
JESSICA CLAIRE

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LINKS

- <http://spuncast.net>

PROFESSIONAL SUMMARY

Energetic MIT alumna with international teaching and software development experience and first class storytelling, team management and instructional design skills. Experienced with leading geographically distributed teams of open source software developers and managing Linux desktop software projects, as well as running my own business.

SKILLS

- Conversant in Urdu (intermediate), Spanish (advanced), Russian (intermediate) and Classical Arabic (intermediate).
- Experience providing innovative science instruction to students from a wide range of linguistic, cultural and age groups.
- Product design and development expertise
- Great storyteller
- Effective and cost-efficient manager of geographically distributed design and development teams.
- Usability tests, heuristic analysis and persona creation
- User Experience research
- Knowledge of Section 508 Accessibility requirements

WORK HISTORY

Senior User Interface Designer, 09/2000 - 08/2003

Horizontal – Boulder, CO

My work at this job can be divided into the following categories:

- Open source UI design and development: As the first UI developer at Ximian (nee Helixcode), I was responsible for the design and development of all of the user interfaces for the company's Linux desktop software. I worked closely with Open Source community members from around the world on an ongoing basis to produce high quality, usable and accessible software.
- Usability analysis: From creating paper prototypes to running heuristic analyses to using task-based analysis and conducting in-person usability tests, I analyzed hundreds of desktop tasks and helped developers across the Open Source software community to improve the accessibility and usability of their software.

Manager of Product Design, 08/2003 - 06/2007

Devbridge Group – Chicago, IL

My experience at this job can be divided into the following categories:

- Geographically distributed team management: Managed a team of artists, UI designers, human factors specialists, quality assurance developers and build engineers who lived across the US, Europe and India.
- Accessibility and usability testing and compliance: Led efforts across the Linux desktop software teams to ensure that all products complied with federal regulations as specified in Section 508 of the Rehabilitation Act. Designed and built a mobile usability testing lab and traveled across the US and Europe testing Linux software.
- Open Source software development: Worked on a daily basis with members from all segments from the Open Source community, including advocates, software developers, bug reporters, quality assurance engineers, artists, designers and users to ensure that Linux desktop software met license requirements, satisfied user needs, and performed to robust standards.
- Public speaking and international training.

Classroom Teacher, 08/2007 - 06/2009

Isaac Elementary School District #5 – Phoenix, AZ

My efforts at this job can be divided into the following categories:

- Excelled in delivering instruction in creative ways: Planned lessons, activities and trips to cover all required course material. Led diverse hands-on activities to support learning objectives. Helped administrators to vet new language arts curricula and select resources which best fit our students' needs.
- Coordinated all accreditation efforts, including managing committees, writing reports, implementing technologies, organizing school visits by accreditors and leading staff meetings as part of the process of achieving NEASC accreditation.

Director of Instructional Design, 06/2016 - 12/2019

Panda Express – Ames, IA

The highlights of my work at Al-Gebra can be divided into the following categories:

- Instructional design efforts: Authored two textbooks and a year's worth of lesson plans for use in private schools in Pakistan to introduce the basics of classical western philosophy to students from traditional Pakistani backgrounds. Designed and delivered innovative interdisciplinary STEM courses for teens and women.
- International teaching experience: Taught physics, mechanics, construction, acoustics, optics, mathematics, musical performance and ethnomusicology to teenage students in Dubai, Sharjah and Ajman.

EDUCATION

Bachelor of Science: Electrical Engineering And Creative Writing , 05/1999

Massachusetts Institute of Technology - Cambridge, MA

These are joint engineering and writing degrees; I did a thesis which combined both degrees in order to gain an understanding of how human factors and labor issues shape the computer chip fabrication industry. I completed the coursework for both the engineering and writing degrees, focusing on acoustics within electrical engineering and on bilingual writing within the creative writing department.

Bachelor of Science: Women's Studies , 05/1999

Massachusetts Institute of Technology - Cambridge, MA

This degree was undertaken to further my understanding of the social issues related to engineering, and focused on the social construction of gender. This degree placed special emphasis on the roles that race and class play in the expression of gender. Through film-making, I explored the ways that women of different racial and social backgrounds define beauty.

Master of Science: Library And Information Science , 12/2011

Simmons College - Boston, MA

This degree focused on the history of distance education in Mexico and on the information policies that countries around the world have adopted concerning their national collections.