



Alex Gaines

CYBER SECURITY

Profile

Highly-skilled cyber security specialist adept in protecting and securing data and computer systems. Committed to providing security implementation and support including in-depth analysis, planning and preparation.

Employment History

Cyber Security Specialist, Rexon Technologies, New York

JANUARY 2017 – PRESENT

- Effectively managed IT security-related projects for infrastructure rollouts, and implemented upgrades and replacements for server systems.
- Led multiple projects with responsibility for hardware planning and risk management.
- Managed activities including planning, budgeting, oversight and documentation of all aspects of assigned projects.
- Anticipated and defined customer needs and continually achieved high quality results for both internal and external customers.
- Maintained close and positive relationships with business team members.
- Trained roughly 200 end users on security processes.
- Helped to build the internal help desk and trained technical staff to provide support to over 10,000 users.

IT Security Specialist, Deerfield Company, New York

JULY 2014 – DECEMBER 2016

- Oversaw security initiatives of the cloud structure and worked to investigate and resolve any related issues.
- Directed all phases of complex projects while managing and motivating team members.
- Worked with technical teams and external vendors to provide optimal operational support for various services.
- Provided timely and accurate responses for all incidents and requests.
- Performed and coordinated special assignments from the infrastructure manager.
- Simulated attacks on systems to find exploitable weaknesses and implement effective solutions.
- Helped to provide short-term and long-term solutions for over 8,000 end users.

Education

Master of Science in Cyber Security, Fairfield University, Fairfield

SEPTEMBER 2012 – MAY 2014

Bachelor of Science in Information Technology, Boston College, Boston

SEPTEMBER 2008 – MAY 2012

Certifications

Certified Information Systems Security Professional (CISSP)

Details

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Skills

Cyber Security

Infrastructure Solutions

Linux OS

Citrix

Knowledge of the Cyber Threat Landscape

Complex Problem Solving

Technical Project Coordination

Languages

Dutch; Flemish

English

Spanish; Castilian