

# Jessica Claire

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<b>EXECUTIVE PROFILE</b>	As a professional in health care for over 40 years, I have had numerous experiences, clinical and nonclinical, that would be an asset to any organization. I have authored numerous policies and procedures and technical advisor for several books. Working as Paramedic, Nurse, Travel Nurse (ED and Home Health), Manager, Educator, Consultant, Director, Regulator, and serving on two Board(s) of Directors, I am a people person, and have developed and managed teams of people and achieved many goals.
<b>SKILL HIGHLIGHTS</b>	<ul style="list-style-type: none"><li>• Guest services</li><li>• Inventory control procedures</li><li>• Merchandising expertise</li><li>• Loss prevention</li><li>• Cash register operations</li><li>• Product promotions</li></ul>
<b>CORE ACCOMPLISHMENTS</b>	<ul style="list-style-type: none"><li>• Readylink Healthcare, Travel Nurse, (2003 and 2005), ED contract- Sarah Bush Lincoln Healthcare, Mattoon, Illinois.</li><li>• ED nurse for a busy central Illinois ED, with significant rural trauma and medical services.</li><li>• Agostini and Associates, Travel Nurse (2004)-ED contract-Mercy Merced Medical Center, Merced, California ED Nurse for a facility serving a highly noncompliant population, resulting in a very high acuity and census.</li><li>• Provena Covenant Medical Center, Resource/ED Nurse, and (2002-2004) - Resource Nurse for the hospital included: Support services to all hospital departments Performed difficult procedures and skills throughout the facility, including specialized intravenous lines, such as PICCs, etc.</li><li>• Specializing in the ED ED Staff Nurse.</li><li>• St.</li><li>• Margaret Mercy Hospital(s), Nursing Director (2001-2002) -oversight of operations between two hospitals, Hospital operations, rotated between a 400 and 200 bed hospital, both with a high census and acuity EDs, ICUs, CCUs, NICUs, PICUs, and a complete Psychiatric facility.</li><li>• Encountered numerous unique challenges, including the necessity of closing the hospital (bypass) at times due to census and/or acuity, resolving conflicts, and adequate staffing.</li><li>• ED Nurse, Supervisor, ED Registry, (1976 - 1998) Daley's Ambulance\Co*Med Transport, Director of EMS/Education/Human Resources and National Affairs, (1975 -2001) EMT\Paramedic, then, Director.</li><li>• Developed respected personnel, education, public relations, and employee health departments.</li><li>• Established prestigious Specialized Critical Care Transport and Nurse Teams.</li><li>• Grew company from 150 employees to 1000, and at its peak, 1000 transports per day.</li><li>• Authored numerous policy and procedures for company.</li><li>• Established infection control, including the new OSHA regulations.</li><li>• Developed several customer service initiatives through various CQI programs using a team approach.</li><li>• Board of Directors (15 years) for the American Ambulance Association (AAA) Board of Directors for the National Registry of EMTs.</li><li>• Porter Memorial Hospital, EMS Director\Instructor, (1982 - 1985) Oversight of EMS system(s) operations, education (ED and EMS), Paramedic and EMT programs, including Popular and unique continuing education programs.</li><li>• Oversight of system operations.</li><li>• Policy and procedures development CQI programs Fire Departments, Crete, Glenwood, and Cornbelt Fire Departments, (intermittent between 1974 and 2005), Firefighter/Paramedic/Diver Career Achievements ED\EMS Consultant Technical Advisor for several books by D.B.</li><li>• Claire and Diane Claire Authored numerous policies and procedures, including regulations American Ambulance Association (AAA) Board of Directors National Registry of Emergency Medical Technicians (NREMT) Board of Directors Excellence Award - Walter Schaefer Award, (AAA), 1999.</li><li>• Appointed to the Illinois Department of Public Health (IDPH) Regional EMS and Trauma Advisory Committee(s).</li><li>• Implemented very successful Special Critical Care Transport and Nurse Teams.</li><li>• Pilot project - evaluating the effectiveness of prehospital personnel providing HBV/PPD vaccinations, with IDPH and the University of Chicago - demonstrated effectiveness.</li><li>• Designed and implemented numerous policies and procedures, including, Drug Free Workplace (challenged successfully several times), and a respected credentialing process for hiring EMS personnel, even respected by other providers and hospitals.</li><li>• Negotiated Rule Making for Medicare (AAA) - resulting in a fair fee schedule with increased reimbursements for ambulance providers throughout the nation.</li></ul>
<b>PROFESSIONAL EXPERIENCE</b>	<p><b>CONSULTANT</b> <span style="float: right;">01/1999 to CURRENT</span></p> <p><b>Deloitte</b></p> <ul style="list-style-type: none"><li>• Operations and systems development.</li><li>• OSHA and regulatory issues.</li><li>• Startup EMS providers.</li><li>• HBV\TB vaccinations.</li><li>• Staffing, and patient care.</li></ul> <p><b>ASSISTANT DIRECTOR</b> <span style="float: right;">01/2010 to CURRENT</span></p> <p><b>Department Of Defense</b></p> <ul style="list-style-type: none"><li>• Nursing.</li><li>• Provided Home Health to patients, specializing in infusion therapy.</li><li>• Supervision of nursing staff.</li><li>• Case management.</li></ul> <p><b>TRAVEL NURSE</b> <span style="float: right;">04/2014 to 07/2014</span></p> <p><b>Usmm</b></p> <ul style="list-style-type: none"><li>• Mercy Home Health contract.</li><li>• Supervised ancillary staff.</li><li>• Provided home health to patients, throughout the Oklahoma City region.</li><li>• Illinois Department of Public Health (IDPH) Office of Preparedness and Response, Regional Emergency Medical Services.</li></ul> <p><b>COORDINATOR</b> <span style="float: right;">01/2005 to 01/2009</span></p> <p><b>Viacomcbs Inc.</b></p> <ul style="list-style-type: none"><li>• Working in the regulatory environment, providing oversight for all aspects of Trauma Centers, EMS and Emergency Department (ED), which included:</li><li>• Site visits, investigations, conflict resolution, licensing, inspections, reviewing and approving all aspects of EMS and ED.</li><li>• Disaster Preparedness and Response for Hospitals and EMS.</li></ul> <p><b>EDUCATION</b></p> <p><b>Masters   Health Administration</b></p> <p><b>Governors State University</b></p> <p>Health Administration</p> <p><b>BSC</b> <span style="float: right;">1 1988</span></p> <p><b>Valparaiso University</b></p> <p><b>Prairie State College, ADN</b> <span style="float: right;">1 1978</span></p> <p><b>Emergency Medical Technician</b> <span style="float: right;">1 1975</span></p> <p><b>Ingalls Memorial Hospital</b></p> <p><b>Publications/Contributions</b> Technical Advisor for several books-by D.B. Claire and Diane Claire Ambulance Industry Journal, AAA The Insider, JEMS Communication Human Resource Manual, AAA Medicare Documentation Manual, AAA Clinical Standards Manual, AAA Expanded Scope of Practice Manual, AAA Certifications-current and past Advanced Cardiac Life Support Emergency Communications RN, Illinois National Incident Management System (NIMS) Basic Trauma Life Support (BLS) Pediatric Advanced Life Support Domestic Preparedness Certificate Pediatric Education for Prehospital Professionals (PEPP) CPR Certification MTI (Management Training Institute), Texas A &amp; M, AAA Paramedic, 1975 Amateur Radio (Ham Radio) License PADI Open Water Scuba Certification</p> <p><b>WORK HISTORY</b></p> <p><b>Emergency Department</b></p> <p><b>SKILLS</b></p> <p>Ambulance, Basic, conflict resolution, CPR, Documentation, Human Resource, Management Training, Office, Nursing, Publications, Radio, Staffing, Supervision, systems development, Technician</p>