

# **Terrance Wunsch**

**30439 Davion Wells, Phoenix, AZ ♦ Phone: +1 (555) 794 6981**

---

## **EXPERIENCE**

### **DATABASE MANAGEMENT LEAD**

**Dallas, TX**

08/2015 – present

- Perform testing and production builds involving data changes and stored procedure building while following established change management procedures
- Work pro-actively to gauge the performance of the application & database and provide recommendations to achieve the optimal architecture
- Work with Technology infrastructure and ensure capacity, planning and forecast are in place and tracked continuously to maintain performance levels
- Work with developers and database administrators to transform data models from logical to physical
- Establish and maintain the User Forum to understand and prioritize processes for each LOB, correlate the processes to the query that gets executed
- Effectively perform root cause analysis of issues and report the outcome to business community and Management
- Work with the Database Administration team to develop and enhance database standards

### **MANAGER, CLINICAL DATABASE MANAGEMENT**

**New York, NY**

06/2012 – 07/2015

- Prioritizes and manages database programming and management, and CRF development activities for staff across multiple projects
- Works with senior management to plan resources and capacity
- Oversees the development of programs and scripts used to monitor, manage and analyze clinical data across all projects
- Manages projects according to core team timelines and provides input to those timelines
- Expert knowledge of database management systems and network architecture
- Proactively researches opportunities to utilize new technology to improve quality, productivity and efficiency
- Develops and enforces high-level SOPs for database activities

### **DATABASE MANAGEMENT**

**Dallas, TX**

09/2007 – 04/2012

- Develop reports and make metadata changes
- Performance tuning and maintaining your solution through all phases of the development life cycle
- Maintain the evergreen processes and assisting developing new automated processes
- Manage workflow across the group ensuring timely data facilitation across all function areas (surveys, events and marketing)
- Help to manage the profiling of data on Salesforce to improve data manipulation and marketing capabilities
- Providing performance diagnostic expertise, best practice reviews and troubleshooting production issues, both at the database and operating system levels
- Assist the development team to debug issues pertaining to migrations

## **EDUCATION**

### **CENTRAL MICHIGAN UNIVERSITY**

**Bachelor's Degree in Computer Science**

## **SKILLS**

- Strong IT skills with an ability to learn new applications and skills quickly
- Highly proficient with Access, Excel, PowerPoint and Word
- Strong ability to multi-task and move between short and long term data requests/projects
- Experience using Excel pivot tables
- Strong communications skills
- Proficient with Access, Excel, PowerPoint and Word
- Working knowledge of HTML and SQL
- Collaboration with other architects, engineers and support staff on the design, development and roll out of tools that are secure, robust and maintainable
- Strong experience with Eloqua or similar marketing email software
- Strong expertise using Salesforce or similar CRM/ automation system