

Flossie Corkery

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EXPERIENCE

CONSULTANT

Philadelphia, PA

03/2016 – present

- Familiar with systems management concepts, processes & standards, capacity/performance management & tuning, and storage & network management
- Perform and manage project management office (PMO) functional tasks and perform day-to-day contract management activities
- Work with IT vendor to manage execution of development plan and escalate to Product Development Manager as necessary
- Work with internal stakeholders to develop a consolidated management-level dashboard of relevant metrics related to Humana's Quality Network
- Provide assistance on global clients' cross-border obligations and assist with the establishment and implementation of global governance principles
- Product Assistance – Assist the product management function by providing guidance and advice on new or existing products/modules
- Responsible for providing technical and management guidance to all departments and work closely with development teams to ensure compliance

CONSULTANT

Detroit, MI

11/2012 – 12/2015

- Assist in the ongoing development of SAS Assortment Planning Worksheets, Performance Analysis Views and VAAR visualizations that support Assortment Planning
- Maintains communication with Workstream Lead(s) and Workstream Business Process Champion and ERP Program Managers Manages day-to-day team activities
- Assists in development of team work plans Monitors/updates team work plans
- Perform EDA and feature engineering to both inform the development of statistical models and generate improve model performance and flexibility
- Work in multidisciplinary teams providing insights and recommendations on people, processes and systems and work with clients to deliver improvements
- Daily management of performance, including lead volumes, revenue, margins, and related performance metrics to ensure accomplishment of performance goals
- Support the development of the production jurisdiction and actively provide feedback on performance to local managers

EDUCATION

BOSTON UNIVERSITY

Bachelor's Degree in Computer Science

SKILLS

- Good working knowledge of modules interacting with Oracle projects like Payables, Fixed Assets, Receivables, Time & Labor
- Excellent people skills; ability to dynamically act as knowledgeable point of reference to co-workers domestically and internationally
- Knowledge of Reliability, Availability and Maintainability (RAM) management principles
- Technical skills: strong written and oral communications ability, foster open dialogue amongst the team, strategic thinking, strong organizational capability
- Strong project management and ability to manage multiple projects simultaneously with strong attention to detail
- Adaptability and an ability to learn quickly and apply new knowledge
- Has excellent problem-solving skills along with excellent attention to detail and follow-through
- Strong business knowledge, understanding of marketplace issues; solid financial acumen
- Solid working knowledge of liability claims will be beneficial
- Strong writing and editing skills and ability to drive client deliverables such as assessment reports