

Benjamin Mehns, Maintenance Technician

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PROFILE

Experienced and resourceful Maintenance Technician with over five years of experience providing quality customer service in the field of automotive repair. Skilled in the areas of diagnosis and repair and preventative maintenance. Experience with electrical systems, HVAC systems, brakes and fuel systems, and power system break-down and repair. Excellent communicator, able to work with clients and educate them on the state of their vehicle, while providing high quality customer care every step of the way.

EMPLOYMENT HISTORY

Jun 2016 – Sep 2019	Automotive Technician , Jake's Auto Shop	Los Angeles
	<ul style="list-style-type: none">Applied learned knowledge of automobiles to provide the best service possible for all clients.Thoroughly examined vehicles to determine the malfunction or condition of the vehicle's parts.Ordered accurate amount of supplies to ensure shop inventory was where it needed to be.Remained informed on industry advancements and recalls as part of my pledge to excellent customer service.	
Aug 2014 – Jun 2016	Maintenance Technician, Hyland Repair Shop	Los Angeles
	<ul style="list-style-type: none">Performed tests on vehicles to determine their functionality.Communicated well with customers to ensure optimal customer experiences.Enhanced car appearances by performing dent removals and paint jobs.Scheduled and performed maintenance routine visits such as oil changes, tire rotations and changes, wheel balancing, and tune-ups.Repaired and installed new water pumps and radiators in vehicles.Helped to increase customer return rates by providing excellent customer service at all times.	
Sep 2012 – Aug 2014	Maintenance Technician, Nevada Automotive Center	Reco
	<ul style="list-style-type: none">Communicated well with customers regarding their vehicle's issues and needs.Provided quality assessments of vehicles before diagnosing specific issues and assigning repair.Rebuilt and repaired engines.Properly disassembled and reassembled various parts.Organized important client and work related records.Monitored inventory of parts and placed orders when necessary.Complied with all state vehicle standards.	

EDUCATION

Aug 2013 – May 2014	Automotive HVAC Training, Ashworth Institute	Hillsdale
Aug 2011 – Aug 2013	Associate of Automotive Technology, Lincoln Technical Institute	Whitestone

SKILLS	Advanced Communication Skills Clean Driving Record Collision Consulting	Expert	Automotive Air Conditioning Repair General Maintenance and System Repairs Multitasking Skills	Expert
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REFERENCES

Joseph Randoli from Nevada Automotive Center

jrandoli@nevauto.com - 719- 922-2638

Linda Baker from Hyland Repair Shop

lbaker@hyland.org - 517- 290-0676

Chris Walls from Jake's Auto Shop