

Experience

PMO – Emmerich-Feest, Boston, MA

03/2019 – Present

- Works closely with Consulting, Architecture, Training, Sales, Customer success, Product Support, Product Management, Engineering as needed to ensure success of projects, customer adoption, customer value by the utilization of AppDynamics Professional Services and AppDynamics
- Works with regional PMO project Leads, Regional PMO directors to develop and implement Global processes and procedures
- Review and participate in project governance
- Review and assists team members with conditions of success (COS) with the customer early in the engagement and ensure these are reviewed and maintained periodically through the project life cycle
- Works with Project Managers, Resource, Consulting Teams and Architecture teams to resolve resource contention issues
- Provides first line of escalations for projects from internal and external stakeholders

PMO – Corkery, Schmeler and Balistreri, Boston, MA

03/2013 – 12/2018

- Develops and monitors Key Performance Indicators for the project management process and the portfolio of projects
- Assists in conducting project status review meetings and tracking of the open points and assigned action item task's status
- Detailed knowledge and practical experience in project planning, scheduling and management of projects
- Good knowledge of Personal Computers and operating systems
- Solid understanding of software and project management aspects
- Collaborating closely with staffing team in resolving staffing issues
- Collecting data on an ongoing basis to provide for long-term trending and benchmark resource utilization for retrospective analysis

Education

Columbus College of Art and Design – Bachelor's in Business

Skills

- Strong evidence of financial management experience
- Technology and Financial services industry awareness
- Managing mid to large projects across different delivery methodologies
- Strong understanding of risk and issue management
- Strong evidence of Stake holder management
- A depth of knowledge of Barclays change management standards and practices
- A clear understanding of project/programme as well as organisational finance practices
- Evidence of experience in wider business management and/or cost centre management roles
- Experience of working within Financial Services, FinTech or Technology change companies
- Experience with Atlassian suite (Jira, Confluence, BI add-ons) or at least one other BI tool
- Very good orientation to digital literacy