

# JANE DOE

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Searching for a Quality Assurance position to apply my skills of debugging, providing acute attention to detail, and UI/UX knowledge to produce exceptional products in the Software industry.

## KEY SKILLS Testing Methodologies:

- System and Unit Testing
- Smoke Testing
- User Acceptance Testing
- Regression Testing
- Performance Testing
- Load Testing
- Usability Testing
- Compatibility Testing
- Stress Testing

Test Management: Jira and Test Management for Jira

Industry Knowledge: Agile, ITIL, ITSM, and Service Integration and Management

Languages: Basic foundation of Java, JavaScript, HTML, and CSS

## CERTIFICATES Certified Tester, Advanced Level Test Automation Engineer

July XXXX

American Software Testing Qualifications Board (ASTQB)

## Certified Tester, Foundation Level

December XXXX

American Software Testing Qualifications Board (ASTQB)

## EXPERIENCE ABC COMPANY, Random City, randomTown

QA Engineer

January 2019 – January 2020

Associate QA Engineer

January 2018 – January 2019

- Performed different test methodologies on multiple SaaS platforms including ServiceNow, Jira, Salesforce, Azure and more using both manual and automated testing
- Wrote over 50 automated test cases in Java using Eclipse and Selenium IDE
- Created and managed over 500 manual test cases in Test Management for Jira
- Identified and validated defects within the product which are then reported and documented in Jira and Google Sheets
- Worked with developers by providing constructive feedback on UI/UX for a smoother, more intuitive user workflow
- Partnered with developers to pair test new applications and unreleased company projects
- Utilized Jira application to track and manage tickets for features and defects
- Participated in Agile Scrum to identify priorities for feature releases and bug fixes
- Established and improved processes for the QA team by introducing standardized methods for QA testing which include writing and implementing test cases
- Collaborated with senior management (including QA lead, Senior Director of Development, and Solutions Consultants) to determine and implement best QA practices
- Set up proof-of-concept (POC) environments to be used by other teams for product demonstrations to customers
- Trained team members through walk-through demonstrations to reduce guesswork and improve productivity
- Participated in team workshops to strengthen foundational understandings of Java and Selenium

## DEF COMPANY, RANDOM CITY, randomTown

QA Specialist

August 2017 – January 2018

- Manually tested web applications to troubleshoot and diagnose defects
- Wrote test cases for reproducing bugs after reviewing source code and web resources
- Worked closely with the development team by providing feedback and recommendations on the UI/UX of the product
- Developed and implemented quality assurance and control to meet the requirements set by the client

## EDUCATION Bachelor of Arts in Anthropology

June XXXX

RANDOM\_UNIVERSITY