Information Technology Resume

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IT Consultant with over 5 years of experience providing excellent customer support to network users and consulting clients working on multimillion dollar projects within budget. Aiming to use my superb analytical skills and technical knowledge to fill your IT Manager position. Possesses an MS in Network Solutions and a BS in Information Systems

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TECHNICAL SKILLS

- Superb skills in: Windows Server 2000, 2003 2008, UNIX: Linux Red hat, AIX, HP-UX, and Solaris
- Proficient in: JAVA, C++, VB Script, Batch, UNIX Shell Script, Perl, Python, HTML, XML, and XSL
- Expert knowledge of databases: Oracle and Microsoft SQL 2000/ 2005
- Familiarity with web servers: Apache HTTP and Oracle HTTP
- Adept with Microsoft Office Suite (Word, PowerPoint, Outlook, Excel), Visio, Adobe Acrobat, and Photoshop

PROFESSIONAL EXPERIENCE

COMPUTER SCIENCE CORPORATION, BOSTON, MA
IT Consultant, September 2012 - Present
- Act as project manager for multi-faceted projects consisting of various clients across 10+ different industries
- Provide technical support, troubleshooting, maintenance, and upgrades to help clients maintain their Oracle and Microsoft SQL database infrastructure
- Manage the successful delivery of projects on strict schedules and budgets topping $3 million
- Provide a systematic communication of project status and key milestones to all clients
- Respond to customer requests for product or solution information

BAIN CONSULTANTS, BOSTON, MA
IT Support Analyst, July 2010 - August 2012
- Installed and configured Linux and Unix based systems for 100+ business customers
- Supported clients in complying with IT security standards across HIPAA, PCI, GLBA, NIST, and ISO 27001 frameworks
- Deliver ongoing software support for clients

EDUCATION

BRUGGEL UNIVERSITY, Chicago, IL
Master of Science in Network Solutions, June 2010
- Graduated Magna Cum Laude
- GPA: 3.5/4.0

COWELL UNIVERSITY, Chicago, IL
Bachelor of Science in Information Systems, June 2008
- Graduated Summa Cum Laude