Dorsey Bernhard

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EXPERIENCE
03/2019 – present

BOTSFORD-RAYNOR   **Boston, MA**

Information Technology

- Savvy innovator and collaborator who facilitates change across the organization's entirety, driving operational efficiencies and growth in all aspects of the business through technology
- Able to organize and coordinate efforts with others, both in and outside of the department
- Experience managing budgets in a large-scale IT operation
- Experience with business continuity planning and disaster recovery
- Experience managing and negotiating vendor contracts and agreements with service providers and regulatory agencies
- Demonstrated success managing partner relationships
- Demonstrated experience developing and maintaining short- and long-term enterprise technology infrastructure plans
- Experience with unified communication technologies/projects in a large organization
- Knowledge of PCI DSS and FERPA regulations
- An understanding of technology-enhanced learning principles and best practices

WOLF-TOWNE   **Boston, MA**

10/2012 – 10/2018

Information Technology

- Excel at component and unit testing of following standard practices and methodologies
- Excel utilizing the technologies and domain knowledge with the delivery of developed components or integrated components
- Excel at working problems of moderate scope where analysis of situations or data requires review of a variety of factors
- Excel at triage or analysis of situations for production support
- Proficient with on time delivery with minimal supervision
- Effective participant of requirements gathering, requirement analysis
- Proficient at applications and component design following a prescribed architecture and technology footprint
- College Graduate of any IT course
- Knowledgeable of computer components
- Knowledgeable on how to assemble / disassemble a computer

EDUCATION

DREXEL UNIVERSITY   **Bachelor's in Computer Science**

SKILLS

- Strong overall understanding of Information infrastructure components
- Strong communications, consultative and interpersonal skills, including oral, written and presentation
- Demonstrated teamwork, collaboration, facilitation, and negotiation skills
- Experience in planning and implementation of IT system
- Experience in Hotel Systems (Property Management System, Point of Sale, Sales & Catering)
- Proven knowledge of information technology applications, processes, software and equipment
- Security certificate
- Executive presence, dynamic interpersonal skills, diplomacy, and integrity with excellent team building and change management skills, with skillset to recruit, train, coach, and mentor top-quality team members