

NORRIS LEBSACK

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PHONE

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EXPERIENCE

Lebsack, Rosenbaum and Roob

Chicago, IL // Consultant // 05/2020 – present

- Experience with Visio and Publisher
- Perform issue identification, communication, and resolution for issues ranging from moderate to complex
- Ensure clients stay informed of new features available through monthly release calls
- Communicate concise, consistent status updates to the customer
- Assist in identifying usage gaps to increase adoption levels
- Successful experience working directly with customers to resolve complex implementation issues

Block Inc

Chicago, IL // Consultant // 11/2017 – 12/2019

- Open-minded and capable of establishing excellent cooperation with other business partners (internal/external)
- Experience in or knowledge of internal audit or other assurance functions such as internal controls, compliance or enterprise risk management
- Excellent presentation skills demonstrating flair and enthusiasm
- Practical administration skills for of the Linux, Unix

EDUCATION

Lim College

Bachelor's in Business

SKILLS

- Familiarity with systems management concepts, processes and standards (e.g
- Project management related working experience would be an advantage
- Good communicating and presentations skills, both verbal and written, with all levels of Bank staff
- Exhibit Initiative, resourcefulness, and flexibility to deal with issues
- Strong ESB and Java experience for REST services integration
- Broad Knowledge of data privacy concepts