

Jessica Claire

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PROFESSIONAL SUMMARY

- 7+ years of experience in Database Administration for large databases in SQL Server 2005, SQL Server 2008, 2008 R2, 2012, 2014 and 2016.
- Systematic and organized SQL DBA trained in database systems management using a variety of technology platforms.
- Qualified SQL DBA committed to data integrity.
- Experienced Database Administrator on Production Servers using SSCM, SSMS, performance tuning tools such as profiler, DTA.
- Hands on experience on SQL Server Replication, Backup/Restore, Disaster recovery and planning.
- Having hands on experience in Log Shipping and Database Mirroring.
- Troubleshoot performance problems, fine-tuning of databases and index Analysis.
- Excellent communication skill, critical thinking and problem solving skills.
- Experience in Batch processes, Import/Export, Database Monitoring tools and Application support.
- 24/7 Production Database on Call Support.
- Microsoft PL-300 Certified.

SKILLS

- SQL Server
- MySQL
- SQL Server Integration Services (SSIS)
- SQL Server Reporting Service (SSRS)
- Power BI, DAX
- AWS Redshift, S3 bucket
- Replication
- Mirroring
- Backup and recovery
- Ensuring data integrity
- Data security

PROFESSIONAL EXPERIENCE

SQL SERVER DATABASE ADMINISTRATION

12/2020 to CURRENT

Qsronline.Com, Llc | Corpus Christi, TX

- Responsible for installation, configuration and complete administration of different versions of SQL Server (2008 to 2014)
- Apply Service Pack (SP) and hot fixes on SQL server 2008R2, 2012, 2014
- Configure log shipping for multiple databases as a part of Disaster Recovery.
- Configure Replication and Database mirroring.
- Application support for front end feeds and Resolved Application connectivity issues like connection timeouts, connection pooling issues and memory leaks.
- Extensively work with SQL Profiler, Activity monitor, DMVs, DMFs and DTA to tune the databases, queries, performance related issues like memory CPU and I/O issues.
- Analyze long running slow queries and tune the same to optimize application and system performance.
- Configuring and maintaining Log-Shipping and troubleshooting the issues.
- Reorganize/Rebuilding the indexes at regular intervals for better performance.
- Implementation of SQL Logins, Roles and Authentication Modes as a part of Security Policies for various categories of users.
- Involved in troubleshooting and fine-tuning of databases for its performance.
- Improve the performance of SQL Queries and stored procedures using SQL Profiler.
- Implemented company policies, technical procedures and standards for preserving the integrity and security of data, reports and access.
- Database Backup Procedures, Restoration Procedures, Disaster Recovery procedures and Contingency plans. Testing and implementing these procedures.
- Provide 24/7 technical database support for SQL Database systems.

SQL SERVER DBA

11/2016 to 12/2020

Verizon | City, STATE

- Installation, configuration and upgrading of SQL Server 2008/2008R2, 2012 with service packs and hot fixes.
- Upgrading SQL Server 2008/2008R2 to SQL Server 2012 (Side by side upgrade).
- Providing On-Call support during business hours.
- Monitoring Daily backup jobs and automation of daily restores of development databases.
- Monitoring the Disk Space of all the Servers.
- Configuring and Monitoring log shipping and Database mirroring on Disaster recovery Servers.
- Database snapshot creation for the synchronized databases for Reporting Purposes.
- Capturing the events using sql profiler for poor performing queries, deadlocks and blocks and studying the execution plans and fine tuning the applications.
- Automating Server Side Tracing in SQL Server and identifying SQL Server performance issues, by analyzing Profiler output.
- Disaster Recovery setup and testing it in regular intervals.
- Reporting and resolving serious SQL Server alerts.
- Implement and Maintain database Security (Create and maintain users and roles, assign privileges)
- Working with workflows for any changes on staging and development environment. Involved in the internal and external audits and participating in the business continuity plans of the company.
- Implemented company policies, technical procedures and standards for preserving the integrity and security of data, reports and access.
- Designed strategic plan for component development practices to support future projects.

JUNIOR SQL DBA

11/2015 to 11/2016

Mr.Cooper | City, STATE

- Administered database and server security by creating and maintaining SQL server logins, permissions and privileges.
- Worked with Developers and QA team to resolve any database or application issues.
- Provided ongoing maintenance and administration of assigned systems.
- Configured and validated database backup routines and recovery of lost or corrupted data.
- Maintained data security and integrity through user authentication and authorization.
- Optimized database performance through database performance tuning.
- Developed test sets for monitoring database functionality through 24X7 monitoring systems.
- Solved the request raised by user support.
- Participated in implementation of new releases into production.
- Involved in Day-to-day administration of live SQL Servers.

EDUCATION

Bachelor of Science | Computer Science

Hindustan University