDA MCLAUGHLIN

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WORK EXPERIENCE

SENIOR MANUAL TESTER

12/2017 - PRESENT

Los Angeles, CA

- Proven working experience in testing complex software applications
- Full understanding of software development lifecycle and all phases of QA process
- Experience in analyzing results of test execution and compiling test reports
- Understanding of different testing types: regression, integration, scale/performance, black-box, white-box testing
- Passion for constant adoption of new tools and methodologies
- Comfortable taking initiative and handling multiple tasks simultaneously
- Testing experience within an Agile environment. Currently the group is undergoing an Agile Transformation
- Experience testing functionality on IOS and Android applications

MANUAL TESTER

05/2012 - 11/2017

Chicago, IL

- Test harness creation experience
- Any atlassian tools/plugins
- Able to work from 11:00 Moscow time
- Good experience in test design
- Experience in free testing (w/o test cases)
- Understanding of programming basics and high-level architecture of WEB-based software
- Knowledge of SQL or JQL and html or xml
- Create and maintain test cases and test data using Quality Center/Team Foundation Server and other tools
- Experience with industry standard testing and quality assurance methodologies and verification and validation processes

JUNIOR MANUAL TESTER

11/2006 - 02/2012

Boston, MA

- Online Banking (desktop)
- Mobile/ Web Testing
- Native Web Applications
- Web portal testing
- Understanding software development and testing processes
- Proactive, and able to work independently
- Jira and Confluence knowledge
- Any automation framework knowledge
- HTTP automation experience

EDUCATION

CLARK UNIVERSITY

2001 - 2005

Bachelor's Degree in Computer Science

PROFESSIONAL SKILLS

- Manual testing experience Strong customer and business focus Strong communications skills
- Excellent analytical and problem-solving skills with a talent for testing
- Excellent analytical problem solving and debugging skills
- Self-motivated and meticulous, with good problem solving skills with excellent oral and written communications
- Excellent communication skills, (verbal and written) as well as an ability to follow standards
- Self-direct while demonstrating strong collaboration skills and team-oriented motivation
- Strong communication skills both oral and in written