

# ELFRIEDE BERGSTROM

📍 734 TONY EXTENSIONS, BOSTON, MA



PHONE

+1 (555) 744 2082



## EXPERIENCE

Rempel Inc -> 10/2018 – present

**SAN FRANCISCO, CA /// ADVOCATE**

- Excellent communication skills, both presentation/oral and writing skills
- Comfortable working on tight deadlines and juggling multiple projects simultaneously
- Working knowledge of basic HTML code
- Experience in Human Resources administration and/or benefits
- Recent experience with health information technology
- Current, valid license as a Registered Nurse or Allied Health Professional (Physician extenders with advanced degrees such as Advanced Nurse Practitioner, Physician Assistant, Certified Registered Nurse Anesthetist, etc)

Mosciski-Baumbach -> 10/2013 – 08/2018

**SAN FRANCISCO, CA /// ADVOCATE**

- Significant experience (8-10 yrs) in IT Infrastructure and/or software development, with special emphasis in areas including Databases, Application Services, Big Data, Containers, Serverless Applications, Machine Learning, Open Source Solutions, Front-end development, and/ or distributed computing
- A history of successful speaking engagements, online content creation, industry influence, and/or recognition in technology publications
- Knowledge or experience with Inner Source and/or Open Source and ways of working



## EDUCATION

California College of the Arts /// Bachelor's in Education



## SKILLS

- The ability to articulate directions to various audiences, especially in emergency situations
- Manage, support and serve as the main customer service contact for assigned region, associated sales representatives and their customers in handling questions or problems received via phone, email, mail or fax
- Closely manage processing of orders received via multiple channels, including phone, email and fax, within PeopleSoft Order Management System from order receipt through distribution and delivery
- Learn, apply and communicate intensive technical and product information