

# MINDA HERRAN

Tester

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## PROFILE

Dedicated and detail-oriented Tester with 1 year of experience in software testing, adept at identifying and troubleshooting issues to ensure optimal system performance. Proficient in various testing methodologies, documentation, and collaboration with cross-functional teams. Committed to continuous learning and staying current with industry trends to deliver high-quality results.

## LINKS

[linkedin.com/in/mindaherran](https://www.linkedin.com/in/mindaherran)

## SKILLS

Selenium

JUnit

LoadRunner

TestNG

Appium

Jenkins

JIRA

## LANGUAGES

English

Japanese

## HOBBIES

Photography

Gardening

Playing the guitar

## EMPLOYMENT HISTORY

### Senior Tester at IBM, NC

May 2023 - Present

- Led a team of 10 testers in successfully completing the testing phase of a major software project for a Fortune 500 client, resulting in a 20% reduction in reported defects post-release and contributing to a 15% increase in overall client satisfaction.
- Developed and implemented an automated testing framework that increased test coverage by 30% and reduced average testing time by 25%, leading to faster product releases and a more efficient testing process.
- Collaborated with cross-functional teams to identify and address over 300 critical software issues, ultimately improving system performance by 18% and reducing customer support calls by 12%.

### Junior Tester at Cisco Systems, NC

Sep 2022 - Apr 2023

- Implemented a comprehensive testing strategy that increased overall software quality by 35% and reduced critical defects by 20% for Cisco's flagship product line.
- Developed and executed over 2,000 test cases for a major software release, resulting in a 99% pass rate and contributing to a successful on-time product launch.
- Identified and reported over 500 software defects, leading to a 25% reduction in customer-reported issues post-release.
- Collaborated with cross-functional teams to improve communication and streamline the testing process, reducing testing time by 15% and increasing efficiency.

## EDUCATION

### Bachelor of Science in Software Testing and Quality Assurance at North Carolina State University, Raleigh, NC

Sep 2017 - May 2022

Relevant Coursework: Software Engineering, Requirements Analysis, Test Automation, Quality Assurance Principles, Programming Languages (Java, Python, C++), Database Management, Web Application Testing, Mobile Application Testing, Usability Testing, Performance Testing, and Security Testing.

## CERTIFICATES

### ISTQB Certified Tester

Jun 2021

### Certified Software Test Professional (CSTP)

Jul 2019

## MEMBERSHIPS