

Robert Smith

Food and Beverage Manager/Captain

CONTACT DETAILS

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PERSONAL STATEMENT

Accomplished and energetic Food and Beverage Manager with a solid history of achievement in service and restaurant management. Contributed in bringing Coldwater Golf Club to most improved golf course of the year in 2015, within 60+ Landscapes Unlimited properties. Met or exceeded Projected budgets every month and exceeded revenues from previous 11+ years multiple months in a row. Successful track record in overseeing day to day operations, marketing, HR and training of employees.

WORK EXPERIENCE

Food and Beverage Manager/Captain

JB1, LLC - 2015 - 2019

Responsibilities:

- Responsible for analyzing data, drawing conclusions, implementing appropriate changes, and meeting deadlines.
- Responsible for assuring attainment of governmental regulations governing food and beverage.
- Responsible for assuring excellent in customer and employee relations.
- Responsible for achieving \$30 million optimized operation, addressing emerging priorities, analyzing sales reports to identify opportunities, ensuring transactional integrity, and maintaining facility standards.
- Developed guest-service training programs for management and French cast including overcoming language barriers.
- Communicate with cast effectively to proactively address opportunities and coach to grow individual skill sets.
- Execute all steps of Food and Wine and other special events, from forecasting to post-event evaluations.

Food And Beverage Manager

ABC Corporation - 2014 - 2015

Responsibilities:

- Managed the Restaurant, Bar, Banquet Department and the Kitchen Did weekly Schedules for all departments.
- Completed Monthly Inventory of food and liquor.
- Implemented training course for better serving the guest and Room Service.
- In Charge of hiring employees for the Food and Beverage Department.
- Completed a weekly banquet gratuity spread sheet for servers payroll.
- Worked a couple MCD shifts every month and completed appropriate end of shift paperwork.
- Assisted weekly BEO meetings.

Education

Bachelor of Science in Hospitality Management - (Eastern Michigan University - Ypsilanti, MI)

SKILLS

Food and beverage service training and management, hotel management, POS systems, financial planning and controls.

LANGUAGES

English (Native)
French (Professional)
Spanish (Professional)

INTERESTS

Climbing
Snowboarding
Cooking
Reading

REFERENCES

Reference - 1 (Company Name)
Reference - 2 (Company Name)