
JESSICA CLAIRE

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PROFESSIONAL SUMMARY

- Partner with architects of different other engineering / application teams to engineer complex technical product in order to provide palpable business solutions to various business divisions as a part of DBA Engineering project activities.
- Oracle streams implementation/administration for live reporting server, database consolidation, zero downtime migration.
- Architecting Oracle Fail safe environments for site critical databases, including configurations, failover testing, tuning, creating standards etc.
- Supervising application of One-Off, patchsets and PSU patches Oracle patches for 10g RDBMS and clusterwares.
- Designing processes and procedures, setting up standards, creation of scripts for installation of Oracle Server software, creation of databases, setup backup using RMAN, DR solutions using tape backup.
- Leading the efforts of performance tuning to scale up the test results in tune with the requirement of the application team.
- Optimizing the downtime for maintenance by coordinating with the different application teams involved in the maintenance activity.
- Strictly followed Change Control/Change management procedures as laid down by the organization in a highly qualified environment.

SKILLS

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| o Operating Systems : Solaris, Linux, AIX, Windows | o Replication Tool : Golden Gate |
| o Languages : SQL, Shell Scripting [Bash, Korn], Java, C, Python | o Backup tools : RMAN, Datapump, Commvualt, Netbackup |
| o Database Tools : PostgreSQL, MariaDB Oracle (9i, 10g, 11g, 12c), SQL SERVER | o Other Tools : Oracle Clusterware, Data Guard, Oracle Enterprise manager |

WORK HISTORY

Database Lead, 10/2014 - Current

L Brands – Portland, OR

Environment: Oracle 12c/19c, RAC, Dataguard, PostgreSQL, MariaDB

Position Summary

- Design and implement incremental and full backup policies and procedures for all the databases that includes Oracle/SQL Server/PostgreSQL/MariaDB.
- Applying Oracle Cluster ware Patches on Oracle RAC clusters.
- Apply Oracle Security Patches to databases on NonProduction, Production Support, Production Oracle RAC Clusters
- Implementation of Oracle Audit Logs management for Production environment
- Move RAC databases across clusters.
- Develop/Coach team members on problem solving techniques and manage the improvement initiatives for client/IBM(Lean and Six Sigma Projects)
- Implementing and managing database partitioning process for few mission critical applications.
- Preparing the impact analysis for all the data centre outages related to oracle and keeping respective application teams informed about the outages.
- Identifying problematic queries in the production databases and tuning them using sql tuning advisor

Advisory IT Specialist, 10/2011 - 08/2014

Infosys Ltd – Bolingbrook, IL

- Design and implement incremental and full backup policies and procedures for all the databases
- Incident/Problem management using BMC Remedy tool.
- Regularly performing capacity planning for all the production databases and send the reports to NBN
- Applying Oracle Cluster ware Patches on Oracle RAC clusters.
- Installed Oracle Enterprise Manager 12c agents on all the non-production and couple of production environments.
- Move RAC databases across clusters.
- Develop/Coach team members on problem solving techniques and manage the improvement initiatives for client/IBM(Lean and Six Sigma Projects)
- Identifying problematic queries in the production databases and tuning them using sql tuning advisor
- Reviewing Performance Reports for various databases and developing performance improvement plan.
- Migrated the Data ASM disk group on Oracle RAC cluster from 200 GB to 1 TB ASM Disks
- Implemented Database Encryption For Workforce Management Production Support environment

Lead DBA, 12/2008 - 01/2010

Zintech Software Ltd – City, STATE

- Installing and maintaining SQL Server database systems. Maintaining the database systems includes but is not limited to ensuring successful backups, resolving system issues, monitoring success and failure of automated jobs.
- Migrating Databases from SQL Server 2005 to SQL Server 2008.
- Provide scripts to do summations and query results that can useful for application developers

Lead Consultant, 03/2003 - 12/2008

Genpact – City, STATE

- Successfully carried out role of lead onshore DBA. Being onsite, Extensively involved in client interactions, various database related issues, new project strategies and implementations
- 24/7 support for key mission critical shop floor databases hosting number of third party applications. Worked with application teams and third party vendors in applying new application patches and enhancements
- Involved in upgrading production and development databases from 8.0.5/9.2.0.8 to 10.2.0.4
- Involved in cloning of development and test databases from production using hot/cold backups/RMAN backups as well as transportable tablespace feature
- Implemented performance scripts on all critical production databases
- Successfully carried out responsibility of supporting very large mission-critical databases that are of sizes as large as 8.5 terabytes
- Implemented Oracle advanced replication environment. Setup of master sites and snapshot sites
- Implemented multimaster replication between two master sites

EDUCATION

Associate of Science: Mechanical Engineering, 1997

Sri Venkateswara University - Tirupati