NAME

PROFILE

An IT professional currently pursuing MSc Information Technology. Capable of quickly adapting to changing environments, flexible and a committed individual with excellent communication skills. Have core competencies in System Center Operations Manager and Windows networking.

SKILLS

- Good knowledge in System Center Operations Manager
- Thorough knowledge in Windows 2000/2003/2008 networking environment
- Fully proficient at LAN, WAN, and Wireless building, cable installation and testing
- Extensive knowledge in Microsoft Windows Platforms (9.x, NT, 2000, 2003, 2008, Exchange Server, Active Directory
- Exchange Server 2003, 2007
- Configuration and Managing of Servers and Workstations
- In-depth knowledge in Microsoft Windows 2000, 2003 & 2008 Active Directory
- Extensive knowledge in Computer Hardware
- Extensive knowledge in Symantec Backup Exec
- Good troubleshooting skills
- Now Leaning System Center Data Protection Manager

WORK EXPERIENCE

Feb 2011 - Date working with Confidential as an IT system Administrator (Foundations Business Continuity Team)
- Maintain SCOM 2007 What's Up Gold on a daily basis
- Configures and maintains SCOM in the LAB/Dev environment
- Assist Branch offices with backups (Symantec backup Exec)
- Assist with AD and Exchange with branch offices related issues
- Maintains and configure Microsoft Forefront and mail alive
- Prepares and delivers system performance statistics and reports weekly (disk usage, forefront reports)
- Configures software changes in Spotlight on AD, What's Up Gold, SCOM, and Spotlight on AD
- Update alerts and work with customers to setup and maintain alerts that fit their