

Craig Kroiss

ERP Consultant

Results-driven ERP Consultant with 2 years of experience in analyzing, designing, and implementing ERP solutions to improve business processes. Proficient in various ERP modules including financials, procurement, and human resources. Adept at collaborating with cross-functional teams, identifying areas for improvement, and providing expert guidance to ensure successful project outcomes. Committed to delivering high-quality solutions that align with organizational goals and drive efficiency within diverse industries.

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(895) 066-5277

1234 Maple Street, Columbus,
OH 43210

Education

Master of Business
Administration in Enterprise
Resource Planning at
University of Toledo, OH

Sep 2017 - May 2021

Relevant Coursework:
Enterprise Resource Planning
Systems, Business Process
Integration, Data Analytics,
Supply Chain Management,
Financial Management,
Strategic Management, and
Information Technology
Management.

Links

[linkedin.com/in/craigkroiss](https://www.linkedin.com/in/craigkroiss)

Skills

SAP S/4HANA

Oracle NetSuite

Microsoft Dynamics 365

Infor LN

Epicor ERP

IFS Applications

SYSPRO

Employment History

ERP Consultant at Innovative ERP Solutions, OH

May 2023 - Present

- Successfully implemented a company-wide ERP system for a major manufacturing client, resulting in a 25% reduction in inventory costs and a 15% increase in operational efficiency within the first year of deployment.
- Streamlined business processes for a retail client by customizing their ERP solution, leading to a 30% improvement in order processing time and a 20% increase in customer satisfaction ratings.
- Led a team of consultants to successfully upgrade an outdated ERP system for a healthcare organization, ultimately reducing system downtime by 40% and increasing data accuracy by 35%.

Associate ERP Consultant at , OH

Jul 2021 - Apr 2023

- Implemented a new ERP system for a major manufacturing company, resulting in a 20% increase in operational efficiency and a 15% reduction in production costs within the first year.
- Successfully managed the migration of financial data for a large retail client, ensuring a smooth transition to the new ERP system with a 99.5% accuracy rate and completing the project two weeks ahead of schedule.
- Conducted comprehensive training sessions for over 200 end-users across three different organizations, leading to a 95% user adoption rate and a 30% decrease in support tickets within the first three months post-implementation.

Certificates

SAP Certified Application Associate

Jun 2022

Oracle ERP Cloud Consultant Certification

Jan 2021

Memberships

Association of Enterprise Architects (AEA)

International Association of Microsoft Channel Partners (IAMCP)