



Sarah West

NETWORK ENGINEER

Profile

Network Engineer bringing 8 years of experience in network design, network administration, escalation support, and systems administration. Adept in delivering technical support, managing network operations, and maintaining enterprise-wide area networks across multi-platforms and high uptime Data Center environments.

Employment History

Senior Network Engineer, Standard Bank, Arkalyk

JANUARY 2021 – PRESENT

Responsible for optimizing network performance and increased reliability by maintaining hardware and software, analyzing technical issues, and ensuring system users' availability for a 1500 user facility.

- Managed the development, installation, and management of organization-wide local area network, network segment, wide area network, and internet system.
- Delivered Tier 1 network ticketing support to resolve all issues for 550+ users
- Executed the maintenance window changes for multiple locations, performing troubleshooting of routing, and switching issues.
- Implemented and migrated a major client to VPLS circuits, which resulted in robust and seamless connectivity between two different carriers.
- Inherited an MPLS project that was off-track; liaised with the parent company to deliver a solution with increased availability, security, and visibility ahead of the project schedule.

Network Engineer, Wells Fargo, Knoxville

JANUARY 2018 – NOVEMBER 2020

Responsible for Upgrading Windows NT/2000 and Novell NetWare 5.1 environments and installing configuring, and maintaining Cisco routing and switching equipment in a 1500 user environment.

- Ensured smooth end-to-end communication by delivering support for Video Conferencing System (Cisco VCS/TMS).
- Designed, configured, and installed all Data Center Network Devices to support 1500+ users, including ran cables, routers, ports,
- Successfully resolved routing issues within multiple contexts of the Cisco ASA firewall.
- Maintained BIG IP F5 APM VPN and provided solutions for complex issues.
- Operational tasks included solving VPN, switching, Bluecoat proxy, and routing issues.

Education

Master of Science in Computer Engineering, University of Florida, Jacksonville Beach

JANUARY 2020 – JANUARY 2021

Bachelor of Science (MS), Electrical Engineering (Computer Networks), University of Southern California, Los Angeles

JANUARY 2016 – NOVEMBER 2019

Details

1515 Pacific Ave
Los Angeles, CA 90291
United States
3056478349
email@email.com

DRIVING LICENSE
Full

PLACE OF BIRTH
San Antonio

Skills

Port Address Translation (PAT)
Network Address Translation (NAT)
Access Control List (ACL)
Wireshark
MPLS

Hobbies

Rock Climbing, Music, Drama

Languages

English
Spanish