

Jessica Claire

📍 Montgomery Street, San Francisco, CA 94105 📞 (555) 432-1000 ✉️ resumesample@example.com

WEBSITES, PORTFOLIOS, PROFILES

- <https://www.linkedin.com/in/JessicaClaire>

PROFESSIONAL SUMMARY

Technical Test Lead with 6+ years of experience in Manual and Automation Testing for Back-End Systems in Retail Domain. Proven track record of successfully leading Automation QA effort for migration of Back-End Systems. Expertise in Automation Framework Design, Implementation, Coding and Maintenance. Self-driven and self-motivated person with great communication and presentation skills.

SKILLS

- Test Automation
- JAVA
- Back-End Testing
- SOA Testing
- JAVA Spring MVC
- JSON
- MySQL, Mongo DB, IBM DB2
- Web-service creation
- ASP.NET
- Maven
- JIRA
- Excellent problem-solving abilities
- Excellent communication and presentation skills

ACCOMPLISHMENTS

- Successfully lead the Automation Effort during Back-End System Migration.
- Designed and implemented **OVS** (Order Validation Service), an Automated Back-End Regression Test Suite which saved up to 70% in testing time when compared to manual labor. OVS is created to aid with the aforementioned Migration Effort and also with daily Regression Tests.
- Designed and implemented **COMETS** (COMprehensive End-to-end Testing Service), a helper tool for Manual Testing. Resulted in savings of up to 90% in testing time for Individual Test Case Execution during Manual Testing.

WORK HISTORY

TECHNICAL TESTING LEAD 04/2015 to CURRENT

Infinite Campus | Blaine, MN

- Coordinate with product development engineers and business to design test plans and analyse functional and non-functional requirements for automation tests.
- Identifying projects/ components of projects that can be validated using automation.
- Requirement gathering and analysis of modules identified for automation.
- Design and implement automated test suites and also tools that help in manual execution.
- Scaling up of existing automation test suite by incremental additions.
- Code development, review and maintenance.
- Developing services for running automation test scripts.
- Documentation of code changes and versions.
- Regression and Functional Testing.
- Documentation of test results and status reporting.
- Leading an offshore team for automation.

TECHNICAL ANALYST 2013 to 04/2015

Charter Spectrum | Albany, NY

- Delivered automated modules for back end testing for a retail client.
- Developed automated scripts in JAVA Spring framework.
- Tested end to end flows for fulfilment of goods through various channels via automation and manual effort.
- Being trained in both JAVA and ASP.NET, helped in creating and mentoring multiple tools to help with manual testing.
- Lead a 4 member team at offshore.

TECHNICAL ENGINEER 07/2009 to 12/2012

Infosys Limited | City, STATE

- Trained in ASP.NET during internship at Infosys Limited.
- Trained in JAVA after joining a business unit.
- Started with basic regression testing for a U.S based retail client.
- Performed production support tasks for 9 months which included daily monitoring of Production and Pilot sites.
- Moved to back-end system testing due to interest in databases.
- Worked on both DB2 and MySQL databases during this time.
- Chosen as one of the initial two to handle migration of the project from WCS to an in-house framework called OMS (Order Management System).
- Came up with the idea of a Post-Order/ Back-End Testing Automation suite which kick-started automation career.

EDUCATION

Bachelor of Science | Information Technology 2009

Amrita School Of Engineering, Amritapuri, Kollam, India

- CGPA of 7.1.
- Advisory Board member for Students Association of Information Technology.
- Class Representative for second semester.
- Hosted multiple events as an MC.
- Second prize for Western Music Solo at Amritolsavam 2008.
- 2008 ICPC organizing committee member.

CERTIFICATIONS

- Basics of CPG Retailing, Infosys, 2010.
- Technology 101 - JEE Elective, Infosys Limited, 2011.
- Introduction to Retailing, Infosys Limited, 2011.
- Basics of Transportation and Logistics, Infosys Limited, 2012.
- Technology 201 - JEE Elective, Infosys Limited, 2012.
- Testing Foundation Certification, Infosys Limited, 2013 (Equivalent to ISTQB foundation level certification).