# Harper Garcia

## Software Tester | Manual Testing & BDD

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## SUMMARY

As a software tester with over 6 years of experience, I have a strong record of facilitating robust and efficient testing methods like BDD and using languages like Gherkin. I managed to increase productivity at HP by 15% and reduced the product return rate at IBM by 10%.

## EXPERIENCE

### Software Verification Tester

**HP**  2017 - 2019  San Jose, CA

Worked in a collaborative environment creating test cases and defect analysis

- Developed over 90 effective manual and automated software-verification test cases
- Collaborated with a microbiology team to achieve 15% productivity increase
- Operated in an Agile software development environment, especially focusing on sprints and standups
- Assisted in handling and fixing field-related support issues, improving client satisfaction by 20%
- Advised and coached junior members, leading to a 15% improvement in team efficiency

### Software Test Engineer

**IBM**  2015 - 2017  San Francisco, CA

Analyzed feature requirements to develop effective tests

- Created and managed 120+ test scripts under the rigorous Agile methodology cycle
- Worked maintaining SQL databases, improving the system stability by 25%
- Wrote 70+ test plans for new features, enhancing the product quality
- Supported anomaly fixes verification, reducing the product return rate by 10%
- Assisted in creating key testing metrics, providing insights for control charts resulting in process improvements

### Junior Quality Assurance Tester

**Intel**  2014 - 2015  Portland, OR

Supported in test case design and report generation

- Developed 50+ test scenarios in a pair-programming environment increasing defect discovery by 30%
- Worked with business analysts for requirement analysis, improving test coverage by 15%
- Detect and analyzed 100+ software defects, feeding into the test process feedback loop
- Contributed to documentation update, increasing process understanding among onboarded peers

## EDUCATION

### Master's in Computer Science

**Stanford University**  2012 - 2014  Stanford, CA

### Bachelor's in Computer Engineering

**Colorado State University**  2008 - 2012  Fort Collins, CO

## STRENGTHS

**Problem Solving**
Identified and fixed 100+ software defects at Intel

**Leadership**
Coached juniors and improved the team efficiency by 15% during my tenure at HP

**Collaborative**
Worked closely with a microbiology team and increased overall efficiency by 15% at HP

## SKILLS

Manual Testing   BDD   Gherkin

Cucumber   Pair-programming   Agile

Test Automation   SQL

## CERTIFICATION

**Agile Testing Certification**
Certification from ISTQB

**SQL Fundamentals**
Course by Coursera

## PASSIONS

**Trekkng**
Love exploring the Rockies during the weekends

**Coding Competitions**
Enjoy participating in coding hackathons for both the thrill and the learning experience