

ROBERT SMITH

Sr. Apparel Associate

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SUMMARY

Maintain awareness of seasonal trends through market shopping, trend research and stay current with competition. This may require international travel to gain knowledge of multi-market product assortments.

SKILLS

Customer Service, Visual Merchandising, On The Job Trainer, Project Management, Sales, Retail Operations.

WORK EXPERIENCE

Sr. Apparel Associate

ABC Corporation - December 2013 – November 2014

- Provide remarkable customer service.
- Ability to work under pressure.
- Promptly answer customer calls.
- Ability to operate a cash register.
- Follow proper procedures for handling claims.
- Be knowledgeable about all sections of the store and products within each department.
- Apparel associates should be knowledgeable about fitting room procedures, sizing, colors, and rack rules.

Apparel Associate

Delta Corporation - 2009 – 2013

- Stocking clothes, Processing merchandise, Answering phones, Assisting customers, Cashiering.
- Selling quality sports clothing while providing excellent customer service.
- Helping fellow coworkers with their departments as needed.
- Skills Used Constantly using customer service skills, as well as problem solving, computer, freight receiving, and warehouse skills.
- Provide prompt, courteous and knowledgeable service to customers Organized and delegate department game plans Train and coach Associates on proper .
- Greet customers Assist customers Help in pricing and placing clothing items that come in.
- Maintaining an organized, clean, and very neat shopping environment for our customers.

SCHOLASTICS

- Bachelor of Science in Criminal Justice - (Fayetteville State University -Fayetteville, NC)