

# Jessica Claire

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## PROFESSIONAL SUMMARY

- Seeking a position in the company to utilize my skills and abilities and achieve professional growth while being resourceful, innovative and flexible

## WORK HISTORY

### SENIOR FUNCTIONAL TESTING ENGINEER

04/2014 to 06/2016

**The Kraft Heinz Company | Minneapolis**

End to End Testing.

- Preparing Test Plan, Test Strategy.
- Requirements, Design documents and Test plan reviews, Test case execution for Regression scenarios as well as new functionality scenarios.
- Root cause analysis of the issues/defects being faced by involving various applications.
- Imparted knowledge sharing sessions about various applications and flows.

### PROJECT ENGINEER

01/2012 to 04/2014

**Wipro Technologies (Project Vodafone UK ) | City**

End to End Testing

- Scripting Test Plan, Test Strategy, Test design and execution of test cases.
- Have good proficiency in Manual Testing; Clear understanding of Software Testing Life Cycle and Test Management process.
- Used UNIX Jump box to check the logs and processes for each server.
- Reviewing data in various reports generated from Quality Center Dashboard.
- Mentor and trained the new joiners' in the process with productive training plans.

## SKILLS

- OSM (Order & Service Management)
- Amdocs Billing
- Oracle Fusion Middle ware
- BBNMS & Activation Tools
- QA tools
- HTML and CSS
- SQL and databases
- Customer Relationship Management Software (CRM)
- Software development life-cycle expert
- Database management software Program
- Testing software Test cases and script creation
- HTML JavaScript
- Excellent problem-solving abilities
- Excellent communication skills
- Excellent diagnostic skills
- Release planning
- Business development
- Data analysis
- Data validation
- Data quality assurance processes
- Customer-oriented

## EDUCATION

### Master of Science | Information System

CURRENT

**University of Maryland, Baltimore, MD**

Information Systems

### Bachelor of Science | Computer Science

MAY2011

**Uttarakhand Technical University, Dehradun, INDIA**

Computer Science

## ACCOMPLISHMENTS

- Promoted to Senior Functional Testing Engineer in 6 months.
- Awarded with the Good Team Player for contributions to AT&T project
- Awarded with the Star Performer & Customer Satisfaction for contributions to Quarterly release.