

# Jack Willer

## IT Consultant

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### SUMMARY

6+ years experienced IT Consultant & Microsoft Certified IT Specialist adept at interacting with clients, understanding their needs & implementing a technological solution to meet business needs. Proficient in supervising major IT projects, generating detailed reports, and skilled in identifying the company's potential clients to bolster customer acquisition.

### EXPERIENCE

#### IT Consultant

Mar '17 - Apr '20

#### MicroServices Enterprise

##### Client Relationship Management

- Understood client's needs & implemented a technological solution to meet business needs; achieved 90% success rate
- Interacted with clients (25+), traveled to customer sites & liaised with their staff at all levels to determine requirements

#### IT Associate

Mar '14 - Mar '17

#### TechHub LLB

- Network Maintenance
- Troubleshoot and repaired network, hardware and software components and updated software antivirus on a regular basis