

# Robert Smith

## Food and Beverage Server II

### CONTACT DETAILS

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### PERSONAL STATEMENT

Belong to an organization that allows me to implement and develop my knowledge and experience; while I work significantly in achieving the goals of the company. All within a professional environment with opportunity for growth. Available now and full time.

### WORK EXPERIENCE

#### Food and Beverage Server II

WALT DISNEY WORLD - 2015 - 2019

Responsibilities:

- Food and Beverage Manage all F&B and day-to-day operations within budgeted guidelines and to the highest standards.
- Preserve excellent levels of internal and external customer service.
- Design exceptional menus, purchase goods and continuously make necessary improvements.
- Identify customers needs and respond proactively to all of their concerns.
- Lead F&B team by attracting, recruiting, training and appraising talented personnel.
- Provide two-way communication and nurture an ownership environment with an emphasis on motivation and teamwork.
- Comply with all health and safety regulations.

#### Food And Beverage Server

ABC Corporation - 2014 - 2015

Responsibilities:

- Food and beverage server.
- Provide excellent customer service.
- Ensure proper distribution of orders.
- Cash handling.
- Always exceeded employer expectation.
- Responsible for properly training new hires.
- Skills Used Patience.

### Education

BA in Business Administration - 2000(INTERAMERICAN UNIVERSITY)

### SKILLS

Pos System, Microsoft Office, PMS, Micro Sales.

### LANGUAGES

English (Native)  
French (Professional)  
Spanish (Professional)

### INTERESTS

Climbing  
Snowboarding  
Cooking  
Reading

### REFERENCES

Reference - 1 (Company Name)  
Reference - 2 (Company Name)