

# JESSICA CLAIRE

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## PROFESSIONAL SUMMARY

Highly motivated senior designer with over 25 years of experience in positions of increasing responsibility from drafting to design. Team oriented with strong commitment to professional and organizational excellence. Whirlpool went through a reduction in force and my position was eliminated due to a restructuring in the organization. My performance evaluation prior to the COVID-19 related RIF, was exceptional (see attached). I've CAD SOFTWARE EXPERIENCE 25 years of experience with Creo 3, Wildfire, ProE 10 years of experience with Windchill, PDM link Focused Product Designer considered expert in [Type] software. Promoting educated understanding of new product development processes. Pursuing role where hard work and dedication will be highly valued. Enthusiastic Product Designer offering [Number] years of participating in new component research and development. Experienced in [Type] software. Sharp and highly trained with desire to work for [Type] organization. Passionate Product Designer offering skills in mockups and design frames. Pursuing position where qualified individual with understanding of product specifications and [Type] software is highly sought. Creative Product Designer with excellent troubleshooting and quality assurance skills coupled with more than [Number] years of experience. Effective in identifying resources and managing compliance standards. Enthusiastic individual experienced in transforming concepts and ideas into detailed product drawings. Offering engaging and pleasant personality with expertise implementing best design practices. Experience as Product Designer within [Industry]. Service-oriented individual with more than [Number] years working as Product Designer for [Type] organization. Determined and experienced in diagnosing issues and creating 2D specification drawings. Collaborative Product Designer with expertise in determining functionality and enhancements. Knowledgeable in creating production-ready designs. Offering a successful career history comprising more than [Number] years. Resourceful individual skilled in creating 3D models and renderings for new design concepts. Comfortable presenting designs to key stakeholders. Looking for a Product Designer position with a cutting edge organization. Multi-talented [Job Title] consistently rewarded for success in planning and operational improvements. Experience in policy development and staff management procedures positively impacting overall morale and productivity. Enthusiastic [Job Title] eager to contribute to team success through hard work, attention to detail and excellent organizational skills. Clear understanding of [Task] and [Task] and training in [Skill]. Motivated to learn, grow and excel in [Industry]. Senior [Job Title] and outstanding performer in [Skill] and [Skill] within [Industry]. Proven success in leadership, operational excellence and organizational development with keen understanding of elements of [Type] business. Recognized for inspiring management team members to excel and encouraging creative work environments. Experienced [Job Title] with over [Number] years of experience in [Industry]. Excellent reputation for resolving problems, improving customer satisfaction, and driving overall operational improvements. Consistently saved costs while increasing profits. [Job Title] with over [Number] years of successful experience in [Skill] and [Skill]. Recognized consistently for performance excellence and contributions to success in [Industry] industry. Strengths in [Skill] and [Skill] backed by training in [Area of study].

## SKILLS

- 3D Printing
- CAD
- Delivery
- Research
- Drawing
- Design process
- Product Management
- Troubleshooting
- Team management
- Team building
- Layout
- Prototyping
- Quality assurance
- SAP
- Support documents
- Mockups and prototypes
- Specifications
- Technical Support
- Problem resolution

## WORK HISTORY

### Product Designer, 06/1998 - 07/2020

#### Zeta Interactive – Los Angeles, CA

- Design Services.
- Responsible to design and develop innovative refrigeration parts and assemblies including drawing creation, layout work, checking clearances.
- BOM creation and structure in SAP.
- Rapid prototyping using 3D print technology.
- CAD coordinator to distribute and monitor work to product designers in India, Brazil, Mexico.
- Work on mega projects and cost and quality collaborating with engineers, model shop, marketing for all design phases.
- Develop and deliver design solutions for refrigeration.
- Interact with all key stakeholders in person, on the phone, and via email.
- Stakeholders often include senior executives, providers of health care services (e.g.
- Physicians, nurse practitioners), attorneys, mid-level managers, and those with direct patient contact.
- Serve as a teammate on mega projects with engineers, model shops, marketing...responsible for all design phases of implementation.
- Provide solutions to client by analyzing and interpreting their system of patient care (often large geographic spread), including evaluating and reviewing practices and initiating new processes related to professional ethical standards.
- Make recommendations for practice improvements and collaborates to assure quality of care is delivered.
- Work with client to improve patient, family and population outcomes based research, evidence-based practice, and professional collaboration.
- Work with client to develop tracking and measurement of outcomes.
- Participate as principal investigator (PI), co-PI, co-investigator, or member on research grants.
- Coach, teach, and advise clients, solution and program development, materials development, implementation and systems change management, disseminating innovations in healthcare delivery systems and research are all required elements of position.

### Product Designer, 08/1996 - 06/1998

#### Zeta Interactive – Philadelphia, PA

- Responsible for the development, implementation and evaluation of the strategic and operational plans for Palliative Care, Hospice, VNA and Spiritual Care Services in a 560-bed non-profit community hospital that is a senior affiliate within an integrated health care delivery system, Iowa Health System.
- Responsible for the development, communication and successful execution of established clinical and financial objectives within the service line.
- Successfully led culture change in the community and program development for an inpatient and outpatient palliative care program that is recognized as a leader in the state.
- Created a business plan to evolve the palliative care program from nurse led to physician driven by bringing on a full-time medical director in 2008.
- Effectively grew the Hospice program from an average daily census of 70 to 125 while focusing on quality assurance, performance improvement and operational effectiveness.
- Currently in construction for a 6-bed hospice inpatient unit within the hospital.
- Led the design, regulatory, financial and operational research, developed a business plan and proforma that led to decision.
- Responsible for the operational planning and execution upon opening in February 2013.
- Actively participating in population health management and cross continuum care design in the Cedar Rapids region.
- Co-Chair of Iowa Physician Orders for Scope of Treatment (IPOST) pilot project culminating in new legislation and statewide implementation.
- Led the IPOST data committee, acquired IRB approval and co-investigator for IPOST pilot research project.
- Chair of the Clinical Ethics Committee and serve as a resource for clinical and organizational ethical dilemmas and questions.
- Serve in the call rotation for ethical consultation.
- Facilitated creation of the Care of the Dying Committee.
- Led development of goals and objectives for this committee with a focus on the quality of services provided to patients and families related to all deaths within the organization.
- Serve in the rotation for administrator on-call for St.
- Luke's Hospital.
- Key member of Iowa Health System Palliative Care project to create standardized clinical, financial, operational and satisfaction metrics and single database.
- Precept and mentor new leadership staff.
- Direct reports include two managers, four supervisors, two advance practice Registered nurses, administrative assistant and spiritual care team (total 17 people) and employ 150 people within service line.

### Drafting Technician, 05/1995 - 08/1996

#### City Of Berkeley – Berkeley, CA

- Responsible for the development, implementation, and evaluation of Palliative Care Services.
- Supervise and precept nursing staff.
- Develop and implement program strategic initiatives.
- Coordination of patient care, as well as, participation in multidisciplinary rounds, internal and external education, marketing, data collection and interpretation.
- Precept and mentor new staff.

### Drafting Technician, 05/1994 - 05/1995

#### City Of Berkeley – Berkeley, CA

- Work Study Program.
- Responsible for the coordination of patient care including discharge planning, multidisciplinary rounds, utilization review, CMS indicators, identifying quality concerns, and DRG assurance program.
- Able to float to twelve different inpatient units.
- Provide back-up coverage for newly established Palliative Care Service.
- Focus was on coordination of the chronically ill patient.
- Precept and mentor new staff.

## EDUCATION

### Associate of Applied Science: Drafting Technology

#### Indian Hills Community College - Centerville, Iowa

## AFFILIATIONS

Respecting Choices POLST Faculty, Gundersen Lutheran Health System, October 2012 •Advance Care Planning Instructor, Respecting Choices, 2009 •Co-Chair Iowa Physician Orders for Scope of Treatment Legislative Pilot, 2006- 2012 •IPOST State Task Force member, 2012-present •Leadership Five Seasons, Chamber of Commerce, participant, Sept. 2012-May 2013

## PATENT AWARDS

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- Oct. 21, 2014 US Patent No: US 8,864,250 B2; Universal crisper frame able to accommodate a variety of crisper configurations
- Nov. 3, 2009 US Patent No: US 7,610,774 B2; Refrigerator door with can and bottle holder
- Feb. 17, 2009 US Patent No: US 7,490,916 B2; Refrigerator with multi-piece mullion having stepped offset
- Aug. 12, 2008 US Patent No: US 7,410,230 B2; Refrigerator with multi-piece mullion having stepped offset
- Oct. 23, 2007 US Patent No: US 7,284,392 B2; Refrigerator icemaker with wiring hooks
- Sept. 11, 2007 US Patent No: US 7,266,973 B2; Refrigerator with improved icemaker having airflow control
- Sept. 11, 2007 US Patent No: US 7,266,957 B2; Refrigerator with tilted icemaker
- July 19, 2005 US Patent No: US 6,918,259 B2; Air circulation and filtration system for a refrigerator
- Aug. 10, 2004 US Patent No: US 6,772,606 B2; Method and apparatus for a plastic evaporator fan shroud assembly