

Taylor Malone

Director Of Food And Beverage

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Summary

Director Of Food And Beverage with [number of years] experience of [top 2-3 skills]. Achieved [top achievement]. Expert at [X], [Y] and [Z].

Work experience

January 2022 - January 2023	Assistant Director of Food and Beverage Acme Corp <ul style="list-style-type: none">Responsible for providing oversight and guidance for ten outlets.Achieved a total revenue of \$37 million.Managed a total of 500 guest rooms.Co-directed a staff of 88, including three restaurant general managers.Successfully increased guest experience scores by 20% within the first six months of employment.
January 2017 - January 2018	Director of Food and Beverage Acme Corp <ul style="list-style-type: none">Successfully managed the operations of an award-winning restaurants & bars, In-Room Dining, Pool/Beach service, events, entertainment, and stewarding departments, contributing to an annual turnover of \$10 million.Revitalized the beverage menu and introduced a bespoke cocktail menu featuring locally sourced ingredients in the specialty restaurants.Revamped guest entertainment and implemented wine & cocktail programs at the resort, resulting in increased F&B sales.Played a pivotal role in rebranding concepts for the resort and driving innovation in F&B offerings to ensure exceptional guest satisfaction, leading to the resort's top 10 ranking on Trip Advisor.
January 2018 - January 2019	Director of Food and Beverage Acme Corp <ul style="list-style-type: none">Developed protocols and standard operating procedures (SOPs) for various departmental processes, including payroll, accounting, and inventory management.Conducted a complete overhaul of the Micros system to ensure proper functionality and profitability.Ensured ongoing compliance with all brand F&B offerings, policies, and procedures.Designed a new menu that was both competitive with the Comp Set and cost-effective.Enhanced service standards, resulting in increased local revenue and higher capture ratio.Implemented a food delivery program to cater to customer preferences.Optimized department operations to minimize labor and other expenses.Achieved compliance with brand standards through successful completion of all outstanding QA audits.

Education

August 2018 - May 2022	Director Of Food And Beverage Ace University
August 2022 - December 2022	Director Of Food And Beverage Specialty Certificate Acme Career Program

Skills

Staff scheduling and labor management