

# ROBERT SMITH

## Sr. PMO Manager

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### SUMMARY

Extensive functional and technical experience -- Lead software, hardware, middle ware, system's security engineers working in information systems environments in international environments along with a strong application/product development background with full lifecycle SDLC. Experience include development global applications, support, analysis, deployment, testing & integration, RAD (Rapid Application Development) and DRP (Disaster Recovery Planning) sessions.

### CORE COMPETENCIES

Project Management: Excellent track record of success.

### PROFESSIONAL EXPERIENCE

#### Sr. PMO Manager

ABC Corporation - June 2008 – June 2020

##### Key Deliverables:

- Worked as Scrum Master for one or more Scrum Teams and/or as Scrum Of Scrums Scrum Master for coordinating multiple Scrum Teams as part of a larger Scrum Product Team.
- Resolved the current Global Transportation (GTN) problem/enhancements under the banner of GTN21 program for USAF.
- Provided leadership for a re-engineering, enterprise infrastructure, integration and migrate core business applications to Data Warehouse, including n-tier architecture solution.
- Provided Data Warehouse Program management and Project planning, Project Management at WellPoint (Dental Data Warehouse-billing application) and on Debit side and Fraud Prevention data warehouse at MasterCard.
- Created the architecture briefing in hardware, software, security, COTS/GOTS interoperable and configuration management data warehouse solution with multiple scenarios for the client on the GTN21 program, used the best of the broad, cutting edge, robust, and scalable technology that can be used in future.
- Required, negotiated with other department managers for the acquisition of required personnel from within the company.
- Determined the frequency and content of status reports from the project team, analyzed results, and troubleshoot problem areas.

#### PMO Manager

Delta Corporation - 2004 – 2008

##### Key Deliverables:

- Lead the design and start-up of the Piedmont Project Management Office.
- Conducted stakeholder interviews and PM capability assessments to evaluate and develop a process-maturity model focused on consistency in delivery.