



# Nicholas Peterson

Personal Banker

## Details

### Address

55 Greenland Street  
Norwalk, CT 06850  
United States

### Phone

203-456-8989

### Email

ptrsn\_nch7@gmail.com

## Skills

### Adaptability



### Knowledge of Banking Software



### Marketing and Sales



### Customer Service



### Financial Management



### Mathematical Skills



## Languages

### English



### Spanish; Castilian



## Profile

Highly dynamic and attentive personal banker with 10+ years of experience helping clients to make responsible and beneficial financial decisions while effectively working to support all branch operations.

## Employment History

### Personal Banker, TD Bank

Feb 2017 — Sep 2021 Norwalk

- Developed strong relationships with current and prospective clients, as well as business partners.
- Ensured compliance with operational, risk, security and audit procedures and policies.
- Assisted clients by providing exceptional customer service and knowledge of products, services and offerings.
- Accurately and efficiently processed 100+ transactions a day.
- Maintained the confidentiality of clients and their accounts at all times.
- Followed policies and procedures to minimize risk.

### Personal Banker, Unity Bank

Jun 2011 — Jan 2017 West Hartford

- Worked to provide an exceptional client experience on a daily basis.
- Cultivated strong relationships with partners, small businesses and personal wealth management professionals.
- Maintained a strong understanding of Unity Bank's policies, standards and procedures to ensure the security of bank and client assets.
- Assessed risks during business decisions, and helped clients to make the safest and most beneficial financial choices possible.
- Recognized the transaction needs of clients and educated clients about digital self-service options.

## Education

### Molloy College, Bachelor of Science in Mathematics

Sep 2007 — May 2011 Rockville Centre

### Long Island City High School, High School Diploma

Sep 2003 — Jun 2007 Queens, NY