

# Jessica Claire

📍 Montgomery Street, San Francisco, CA 94105    📞 (555) 432-1000    ✉️ resumesample@example.com

## WORK HISTORY

### SOFTWARE TESTING

06/2013 to 05/2014

#### Green Wave Capital | City

- Created test measures from requirements documents, best practices, and user interviews.
- Provided technical expertise on computer networks to support IT and operational test teams.
- Documented Rules of Engagement (ROE) and defined technical procedures needed for execution of operational tests.
- Composed and edited work instructions for quality and test procedures.
- Reviewed test plans and procedures to ensure adequate coverage of system requirements.
- Collaborated with scientific, engineering, and technical personnel to resolve testing problems and system malfunctions.
- Created comprehensive test plans, test scripts, and use cases to support testing objectives.

## PROFESSIONAL SUMMARY

Test Engineer with the proven ability to implement and maintain cost-effective methods of system testing and troubleshooting to reduce operating costs. Technically-savvy with the ability to quickly learn new concepts, software, and equipment. A collaborative team player with excellent communication and interpersonal skills.

## SKILLS

- Automation tools
- Technical communication skills
- System verification
- Test scripts and diagnostics
- Quality assurance
- Technical troubleshooting

## EDUCATION

**Master of Science** | Information system and management  
**Stratford University , Fairfax, VA**

2016

## CERTIFICATIONS

Computer Hardware & networking ( NIIT )  
Entrepreneurship Development (EDI)  
B.Tech in Electronics and Telecommunication Eng. ( Shridhar university, pilani)