SARAH WEST

NETWORK ENGINEER ♦ LOS ANGELES, CA 90291, UNITED STATES ☎ 3056478349

○ DETAILS ○

1515 Pacific Ave
Los Angeles, CA 90291
United States
3056478349
email@email.com

Place of birth
San Antonio

Driving license
Full

○ SKILLS ○

Port Address Translation (PAT)

Network Address Translation (NAT)

Access Control List (ACL)

Wireshark

MPLS

○ HOBBIES ○

Rock Climbing, Music, Drama

○ LANGUAGES ○

English

Spanish

👤 PROFILE

Network Engineer bringing 8 years of experience in network design, network administration, escalation support, and systems administration. Adept in delivering technical support, managing network operations, and maintaining enterprise-wide area networks across multi-platforms and high uptime Data Center environments.

💼 EMPLOYMENT HISTORY

Senior Network Engineer at Standard Bank, Arkalyk
January 2021 — Present

Responsible for optimizing network performance and increased reliability by maintaining hardware and software, analyzing technical issues, and ensuring system users' availability for a 1500 user facility.

- Managed the development, installation, and management of organization-wide local area network, network segment, wide area network, and internet system.
- Delivered Tier 1 network ticketing support to resolve all issues for 550+ users
- Executed the maintenance window changes for multiple locations, performing troubleshooting of routing, and switching issues.
- Implemented and migrated a major client to VPLS circuits, which resulted in robust and seamless connectivity between two different carriers.
- Inherited an MPLS project that was off-track; liaised with the parent company to deliver a solution with increased availability, security, and visibility ahead of the project schedule.

Network Engineer at Wells Fargo, Knoxville
January 2018 — November 2020

Responsible for Upgrading Windows NT/2000 and Novell NetWare 5.1 environments and installing configuring, and maintaining Cisco routing and switching equipment in a 1500 user environment.

- Ensured smooth end-to-end communication by delivering support for Video Conferencing System (Cisco VCS/TMS).
- Designed, configured, and installed all Data Center Network Devices to support 1500+ users, including ran cables, routers, ports,
- Successfully resolved routing issues within multiple contexts of the Cisco ASA firewall.
- Maintained BIG IP F5 APM VPN and provided solutions for complex issues.
- Operational tasks included solving VPN, switching, Bluecoat proxy, and routing issues.

🎓 EDUCATION

Master of Science in Computer Engineering, University of Florida, Jacksonville Beach
January 2020 — January 2021

Bachelor of Science (MS), Electrical Engineering (Computer Networks), niversity of Southern California, Los Angeles
January 2016 — November 2019