

Vikas Singh

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Career Objective: To build a prosperous career and exploit my excellent communication skills. Besides these two objectives I want to be an active part of this growing industry by putting my knowledge into other people's service.

Professional Experience:

2009 – 2010: providing chat and email support at M& B Infotech.

BPO objectives:

- Seek to improve profitability.
- Achieve high-standard customer satisfaction during adventuring into high performance.
- Provide a full spectrum of services for customers who navigate both online or off.

Qualifications:

2006- 2009: Bachelor of Mass Communication – Bangalore University, Bangalore, India

Achievement:

Being an IIJNM Alumnus and city-based journalist, I was awarded the Young Development Journalist of the Year Award at the Developing Asia Journalism Awards (DAJA).