QA TESTER RESUME

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QA Tester with 7+ years of experience managing software testing and automation projects throughout the testing phase. Proven expertise in ensuring software reliability and performance by conducting quality assurance and automated testing, including software test case development and execution, implementation of test plans, and bug tracking.

PROFESSIONAL EXPERIENCE

DEAL COACH PRO   **Delray Beach, Fla.**
Quality Assurance Tester   *October 20XX–present*

- Developed and implemented a Selenium Test Automation Framework to facilitate scripting, scalability, modularity, process definition, reusability, and maintenance and reduce costs
- Launched a fully adaptable testing framework that uses TestNG to enable prioritization and control sequence of execution and construct data-driven tests
- Deliver seminal design input and comprehensive quality testing ranging from prerelease to maintenance for a product with 47,000 users
- Perform integration, functional, and regression testing while creating 1200+ regression tests in Java using the Selenium/WebDriver framework
- Reduced QA testing turnaround time by 30% within 6 months, enabling the company to take and complete more projects without increasing manpower

E²M SYSTEMS   **Wilmington, Del.**
IT Administrator   *January 20XX–September 20XX*

- Tested a wide range of software and applications, employing various testing techniques and methodologies
- Led a team of 5+ members to rewrite regression test cases, exceeding goals and reducing total regression test case count to 15%
- Consistently achieved department-wide improvement metrics based on QA scorecard, reducing customer support workload by 47% and IT workload by 20%
- Applied a fully functioning framework, running 5000+ regression tests nightly to identify defects within large data volumes at the earliest point

EDUCATION

BOWIE STATE UNIVERSITY   **Bowie, Md.**
BS Computer Science, December 20XX

- Honors: *cum laude* (GPA: 3.6/4.0)

ADDITIONAL SKILLS

- Test Automation Frameworks; Java; JavaScript; Selenium/WebDriver; TestNG; JUnit; Jenkins; TestProject.io; CharlesProxy; Regression, Functional, and Performance Testing