



Ryan Switzer

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Self-motivated marketing graduate who loves to be involved. Extensive customer service skills acquired from multiple highly-noted internships and jobs. Great with mediating and solving problems, motivating team members, and leading projects.

PROFILE

WORK EXPERIENCE

Sales Associate Lush Handmade Cosmetics

📅 09/2017 – present 📍 TAMPA

- Effectively managed a high-volume of inbound and outbound inquiries.
- Played a vital role in expanding market share and increasing sales levels through presentations, sales letters and correspondence.
- Approach browsing customers and initiate conversations to determine needs
- Advise customers on utilization and taking care of merchandise
- Answering customer inquiries and complaints
- Retain customer loyalty through outstanding customer service

Management Intern Enterprise Rent-A-Car

📅 06/2016 – 08/2016 📍 SEARCY

- Created easy and excellent rental experiences for all customers
- Maintained relationships with customers and businesses for repeat visits
- Understood what the needs of the customers were and exceeded them
- Contacted customers during and after rental to ensure best experience possible

College Program Intern Walt Disney World

📅 02/2015 – 08/2015 📍 ORLANDO

- Ensured guests were knowledgeable of recreation happenings
- Created a fun, friendly, and safe environment for all
- Handled guest situations calmly and creatively to fit specific matter
- Made sure that all recreation experiences were filled with Disney magic

EDUCATION

Marketing Harding University

📅 08/2012 – 12/2016 📍 SEARCY, US

- Attended study abroad in Florence, Italy; Fall 2013

SKILLS

📁 COMPUTER

Typing



Word



Excel



📁 LIFE

Detail Oriented



Multi-Tasking



Verbal



VOLUNTEERING

Volunteer Dream Center of Tampa

📅 01/2018 – present 📍 TAMPA

- Assist at-risk youth of Tampa with breaking their stereotypes
- Help with homework and succeeding in school