

# Jessica Claire

Montgomery Street, San Francisco, CA 94105 • (555) 432-1000 • resumesample@example.com

## Professional Summary

Software performance Engineer well-versed in creating test cases, as well as covering all test conditions and eliminating redundancy and duplications with expertise in all aspects of the software development life cycle, I have now specialized in JMeter and particularly those engagement requiring the construction of performance testing tools and infrastructure requirements analysis, design, development and production support.

## Skills

<ul style="list-style-type: none"><li>• Advanced problem solving skills</li><li>• Data management</li><li>• Troubleshooting and debugging</li><li>• Exceptional time management</li><li>• Loadrunner, Jmeter 2.2 and 2.3, selenium, CRM, EPIC specialist</li><li>• Operational analysis</li><li>• Routing/Telephony QA - Cisco, Genesys experience.</li><li>• Manual testing.</li><li>• Quality Center</li></ul>	<ul style="list-style-type: none"><li>• Experience using performance test tools (HP Load Runner, Jmeter)</li><li>• Ability to use load tools to monitor, gather, and report application performance</li><li>• APILoader a very high throughput, cloud capable, JMeter-based load testing tool</li><li>• protocol implementations for JMetermini-applications within JMeter samplers</li><li>• a 5,000 TPS JMeter-based test harnessan automated large-scale DB2 database generator</li><li>• High-capacity data analysis tools</li><li>• An automated performance test script writer</li><li>• performance testing harnessesan automated capacity modelling tool</li></ul>
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## Work History

Performance Testing, 03/2012 to Current

Tewa Global – City, STATE

- Work closely with architects and tech leads to define term strategy for repeatable performance testing within the organization.
- Responsible for implementing LoadRunner,Performance center, JMeter based infrastructure including: Architecting the load testing infrastructure, hardware & software integration with LoadRunner and Jmeter.
- Prepared Test Cases, Vugen scripts, Load Test, Test Data, Execute test, validate results, Manage defects and report results.
- Expert in creating Next Generation Usage Pattern Analysis from the Production Logs to generate Performance Load.
- Design, orchestrate and analyze load tests using a variety of load testing tools JMeter, LoadRunner, statistics and analysis techniques.
- Gathering and finalizing of specs / defining business and functional requirements for BI reporting by conducting workshops, completing BI Report Specifications; guiding disposition of reports between ECC and BI.
- Identified Real World Scenarios and Day in Life Performance TestsComplex Usage Pattern Analysis Used Performance Center to define performance requirement like SLA in test.
- Interface with developers, project managers, and management in the development, execution and reporting of test automation results Identify and eliminate performance bottlenecks during the development lifecycle Accurately produce regular project status reports to senior management to ensure on-time project launch.
- Performed Black Box,White Box, Performance testing , Regression , and Validation testing during the testing life cycle of the product release.
- Verify that new or upgraded applications meet specified performance requirements.Used to identify the queries which taking too long and optimize those queries to improve performance for degrading the performance by looking at the resources such as Available Bytes and Private Bytes.

performance testing, 06/2007 to 2012

Metrozone Communications – City, STATE

- Tool Used: JMeter, Manual Testing
- Description: This was a centralized application on Windows xp for loan department of bank, which caters to all type of loan requests, and after processing stores complete information. In first phase enter loan application and applicant detail except contract creation. After approval a contract is created with applicant and guarantor. Manual Testing of this application involved functional testing, UI testing, regression testing as a Black Box tester. Performance testing was done using JMeter.
- Responsibilities :
- Requirement AnalysisTest condition and test case preparation
- Tested all modules for negative testing as well
- Test case execution ManuallyTested the application for 1000 users using JMeter.
- Defect and Issue reporting

## Education

Bachelor of Science: 2002

AU university