

GONZALO SPENCER

63890 KOHLER FALLS, SAN FRANCISCO, CA

PHONE

+1 (555) 312 3845

EXPERIENCE

COLLINS-FERRY

11/2020 – present

Chicago, IL // *Advocate*

- Knowledge and demonstrated use of Microsoft office Excel, Word, Power Point, and Outlook
- Understanding and involvement in metrics and Daily Lean Management
- Know how & why to use SAP transactions and the interconnection of those systems with our business processes and workflows
- Demonstrated team/project leadership on short term projects
- Progressively more involved with decision making in order fulfillment processes while operating under less supervision
- Positive and progressive order fulfillment experience
- General understanding and experience with ERP business applications

SATTERFIELD, KUTCH AND ANDERSON

09/2013 – 06/2020

Chicago, IL // *Advocate*

- Experience in web and mobile interface design and development
- Experience with Cocoa / UIKit
- Experience with relational database systems, Object Oriented Programming and web application development
- Experience completing an application and seeing it through full life cycle of development
- Have shipped at least one iOS app and one Android app– the more sophisticated the better
- Solid understanding of Xcode, Android Studio, Google Play Store and the Apple App Store approval process

EDUCATION

OREGON STATE UNIVERSITY

Bachelor's in Education

SKILLS

- Advanced customer service, problem-solving, critical thinking, and interpersonal skills with a focus on quality and professionalism
- Self-starter, capable of working independently and collaboratively
- Flexible and adaptable with changing business needs
- Proficient in MS Office (Excel, Word, Outlook, PowerPoint)
- Comfortable with the use of telephony systems
- Advantzware software
- Pre-production elements of folding carton manufacturing
- Equipment & processing in folding carton manufacturing
- Compassion and empathy to appropriately respond to customer's needs