

# HELENA FEENEY

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## EXPERIENCE

### O'Reilly LLC 03/2018 - present

Boston, MA Senior Teradata Database Administrator

- Automate and standardize repetitive tasks with version-controlled scripts and procedures
- Analyze and write complex queries to support gathering metrics, troubleshooting application issues, and diagnosing performance issues
- Perform basic and routine system administrator tasks on RedHat Enterprise 7 servers as/when needed
- Work closely with members of the development, test, and operations teams to troubleshoot build breaks, enforce software quality standards, and deployment of the application to non-production and production environments
- Configure, support, and maintain AWS EC2 instances running RedHat Enterprise Linux 7

### Barton, Bayer and Lind 09/2014 - 11/2017

Boston, MA IT Database Administrator

- Familiarity with Windows/Mac Operating Systems
- Experience with Responsys Interact, CrowdTwist products
- Experience with git, puppet and docker, Kubernetes
- Experience with Python or Java Languages
- Good system administration skills including Linux internals, TCP/IP, DNS, load balancing technologies
- Knowledge of WebLogic Server System Administration and deployments
- Experience in developing scripts to automate application deployments and installations
- Experience in database and application performance tuning
- Experience engineering production infrastructure using code and repeatable designs

## EDUCATION

### Savannah College of Art and Design

Bachelor's in Computer Science

## SKILLS

- Solid experience in T-SQL and Object Oriented programming concepts
- Query and Index Tuning
- Implement and maintain database backup and maintenance job monitoring
- Knowledge of Relational Database Management Systems (RDBMS) concepts such as SQL, stored procedures, JDBC/ODBC drivers, tables, foreign keys, joins, normalization, etc
- Able to provide incident management expert-level support to the Operations team as needed
- Manage project task execution independently and get all associated team members to deliver their tasks on time, both with and without direct authority