

Toni Aufderhar

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EXPERIENCE

PROVIDER SERVICE ADVOCACY MANAGER

New York, NY

08/2015 – present

- Influence or provide input to forecasting and planning activities
- Coach, provide feedback, and guide others
- Set team direction, resolve problems and provide guidance to members of own team
- May oversee work activities of other supervisors
- Provide explanations and information to others on difficult issues
- Work with minimal guidance; seek guidance on only the most complex tasks
- Make product, service or process decisions that are most likely to impact multiple groups of employees and / or customers (internal or external)

GRASSROOTS ADVOCACY MANAGER

Los Angeles, CA

04/2012 – 05/2015

- Assists with program evaluation, focused on federal messaging
- Develops federal grassroots advocacy campaigns including recruitment, engagement, and retention of advocates
- Oversees volunteer management in support of federal advocacy campaigns
- Plan and execute supportive national grassroots campaigns in support of VFHK priorities
- Manages relevant technology assets including the Voices Actions Center. Collaborate with AHA grassroots staff to strategically leverage assets and resources and oversee program evaluation by producing monthly reports on key metrics, developing a standard quarterly report, and compiling analysis on affiliate reporting
- Cultivate relationships with aligned philanthropic organizations, public health coalitions, and other community leaders to help advance VFHK priorities and support and inform the VFHK's approach to technical assistance for state and local campaign
- Execute effective relationship management of funded state and local obesity and advocacy organizations and coalitions to ensure that these grantees effectively implement technical assistance and campaign plans

ADVOCACY MANAGER

Chicago, IL

10/2006 – 01/2012

- Develop strong working relationships with key partners
- Contributes ideas to process improvements and other procedures of the team goals which result in improved quality, efficiency, expediency and advocacy
- Organize and engage parents in community advocacy work
- Proactive Issue prevention Strategy and CPA delivery Model for EMEA
- Creates plans & schedules that span multiple services
- KIPP Co-Founder, Superintendent, and Director of Marketing
- Passion for solving customer issues

EDUCATION

UNIVERSITY OF SOUTH FLORIDA

Bachelor's Degree in Communications

SKILLS

- Articulate, professional demeanor with strong self-confidence and initiative
- Ability to learn quickly
- Excellent communication skills both spoken and written. Able to work well under pressure
- Ability to manage your time carefully and work under pressure on multiple issues without compromising on quality
- Strong written and verbal communication skills to enable you to articulate complex problems succinctly
- Creative and quick thinker
- Commitment to the mission and vision of KIPP Houston and ability to articulate them clearly
- Demonstrate accountability for issues on which you depend on others to resolve
- Sees causal links in complex patterns or ambiguous data and formulate conclusions that resolve highly complex business problems
- Strong work ethic coupled with an enthusiastic and passionate approach to work