Jessica Claire

Montgomery Street, San Francisco, CA 94105   (555) 432-1000   resumesample@example.com

SUMMARY

I am currently a StarLiMs Developer and Database Administrator. I am seeking similar opportunities. I am impassioned by the development, troubleshooting, investigation and implementation of solutions and process automation. Working in Information management and IT for over a decade has offered me a venue to exercise a desire to learn every aspect of Information Technology. I have a strong work ethic and a desire to provide solutions to users of applications and data systems in an effort to streamline workflows and promote efficiency and safety in the workplace.

SKILLS

- LANGUAGES: StarLiMs Scripting Language, JScript.net, T-SQL and some of the following: C#, VB, JavaScript, Java, HTML5, ASP.NET.
- DATABASE: SQL Server, Access, Oracle.
- SOFTWARE: StarLiMs, EPOCH, DotNetNuke, Visual Studio, Subversion, SSRS, Crystal Report, SSMS.
- SYSTEMS: Windows, Linux.
- PROJECT MANAGEMENT: Technical Lead
- VENDOR MANAGEMENT: Direct vendor interaction with multiple software vendors.
- ASP.NET
- Agile
- Disaster recovery

- Government, WebLogic
- HTML5
- Java
- Linux Server Administration
- System DBA and Middleware
- RAD Worker
- Reporting with SSRS and Crystal Reports
- Safety lead 3 years
- Windows Server

EXPERIENCE

SENIOR ORACLE / MS SQL DATABASE ADMINISTRATOR
11/2016 to CURRENT

Saic | Buffalo, NY

- Upgraded Oracle platform from 11g to 12c, and from 12c to 19c including Linux server configuration and migration.
- Development of multiple StarLiMs applications including but not limited to Chain of Custody auto login, Electronic Data Delivery, Sample Container Management including the use of linked servers to both MS-SQL and Oracle databases.
- Develop, Analyze, implement, and maintain custom StarLiMs applications for government clients working in the environmental remediation, decontamination and decommission, and waste management fields.
- Training: Oracle WebLogic Server Admin Training Oracle Unix/Linux Training, Oracle DBA training.
- Tested and modified databases to determine and correct issues.
- Assessed customer needs and goals through communication and system evaluations to modify existing databases for personalized customization.
- Developed scripts for index and table analysis actions.
- Specified user access levels for each database segment to protect database integrity and company information.
- Developed and implemented security initiatives to protect important company data.
- Wrote scripts and processes for data integration, bug fixes, and data changes.

APPLICATION SUPPORT AND STARLIMS DEVELOPER
09/2011 to 11/2016

Fluor-BWXT | City, STATE

- Design and deploy StarLiMs Scripts, Data Sources, Web Forms such as Sample/Test Re-Open, Sample/Test Un-Reopen.
- Develop StarLiMs Data Delivery, Reports By SDG, Sample Test Backlog reporting features.
- Design and maintain SQL queries in MS Access and MS SQL Server for reporting back-end, including Crystal Report development, stored procedures, and DB views.
- General code edits and troubleshooting for StarLiMs forms, data sources, scripts.
- SQL Server database design and administration including the development and execution of SQL queries and also stored procedures using MS SQL Server.
- Application Administrator for multiple applications including StarLiMs.
- Upgraded and updated applications and data systems working within the framework of change management and IT Governance policies and procedures.
- StarLiMs and other application data changes and change management.
- Safety Advocate representing the IT department.
- RAD WORKER II trained and certified.
- Designed and implemented DB backups and disaster recovery plan.
- Contributed to technical support documentation by updating literature based on common support interactions and known issues with software.
- Gathered user requirements and preferences for application changes, integrating feedback into subsequent patching schedule.
- Created and updated technical documentation for network installations and changes to existing installations.

TECHNICAL SUPPORT
11/2003 to 09/2011

Outdoors Unlimited ISP | City, STATE

- General web site maintenance, troubleshooting, and IT work.
- Helpdesk support for 10,000 user system.
- MS-SQL queries of customer database.
- Supported customers having data connectivity issues, assisting with troubleshooting steps and rebooting of hardware.
- Responded to assistance requests from users and directed individuals through basic troubleshooting tasks.

LAB ANALYST/CHEMIST
07/1996 to 07/1999

USEC | City, STATE

- Isotopic Analysis of UF6 by Mass Spectrometer.
- Wet Chemical bench testing in the Uranium Laboratory.
- Maintained and calibrated lab instruments and equipment to streamline use.
- Cleaned and sterilized lab area, tools and equipment.
- Conducted quality control checks, calibration and technical troubleshooting of hematology analyzer.

EDUCATION AND TRAINING

Bachelor of Science | Chemistry/ Geology   06/1996
Morehead State University, Morehead, KY.
GPA: 3.0/4.0