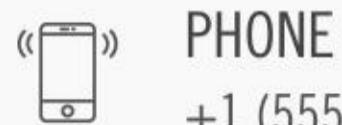


EDWARDO PRICE

1170 MRAZ MALL, DETROIT, MI



PHONE

+1 (555) 480 4642

EXPERIENCE

Cormier, Lang and Wintheiser -> 10/2018 – present

SAN FRANCISCO, CA /// BPO MANAGER

- Business SME for supply chain planning systems
- SME of supply planning master data, and defining appropriate usage of data fields
- Responsible for the standardizing processes and influencing generation of the overall supply and distribution plans globally and associated financial rollup, assumptions and change drivers
- Responsible for monitoring and reporting global performance metrics across the supply chain organization
- Communicate effectively both upwards, downwards, and across the organization
- Bachelor's degree in supply chain, logistics, operations, industrial engineering, systems engineering

Labadie, Berge and Rempel -> 03/2015 – 09/2018

SAN FRANCISCO, CA /// BPO MANAGER

- Are a proven leader in standing up high-performing cross functional teams, effectively leveraging internal resources to get big things done
- Obsessed stakeholder manager with excellent communication skills who can tell a clear and succinct story from data. A reliable partner that drives confidence of business partners through data and insights
- Are obsessed with getting things done, hate seeing red KPIs unaddressed, dont rest until our customer experience is “back to green”

EDUCATION

Kent State University /// Bachelor's in Business

SKILLS

- Supports management of relationship between BPO provider delivery team and the Business
- Plans, designs, and ensures implementation of performance improvement initiatives to remedy key misses on KPI's to drive performance optimization
- Orchestrate root cause analysis of performance issues and ensure action intervention
- Support stabilization of any new migrations coming into the BPO provider to ensure success
- Support the Governance Program on Productivity for the workstream and overall prioritization and execution management for the program