

# Renna Crabb

## Operations Manager

Results-driven Operations Manager with 5 years of experience in optimizing business processes, driving efficiency, and improving profit margins. Adept at streamlining complex operations, leading cross-functional teams, and implementing innovative process improvements. Proven track record in cost reduction, project management, and strategic planning. Demonstrated ability to enhance operational performance while maintaining strong client relationships and ensuring customer satisfaction.

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### Education

**Bachelor of Business Administration in Operations Management at Indiana University Kelley School of Business, Bloomington, IN**

Aug 2014 - May 2018

Relevant Coursework:  
Operations Management, Supply Chain Management, Quality Management, Lean Operations, Project Management, Logistics, Business Analytics, Strategic Management, and Organizational Behavior.

### Links

[linkedin.com/in/rennacrabbs](https://www.linkedin.com/in/rennacrabbs)

### Skills

Budgeting

Forecasting

Inventory Management

Lean Six Sigma

ERP Systems (e.g., SAP)

Supply Chain Optimization

## Employment History

### Operations Manager at FedEx Supply Chain, IN

Mar 2023 - Present

- Successfully streamlined warehouse operations, resulting in a 15% increase in efficiency and a reduction in labor costs by 10% over a one-year period.
- Implemented a new inventory management system that led to a 20% reduction in stock discrepancies and improved order fulfillment accuracy by 98% within six months.
- Oversaw the integration of a new transportation management system that reduced shipping times by 25% and decreased overall transportation costs by 12% in the first year of implementation.

### Assistant Operations Manager at Cummins Inc., IN

Jul 2018 - Feb 2023

- Successfully reduced operational costs by 15% through the implementation of lean methodologies and process optimization strategies, resulting in annual savings of \$500,000 for Cummins Inc., IN.
- Increased overall production efficiency by 20% within the first year by streamlining workflows, implementing new technologies, and enhancing communication between departments, leading to a revenue increase of \$1.2 million.
- Improved on-time delivery rate by 25%, from 80% to 98%, by optimizing scheduling processes, enhancing inventory management, and collaborating with cross-functional teams to ensure timely completion of projects.
- Led a team of 30 employees, achieving a 95% employee retention rate and a 90% employee satisfaction score through effective leadership, targeted training programs, and fostering a positive work environment.

## Certificates

### Project Management Professional (PMP)

Mar 2022

### Certified Supply Chain Professional (CSCP)

Mar 2021

## Memberships

Association for Supply Chain Management (ASCM)

Project Management Institute (PMI)