

RAVEN HOEGER

25739 Swift Cape, Houston, TX • +1 (555) 254 4807

WORK EXPERIENCE

SENIOR SOFTWARE TESTER

04/2016 - PRESENT

Philadelphia, PA

- BS or higher in Computer Science or related technical discipline
- Experience in test strategy development, including test tool evaluation and selection
- Execute and maintain test suites and test cases for new and existing products
- Regression test software fixes for new and existing products
- Document, troubleshoot and follow up on issues found during testing
- Assist Development with replicating and debugging problems
- Participates in test efforts for software product development or support projects to measure the quality of the functional (business) components of the system
- Performs dry run testing and formal execution of test ware under supervision

SOFTWARE TESTER

08/2012 - 01/2016

Los Angeles, CA

- Develops and maintains quality assurance documentation for projects and tasks to include quality metrics
- Ensures documentation complies with software development and Quality Assurance standards, policies and procedures or best practices
- Conducts assessments and evaluations through analysis and interpretation of objective and subjective evidence to verify compliance to standards and applicable quality plans
- Determines level of process and product quality
- Develop written reports of findings; escalates unresolved issues to appropriate management levels - Evaluates work products to assess quality and report findings
- Researches alternatives solutions to problems, determines proper approaches, and makes verbal and/or written recommendations to appropriate parties and implements recommended solutions as approved
- Experience developing automated regression testing scripts and policies - Experience working directly with customers, providing them with guidance and status, understanding their regulatory/validation requirements, and rendering prompt responses -

JUNIOR SOFTWARE TESTER

01/2010 - 03/2012

Detroit, MI

- Experience with system testing methodologies or Certified Ethical Hacker
- Working knowledge of industry standard Metrics and KPI's
- Experience in model based development (Matlab/Simulink), task planning and knowledge of Autosar standard would be an advantage
- Working knowledge of industry standard Metrics and KPI's with ability to ingest and output to a dashboard to monitor and report on automation results
- Work closely with performance test team to drive proper test approach and setup test data ensuring that the performance NFR's are covered during the capacity testing phase
- Monitors status and progress for all assigned team projects, scrums and releases depending on the development methodology being used to ensure goals and deadlines are met - Assigns work tasks to team members
- Writes, implements, and maintains testing processes and procedures - Maintains and monitors maintenance of documentation in Records Management application and on shared file server when needed
- Prepares test plans, test cases, coordinates functional user acceptance testing (UAT), and work closely with the development team to coordinate defect resolution on projects with executive management visibility

EDUCATION

WILLIAM JESSUP UNIVERSITY

2005 - 2009

Bachelor's Degree in Computer Science

PROFESSIONAL SKILLS

- Strong leadership skills, verbal and written communication skills, problem solving skills, and interpersonal skills
- At least 2 years of experience: Operating System - WIN7. (In depth working understanding of WIN7, but XP skills if strong would be acceptable)
- At least 1 years of experience: Operating System - WIN7. (In depth working understanding of WIN7, but XP skills if strong would be acceptable)
- At least 1 year of experience: Operating System - WIN7. (In depth working understanding of WIN7, but XP skills if strong would be acceptable)
- Flexibility and strong time management skills dealing with competing priorities and demands
- Demonstrate strong troubleshooting techniques and problem solving skills
- Excellent test automation experience, in particular of web applications coupled with either Javascript or C# programming skills