

# Jessica Claire

📍 Montgomery Street, San Francisco, CA 94105    📞 (555) 432-1000    ✉️ resumesample@example.com

## PROFESSIONAL SUMMARY

Seeking a position in the company to utilize my skills and abilities and achieve professional growth while being resourceful, innovative and flexible

## WORK HISTORY

**SENIOR FUNCTIONAL TESTING ENGINEER** 04/2014 to 06/2016

**The Kraft Heinz Company | Minneapolis**

End to End Testing.

- Preparing Test Plan, Test Strategy.
- Requirements, Design documents and Test plan reviews, Test case execution for Regression scenarios as well as new functionality scenarios.
- Root cause analysis of the issues/defects being faced by involving various applications.
- Imparted knowledge sharing sessions about various applications and flows.

**PROJECT ENGINEER** 01/2012 to 04/2014

**Wipro Technologies (Project Vodafone UK ) | City**

End to End Testing

- Scripting Test Plan, Test Strategy, Test design and execution of test cases.
- Have good proficiency in Manual Testing; Clear understanding of Software Testing Life Cycle and Test Management process.
- Used UNIX Jump box to check the logs and processes for each server.
- Reviewing data in various reports generated from Quality Center Dashboard.
- Mentor and trained the new joiners' in the process with productive training plans.

## SKILLS

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| <ul style="list-style-type: none"><li>• OSM (Order &amp; Service Management)</li><li>• Amdocs Billing</li><li>• Oracle Fusion Middle ware</li><li>• BBNMS &amp; Activation Tools</li><li>• QA tools</li><li>• HTML and CSS</li><li>• SQL and databases</li><li>• Customer Relationship Management Software (CRM)</li><li>• Software development life-cycle expert</li><li>• Database management software Program</li></ul> | <ul style="list-style-type: none"><li>• Testing software Test cases and script creation</li><li>• HTML JavaScript</li><li>• Excellent problem-solving abilities</li><li>• Excellent communication skills</li><li>• Excellent diagnostic skills</li><li>• Release planning</li><li>• Business development</li><li>• Data analysis</li><li>• Data validation</li><li>• Data quality assurance processes</li><li>• Customer-oriented</li></ul> |
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## EDUCATION

**Master of Science | Information System** CURRENT

**University of Maryland, Baltimore, MD**

Information Systems

**Bachelor of Science | Computer Science** MAY2011

**Uttarakhand Technical University, Dehradun, INDIA**

Computer Science

## ACCOMPLISHMENTS

- Promoted to Senior Functional Testing Engineer in 6 months.
- Awarded with the Good Team Player for contributions to AT&T project
- Awarded with the Star Performer & Customer Satisfaction for contributions to Quarterly release.