

Flossie Corkery

542 Spencer Forest, Houston, TX ♦ Phone: +1 (555) 899 9444

EXPERIENCE	CONSULTANT
	Philadelphia, PA 03/2016 – present
	<ul style="list-style-type: none">• Familiar with systems management concepts, processes & standards, capacity/performance management & tuning, and storage & network management• Perform and manage project management office (PMO) functional tasks and perform day-to-day contract management activities• Work with IT vendor to manage execution of development plan and escalate to Product Development Manager as necessary• Work with internal stakeholders to develop a consolidated management-level dashboard of relevant metrics related to Humana's Quality Network• Provide assistance on global clients' cross-border obligations and assist with the establishment and implementation of global governance principles• Product Assistance – Assist the product management function by providing guidance and advice on new or existing products/modules• Responsible for providing technical and management guidance to all departments and work closely with development teams to ensure compliance
	CONSULTANT Detroit, MI 11/2012 – 12/2015
	<ul style="list-style-type: none">• Assist in the ongoing development of SAS Assortment Planning Worksheets, Performance Analysis Views and VAAR visualizations that support Assortment Planning• Maintains communication with Workstream Lead(s) and Workstream Business Process Champion and ERP Program Managers Manages day-to-day team activities• Assists in development of team work plans Monitors/updates team work plans• Perform EDA and feature engineering to both inform the development of statistical models and generate improve model performance and flexibility• Work in multidisciplinary teams providing insights and recommendations on people, processes and systems and work with clients to deliver improvements• Daily management of performance, including lead volumes, revenue, margins, and related performance metrics to ensure accomplishment of performance goals• Support the development of the production jurisdiction and actively provide feedback on performance to local managers
EDUCATION	BOSTON UNIVERSITY Bachelor's Degree in Computer Science
SKILLS	<ul style="list-style-type: none">• Good working knowledge of modules interacting with Oracle projects like Payables, Fixed Assets, Receivables, Time & Labor• Excellent people skills; ability to dynamically act as knowledgeable point of reference to co-workers domestically and internationally• Knowledge of Reliability, Availability and Maintainability (RAM) management principles• Technical skills: strong written and oral communications ability, foster open dialogue amongst the team, strategic thinking, strong organizational capability• Strong project management and ability to manage multiple projects simultaneously with strong attention to detail• Adaptability and an ability to learn quickly and apply new knowledge• Has excellent problem-solving skills along with excellent attention to detail and follow-through• Strong business knowledge, understanding of marketplace issues; solid financial acumen• Solid working knowledge of liability claims will be beneficial• Strong writing and editing skills and ability to drive client deliverables such as assessment reports