



## Charlotte May

### Operational Risk Manager

680.885.5328 • charlotte\_may@gmail.com • sardonic-thunderhead.biz • Dale City, French Guiana

## My Life Philosophy

In the midst of every crisis, lies great opportunity.

## Summary

Energetic and dedicated Operational Risk Manager with 5 years of experience in enterprise risk management. Demonstrated expertise in risk identification, control creation, and effective stakeholder engagement. Skilled in performing thorough control assessments, recommending improvements, and ensuring timely and accurate implementation. Experienced in managing the Integrated Assurance Framework and maintaining the Risk and Control register. Proven ability to collaborate across disciplines, provide guidance to multiple stakeholders, and drive continuous improvement. Certified Risk Management Professional with a Bachelor's degree in Risk Management. Passionate about maximizing operational performance and contributing to organizational success through strategic risk management.

## Strengths

### ✓ Analytical Thinking

Utilized strong analytical thinking skills to identify and address risks, resulting in improved control measures and risk mitigation strategies.

### 💡 Collaboration

Worked collaboratively with cross-functional teams and business partners to ensure collective accountability and achieve common risk management objectives.

### 🏆 Problem Solving

Demonstrated persistent and resilient problem-solving abilities to overcome obstacles and implement effective risk management solutions.

## Experience

### Energy Solutions Inc.

#### Operational Risk Manager

Wilton

2022 - Ongoing

Managed the Operational Risk team and the Integrated Assurance Framework (IAF) to monitor and report on control performance globally. Provided control support, analytical functions, and governance for operational risk responsibilities.

- Developed and implemented risk identification and control creation processes, resulting in improved risk management within the organization.
- Led regular Control performance reporting to ensure timely and effective risk management measures.
- Oversaw and maintained the Risk and Control register, ensuring alignment with relevant standards and accurate reflection of current risks.