

Claire Dalton
Food Service Worker
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Summary

Efficient and customer-oriented food service worker with over 5+ years of experience in the hospitality industry. Eager to support Bites Cafe in creating an attractive dining atmosphere and delivering quality customer care. Increased overall sales at FreshFusion Grill by 20% through effective upselling techniques.

Experience

Food Service Worker

FreshFusion Grill, St. Petersburg, FL

June 2019 - Present

Key Qualifications & Responsibilities

- Served customers in a friendly and efficient manner.
- Executed high-quality food and beverage preparation.
- Assisted in maintaining clean and functional facilities.
- Participated in team efforts to increase customer satisfaction.

Key Achievements:

- Increased overall sales by 20% through effective upselling techniques.

Server

Flavorful Fast Restaurant, St. Petersburg, FL

March 2017 - May 2019

Key Qualifications & Responsibilities

- Provided customers with menus and assisted with food and beverage choices.
- Ensured all food and beverages were served promptly and appealingly.
- Maintained clean and stocked service areas.

Key Achievements:

- Recognized as "Employee of the Month" 4 times due to exceptional customer service.

Education

High School Diploma

St. Petersburg High School, FL

August 2013 - June 2017

Skills

- Excellent customer service
- Proficient in Point of Sale (POS) systems
- Strong team collaboration
- Effective communication
- Food safety
- Team management
- Empathy
- Multitasking

Certifications

- Food Handler's Certificate, American Red Cross, 2017

Languages

- English - Native
- Spanish - Intermediate

Interests

- Volunteering at the local food bank.
- Participating in local culinary workshops.