

Marc Pfannerstill

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EXPERIENCE

Advocate – Stoltenberg LLC, *Chicago, IL*

11/2017 – Present

- Being able to present and convey ideas clearly and confidently
- Strong time management, organizational, and efficiency skills
- Commitment to either a Tuesday - Saturday or Sunday - Thursday shift
- Educated to university level of education or higher

Advocate – Rutherford LLC, *Chicago, IL*

05/2011 – 06/2017

- Knowledge of the machine learning and software development lifecycles
- Excellent Mobile development experience in iOS or Android environments and ideally with previously released applications on the Appstore
- Planning and coordinating webinars, meetups, and hackathons that highlight Clover's APIs and SDKs



EDUCATION

School of the Art Institute of Chicago – Bachelor's in Education



SKILLS

- Take approximately 30-40 inbound calls per day
- Have a basic knowledge of all supported products including proprietary software products and provide one-call resolution to merchant and inquiries
- Adhere to all handbook policies, including attendance punctuality, PTO management, & time management