

# JESSICA CLAIRE

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📍 100 Montgomery St. 10th  
Floor

## SKILLS

- Systems administration
- Relational Database Management, Development, Testing, Ops Support.
- Research and analysis
- Databases: Oracle, SQL Server, Teradata, Hadoop
- Agile/Scrum Methodology
- Software Deployment and Quality Assurance
- Linux Environments
- Teamwork and Collaboration
- Excellent Communication

## EDUCATION

JNTU  
Vijayawada , India • 07/2009

*Bachelor's*: Electronics And  
Communications Engineering

University of Northern Virginia  
Manassas, VA • 12/2011

*Master's*: computer science

## PROFESSIONAL SUMMARY

Over 10+ years of proven success in Business Analysis, Design, Implementation and Testing of Applications using wide range of Technologies including Data Warehousing, Database and reporting systems for Media and Technology, banking, and Health Care Companies.

## WORK HISTORY

**Mckesson Corporation - Sr. Database Developer / Sr. DevOps Team Lead**  
Longmont, CO • 08/2014 - Current

- Worked in highly responsible role in development of Dashboard and Metrics for Comcast business experience Customer Journey.
- Experience working in DX , EBI and Comcast Business services teams on various Projects Related to Customer Journey, Red Alert, Data Quality, CABS Billing, ELOC, Trouble Tickets, Upware and Carrier Ethernet.
- Experience in data modeling, ETL (Extract-Transform-Load) concepts, query performance tuning and testing.
- Involved with business and product development teams to get functional requirements and specking out Technical Requirement Documents for data conversion.
- UNIX shell scripting - ability to write shell scripts that call TD utilities for processing as well as manipulating files.
- Captured DQ metrics using Profiles and Created scorecards to review data quality using IDQ.
- Experience in leading team of 8 people.
- Extensive experience in Journaling data and capturing changes of customer on daily basis.
- Assisted in troubleshooting Production support problems, which are related with Teradata database and Informatica Data Quality.
- Work with ETL team to develop ETL flows and code for new integrations and maintain and enhance existing ETL.
- Extensively worked with Teradata utilities like BTEQ, Fast Export, Fast Load, Multi Load to export and load data to/from different source systems including flat files.
- Design, Development and implementation of Power center mappings for DQ Framework using SQL, Normalizer, Expression, Filter, Router, Lookup transformations.
- Responsible for all aspects of EDW system, including but not limited to design, creation, tuning, validation, and troubleshooting.
- Experience working in Agile Methodology.
- Design and Development experience working with large scale data warehouses and reporting solutions.
- Ability to analyze data and work independently and document whole process.
- Ability to work under pressure with solid sense for setting priorities.

**Crowe Horwath - Sr. Database Developer**  
Chicago, IL • 06/2013 - 07/2014

- Orbit Healthcare Management System ("OHMS ") is interoperable, inexpensive and anywhere accessible innovative healthcare platform with integrated Practice Management, EMR and PHR.
- Worked in highly responsible role in developing Health care management system.
- Experience in data modeling, ETL (Extract-Transform-Load) concepts, query performance tuning and testing.
- Experience working on Customer Fee Schedules and Service Invoice claims of patient.
- Hands-On Experience writing stored procedures for handling EDI X12 Transactions.
- Extensive experience on EDI 270 -271 Health care Eligibility Benefit and Response.
- Extensive experience on Handling Typical EDI X12 835 - 837 Health Care Claim Payment and Advice.
- Excellent hands-on experiences with UNIX shell scripting and experience working in SASPLEX Unix environment to FTP files from windows to UNIX and run KSH scripts in UNIX.
- Design and Development experience working with large scale data warehouses and reporting solutions.

**Bank Of America - Database Developer**  
City, STATE • 05/2012 - 05/2013

- Experience data modeling, ETL (Extract-Transform-Load) concepts, query performance tuning and testing.
- Utilized Teradata SQL assistant ODBC-based client utility used to access and manipulate data.
- UNIX shell scripting - ability to write shell scripts that call TD utilities for processing as well as manipulating files.
- Wrote many simple and complex ad-hoc reports using SQL Plus and TOAD for business users.
- Transformed complex business rules to Oracle PL/SQL.
- Created database objects like tables, views, procedures, packages using Oracle tools like SQL Plus, SQL Developer, PL/SQL Developer and TOAD.
- Hands-On Experience writing, debugging SQL for TD load utilities.
- Supported monthly process needed for project and performed data validation using various techniques
- Coordinated with project management staff on database development timelines and project scope
- Tested programs and databases to identify issues and make necessary modifications