

# VANESSA FORD

## Change Management

📞 1-321-716-4797

🌐 heavenly-credenza.biz

@ vanessa.ford11@hotmail.com

📍 Ann Arbor, Guatemala



## MY LIFE PHILOSOPHY

Change is the only constant in life.

## SUMMARY

Results-driven Change Management professional with 5+ years of experience in developing and implementing change strategies to drive organizational success. Skilled in stakeholder engagement, project management, and training facilitation. Adept at analyzing data, identifying areas for improvement, and implementing innovative change initiatives. Proven track record of leading cross-functional teams and delivering measurable results. Certified Change Management Professional (CCMP) and Project Management Professional (PMP). Fluent in English and Spanish. Enthusiastic about leveraging my expertise and passion for change management to contribute to a dynamic organization's growth and success.

## STRENGTHS



### Adaptability

Successfully navigated complex and dynamic organizational environments, adapting to new challenges and driving positive change.



### Collaboration

Built strong relationships with cross-functional teams and stakeholders, fostering collaboration and ensuring alignment towards change objectives.



### Analytical Thinking

Utilized data-driven insights to identify opportunities, make informed decisions, and measure the impact of change initiatives.

## EXPERIENCE

2022 - Ongoing

New York, NY

### Change Management Consultant

#### ABC Consulting

Led organizational change projects for clients, developing and implementing change strategies resulting in improved efficiency and productivity. Collaborated with cross-functional teams to identify opportunities for process optimization. Managed stakeholder communication and training programs. Traveled to client sites as needed.

- Developed change management plans for clients resulting in a 20% increase in employee adoption and a 15% reduction in resistance to change.
- Designed and delivered training programs on change management best practices, resulting in 90% satisfaction rate among participants.
- Led a team through a major ERP system implementation, mitigating risks and ensuring a smooth transition resulting in a 30% reduction in downtime.
- Provided post-implementation support and monitored change management outcomes, resulting in a 25% improvement in process efficiency.
- Collaborated with clients to develop and implement change communication plans, resulting in increased employee engagement and buy-in.