

# JESSICA CLAIRE

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## Summary

Seasoned RN with critical thinking acumen, expert clinical knowledge, and a passion for professional development. Offering ten years' expertise in emergency services and a graduate degree in nursing leadership to a growing organization.

## Skills

- Multidisciplinary team collaboration
- Progress monitoring
- Patient flow coordination
- Patient relations
- Clinical Documentation
- Unit leadership
- Complying with regulatory guidelines
- Patient Care
- Improving clinical quality outcomes
- Patient Management
- Critical care
- Resource Allocation
- Patient record auditing
- MS Office
- Decision-making
- Communication
- Critical thinking
- Training & Development
- Leadership and mentoring abilities
- Staff Development and Precepting
- Organizational skills
- Student evaluation abilities
- Clinical supervision
- People skills
- Supervision
- Course material development
- Learning assessments

## Experience

### RN Education Coordinator, 02/2022 to Current

Kindred Healthcare – Hammond, IN

- Planned and facilitated relevant, needs-based professional learning tools, resources and educational materials to enhance teaching skills.
- Participated in planning, implementing and evaluating assigned courses for continued development.
- Conducted needs assessments to identify and fill staff knowledge gaps.
- Assessed new nursing staff with fair and consistent evaluation tools to determine knowledge and quality of care delivery.
- Maintained detailed records of training activities and staff progress against targets.
- Helped staff achieve patient care goals and outcome standards by implementing regular training courses.

### ED Charge Nurse/Clinical Coordinator, 02/2016 to Current

Scripps Health – San Diego, CA

- Collaborated with physicians and nursing staff to deliver quality care.
- Oversaw delivery of high-quality, cost-effective care with focus on patient safety and satisfaction.
- Directed unit staff and promoted quality care for diverse patients.
- Built and maintained strong working relationships between nursing department and other disciplines.
- Audited patient charts in real-time, verifying accuracy, and completion of information.
- Coordinated, tasked, and supervised nurses/ancillary staff based on staffing requirements.
- Imparted medical, operational, and patient care knowledge to junior nurses, supporting personal growth and enhancing professional development.
- Oversaw adherence to federal, state and company requirements and regulations.
- Managed patient flow and directed nurses and doctors to ensure medical assignments are completed on time.
- Partnered with nurse manager to raise standards of practice by monitoring, analyzing and correcting staff performance.

### Registered Nurse, Emergency Department, 08/2015 to 04/2016

Scripps Health – La Jolla, CA

- Triage incoming patients and communicated with doctors to encourage timely attention to urgent situations.
- Monitored and managed various treatment and care interventions.
- Monitored and recorded patient condition, vital signs, and progress.
- Treated patients suffering from chronic and acute medical concerns.
- Prioritized nursing tasks and assignments and accurately reported patient status.

### Registered Nurse, Emergency Department, 08/2011 to 08/2015

PMC – City, STATE

- Responded to emergency situations with speed, expertise and level-headed approaches to provide optimal care, support and life-saving interventions.
- Evaluated and adjusted life support equipment, tubing and peripheral devices providing critical assistance to fragile patients.
- Treated patients suffering from chronic and acute medical concerns, including CHF, COPD, pneumonia, sepsis, STEMI, CVA, and trauma.
- Prioritized nursing tasks and assignments and accurately reported patient status.
- Improved patient outcomes and quality of care by determining and suggesting changes to processes.

## Education and Training

### Master of Science: Nursing Administration, 07/2021

Chamberlain University - Downers Grove, IL

- With Distinction
- Program GPA: 4.00
- Cumulative GPA: 3.93

### Bachelor of Science: Nursing, 05/2017

Chamberlain University - Downers Grove, IL

- President's Honors

### Associate of Science: Nursing, 05/2011

Hazard Community And Technical College - Hazard, KY

- Dean's List Honoree

## Certifications

- Certified Emergency Nurse (CEN)
- TNCC - Trauma Nurse Core Course
- Pediatric Life Support (PALS) Certification
- Basic Life Support (BLS) Certification
- Advanced Life Support (ACLS) Certification

## Activities and Honors

- Sigma Theta Tau Honor Society of Nursing
- Member, Emergency Nurse Association (ENA)