

BENITO FRAMI

70990 Lorenza Key, Houston, TX

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EXPERIENCE

ULLRICH LLC

Philadelphia, PA | Advocate 09/2020 – present

- Maintaining knowledge of policies, procedure, products and services
- Serving as a mentor to new hires in the group
- Previous call center experience (inbound/outbound)
- Strong listening and problem solving abilities, persistent enthusiasm when interacting with customers
- Goal oriented professionals with an interest in strengthening their banking knowledge
- Coaching and leadership qualities
- Project management or similar/related skills
- Detail oriented and responsible
- Provide account services to customers by receiving deposits, verifying cash and endorsements, cashing checks, accepting savings deposits and withdrawals
- Balance cash drawer daily in accordance with established policies and procedures
- Participate in branch opening/closing rotation schedule

BRADTKE, CASSIN AND MAGGIO

Philadelphia, PA | Advocate 07/2015 – 07/2020

- Experience with Instructional Design methodologies and crafting technical courseware
- Demonstrated experience using frameworks (Pytorch, Tensorflow, MxNet, Caffe)
- Demonstrated experience with and libraries
- Demonstrated experience building and deploying solutions
- Experience interfacing with databases
- Experience mentoring or teaching others in analytics
- Energized by enabling the success of others
- Comfortable operating autonomously and taking risks to achieve an overall vision
- Experience with computing (Azure, , Kubernetes)
- Strong understanding of the engineering process
- Experience writing technical articles, courseware, or blog posts targeted at a technical audience
- Experience working in a technical lead, developer relations, technology evangelism or technical executive role

EDUCATION

KENT STATE UNIVERSITY

Bachelor's in Education

SKILLS

- Strong knowledge of Excel and Word Microsoft programs
- Lives the program's values and demonstrates these when dealing with dealers and internal colleagues
- Exceptional customer service, interpersonal and relationship-building skills
- Demonstrated open-minded approach and flexibility to address changing situations as they occur
- Examines data and draws logical conclusions based on information available
- Demonstrates a working knowledge of insurance benefits, insurance companies, Medicare and Medicaid
- Computer knowledge using word processing, spreadsheet, email, and web browser
- Provides written and verbal communication suitable to receiver of communication
- Willingness to obtain Property & Casualty Producers license