

James Marsh

IT Consultant

Contact Details

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📍 Milwaukee, WI

Core Skills

- Consultation Services
- Digital Transformation
- Training & User Support
- IT Security/Risk Assessment
- Vendor & C-suite Relations
- Agile Project Management
- Tech Strategy Development
- Systems Analysis/Optimization

Professional Profile

Dedicated IT Consultant with 15+ years of experience in developing functional documents that help clients adopt next-gen technologies in manufacturing, e-commerce, supply chain, oil & gas, and finance sectors. Adept at leveraging appropriate methodologies and tools to plan, execute, and track projects. Proven ability to perform data modeling, extract insights, and make data-driven suggestions.

Career Summary

Jan 2019 - Present

Intact Technology, Milwaukee, WI IT Consultant

Outline

Offer advice and solutions regarding clients' IT infrastructure, for a firm that empowers IT organizations across the world's largest companies and government agencies towards improving user experience, reducing costs, and remediating inefficiencies.

Key Responsibilities

- Liaise with and assess external stakeholders' current systems and workflows and identify their technology requirements.
- Oversee the planning, execution, and monitoring of projects according to timelines, budgets, and quality standards.
- Devise comprehensive IT strategies tailored that meet specific business targets.
- Guide on the selection and implementation of resilient hardware, software, connectivity, and network resources to drive operational efficiency.
- Coordinate with multiple teams and vendors to build, integrate, and deploy components which ensure seamless compatibility with existing infrastructure.
- Mitigate risks, protect data, and assure regulatory compliance through evaluating cybersecurity measures and communicating suitable recommendations.
- Provide technical and troubleshooting assistance for resolving IT-related issues.
- Produce training materials and conduct coaching sessions to educate end users on new technologies, applications, and best practices.
- Stay up-to-date with the latest innovations by reading journals, attending conferences, and cultivating strong industry relationships.

Key Achievements

- Saved \$30K+ for numerous clients through negotiating favorable vendor contracts.
- Reduced errors by 25%+ and enhanced productivity by 60%+ due to streamlining business activities and IT systems.
- Lowered data breaches by 35% as a result of executing effective system audits and rolling out state-of-the-art firewalls.

Jul 2014 - Dec 2018

Koble, Milwaukee, WI IT Consultant

Outline

Partnered with enterprises to acknowledge their objectives and expand roadmaps that optimized PCs, internet programs, and telecoms devices, for a company that provides an ERP platform that enables growth and better thriving communities.

Key Responsibilities

- Spearheaded projects from start to finish, including organizing, staffing, and directing work efforts.
- Cooperated with diverse clientele in examining processes and determining configuration and schedules that adhered to meet business goals.
- Demonstrated a comprehension of how automation progressed various industries.
- Prepared proposals outlining the scope, tasks, expectations, outcomes, and costs.
- Explained computer science concepts to non-technical audiences in layman's terms.