JESSICA CLAIRE

✉ resumesample@example.com

📞 (555) 432-1000

📍 100 Montgomery St. 10th Floor

SKILLS

- PL/SQL, Oracle PO, INV, I PROC, Sourcing
- Others: MS Word, MS Excel, MS Power Point
- Ticketing Tools : Service Now/ JIRA
- Implementation, Support, Testing

EDUCATION AND TRAINING

Graphic Era University
Dehradun • 06/2016

B.Tech: Computer Sc. And Engineering
CGPA: 8.6

R.D.M Saraswati Public School
Haryana • 03/2012

HSC(XII)
CGPA: 7

R.D.M Saraswati Public School
Haryana • 03/2010

SSC(X)
CGPA: 8

SUMMARY

Having 6+years of IT experience that includes Oracle Apps SCM Functional Consultant and SAP APO Associate Consultant. Strong familiarity with purchasing applications, Sourcing, Iprocurement and Oracle Apps Inventory. Extensive work experience in Oracle R12 Production Support and Implementation. Worked on P2P Cycle, O2C Cycle, I Procurement and I Supplier. Knowledge in AOL activities like Defining Responsibilities, Value sets, Flex Fields, Reports, Request Group and Concurrent programs. Impressive ability to perform setups along with deploying the development changes in Oracle Applications. Experience in SAP Demand Planning, Supply Network Planning, Core Interface (CIF). Comprehensive communications skills

EXPERIENCE

Infosys Ltd - Consultant
Redmond, WA • 07/2021 - Current

- Client : VMware
- Project : Oracle Testing Project
- Module : Order Management
- Responsibilities & Skills:
- Assigned to work on Custom Modules - Bookings & Commissions
- Prepare the test cases and scenarios as per the requirement from business in given Sprints and perform UAT Testing
- Doing execution in OM and Custom Modules - Bookings & Commissions
- Handling basic testing queries related to Order Management functionality
- Responsible to upload and execute Test Cases in ALM (Application Lifecycle Management)
- Raising the Defects in Jira
- Good understanding of Order Management module
- Hands on experience in PL/SQL to perform basic technical requirements.

Healthstream - Associate Consultant
San Diego, CA • 01/2019 - 07/2021

- Client : Airtel Africa
- Project : Oracle EBS Production Support
- Platform : Oracle Applications Release 12.1.3
- Module : INV, PO, Sourcing, Iprocurement Responsibilities & Skills:
- Responsible to provide SCM functional support to 12 African Countries in day-to-day activities
- Interacted with clients and end-users to resolve issues
- Coordinated with technical consultants, DBAs and Oracle support team
- Strong experience in functional modules: Inventory, Purchasing, Iprocurement, Sourcing and analysis on Oracle Financials Modules
- Involved in Item Creation Process, Supplier Creation Process and Quality Plans and some custom processes
- Fully involved in P2P cycle and along with knowledge of O2C cycle , IR-ISO process
- Identify areas for business process improvement and efficiencies, make recommendations to improve existing processes or system functionality
- Working on incident based on agreed Service Level Agreements
- Provide the period close support for the SCM modules
- Defining Buyers, Positional hierarchies, approval routing, and receiving options
- Detailed knowledge in overall process of Bids, Auction, Quotation, RFQ's
- Hands on experience in PL/SQL to perform basic technical requirements.

Healthstream - Associate Consultant
Louisville, CO • 01/2018 - 12/2018

- Project : Oracle Implementation
- Platform : Oracle Applications Release 12.1.3
- Module : Inventory and Purchasing, Involved in Go live Phase and support at ERP life cycle implementation
- Covering Requirement, Setups, Testing, User Training & Post Implementation support
- Extensive experience in requirement gathering facilitation, preparation of use cases and business requirement documents, business process mapping
- Analyzed and designed custom objects like Forms, Reports, Interfaces to meet the business requirement
- Designed Custom Process for Creation of Items and its approval process
- Different level of Quality Plans are implemented in Production to approve Items having different Category and Locations
- Responsible for creating new Inventory Organizations, Approval Hierarchies for PR, create or change profile options, lookup codes, Hierarchy Rules, Conditions etc
- As per business requirement responsible for creating new Responsibilities and assigning Request Groups as per requirement
- Conducted UAT Sessions and configured UAT Instance for entire scope of implementation.

Wipro Technologies - SAP Associate Consultant
City, STATE • 07/2016 - 12/2017

- Client : Electrolux
- Project : SAP Plan to Manufacture
- Platform : SAP ECC, SAP APO, SAP BW
- Module : SAP APO DP,SNP, Worked in APO Demand Planning and Supply Network Planning for EMEA and USA geographies Production Support that include more than 31 sales organizations in Supply Chain Process
- Removing inconsistencies of Transactional data via Reconciliation Report (CCR).

ACCOMPLISHMENTS

- Extensive work experience in Implementations , Support and Testing Projects
- Oracle Certification & Workshop
- Oracle Cloud Infrastructure Foundations 2021 Certified Associate
- Oracle Cloud Inventory Management Implementation Workshop

WEBSITES, PORTFOLIOS, PROFILES

- www.linkedin.com/in/Jessica-Claire