

---

# ASHLEY B BROWN

## AUTOMOBILE SERVICE MANAGER

---



### CONTACTS

---

2298 South Street  
Stanton, TX 79782



(432) 756-5547



ashley@jklmail.com



ashley.com



### CAREER OBJECTIVE

---

Seeking a challenging position as an Automobile Service Manager where my capabilities may be utilized, developed, and enhanced and to be a part of the company's growth and success with the contribution of my knowledge and skills.

### PROFESSIONAL EXPERIENCE

---

#### Automobile Service Manager, 2016-present

Penske Automotive Group

- Established and maintained a good working relationship with customers to encourage repeat referral business.
- Inspected vehicles and applied proper resources to accurately identify and verify clients' service needs.
- Recorded them along with current vehicle and client information on the repair order.
- Exceeded the service department's financial objectives by establishing prices for products and services.

#### Automobile Service Manager, 2014-2016

Firestone Complete Auto Care (1684)

- Created goals and objectives for the department, which included an annual operating budget and a marketing plan to promote new and repeat business.
- Referred to service history, inspect vehicle, and recommended service to clients.
- Promoted the sales of appropriate services, parts, and accessories by thoroughly understanding the product and associated service requirements.
- Created estimates, repair orders, and recommended services in a timely, professional manner.