

Robert Smith

Food and Beverage Manager/Server

PERSONAL STATEMENT

Experienced professional with extensive customer service and restaurant/lounge knowledge seeking an opportunity to provide the same with a reputable establishment.

WORK EXPERIENCE

Food and Beverage Manager/Server

ABC Corporation - April 2010 - March 2015

Responsibilities:

- Planned, directed, and coordinated activities of a social lounge.
- Coordinated with food and beverage staff for special events.
- Monitored all operations of lounge and ensured efficiency.
- Developed strategies to achieve all financial objectives.
- Prepared all food and beverages as per policies and procedures.
- Maintained neat and clean work area at all times.
- Administered everyday operations of staff.

Food And Beverage Manager

ABC Corporation - 2008 - 2010

Responsibilities:

- Multiple Increased hotel revenue, profits and market share through producing award winning Sunday brunches.
- Trained, coached and mentored staff to ensure smooth adoption of new programs, menus, and policies.
- Hired and trained 65 of staff.
- Managed multiple venues within the hotel(s) at the same time.
- Managed food delivery for 200+ guests for special events weekly.
- Supported all kitchen operations when chef was absent.
- Spoke with patrons to ensure satisfaction with food and service.

Education

CONTACT DETAILS

1737 Marshville Road,
Alabama
(123)-456-7899
info@qwikresume.com
www.qwikresume.com

SKILLS

Management Detail Oriented Judgement and Decision Making Active Listener Great Customer Service Great Time Management P&L Management Computers and Electronic Payroll experience Staff Training Policy development Quality Control Sales and Marketing Food Production.

LANGUAGES

English (Native)
French (Professional)
Spanish (Professional)

INTERESTS

Climbing
Snowboarding
Cooking
Reading

REFERENCES

Reference - 1 (Company Name)
Reference - 2 (Company Name)