

FIRST LAST

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Network Engineer with 5+ years of hands-on experience in resolving hardware and software implementation, configuration, troubleshooting, infrastructure, and security issues and concerns..
Led teams of 5-15 people in reducing downtime, improving network speeds, and reducing costs.

PROFESSIONAL EXPERIENCE

Resume Worded, New York, NY

2020 – Present

Network Engineer

- Worked closely and collaborated with the leadership team to improve wired/ wireless network infrastructure, resulting in improved uptime of 99.99%.
- Drove operational improvements, increasing network efficiency by 11%.
- Administered the network expansion into ten new countries in Europe.
- Reviewed, audited, and onboarded 50+ external vendors into the network to expertly handle and streamline billions of concurrent network requests.
- Headed and supervised a team of 2 full-time employees and one contractor.

Growthsi, San Diego, CA

2016 – 2020

Network Engineer

- Promoted within 18 months due to strong performance and organizational impact
- Deployed on-premises platforms Arista and Fortinet for 110 client accounts.
- Positioned and maintained AWS Direct Connect and VPC to improve bandwidth throughput and reduce clients' network costs by 17% on average
- Implemented regular alerting and monitoring of network performance which reduced network down-time by 11% through quicker response times.
- Worked with 10+ clients to build robust firewalls using FortiManager and FortiGate, enabling seamless work for employees while accessing resources.

Rofocus, New York, NY

2012 – 2016

Network Support Engineer

- Provided first and second-level escalation support for network, telecommunications, and security issues, employing high-quality service.
- Performed initial analysis of 100+ network issues while resolving and escalating as needed to ensure business operations productivity.
- Promptly conducted scheduled Juniper upgrades and configuration changes twice a week without service downtime to maintain service quality.
- Lead 10+ major network projects by spearheading and managing detailed network design and implementation to ensure on-time project delivery.
- **Tip to jobseeker:** Bullet points should be in format [Action Verb] [Accomplishment] [Metric]; e.g. Developed x that led to y% improvement

EDUCATION

Resume Worded University, San Francisco, CA

2012

MS in Computer and Network Security

- Awards: Resume Worded Teaching Fellow (only 5 awarded to class), Dean's List 2012 (Top 10%)

SKILLS & OTHER

Skills: LAN/ WAN, TCP/ IP Networking, FortiManager & FortiGate, Amazon EC2 & Direct Connect, Routing protocols - BGP, OSPF, ECMP, MPLS, Cisco NEXUS / ISE / Prime (WiFi)

Volunteering: Volunteer 20 hours/month at the ABC foundation, leading electrical projects