

Roscoe Becker

AUTOMOTIVE TECHNICIAN

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SUMMARY

Seasoned automotive technician with 8+ years of experience in engine and transmission repairs, brake system maintenance, and vehicle diagnostics. At XYZ garage, reduced turnaround times by 30% due to efficient diagnosis techniques. Possess excellent problem-solving skills that allow for accurate fault identification and quick resolution of issues. Certified by ASE as a Master Technician; able to quickly identify complex automotive problems while providing exceptional customer service at all times.

EMPLOYMENT

Automotive Technician at Employer A

Louisville | January 2018 to Present

- Achieved a 98% success rate when diagnosing and fixing mechanical problems on vehicles, saving customers over \$5,000 in repair costs.
- Facilitated the completion of up to 8 service orders a day while ensuring that all safety requirements were met at all times.
- Repaired an average of 25 cars per week using standardized testing procedures; reduced diagnostic and repair time by 15%.
- Efficiently maintained inventory levels for spare parts and accessories used in servicing automobiles; lowered supply costs by 10%.
- Expedited repairs through the use of advanced tools such as computerized engine analyzers, wheel alignment systems & dynamic balancing machines; improved overall efficiency by 20%.

Automotive Technician at Employer B

Detroit | March 2012 to December 2017

- Troubleshoot and repaired more than 100 vehicles per month, ranging from passenger cars to commercial vans and buses; reduced repair time by 15% while maintaining quality standards.
- Competently serviced automotive systems such as brakes, transmissions, engines and electrical components with minimal supervision at all times.
- Demonstrated proficiency in the use of advanced diagnostic tools (e.g., scan tools) to pinpoint mechanical problems accurately and efficiently; improved accuracy rate by 25%.
- Developed a detailed preventive maintenance program for customers that resulted in increased service visits by 35%, leading to an additional \$5K profit over the course of three months.
- Advised customers on appropriate products that would benefit their vehicle performance & keep them compliant with local laws; saved clients an average of \$200 per visit due to accurate product recommendations.

EDUCATION

Associate Degree in Automotive Technology at Educational Institution XYZ

November 2011

SKILLS

Automotive

Automotive Repair

Customer Satisfaction

Vehicles

Automotive Aftermarket

Automobile

Continuous Improvement

Parts

Automotive Electronics