

# Jessica Claire

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## PROFESSIONAL SUMMARY

Veterinary Technician with significant expertise in anesthesia, surgery, and pathology in large animals. Proven history of building strong rapport with owners to provide seamless pet care and foster exceptional service. Bilingual First Degree Black belt with excellent references and more than 6 years of experience in collegiate environments. Highly effective in working with students and peers to promote positive learning cultures and environments. Seek new professional challenge in similar position with long-term potential.

## SKILLS

- Closed-chest CPR
- Tail restraint
- Thoracic and abdominal radiograph
- Oral and topical medication administration
- Intravenous injection
- Feline cat bag restraint
- Nail trimming
- Administering IV medication
- Reconstituting medications and vaccines
- Emergency and preventive care
- Skin scraping
- General anesthesia monitoring
- Staff training
- Lab operations
- Fluorescein stain test
- Medication administration
- Schiotz tonometry method
- Infection control
- Instrument pack sterilization
- Patient positioning
- Clinical research
- Surgical scrubbing procedures
- Communication skills
- Administering anesthesia
- Anal sac expression
- Ear sample collection
- Controlled substance management
- Safety and compliance
- Canine and feline intubation
- Diagnostic sampling
- Birthing animals
- Heartworm diagnostic testing
- Treating wounds
- Observing and recording behavior
- Assessment and diagnosis
- Surgical procedures and support
- Taking and interpreting x-rays
- Examining animals
- Vaccinations
- Recreation management
- Personal training regimens
- Skill building strategies
- Injury prevention
- Basic Movement techniques
- Biomechanics knowledge dealing with self defense
- Safety techniques to asses the situation at hand or whatever present itself
- Demonstrating exercises
- Low-impact exercise for students have health issues or not comfortable with high impact training
- Proper exercise techniques
- Strong verbal communication
- Customer service professional
- In-depth kinesiology knowledge

## WORK HISTORY

### ASSISTANT MARTIAL ARTS INSTRUCTOR 07/2015 to CURRENT

#### Brown University | Providence, RI

- Earned positive feedback from parents regarding classroom instruction and student learning success
- Educated students on Forms and techniques applying variety of instructional techniques, including hands-on curriculum
- Oversaw day-to-day operations, including managing curriculum implementation and continuous improvement of industry best practices
- Created guides and course materials to reiterate lecture information and help students
- Optimized learning plans, quantifying student progress through test administration
- Initiated new learning methods, promoting total student comprehension while curbing learning time
- Assisted Tested students on materials presented in workshops and classes to assess grasp of material
- Monitored student progress through test administration and adapted learning plans to optimize progress
- Implemented and optimized new curriculum and day-to-day instruction to align educational strategies with industry best practices
- Decreased learning time by initiating new learning methods and ensuring complete student comprehension
- Assisted Providing clear, informative lectures on history to classes of all types off student
- Observed other instructors and lecturers, gathering valuable techniques to be implemented into future lectures and courses
- Applied various teaching aids to minimize learning gaps and effectively instruct and motivate students
- Worked closely with students and parents to increase positive feedback from parents and boost overall student success
- Developed team communications and information for instructor meetings
- Received incoming calls and messages and addressed or triaged phone requests

### VETERINARY TECHNICIAN 07/2017 to CURRENT

#### North Star Animal Hospital | City, STATE

- Administered , Sedative and antibiotic medications to animals in treatment on regular, scheduled basis and documented any changes in condition
- Monitored health and behavior of animals however neccassarry
- Bathed and dipped dogs afflicted with parasites and parasitic infestations and applied specific medications for itch relief
- Assisted veterinary surgeon in standard spay nueter, wound repair and orthopedic surgeries and procedures across variety of domestic and exotic species of animals
- Cleaned and disinfected exam areas, equipment and kennels to prevent spread of disease, control odors and maintain healthy environment
- Processed new patients and updated client records with key information such as illnesses and parasites using windows or cornerstone
- Collected specimens from patients for laboratory analysis for parasites, blood analysis and culture
- Assisted Vetrinarian and other vetirenary technicians in performing basic exams and tests such as collecting samples such as , blood ,fecal matter or etc for all species of patients
- Provided exemplary customer service to owners by answering animal health questions and educating about positive animal care practices
- Conducted preliminary patient workups including gathering patient history information, description of symptoms from owner, and documenting presenting condition
- Interacted with clients regarding animal health, questions and concerns, education on treatment protocol and general procedures
- Evaluated incoming patients to determine treatment needs and urgency of care
- Prepared surgical instrument packs and drapes for use in sterile environments by processing in autoclave under high pressure and high temperature conditions
- Assisted veterinarian during medical and surgical procedures
- Utilized ultrasound and x-ray to perform imaging and interpret results
- Collected and prepared tissues, cellular or microbiological samples by skin scraping, impressions and other non-surgical methods
- Trained and mentored 3 new veterinary technicians
- Swabbed ears to remove wax and dirt, removing extra hair to allow air to circulate freely and avoid infection
- Carefully clipped nails and trimmed hair around pads and paws, using gentle approach for anxious pets
- Swept and mopped floors, cleaned kennels and runs and emptied trash to reduce infection risk among people and animals
- Fed, walked and bathed animals
- Administered colonic irrigations and wound dressings
- Maintained accurate pharmacy records and controlled drug, anesthesia, fecal, and heartworm test logs
- Greeted pet owners and performed intakes to go over array of available services, outline costs and determine special needs of animal while in care
- Established intravenous drips for ongoing hydration in treatment of canines suffering from parvovirus infections
- Administered prescribed injectable controlled substances, tranquilizers, sedatives, and injectable or inhalant anesthetics
- Assessed paws, ears and eyes for injuries or infections upon check-in and notified customers of issues immediately
- Maintained and updated daily log of time spent with dogs for calculating payments, itemizing activities and services provided
- Administer medications, vaccines, and treatments as instructed by veterinarian
- Positioned animals for diagnostic imaging such as x-rays
- Placed endotracheal tub to deliver oxygen and anesthetic gas to patients requiring inhalant anesthesia during surgical procedures
- Performed ophthalmological procedures such as tear production testing, topical anesthetic application, fluorescein staining of cornea and tonometry
- Implanted subcutaneous identification microchips into animals
- Educated caregivers and guardians on animal care, nutrition, medical conditions and disease management
- Collected animal waste produced on walks and discarded in trash or approved receptacles
- Lifted various dogs of varying weights and breeds for bathing and grooming services on daily basis
- Maintained daily progress records, surgery logs, x-ray logs, Drug Enforcement Administration logs and routine records

### KENNEL TECHNICIAN, BATHER, VETIRENARY TECHNICIAN 03/2013 to 09/2020

#### Becker Animal Hospital | City, STATE

- Kept animal coats clean and healthy with regular washing, grooming and trimming.
- Protected animals from care errors by following strict safety procedures, including maintaining clear and secure tags.
- Mixed and administered special food formulas to individual animals based on unique dietary needs.
- Cleaned and sanitized animal areas, including managing laundry and collecting waste.
- Managed breeding programs while factoring in issues such as animal age and readiness.
- Maintained clean and organized boarding areas to promote animal wellbeing.
- Kept animals clean and free of contaminants to promote optimal health.
- Minimized animal injury risk by monitoring behaviors and eliminating safety hazards.
- Swabbed ears to remove wax and dirt, removing extra hair to allow air to circulate freely and avoid infection.
- Followed effective process for bathing and grooming dogs to remove dirt, loose hair, parasites and hair mats.
- Contributed to client retention by consistently providing outstanding customer service to both clients and pets.
- Performed pet intake to gain necessary information concerning health, behaviors, potential allergies and other details to provide complete records and methods of owner contact.
- Communicated effectively with clients by phone and text to determine appropriate pickup times.
- Carefully clipped nails and trimmed hair around pads and paws, using gentle approach for anxious pets.
- Swept and mopped floors, cleaned kennels and runs and emptied trash to reduce infection risk among people and animals.
- Monitored animal behavior and completed examinations to identify illnesses, injuries or potential diseases.
- Maintained and updated daily log of time spent with dogs for calculating payments, itemizing activities and services provided.
- Worked 8 to 15-hour shifts with oversight of 200 animals in kennels or holding pens.
- Restocked supplies and rotated items to maintain efficient operations and prevent expiration of perishable goods.
- Cared for sick or injured animals by seeking out veterinary care and notifying owners.
- Collected animal waste produced on walks and discarded in trash or approved receptacles.

## EDUCATION

### High School Diploma 2009

#### Hillwood High School, Nashville, TN

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#### Nashville State Community College, Nashville, TN

## AFFILIATIONS

United States Korean Martial Arts federation  
Bulgyo Mu sool Martial Arts

## ACCOMPLISHMENTS

Certified Disease management control.  
First Degree Black Belt  
Second place in Heartworm prevention sales through North Star Animal hospital.  
Ce accredited hours through Vetirenary symposium .