

ROBERT SMITH

PMO Manager

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SUMMARY

Highly qualified PMO Manager with experience in the industry. Enjoy creative problem solving and getting exposure on multiple projects, and I would excel in the collaborative environment on which your company prides itself.

CORE COMPETENCIES

Project Management.

PROFESSIONAL EXPERIENCE

PMO Manager

Etisalat UAE - 2016 - 2020

Key Deliverables:

- Expertise in FTTH/FTTM/GPON Project Implementation Management, Migration and Testing activities.
- Worked in the project office team where I managed strategic and tactical projects using onshore and offshore team members organized in a matrix environment.
- Provided detail market research and business analysis for technical engineering projects and major fiber optic projects Collaborated with IT and business experts through all phases of a project to ensure delivered solutions are meeting KPIs and clients expectations.
- Worked closely with the senior director to analyze the requirements, clients technology needs and their resources in order to plan future projects and fulfill clients expectations Enhanced the operational systems, processes and applied new policies in support of the organizations overall productivity and operational excellence guidelines.
- Produced project/phase targets outlines for the projects teams based on clients and management requirements.
- Established initial project budget and regularly tracked actual cost to projected cost.
- Managed projects through all phases from discovery through deployment and handover Lead geographically and culturally diverse cross-functional teams for large projects across departmental and business units.

PMO Manager

Delta Corporation - 2011 - 2014

Key Deliverables:

- Prepared a roadmap to obtain CMMI-SE/SW certification by performing gap analysis between Americas Systems TARGET Method (TM) (Software Development .