

JESSICA CLAIRE

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QUALIFICATIONS

Excellent database developer with 8 years of experience working with Microsoft SQL Server databases
Highly skilled in healthcare information systems
Experience working in all stages of the software development life cycle
Adept at understanding user needs and communicating at all business levels

- Track record for creating applications and jobs that automate task and improve business processes
- Excellent understanding of SQL Server performance tuning and query optimization
- Highly skilled SQL Server Integration Services developer (SSIS)
- Microsoft Certified Professional

EDUCATION AND TRAINING

Pragmatic Works Master SSIS Workshop (Brian Knight)
Reston, WA • 2013

Select One: Pragmatic Works Master SSIS Workshop (Brian Knight)

Course Outline:

Day 1

- Loading a Dimension Table
- Loading a Fact Table
- Creating an Incremental Load Pattern
- Performance Tuning SSIS
- Scaling Out SSIS
- Restartability Patterns in SSIS

Day 2

- Scripting in SSIS
- Data De-Duplication with Fuzzy Grouping and Lookup
- Term Extraction and Lookup Patterns
- Upgrading to SQL Server 2012 SSIS
- Integrating Data Quality Services (SQL 2012) into SSIS
- Creating a Master Package Pattern
- SSIS Integration into SSAS

2013

Select One: Microsoft SQL Server Certification

Querying Microsoft SQL Server 2012

Microsoft SQL Server PASS

Summit

Seattle , WA • 2012

Select One: Microsoft SQL Server PASS Conference

Course Outline:

Day 1

- 10 Extraordinary Things to Achieve with Integration Services 2012
- Adapting Your ETL Solutions to Use SSIS 2012
- Using SSIS 2012 for Data Warehouse ETL
- Data Model-Driven Database Design in the Real World

Day 2

- Data Cleansing with SSIS 2012
- Enterprise Data Mining
- T-SQL Tips and Tricks
- Improve Query Performance by Fixing Bad Parameter Sniffing

Day 3

- Dashboard Design: Making Reports Pop
- When ETL Goes Bad: Handling Errors and
- Data Anomalies in SSIS
- Building Your Professional Development Plan
- Writing your own SQL Best Practices Document

University of North Carolina at Greensboro
Greensboro, NC • 2010

Master's: Information Technology and Management
Beta Gamma Sigma - International Honor Society of Collegiate Schools of Business
Upsilon Pi Epsilon - International Honor Society for the Computing and Information Disciplines

University of North Carolina at Greensboro

Greensboro, NC • 1999

Bachelor of Science: Information Systems and Operations Management

CAREER OVERVIEW

Experienced Database Analyst with diverse industry experience in healthcare, insurance, and financial systems. Developer with a track record for designing, implementing and deploying applications, automated processes and reports that improve efficiency, lower cost and deliver valuable information.

SKILLS

SQL Server 2012 (SSIS, SSRS, SSAS), MySQL, Oracle, Access, FoxPro, SQL Server Data Tools, Redgate SQL Developer, SQL Sentry, Pragmatic Works Task Factory Pro, C#.NET, VB.NET, ColdFusion, FoxPro, PHP, PowerShell, html, css, Visual Studio.NET, Dreamweaver, Net beans, Excel, Fireworks, Microsoft Office, Microsoft Project, Microsoft Visio

WORK EXPERIENCE

Cornerstone Health Care - Lead Database Analyst

City, STATE • 07/2005 - Current

- Optimized long running queries by analyzing execution plans, implementing proper design and creating appropriate indexes.
- Designed SQL Server Integration Services (SSIS) packages to securely transfer data from various data sources including MySQL, MS Access and various file formats including Excel, Text and HL7.
- Used Fuzzy logic to match patients from external systems and to identify and clean duplicates patients.
- Optimized queries and helped design ETL process that created and sent data files to Teradata Warehouse.
- Migrated Company's Integration Service packages from SQL Server 2008 to 2012, which included training the other members of our development team.
- Saved organization \$10,000 annually by creating a process to perform vendor code updates in EMR system.
- Improved the quality of patient care by designing and implementing a system that exports data from Allscripts Enterprise system to provide point of care patient information on Quality Metrics.
- Developed patient demographic data import tool for merging medical offices.
- Created Integration Services package to update Active Directory accounts based on PeopleSoft database
- Created ETL process and reporting solution for Shoretel phone system.
- Located and delivered information from various undocumented vendor database system including Allscripts Enterprise EMR, Allscripts Practice Management, MAS500, PeopleSoft, RIS Imaging, SOAPware, OneApp, Shoretel, Phonetree and ConnectR.
- Developed application to generate revenue projection spreadsheets based on medical charges and insurance payer mixes
- Developed a task management system that automated the HR, IT, Risk Management and Accounting setup for new hire, transfer, termination and mergers.
- Developed IS ticket tracking system that coordinated IT outages and issues
- Created Intranet Site with content management tool.

Penn Western Benefits - Systems Service Consultant

City, STATE • 11/1999 - 07/2005

- Responsible for administration, design and modification of Fox Pro Insurance Database System
- Developed applications using Visual FoxPro language and report designer
- Developed ASP.NET Web Applications for clients that enabled them to view information about Enrollment, Benefits, Eligibility and Claims.
- Maintained provider data from Preferred Provider Organizations
- Created Extract Transform and Load routines for medical claims, eligibility and accumulation data.

University Of North Carolina - Computer Help Desk Analyst

City, STATE • 09/1998 - 09/1999

- Provided level one telephone support for the UNCG faculty and staff.
- Resolved software, hardware, and network problems for end-users.
- Documented and tracked calls using a client support database.
- Forwarded level two jobs to the UNCG technical staff.

US Air Force - Television and Intrusion Detection Systems Techn

City, STATE • 03/1993 - 06/1996

- Performed repairs and preventative maintenance.
- Responsible for training and pager response to emergency outages.
- Ordered parts and documented maintenance.
- Scheduled calibration of test equipment.