

# Boris Charles

## MANAGER OPERATIONS

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A result-oriented professional with 10 Plus of experience, Proficient in monitoring the facility administration process & participating in the quality improvement process programs to ensure cost-effective facility operations

### SKILLS

Problem-solving skills

Multitasking abilities

Time Management

Interpersonal Skills

### EXPERIENCE

**Mar 2019 - Present**

#### Manager Operations

**VIZIO Hospital**

- Supervise daily administrative operations
- Monitor expenses and suggest cost-effective alternatives
- Create quarterly and annual budgets
- Develop and implement effective policies for all operational procedures
- Prepare work schedules
- Maintain organized medical and employee records
- Monitor administrative staff's performance
- Train new employees
- Ensure prompt ordering and stocking of medical and office supplies
- Answer queries from doctors, nurses and healthcare staff
- Resolve potential issues with patients
- Stay up-to-date with healthcare regulations

**Oct 2018 - Feb 2019**

#### Asst.Manager Facilities and Admin

**Shamrock Hospital**

- Manage schedules and deadlines
- Monitor inventory of office supplies and the purchasing of new material with attention to budgetary constraints
- Monitor costs and expenses to assist in budget preparation
- Oversee facilities services, maintenance activities and tradespersons (e.g electricians)
- Organize and supervise other office activities (recycling, renovations, event planning etc.)
- Ensure operations adhere to policies and regulations
- Keep abreast with all organizational changes and business developments

**Jul 2009 - Sep 2018**

#### Asst.Manager Facilities and Admin

**O'Nea Nursing Home**

- Plan and coordinate all installations (telecommunications, heat, electricity etc.) and refurbishments
- Manage the upkeep of equipment and supplies to meet health and safety standards
- Inspect buildings' structures to determine the need for repairs or renovations
- Review utilities consumption and strive to minimize costs