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# JESSICA CLAIRE

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Montgomery Street, San Francisco, CA 94105 ♦ (555) 432-1000 ♦ resumesample@example.com

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## SUMMARY

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In-depth knowledge and understanding of numerous software packages and operating systems. Skilled in Database Administrator, Network Administration, Web developer. Providing Customer and End-User Help Desk Support. Easily identify and resolve technical issues and concerns. Excellent communication and presentation capabilities

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## EXPERIENCE

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**Consultant**, 02/2014 - 04/2017

**Iqvia Holdings Inc** – Pittsburgh, PA

- Provided object-oriented design, programming and implementation support to the customer Billing system written in Java Design database system for e-commerce website with persistence EJB platform Prepared test plans and data, and user documentation for customer billing system.
- Problem-solved hardware issues with fault -tolerant hard drives.

**Database Administrator**, 11/2009 - 01/2017

**Deloitte & Touche L.L.P.** – Honolulu, HI

Working with database management systems, determining and storing data. Identify user needs and set up new computer database. Integrate data from outdated systems to new system.

**Machinist, CNC Programmer**, 05/2001 - 11/2009

**T&S Brass** – City, STATE

Setup fixtures, program CNC machines for plumbing equipment

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## EDUCATION AND TRAINING

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**Bachelor of Science:** Computer Science/ Information Technology, May 2013

**Limestone College** - Gaffney, South Carolina

Computer Science/ Information Technology

**Bachelor of Science:** Business Administration, Dec. 2011

**Limestone College** - Gaffney, South Carolina

Business Administration

**Bachelor of Science:** Computer Science Software/Programming, Dec. 2011

**Limestone College** - Gaffney, South Carolina

Computer Science Software/Programming

**Master's degree Information Technology(MIT)**

**University of Virginia Tech Present**

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## SKILLS

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API, Billing system, C, C++, Hardware, Database, Dns, e-commerce, Eclipse, EJB, XML, Ftp, hard drives, Html, Hubs, Ide, Information Technology, Java, JSP, JavaScript, memory, Access, Microsoft Access, C#, Excel, Office, Outlook, PowerPoint, Microsoft Visio Professional, Windows 7, Windows 8, Microsoft Windows XP, MS Word, MySQL, Network, Networks, object-oriented design, Oracle, Peripherals, coding, programming, RAID, Router, Servers, Servlet, Microsoft SQL Server, SQL Server, cisco switches, system design, Tcp/Ip, Team work, user documentation, Uml, Vpn, Microsoft Visual Basic, Visual Studio, website, written, Xhtml