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# Jessica Claire

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## Professional Summary

Dedicated Healthcare professional with history of meeting company goals utilizing consistent and organized practices. Skilled in working under pressure and adapting to new situations and challenges to best enhance the organizational brand. Excellent reputation for resolving problems and improving customer satisfaction.

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## Work History

**Regional Clinical Education Manager**, 02/2017 - Current

**Beaumont Hospitals** – Grosse Pointe Park, MI Sunrise, FL

- Directed day-to-day operations of education program and supervised support staff to delegate assignments and evaluate performance.
- Developed curriculum and lesson plans to achieve objectives of each course.
- Planned and implemented staff development and in-service training programs to enhance knowledge and skills.
- Evaluated programs and monitored implementation and compliance with regulations to achieve objectives.
- Scheduled educational activities, faculty lectures and departmental events to drive mission and values of institution.
- Analyzed instructor, student and class trends to make proactive decisions about program operations.
- Participated in nursing simulation activities, evidence-based practice project implementation and competency development to further nursing education.

**Registered Nurse**, 08/2015 - 02/2017

**Department Of The Air Force** – San Antonio, TX Houston, TX

- Collaborated with physicians to quickly assess patients and deliver appropriate treatment while managing rapidly changing conditions.
- Educated patients, families and caregivers on diagnosis and prognosis, treatment options, disease process and management and lifestyle options.
- Trained new nurses in proper techniques, care standards, operational procedures and safety protocols.
- Provided direct patient care, stabilized patients and determined next course of action.
- Managed care from admission to discharge.
- Implemented medication and IV administration, catheter insertion and airway management.
- Monitored patient condition by interpreting and tracking EKG readings, identifying irregular telemetry readings and updating team members on changes in stability or acuity.
- Evaluated healthcare needs, goals for treatment and available resources of each patient and connected to optimal providers and care.

**Flight Nurse**, 03/2013 - 08/2015

**Riverview Hospital** – Fishers, IN Houston, TX

- Documented appropriate and accurate information for assessment and treatment during stabilization and transport.
- Maintained flight medicine knowledge base by attending mandatory meetings, performing chart and equipment reviews, skills labs and clinical rotations and participating in continuing education sessions for care and transport of critically ill and injured patients.
- Assessed for and detected changes in status of patients and demonstrated proactive approach to solving patient problems.
- Performed wide range of specialized functions and complex assessments, diagnoses, therapies and emergency treatment of patients transported by rotor-wing and fixed-wing aircraft.
- Supervised enplaning, securing and deplaning of patients and liaised between medical and operational aircrews and support personnel to facilitate multidisciplinary care.
- Accurately documented treatment, medications and IVs administered, discharge instructions and follow-up care.
- Administered medications and treatment to patients and monitored responses while working with healthcare teams to adjust care plans.
- Provided skilled, timely and level-headed emergency response to critically-ill patients.
- Offered exceptional care and support to individuals recovering from acute incidents and dealing with chronic conditions.

**Registered Nurse, ICU**, 04/2005 - 03/2013

**St. Luke's Episcopal Hospital** – City, STATE Houston, TX

- Provided direct patient care, stabilized patients and determined next course of action.
- Monitored patient condition by interpreting and tracking EKG readings, identifying irregular telemetry readings and updating team members on changes in stability or acuity.
- Monitored patient reactions to drugs and carefully documented findings.
- Provided didactic and clinical instructions to orient new nurses and potential student nurses to achieve training outcomes.
- Managed quality care for patients with heart failure, end-stage renal disease and coronary artery disease.

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## Education

**Bachelor of Science:** Nursing, 2011

**University of Texas Health Science Center Houston** - Houston, TX

Graduated Magna Cum Laude & Sigma Theta Tau International Honor Society of Nursing

**Associate of Applied Science:** Nursing, 2002

**San Jacinto College District** - Houston, TX

- Graduated with Honors

**Associate of Applied Science:** Emergency Medical Technology, 1998

**San Jacinto College District** - Pasadena, TX