

# INNA UBER, MBA, PMP

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## INFORMATION TECHNOLOGY MANAGER

STRATEGIC PLANNING • PROCESS IMPROVEMENT • PROJECT LEADERSHIP

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Hands-on, solutions-oriented IT professional with 15+ year progressive career record spanning full range of IT operations and application development for multibillion dollar health care, insurance, and financial service corporations. Well-equipped with MBA in Technology Management and extensive background in large-scale IT planning and architecture, application design/development, and SDLC and Waterfall methodologies. Proven record of developing, implementing, and integrating cost-saving business solutions and applications across multiple platforms, languages, and environments.

- Visionary strategist; practiced in clarifying business requirements, creating functional specifications, and delivering advanced IT/software solutions to effectively meet corporate needs.
- Advanced communicator and liaison between business and technology, with reputation for managing and delivering multiple, large-scale projects on time and within budget.
- Build, lead, and motivate top-performing teams of technical professionals; skilled at improving team morale and building rapport with individuals on all levels.

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### Core Competencies:

IT Strategy & Management • Healthcare IT • Sales/Marketing/Oracle CRM/Underwriting Applications  
Relationship Building • Interpersonal & Communication Skills • Matrix/Non-Matrix Leadership  
Financial/Budget Management • Program/Project Management • Process Reengineering  
• Requirements Definition • Resource Management • Vendor Relations  
Custom Coding • Unit & System Testing • System Conversion/Migration

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## PROFESSIONAL EXPERIENCE

**BANK OF AMERICA** – Simi Valley, California

June-October 2010

### TECHNOLOGY DELIVERY MANAGER

- Managed complete lifecycle of the initiative including People (Business Analysts and developers), Process and Technology
- Managed and controlled financial budget allocated for project
- Managed projects/program schedules (On-Time) and budget (On-Budget)
- Facilitated project team meetings to gather project status information as well as to provide information and guidance to the project team members
- Acted as the primary customer contact between the project team and the customer. Mediated and resolved project team conflicts
- Ensured compliance with all BAC and Enterprise Policies and Procedures (Procedures, Compliance, Supply Chain, Information Security, etc.)
- Anticipated and take proactive measures to resolve potential gaps/conflicts and issues that could inhibit success
- Held joint accountability with Project Champion for delivery of business case benefits

**WELLPOINT, INC.** – Newbury Park, California

1998-2010

*Health care provider; 10,000 employees and \$15 billion revenue.*

**Senior Technology Manager (2001-2010)**

**Technology Manager (1998-2001)**

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