

Jaylani Chernis

Manual QA Tester

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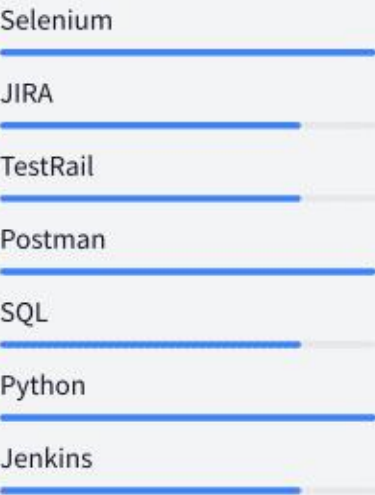
EDUCATION

Associate of Applied Science in
Quality Assurance Technology at
SUNY Erie Community College,
Buffalo, NY
Aug 2017 - May 2022
Relevant Coursework: Quality Control
Principles, Statistical Process Control,
Lean Manufacturing, Six Sigma,
Root Cause Analysis, Continuous
Improvement Techniques, Inspection
and Testing Methods, Quality
Management Systems, ISO Standards,
and Auditing Practices.

LINKS

[linkedin.com/in/jaylanichernis](https://www.linkedin.com/in/jaylanichernis)

SKILLS



LANGUAGES



HOBBIES

PROFILE

Diligent Manual QA Tester with 1 year of experience in ensuring software quality through meticulous testing and defect identification. Proficient in test case design, execution, and documentation, as well as collaborating with cross-functional teams to enhance product functionality and user experience. Strong analytical and problem-solving skills, with a keen eye for detail and a commitment to delivering reliable and efficient software solutions.

EMPLOYMENT HISTORY

- **Manual QA Tester at Techolution, NY**
Apr 2023 - Present
 - Conducted extensive manual testing for a major client's web application, resulting in the identification and resolution of over 150 critical bugs, ensuring a seamless user experience upon launch.
 - Collaborated closely with a team of developers and product managers to implement comprehensive test plans for three major projects, contributing to their on-time delivery and high customer satisfaction ratings.
 - Streamlined the QA process by creating detailed test documentation, reducing the time spent on manual testing by 25% and increasing overall team efficiency.
 - Trained and mentored four new QA team members, helping them quickly adapt to company processes and consistently meet performance expectations.
- **Junior Manual QA Tester at Lorven Technologies, NY**
Jul 2022 - Feb 2023
 - Successfully identified and reported over 250 critical software bugs and issues within the first six months of employment, leading to a 30% improvement in overall product quality and stability.
 - Streamlined the testing process by creating and implementing a comprehensive test plan and test case library, resulting in a 20% reduction in testing time and a 15% increase in defect detection rate.
 - Collaborated with cross-functional teams to resolve over 100 high-priority defects within tight deadlines, contributing to timely product releases and a 10% increase in customer satisfaction ratings.

CERTIFICATES

- ISTQB Certified Tester**
Nov 2021
- ASQ Certified Quality Engineer**
Jun 2020

MEMBERSHIPS

- International Software Testing Qualifications Board (ISTQB)
- Association for Software Testing (AST)