First Last

UAT Tester

WORK EXPERIENCE

Resume Worded, London, United Kingdom
Tech startup producing computer software and other consumer electronics

UAT Tester   01/2022 – Present

- Documented precise bug reports with reproduction steps to 20+ developers for fixing problems reported by customers.
- Conducted a manual and automated test of 40+ new features, enhancements, and fixes for the websites of HNIs.
- Partnered with a 7-member development team to develop test plans for a vital element of 50+ applications.
- Developed 10+ validation steps and procedures for complex test case scenarios during regression testing.

Polyhire, London, United Kingdom
Helps clients create, deliver, and optimize content and applications

Software Support Analyst   10/2019 – 12/2021

- Contributed helpful tips during user group meetings based on experiences working with 130+ customers and software development teams.
- Identified 40+ system improvements that Polyhire rolled out company-wide in the first 11 weeks of employment.
- Provided support for requirements gathering, design, and quality assurance to 70+ developers through all phases of software development.
- Documented error reports detailing step-by-step procedures necessary for reproducing errors; resolved 84% of reported software defects.

Growthsi, London, United Kingdom & Barcelona, Spain
Provides programmable communication tools using its web service APIs

Software Tester   11/2018 – 09/2019

- Utilized Web Services Description Language (WSDL) tool to monitor data integrity between 20+ systems.
- Discovered and notified management about defects in a high-level application valued at $1700K, leading to a project turnaround.
- Recommended bug-fixing efforts during off hours, helping management save $3500+ in quarterly labor costs.
- Developed a testing framework that improved efficiency in identifying errors and defects before release, boosting RW's production schedule by 93%.

PREVIOUS EXPERIENCE

Helpdesk Engineer, ABC Company, London, UK   06/2017 – 10/2018
System Admin, XYZ Company, New York, USA   01/2016 – 05/2017
QA Tester (Internship), ABC, New York, USA   07/2014 – 12/2015

CONTACT

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SKILLS

Databases:
- MS-Access
- M2
- DBQ
- OBIEE
- Oracle 8i
- SQL Server 2000

Script Languages:
- ASP.NET
- XML
- HTML

Testing Tools
- Load Runner 6.5/5.6
- SOAP UI
- Selenium
- Requisite Pro

Languages:
- English (Native)
- Romanian (Native)
- Spanish (Conversational)

EDUCATION

University of New York
Bachelor of Art
Cultural Studies
New York City, New York
10/2011 - 06/2014

OTHER

- Certified Software Tester
- ISTQB Foundation Level Certification