

WALMART RESUME EXAMPLE

BY RESUME GENIUS



CAREER OBJECTIVE

Walmart Sales Associate with 5+ years of experience delivering exceptional customer experiences through balancing leadership responsibilities and managing individual sales results. Seeking a position at [Company Name] to bring about organizational change through process improvement and continuous development.



PROFESSIONAL EXPERIENCE

Senior Sales Associate

Walmart Supercenter, Anderson, CA | September 2020–Present

- Handle all customer complaints or concerns and professionally to maintain good customer relationships and ensure repeat customers
- Average 130% of the daily fulfillment goals with 100% accuracy, safety, and customer satisfaction rates by maintaining a current knowledge of store policies
- Assist the manager in planning and implementing strategies to attract customers and track the progress of weekly, monthly quarterly, and annual objectives
- Oversee on-the-job training exercises for new hires to produce a 35% increase in retention rate and a 47% increase in teamwide productivity within 18 months

Order Filler/Sales Associate

Walmart Supercenter, Willows, CA | June 2017–August 2020

- Recommended supplemental training for underperforming new hires and increased product quality assessment, leading to a 15% reduction in damages and a 5% decrease in order adjustment
- Maintained high customer satisfaction rates by efficiently resolving customer complaints and providing outstanding service deliveries
- Awarded Employee of the Month Award for maintaining a 100% customer satisfaction rating in July 2019
- Ensured proper customer service by consistently demonstrating a customer-first mindset, thereby cultivating lasting client relations and driving brand loyalty



CONTACT

Phone

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Email

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EDUCATION

American River College |

May 2017

Associate of Arts in

Management

GPA: 3.7/4.0



RELEVANT SKILLS

Customer service

Effective communication

Training & development

Strategic sales

Relationship management

Point of sale (POS) systems

Microsoft Office

Google Docs/Sheets

Leadership

Fluent in Spanish