

EXPERIENCE

MANAGER, DATABASE ADMINISTRATION

Dallas, TX

06/2015 – present

- Performs hiring, firing, objective setting, performance appraisals, coaching and reviews of subordinates
- Recruit, develop and retain staff, partnering with Sr. Management, Recruiting and Human Resources. This includes on-boarding and orientation for new hires
- Work closely with all IT teams and business groups to manage customer satisfaction and direct investigation and remediation of service level breakdowns
- Supervise and manage the performance of Database Administrators
- Establish and enforce standards, best practices and escalations policies to meet operational/performance goals as well as SLAs
- Investigates industry trends and implement new technologies to improve the level of service and technology provided to the business
- Ensures compliance and uniform, transparent systems across the division and enterprise by working closely with other area managers and directors

DATABASE ADMINISTRATION MANAGER

New York, NY

12/2012 – 01/2015

- Reviews database design and integration of systems, provides backup recovery and makes recommendations regarding enhancements and/or improvements
- Development of talent management roadmap for team
- Keep abreast of IT industry trends and developments to help identify potential new technologies for the improvement of Academy's systems infrastructure
- Creates the Data Governance framework that meets data objectives for the organization
- Develop talent management roadmaps that attract and retain top talent and are aligned with the team's strategic priorities
- Develops and executes data quality strategies in line with the organization's business strategy and goals
- Keeps senior technical management informed by preparing reports on system performance and problems

MANAGER DATABASE ADMINISTRATION

Boston, MA

02/2009 – 06/2012

- Contribute to the development and management of annual capital and expense budgets
- Manage team's work to implement and install production changes on a 24x7x365 basis
- Collaborate with peers and customer groups to develop business cases, policies and procedures
- Develops strategy for provisioning, maintaining and securing corporate-wide deployments of database infrastructure
- Formulates and monitors policies, procedures and standards relating to database management
- Manage assigned resources to ensure work activities are completed and staffing level/load is completed to maintain end to end continuity of services, system documentation, and resource balance
- Manage planning, scheduling, and delivery of global database production operations

EDUCATION

LOYOLA UNIVERSITY CHICAGO

Bachelor's Degree in Computer Science

SKILLS

- Ability to respond to unpredictable work patterns/interruptions
- Good Knowledge of RMAN, Active Data guard, Oracle Data Pump, SQL statement tuning, backup/recovery, define data dictionaries and Dataguard
- Strong knowledge in RAC, Exadata, GoldenGate & Oracle Database Appliance (ODA)
- Strong knowledge of Oracle database versions 11g, 12c on UNIX platform
- Demonstrated ability to successfully manage, lead, and inspire a team of technical professionals
- Ability to remain organized, pay strict attention to detail, and meet critical deadlines within a dynamic high volume, fast-paced environment
- Ability to lead, motivate and work as part of a team as well as ability to be a single contributor
- Excellent time management skills, ability to support multiple projects, and effectively manage a large volume of work
- Ability to operate professionally, effectively and ethically as an individual contributor and member of a team
- Ability to meet aggressive deadlines and juggle multiple, changing priorities