

# First Last

## Cyber Security Specialist

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Cyber security specialist with 10 years of experience designing, implementing, and troubleshooting network infrastructure and security. Key achievement: collaborated with 240+ IT infrastructure and application development staff members to identify, prioritize, and manage the remediation of vulnerabilities.

### RELEVANT WORK EXPERIENCE

#### Resume Worded, New York, NY

2015 – Present

##### Cyber Security Specialist

- Conducted technical analysis of 20+ cyber security incidents and provided suggestions that improved 80% of RW's cybersecurity readiness.
- Analyzed intrusions, performed root cause analysis, created remediation plans, and provided 24/7/366 post-incident support for 50+ infrastructure clients in the financial industry.
- Developed an integrated approach to securing the networks of 200+ clients from insider threats compromised via phishing attacks.
- Initiated an automated patch management system that decreased the time spent updating critical patches from 12 hours to 30 minutes per machine.

#### Growthsi, San Francisco, CA

2013 – 2015

##### IT Security Engineer

- Secured \$250K worth of credit card data during a cardholder data breach of 100+ staff members; contained the situation within 24 hours of notice.
- Championed efforts to test/validate the ability of 450+ email accounts to withstand phishing attempts and provided helpful feedback to senior management.
- Prevented critical security breaches by discovering critical vulnerabilities in 120+ servers running production apps in the first month on the job.
- Managed major clients' DNS, email, VPN, and firewall infrastructure while maintaining a 92% uptime for their SaaS products with 1510+ users.

#### Resume Worded Exciting Company, San Francisco, CA

2011 – 2013

##### System Admin

- Transformed the web server of RWEC from an outdated Apache to a LAMP stack, which added 69% to the site performance.
- Analyzed user errors and reworked complicated codes; reduced computer system downtime by 50% in the first 30 days.
- Identified attempts by some staff to scam the company based on employee payment records and invoice discrepancies, preventing a \$40K embezzlement.

### EDUCATION

#### Resume Worded University, New York, NY

2011

##### Bachelor of Science – Information Technology

### SKILLS

**Technical Skills:** Cybersecurity (Advanced), Penetration Testing (Experienced), Incident Response, Security Audits

**Languages:** English (Native), German (Fluent), French (Conversational)