

# Magnolia Gusikowski

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## EXPERIENCE

### SENIOR PMO MANAGER

#### San Francisco, CA

06/2015 – present

- 8+ years of in-depth knowledge of Program/Project planning/PMO processes
- Solid knowledge of producing IT Key Performance Indicators and metric reporting including industry standard and best practice information
- Worked on large scale Technology programs
- Sound knowledge of project planning, budgeting and cost control
- Financial literacy to forecast and manage project budgets
- Strong aptitude and business acumen
- Mature current business project management office to elevate services and expand capabilities

### IT PMO MANAGER

#### Detroit, MI

07/2011 – 12/2014

- Provide project planning, milestone management, scope management, resource forecasting; financial management; change management across the project portfolio
- Work within GPMO to Harmonize all project management specific processes to establish consistency within SecureWorks
- Manage the hiring, staffing, maintaining and career development of a diverse and effective workforce
- Work within GPMO to assist with data around performance metrics specific to your focus area
- Establish and evolve the frameworks and standards for Programme and Project Management
- Provide a quality assurance role in line with defined Programme Management Office process
- Work directly with IT and Engineering teams on Agile development integrating that into Stage Gate

### PMO MANAGER

#### Los Angeles, CA

03/2005 – 04/2011

- Develop and enhance the Service Operations to improve the content and accuracy of reports to senior management and stakeholders
- Develop and continually improve the quality of information to help guide future strategic decisions
- Provide assistance to maintain and update the project management framework and disciplines necessary to support EPD processes
- Assist with the creation and evolution of key performance indicators/dashboards
- Assessing project issues and assisting project managers in problem solving and in developing resolutions
- Assisting with Business case development & justification; Facilitating the Benefits Plan; Measuring/tracking benefit return within the lifecycle of the program
- Identify and direct the implementation of process improvements that significantly reduce workloads or improve quality across the department

## EDUCATION

### WASHINGTON STATE UNIVERSITY

#### Bachelor's Degree in Computer Science

## SKILLS

- Strong attention to detail and commitment to high quality deliverables
- Self-motivated and able to work under pressure to deliver high-quality deliverables
- Personable, pro-active, professional and able to demonstrate full commitment to exceptional customer care and service in all activities
- Excellent problem-solving and critical-thinking skills, including the ability to remove barriers and enable teams to complete their objectives
- Ability to quickly build rapport and strong relationships with others
- Strong influencing and negotiation skills, including the ability to navigate in a highly matrixed organization effectively
- Ability to competently mediate disagreements and negotiate agreeable resolutions
- Knowledge of how to mature a project management capability and successfully drive change
- Project management: Knowledge of principles of project management. Ability to scope, design, plan and execute projects, including leading project teams
- Focused and versatile team player who is comfortable under pressure, ambiguity, frequent change, or unpredictability