Miles Shaw

UAT Tester

Contact Details

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🌐 Chicago

Core Skills

- Agile Software Development
- Selenium Automation Testing
- Business User Requirements
- Troubleshooting/Bug Tracking
- Root Cause Analysis
- Product Quality Assurance
- Client Consultation
- Project Management

Professional Profile

UAT Tester with experience in GUI, system integration, regression, end-to-end, sanity, and smoke testing for complex scenarios in various client server environments. Adept at resolving customer queries using XML SPY, as well as utilizing JIRA and Quality Center to work on defects. Proven ability to thrive in fast-paced environments alongside agile team members.

Career Summary

Jan 2018 - Present   **Tekintegral, Chicago**
UAT Tester

Outline

Partner with product owners and developers to execute testing strategies/capabilities for a fast-growing IT consultancy firm that helps 300+ organizations fulfill digital transformation goals.

Key Responsibilities

- Ensure systems, applications, and other devices are user-friendly by writing detailed test plans, test cases, and bug reports based on input from product managers.
- Study project specifications, gather/analyze data, and as well as establish test guidelines and timeframes in conjunction with other team members.
- Assure requirements are met by application testing aspects, including functionality and usability.
- Review code to identify errors and resolve issues related to system security and performance.
- Offer feedback on software bugs, determine solutions, and execute code improvements.
- Participate in scrum meetings to discuss project status and ensure applications meet user needs.
- Update client data using CMS features, such as indexing and format management.
- Maintain records of all procedures and adhere to best testing practices, SDLC methodologies, and industry regulations.

Key Achievements

- Earned high praise for authoring advanced UAT test plans, test scripts, training manuals, and user guides for 150+ projects in two years.
- Helped solve immediate technology problems by supporting the engineering team that modified 70+ systems through selecting cutting-edge application development tools.
- Trained and provided technical assistance to 23 junior testers, which resulted in a 35% boost in team productivity.
- Applied effective time management skills to simultaneously manage and deliver 20 projects ahead of schedule and under allocated budget.

Jul 2015 - Dec 2017   **eTeam, Chicago**
UAT Tester

Outline

Created test cases for applications, analyzed the root cause of issues, and comprehended user intent for a company that develops high-volume staffing and payroll programs for across the U.S.

Key Responsibilities

- Formulated test protocols which tested web, desktop, and mobile apps using Java.
- Interacted automation team to develop regression testing frameworks and PL/SQL scripts that drove software quality processing.
- Used JIRA to evaluate, track, and log defects, while validating XML files.
- Checked the release of functionalities to determine the eligibility for programs.