

CHARLOTTE MAY

Senior Network Engineer

435.819.7329 @ charlotte99@yahoo.com @ glaring-generator.net
Portsmouth, South Africa



SUMMARY

Enthusiastic and experienced Senior Network Engineer with a proven track record of designing and implementing innovative network solutions. With over 8 years of experience in SD-WAN, Cisco, Meraki, Checkpoint, and VMWare, I have successfully delivered end-to-end infrastructure and networking projects for diverse clients. I am passionate about problem-solving, providing leadership, and collaborating with stakeholders to align network solutions with business goals. I am proud of my achievements in implementing disaster recovery plans, leading network transformations, and developing automated monitoring systems. With strong technical skills and a customer-centric approach, I am ready to contribute to a dynamic and growing organization in a fully remote capacity.

EXPERIENCE

Senior Network Engineer 2022 - Ongoing

ACME Networks London, UK

Designed and implemented SD-WAN solutions for global enterprise clients, resulting in cost savings of over \$500,000 annually.

- Upgraded network infrastructure for a multinational company, optimizing network performance and reducing downtime by 25%.
- Led the migration of network systems to a cloud-based solution, resulting in improved scalability and flexibility.
- Collaborated with vendors to evaluate and select new network technologies, improving overall network security and efficiency.

Network Engineer 2017 - 2022

Tech Solutions Ltd. Bristol, UK

Managed network operations for a large IT service provider, supporting over 200 clients and ensuring high availability of network services.

- Implemented network monitoring and troubleshooting processes, reducing response time to network incidents by 50%.
- Designed and implemented robust network backup and disaster recovery solutions, ensuring business continuity for clients.
- Collaborated with cross-functional teams to plan and execute network upgrades, resulting in improved network performance and scalability.

Network Administrator 2015 - 2017

NetCo Southampton, UK

Maintained and supported network infrastructure for a mid-sized healthcare organization, ensuring secure and reliable network connectivity.

- Implemented network segmentation and access control measures, enhancing network security and compliance with healthcare regulations.
- Upgraded network switches and routers to support higher bandwidth requirements, improving network speed and performance by 50%.
- Provided technical support and troubleshooting for network issues, resolving 90% of incidents within SLA.

MY LIFE PHILOSOPHY

Success is not the key to happiness. Happiness is the key to success. If you love what you are doing, you will be successful.

STRENGTHS

★ Problem Solving

Successfully resolved complex network issues resulting in improved network performance and increased customer satisfaction.

★ Leadership

Led cross-functional teams on network infrastructure projects, ensuring successful implementation within deadlines and budget.

⌘ Collaboration

Worked closely with stakeholders, including C-suite executives, to gather requirements and align network solutions with business goals.

SKILLS

Cisco · SD-WAN · Meraki ·

Checkpoint · VMware ·

Network Design · Infrastructure ·

Troubleshooting ·

Project Management