

Carl Hardy, Jr.

Fast Food Crew Member

Personable crew member with 2+ years expertise in a fast-paced kitchen environment. Achieved district-highest guest satisfaction rating according to receipt surveys (99.96%). Seeking to advance my career by growing with the team at Mcburger Queen.

Experience

2010-01 - **Back-of-House Staff**

2011-12 *Pizza Hut, New York, NY*

Key Responsibilities

- Managed and coached phone and online orders for clients.
- Influenced dining guests' beverage-pairing decisions.
- Instituted customer promotional survey to assess food demand.

Key Achievements

- Identified cold storage solution which led to a cost reduction of 17%
- add one line

2008-01 - **Paint Department Attendant**

2009-12 *Home Depot, New York, NY*

Key Responsibilities

- Prepared and promoted weekly paint specials to guests.
- Influenced customers with paint-pairing decisions based on palette.

Key Achievements

- Instituted monthly color promotions which raised sales by 37%

Education

2016-09 - **Universitat Politècnica de Catalunya, Barcelona, Spain**

present • BA in Food Engineering

• Expected Graduation in 2020

Townsend Harris High School, Flushing, NY

• Honors Diploma

• Graduated in 2004

Volunteering

2013-05 - **Volunteer Kitchen Staff**

2014-09 *Astoria, NY*

Volunteered in fast-paced kitchen at local homeless shelter.

2010-08 - **Cashier**

2010-11 *Doctors without Border Collies*

Volunteered at cash register for non-profit fundraiser.

Certifications

2016-08 Passed five-year food safety certification.

Interests and Hobbies

Volleyball - member of local league for over four years.

Avid gardener and botanist.

Personal Info

Address

350 5th Ave
New York, NY 10118

Phone

(646) 555-1212

E-mail

carlhardyjr@gmail.com

Date of birth

1989-04-02

LinkedIn

linkedin.com/in/carlhardyjr

Skills

POS Operation



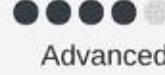
Excellent

Customer Service



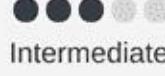
Excellent

Deep Fryer



Advanced

Grill Master 5000



Intermediate

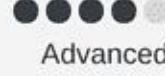
Restaurant Intercom



Good

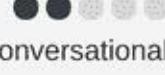
Languages

Spanish (Lat. Am.)



Advanced

German



Conversational