

# CURT HILPERT

21609 CHERIE SQUARES, BOSTON, MA

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## PHONE

+1 (555) 524 8081

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## EXPERIENCE

### **McKenzie and Sons**

Philadelphia, PA // Food & Beverage Manager // 08/2019 – present

- The passion of a leader with aptitude, management skills and upward mobility, and desire to thrive as F&B Manager for the resort for 3-5 years
- Demonstrated ability to prepare the F&B Budget
- The ability to be visible in the operation, recognize and maintain relationships with regular guests as well as cultivate relationships with new patrons through effective marketing and personal relationships
- As a Leader, you will motivate and develop a team, leading by example at all times, and instill a culture of continuous learning and improvement among your staff
- Pre-opening experience is a plus!

### **Harber-Predovic**

Philadelphia, PA // Food & Beverage Manager // 06/2014 – 07/2019

- Plan and administer a training and development program within the department which will provide well-trained employees at all levels. Mentor and celebrate the advancement of those persons qualified and interested in career development
  - Monitors the quality of the guest experience. Educates direct reports on, and enforces customer service standards; resolves problems; completes audits; identifies trends; determines system improvements; implements change (as necessary)
  - Meets Food and Beverage financial objectives; prepares an annual budget; forecasts and monitors controllable expenditures; analyze variances; initiates corrective actions
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## EDUCATION

### **Fashion Institute of Design & Merchandising**

University in Hospitality

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## SKILLS

- Maintains ambiance by controlling lighting, background music, linen service, glassware, dinnerware, utensil quality, and placement, and monitoring food presentation and service
- Updates job knowledge by participating in educational opportunities; reading professional publications, attending seminars and trade shows
- Achieves operational objectives by contributing information and recommendations to strategic plans and reviews; preparing and completing action plans, and implementing productivity measures and metrics
- Designs the organization for optimal customer service. Promotes excellence by providing superior service to each customer