JESSICA CLAIRE

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Career Overview

Accomplished IT professional with 20+ years of proven management and technical performance in complex, technologically driven organizations. Able to work independently or lead teams in intricate, high-profile projects delivering dramatic improvements in productivity and bottom-line profitability. Strong data warehousing experience including ETL and end-user access issues. End-to-end data warehousing experience across full SDLC from inception to deployment. Experienced in both strategic and tactical of Business Intelligence projects. Managed projects to ensure that deliverables are met within schedule, budget, & quality. Demonstrated ability to bridge the gap between IT, Business Users, & Senior Management. Ability to develop & maintain effective relationships with stakeholders & business partners. Ability to effectively lead, build, deliver, and execute complex BI initiatives. Effectively managed teams of up-to 6 members.

Qualifications

- Relational and Dimensional data modeling for creating Logical and Physical Design of Database and ER Diagrams using multiple data modeling tools like ERWIN, Visio.
- Expert in CMS PPS government regulations and billing system methodologies
- TECHNICAL EXPERTISE
- Languages C#.NET, ASP.NET, HTML, Visual Basic 6, VBA, VB Script,
- Java Script, PowerBuilder, SQL
- Operating Systems Windows NT, 2000, XP, 2003, Vista, 7, 8, Citrix Metaframe
- Database SQL Server 2000 / 2005 / 2008, MS Access, Oracle 8i & 9i, Sybase
- Tools Reporting Services, T-SQL, Stored procedures, UDFs, Triggers, DTS, Data Warehousing, SSIS, Visual Source Safe, Team Foundation Server, MS Project, Agile development methodologies
- Other Allegheny, August Systems (Visit Wizard), Cerner (Beyond Now), Care Centric Cache and Accura, Delta (Siemens), Home Care Home Base (HCHB), McKesson, Meditech/PtCt, Misys, NDSI - nHome, 3M, and Custom developed

Technical Skills

Accomplishments

Work Experience

Database Administrator, 10/2010 to Current
Feed The Children – Phoenix, AZ
- With over 30 years of experience and 15,000 employee's nationwide, Almost Family is a leading provider of home health nursing in the country.
- Design and architect data management strategies for the enterprise Lead and champion data strategies and standards across the enterprise Oversee the engineering and management of production databases.
- Designed, developed and implemented an enterprise level billing system data warehouse Designed, developed and implemented an application to manage the CMS Accountable Care Organizations (ACOs) data and reporting to our customers.
- Designed and developed a workflow process to track internal requests requiring electronic signature approval Developed an automated email alert process to identify data elements outside of predefined standards.
- Excellent analytical, organizational, problem solving and follow-up skills with the ability to meet time sensitive deadlines Environment: SQL 2008, MS Access, Data Warehousing, Reporting Services, T-SQL, UDFs, Stored procedures, Triggers, SSIS, C#.NET, ASP.NET, HTML, Visual Basic 6, MS Project.

Senior Software Engineer, 02/2004 to 10/2010
The Hartford – New Milford, CT
- Sandata Technologies, LLC is an information service company that assists home health agencies, private duty and medical staffing companies in the effective and successful management of the clinical, operational, and financial performance of their business.
- Provided overall strategic planning and direction of all IT-related initiatives and projects, utilizing enterprise project management methodologies and tools/resources for the Analyzer Business Division.
- Manage technical staff of 4 programmer/analysts to develop efficient and cost effective solutions to diverse and complex business problems.
- Collaborate with business and technical stakeholders to assess feasibility, prioritize projects, and develop and implement plans that address requirements and adhere to established strategic business objectives and systems standards.
- Full lifecycle development of the CMS PPS government regulatory reimbursement changes.
- This required reengineering of all reimbursement calculations, all billing interfaces and all SSIS/DTS packages on the SQL Server database.
- Designed, developed and implemented 15+ billing system interfaces using a variety of techniques depending on the source database platform.
- Designed and developed Web Benchmarking product using Dimensional Data Modeling on a SQL Server and Reporting Services Manage deployment of all version releases for a customer base of 250+ installations Environment: SQL 2000 / 2005 / 2008, MS Access, Oracle 8i & 9i, Data Warehousing, Reporting Services, T-SQL, UDFs, Stored procedures, Triggers, DTS, SSIS, C#.NET, ASP.NET, ASP 2, HTML, VBA, Team Foundation Server, MS Project.

Project Manager, SQL Server Developer, 01/2001 to 01/2004
Groupm – Saint Petersburg, FL
- Environment: SQL 7 / 2000, MS Access, Data Warehousing, T-SQL, Stored procedures, UDFs, Triggers, DTS, ASP 2, HTML, Visual Basic 6, VBA, VB Script, Java Script, Visual Source Safe, MS Project.

Senior Partner, 07/1999 to 01/2001
Honda – Raymond, OH
- Environment: SQL 7 / 2000, MS Access, Data Warehousing, ASP 2, HTML, Visual Basic 6, VBA, VB Script, Java Script, MS Project.

Project Leader, 05/1998 to 01/2000
UNITED VAN LINES, UNIGROUP, INC – City, STATE
- Environment: Data Warehousing, MS Project, COBOL, Adabas, Natural.

Education and Training

Masters: Business Administration
Fontbonne College
Business Administration

B. S: Computer Information Systems
DeVry Institute of Technology
Computer Information Systems

Skills

C#.NET, ASP.NET, Adabas, Agile, architect, ASP 2, Benchmarking, billing, billing system, Citrix Metaframe, CMS, COBOL, data management, Data Modeling, DTS, data warehouse, databases, Database, Data Warehousing, direction, email, ERWIN, financial, government, HTML, Java Script, Languages, Meditech, MS Access, MS Project, 2000, Windows NT, Misys, Natural, enterprise, nursing, Operating Systems, Oracle 8i, organizational, PowerBuilder, problem solving, programmer, project management, reengineering, reporting, Siemens, Visual Source Safe, SQL Server, SQL, SQL 7 / 2000, SQL Server 2000, SQL 2000, staffing, strategic, strategic planning, Sybase, T-SQL, VBA, VB Script, Visio, Vista, Visual Basic 6