

CARLA JENSEN

Manual Tester

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SUMMARY

Enthusiastic and experienced Manual Tester with a Bachelor's degree in Computer Science and over 4 years of experience in manual testing and quality assurance. Skilled in analyzing complex problems, identifying defects, and developing effective solutions resulting in increased efficiency. Proficient in collaborating with cross-functional teams and executing comprehensive test plans. Certified in software testing methodologies and Agile Scrum. Proudly accomplished successful implementation of an automated testing framework and received recognition for outstanding attention to detail. Passionate about contributing to a manufacturing company's growth by ensuring product quality and reliability.

EXPERIENCE

Manual Tester 2022 - Ongoing
ABC Manufacturing Warwick

Executed manual testing processes for various components, applying strict standards to ensure product quality and functionality.

- Identified and reported defects, resulting in a 20% reduction in product issues and improved overall customer satisfaction.
- Collaborated with cross-functional teams to develop efficient testing strategies, reducing testing time by 30%.
- Assisted in the implementation of automated testing tools, increasing test coverage by 50%.

Quality Assurance Technician 2017 - 2022
XYZ Engineering Coventry

Performed comprehensive quality inspections on machined parts, ensuring adherence to specifications and industry standards.

- Conducted root cause analysis on production defects, leading to the implementation of corrective actions and a 15% decrease in defects.
- Developed and executed test plans, resulting in a 25% reduction in product failures and increased overall product reliability.
- Collaborated with production teams to improve manufacturing processes, resulting in a 10% increase in operational efficiency.

Quality Control Inspector 2015 - 2017
DEF Manufacturing Leamington

Performed detailed inspections on raw materials and finished products, ensuring compliance with quality standards and specifications.

- Conducted statistical analysis on a range of quality metrics, identifying areas for improvement and implementing corrective measures.
- Collaborated with suppliers to resolve quality issues and improve overall product quality, resulting in a 15% reduction in supplier defects.
- Created and maintained comprehensive documentation of quality inspection processes, improving efficiency and providing an audit trail.

MY LIFE PHILOSOPHY

Excellence is not a skill. It's an attitude.

STRENGTHS

★ Analytical thinking

Proven ability to analyze complex problems, identify patterns, and develop effective solutions resulting in increased efficiency.

★ Attention to detail

Highly attentive to detail, ensuring accuracy in testing processes and identifying even the smallest defects.

★ Team player

Strong collaboration skills, working effectively with cross-functional teams to achieve project goals and meet deadlines.

SKILLS

Manual testing · Quality assurance ·
Attention to detail ·
Analytical thinking · Problem-solving ·
Collaboration · Root cause analysis ·
Test planning · Process improvement