Stephen Greet

Senior Network Engineer

Brooklyn, NY 11222

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LinkedIn: /in/stephen-greet
Github: github.com/stephengreet

Certifications: Cisco - CCNA

Experience

Zoom
January 2018 - Present, New York NY

Senior Network Engineer

- Optimized reliability, performance, supportability and security of Zoom's infrastructure
- Worked closely with software engineers to implement new data center technologies
- Developed capacity plans for new and existing video infrastructure
- Planned and implemented automated backups and fail-over configurations
- Identified and implemented monitoring to ensure health, performance and security of production and non-production cloud infrastructure
- Analyzed and resolved video infrastructure faults and undertook routine preventative measures to avoid service degradations

Dataprise
April 2015 - January 2018, Washington DC

Network Engineer

- Installed and managed all aspects of on-site clients networks for 2 Fortune 500 accounts
- Built out relationships with key client stakeholders and quickly troubleshooted all network problems they encountered
- Proactively recommended network changes and improvements to support specific client needs resulting in speed improvements of 27%
- Identified under-performing third party vendors leading to a costs savings of $130,000 annually with no drop in up-time or performance

Skills

- LAN/ WAN, TCP/ IP Networking
- Cisco NEXUS / ISE / Prime (WiFi), CCNA
- Amazon EC2 & Direct Connect
- Routing protocols - BGP, OSPF, ECMP, MPLS

Education

University of Pittsburgh / B.S. in Information Science
September 2011 - April 2015, Pittsburgh PA