

HERMA BECKER

160 Bruen Prairie,

Los Angeles, CA

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EXPERIENCE

Mante, Feeney and McClure 01/2018 - present

Philadelphia, PA Food & Beverage Manager

- Keeps close track of what the competition is doing
- Uses sense of creativity and innovation to facilitate commercial operations
- To be able to competently recount the hotel story to clientele
- Knows the market and customer expectations
- A minimum of 2 years recent Food & Beverage leadership experience
- Manage the daily operations of the restaurant/outlets to ensure guest satisfaction and service standards are met
- Assists in directing daily activities and assignments of food and beverage staff, ensure proper coverage, develop and communicate departmental strategies and goals, and assign/prioritize work

Nader, Lubowitz and Smith 05/2014 - 07/2017

Philadelphia, PA Food & Beverage Manager

- Responsible for the daily cleanliness of all areas of the restaurant both internally and externally
- Your team should receive regular, timely, and honest evaluations of their performance and potential through the Kimpton Check-In process
- We are looking for a candidate who has 2-3 years past experience as Director of Food & Beverage in a comparable hotel
- Your language skills include fluent English and Russian, Turkish preferably
- Managing food and beverage operations to the highest standards
- Leading F&B team by attracting, recruiting, training and appraising talented personnel with the Vendor

EDUCATION

Pratt Institute

University in Hospitality

SKILLS

- Create reports to give to ownership
- Manage all aspects of the food and beverage operation within the casino, taking ownership of front of house, back of house, licensed bar and special events activities
- Manage the F&B team to provide exceptional guest experiences in line with Grosvenor Casino brand standards
- Manage and take ownership for the financial and budgetary performance of the food and beverage operation, delivering both revenue and margin targets in conjunction with the OM hosting
- Oversee all food and beverage operations, taking a proactive, customer facing approach at all times
- Drive service levels and sales, particularly during peak trading periods