LULA POUROS

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WORK EXPERIENCE

MANAGER, MASTER DATA MANAGEMENT
Philadelphia, PA

05/2018 - PRESENT

- Acting as the single point of application engineering accountability for MDM project/program managers on assigned engagements
- Planning and managing delivery of all application engineering activities for assigned program/projects including working closely with off-shore 3rd party vendors to deliver projects to time, cost and quality requirements primarily on the Microsoft technology platform
- Ensuring that application engineering and architecture standards are met as prescribed by IT Services through the effective implementation or use of approved processes, methodologies and deliverables primarily based upon the Microsoft Business Intelligence technology platform
- Researching and evaluating alternative technical solutions with the Application Architecture team and proposing the most efficient and cost-effective solution while minimizing risk to the project and firm
- Guiding the application engineering team to translate Application Architecture deliverables into more detailed Solution Design Documents and the resulting build deliverables including significant amount of hands-on coding and code reviews
- Leading the application engineering delivery and management of engineering resources, resource plans and work breakdown structure within a program/project ensuring these align with approved standards
- Managing engineering team workload, performance and delivery targets within a program/project including recruitment and annual reviews of staff
- Develop and maintain strong working relationships with other IT Service groups and customers to expedite delivery of IT solutions
- Provide technical guidance and coaching and expertise to team members, colleagues and/or customers

MASTER DATA MANAGEMENT
Los Angeles, CA

05/2012 - 04/2018

- Active member of the regional MDM team to ensure targets and metrics are achieved
- Facilitate request for adds/changes to the MDM subject areas (new fields / list of values)
- Identify and manage data cleanup projects to improve data accuracy
- Maintain data dictionary and global maintenance processes
- Super user for specific Oracle functionality (i.e. WebADI, Item workflow, Product Information Management-PIM)
- Provide support for Supply Chain projects by extracting requested data and providing analysis work when required
- Assist with the development of the Global MDM strategy

MASTER DATA MANAGEMENT INTERN
Phoenix, AZ

07/2006 - 04/2012

- Assisting in the broader development of application engineering policies, standards and procedures
- Work with departments to set and monitor the quality and effectiveness of Coty's MDM
- Minimal 5 years' experience in a highly regulated business environment (such as Pharmaceutical, Food or Chemical industry)
- Establish, monitor and assess global master data policies and practices in accordance with agreed upon global standard work
- Primary owner to develop / enhance the process to audit & measure the efficiency and quality of the MDM maintenance process
- Assist with the development, implementation and training on a global setup / maintenance process for customer, supplier and item
- Support the global MDM team to ensure all regions are following the global process and achieving data quality metrics through regular meetings

EDUCATION

STRAYER UNIVERSITY - KNOXVILLE CAMPUS
Master's Degree in Business

2001 - 2005

PROFESSIONAL SKILLS

- Strong organizational skills to manage diverse projects with different deadlines and competing priorities
- Excellent communication skills, both written and verbal, and able to work effectively with VP and above
- Strong organizational savvy skills to effectively manage change and drive project delivery
- Strong skills in establishing and following data standards
- Strong leadership skills and ability to lead cross functional teams
- Strong interpersonal skills, with ability to influence and develop business relationships
- Excellent interpersonal and negotiation skills are required