

# SYLVIA JANOWITZ, PMP

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## SENIOR SOFTWARE QA TESTER

Automated Test Systems ✉ Quality Methodologies ✉ QA Team Leadership

- ❖ **Senior software QA tester** with full system development lifecycle experience, including designing, developing and implementing test plans, test cases and test processes fueling swift corrective actions, significant cost savings and fault-free audits.
- ❖ **Hands-on technology professional** accustomed to working in complex, project-based environments. Multifaceted experience in QA software testing, software development and user-acceptance testing.
- ❖ **Backed by strong credentials** including a computer science degree, PMP certification, Six Sigma Green Belt and a computer analytics certificate; an advanced command of testing suites, agile methodologies and monitoring tools; and cross-platform skills in Windows, Linux and Unix.

### Skills Summary

- |                                 |                                      |                               |
|---------------------------------|--------------------------------------|-------------------------------|
| ❖ SQA Testing & Methodologies   | ❖ Regression & Negative Testing      | ❖ Testing Automation          |
| ❖ Test Plans, Cases & Processes | ❖ UI & Compatibility Testing         | ❖ Defect & Bug Tracking       |
| ❖ Functional Requirements       | ❖ Data Interface & Migration Testing | ❖ Test Strategies & Coverages |
| ❖ Scripting & Documentation     | ❖ Performance, Load & Stress Testing | ❖ QA & QC Standards           |

### Professional Experience

ABC COMPANY — Sometown, FL

Software developer specializing in transportation, airline and defense sector solutions.

#### Senior Software Quality Assurance Tester, 4/12 to Present

Serve as a key member of software development team as the lead QA tester on development projects for government, DoD and transportation industry clients. Supervise a five-member software QA testing team in developing and implementing quality-assurance and quality-control methodologies. Ensure compliance with QA standards, federal regulations and customer specifications. **Results:**

- ❖ **Created and executed automated software test plans, cases and scripts** to uncover, identify and document software problems and their causes. Led QA testing that:
  - ◆ **Prevented hundreds of thousands of dollars in erroneous charges** to Florida Turnpike drivers by identifying software bug in automated toll-collection system.
  - ◆ **Pinpointed previously undiscovered flaw in DoD missile-detection system prototype**, resulting in formal commendation letter from the DoD.
  - ◆ **Identified the root cause of intermittent interoperability glitch in air-traffic control software**, leading to a no-fault audit finding.
- ❖ **Transitioned software development efforts to a test-driven development (TDD) process**, which brought QA testing in on the front-end of the development cycle for gains in code quality, software functionality and programmer productivity.