AXXX SXXXX

Phone Number | City and State | Email Address

HEALTHCARE INFORMATION TECHNOLOGY EXECUTIVE

A versatile Healthcare IT Executive leverages a track record of success in planning and implementing cutting-edge solutions that facilitate the business and patient care objectives of large hospital operations. Leads client services, product line support, process improvements, quality assurance, and staff development for multi-site healthcare operations. Known for positive crisis management, trouble-shooting, problem-solving and negotiating skills.

BUSINESS SKILLS:

- OPERATIONS
- BUDGETING/P&L
- CUSTOMER RELATIONS
- PROCESS IMPROVEMENT
- CHANGE MANAGEMENT
- CONTRACT NEGOTIATIONS
- REGULATORY COMPLIANCE

TECHNICAL EXPERTISE:

- USER TRAINING/SUPPORT
- DATA SECURITY/QUALITY
- SYSTEMS IMPLEMENTATION
- ECLINICALWORKS
- GE HEALTHCARE
- ATHENAHEALTH
- MCKESSON

MANAGED $100M+ AND HUNDREDS OF STAFF IN SUPPORTING LARGE-SCALE HOSPITAL OPERATIONS; SELECT CAREER HIGHLIGHTS INCLUDE...

- Reduced Hospital Name's operating expenses $30M via contract negotiations and service realignment. Setup systems and data governance processes and developed a strong portfolio management program.

- Directed all IT designs, implementation, and services planning for new construction of a state of the art $2B, 1,100 bed facility for Company Name in City/State.

- Implemented technology improvement at Hospital Name that saved $600K by vitalizing 400 servers. Also redesigned the second-level support structure to expedite service by 25% per support staff.

PROFESSIONAL OVERVIEW

COMPANY NAME – *City, State*   2014-PRESENT
SENIOR CONSULTANT

- Provides healthcare consulting services for strategic planning new hospital facilities, digital hospitals of the future, staff evaluations, EMR/Epic readiness assessments, disaster recovery, security, and data analytics.
- Serves in both interim support and leadership roles and provides Cloud computing evaluations as needed.
- Leads large-scale implementations and upgrades while providing user training and support.
- Guided a client through selection and implementation of a new Healthcare Information Technology System that included Electronic Health Records and Customer Relationship Management tools.
- Directed multiple application upgrades for clients using various systems, including Epic EMR, PeopleSoft, Lawson, and McKesson PACS systems.
- Consulted a client in correcting compliance issues and HIPPA violations.