

Garth Barrows

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EXPERIENCE

ORACLE FUNCTIONAL EBS / CLOUD ERP CONSULTANT

Los Angeles, CA

08/2015 – present

- Interact with the technical project team members responsible for developing reports, interfaces, data conversion programs, and application extensions
- Manage multiple clients and issues
- Define testing scenarios and develop test scripts
- Develop end-user documentation and training materials
- Work with Oracle online support to research and resolve application issues
- Support clients with the execution of test scripts
- Analyze client-reported Oracle Financials, Supply Chain, Manufacturing, CRM or Projects issues, and resolve them in a timely and professional manner. Some issues can be very complex

ORACLE CLOUD ERP CONSULTANT

Los Angeles, CA

12/2009 – 04/2015

- Conduct design workshops and functional process workshops in all financial areas
- Provide status and issue reports to the Project Manager on a regular basis
- Interact with the project team members responsible for developing reports, interfaces, data conversion programs, and application extensions
- Identify functionality gaps and develop solutions to them
- Manage team members in areas of responsibility
- Knowledge of projects, supply chain and manufacturing modules as to their impact on accounting transactions
- Deliver end-user training

ERP CONSULTANT

Phoenix, AZ

12/2003 – 09/2009

- Reviewing and analysing the client's business operations and processes and recommending improvements
- Working with teams across multiple geographic locations, workforces and key stakeholders groups
- Teaming with high calibre Accenture colleagues in day to day activities
- Leveraging our global network of Accenture professionals to strengthen your client prepositions and recommendations
- Providing assistance to Support Desk
- Take ownership of the most complex Lync issues and work to resolution and root cause identification
- Continuous interaction with the internal and external partners during the entire solution lifecycle to achieve continuous improvements of solutions and problem management based on an agreed process

EDUCATION

UNIVERSITY OF VIRGINIA

Bachelor's Degree in Information Science

SKILLS

- Good knowledge in working with Oracle, Unix flavor on SAP environment
- Ability to influence, negotiate and drive project outcomes and deliverables
- Good in documentation, an organized individual with excellent verbal and written abilities
- SAP certification is desirable
- Ability to consult and liaise effectively with internal and external stakeholders
- Ability to analyse complex problems and develop innovative solutions with a customer/client focus
- Excellent interpersonal skills
- Effective organisational skills couple with the ability to prioritise tasks and meet project deadlines
- Excellent communication (verbal, written and presentation) and interpersonal skills
- Knowledge of WM / QM module will be added advantage