

# MIESHA NICOLAS

## Information



### Address

28595 Sipes Isle  
Philadelphia  
PA



### Phone

+1 (555) 906 1779



## EXPERIENCE

07/2018 – present

Phoenix, AZ

### PARISIAN, LEDNER AND LEDNER

#### Advocate

- Medical or Health Industry experience
- Experience providing customer support and/or responding to a high volume of emails or chat messages
- Tech-savvy - able to grasp, operate and master complicated computer systems
- Analytical and metrics driven (really)

01/2012 – 03/2018

Phoenix, AZ

### MORISSETTE-MCKENZIE

#### Advocate

- Knowledge or experience developing and growing user communities for the purposes of collaboration and cocreation
- Knowledge or experience with developing and defining metrics to gain insights through analyzing large data sets



## EDUCATION

### KENT STATE UNIVERSITY

Bachelor's in Education



## SKILLS

- Works with all departments to resolve disputes or issues
- Accurately documents all account interactions and adjustments for internal and external audits