

# James Ferry

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## EXPERIENCE

09/2018 – present

### STROSIN LLC

#### *Database Management Lead*

San Francisco, CA

- Manages the development and administration of schedule and performance requirements
- Manages and prioritizes customer database needs
- Ensure team provides database technical expertise to system professionals engaged in the analysis, design, development, and maintenance of business information systems
- Keeps well-informed of new technologies and industry best practices and trends and then plans and advises for implementation
- Works with internal counterparts and manage vendor relationships for solutions to database problems
- Experience leading efforts to automate DBA tasks through various technologies for purposes of increasing work efficiencies and reducing errors
- Oversees ordering process to effectively and economically meet objectives
- Manage vendor billing reconciliations

01/2012 – 04/2018

### GERLACH, ZULAUF AND KUHIC

#### *Manager, Clinical Database Management*

San Francisco, CA

- Solves moderately complex problems related to database build and implementation
- May aid with solving problems outside of own department
- Oversees operational activities/projects of professional Work Teams to support short-term Department goals
- Leads internal initiatives, working with other roles within DMM to improve processes
- Serve as a project management resource to the study teams for developing and implementing database development project plans
- Ensure proper planning of study activities in DBM and proactively alert risk and plan mitigation
- Independently, perform Impact analysis for proposed solutions to existing tools and processes and convey the same to technical and non-technical stakeholders
- Act as an Expert in the area, applying best practices according to documented processes
- Ensure compliance always

## EDUCATION

### UNIVERSITY OF MISSOURI-COLUMBIA

Bachelor's in Computer Science

## SKILLS

- Proficient in diagnosing and troubleshooting complex system issues related to applications and database
- Proficient in management and upgrade of Oracle/SQL Server/DB2
- Operational execution at an extremely high level of performance
- Excellent documentation abilities
- Willingness to learn and demonstrated drive to reach goals
- Recent experience with ServiceNow platform or like platform
- Hands-on experience and in depth knowledge of Oracle database, Golden Gate replication and messaging
- Provide Database solutions, performance optimization and active participation in making engineering decisions
- A flexible "can do" attitude