JOSEPH O'BRIEN

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SENIOR PROJECT MANAGER

Versatile professional with 20+ years' experience, including 6 years managing projects of all sizes, developing key deliverables, and driving project success. Excels at taking on extreme challenges, navigating organizational dynamics, and forecasting and dismantling roadblocks to success. Counted on to manage challenging clients and does so through a positive approach, consistent encouragement, and a focus on helping others.

Project Management | Scrum & Agile | Program Development | Customer Engagement | Process Improvement Customer-Focus | Relationship Building | Training | Complex Communication | Professional Integrity Business Acumen | Organizational Savvy | Strategic Planning | Regulatory Compliance

WORK EXPERIENCE

Nelson & Peters, Pittsburgh, PA • Senior Project Manager • (06/2018) - Present
Provide project management and scrum master support for assigned projects. Facilitate communication, address mid level and executive questions and concerns, and maintain deadlines. Coordinate and organize a team to ensure obstacles are removed and they are able to keep on task with the project.
- Assist the team in defining and adhering to its own process for making sure the work gets done • Assess the Scrum Maturity of the team and organization and coach the team to higher levels of maturity, at a pace that is sustainable and comfortable for the team and organization
- Protect the development team from outside interference, facilitate discussion, decision making, and conflict resolution, and motivate work completion without coercion, assigning, or dictating the work
- Act as a servant to the team, ensuring that team needs are being met
- Promote internal and external communication to improve transparency, help radiate information, and remove roadblocks

Nelson & Peters, Pittsburgh, PA • Vice President, Project Manager • (01/2016 - 06/2018)
Provide project management and change management support for proprietary system software releases. Facilitate communication, address mid-level and executive questions and concerns, and maintain deadlines and compliance with system change management policies and procedures.
- Manage the scheduling of Project Management Office and Application Development releases
- Administer end-to-end testing for proprietary originations system; manage all new products (until 2017 hand-off to New Product team) and 15+ participants country-wide