

# JESSICA CLAIRE

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## SUMMARY

G (5 years), Oracle Data Integration (4 years), IBM DataStage (5 years), Microsoft SSRS (5 years), SSIS Package Administration (5 years), Oracle Financial Service Application (OFSA) (5 years), Active Directory (10+ years), ETL/ELT (Datastage, ODI, SSIS) Developing (3 years), Oracle 10, 11G (5 years)

## SKILLS

Microsoft SQL Server (7 years),  
Oracle 10,11

## EDUCATION AND TRAINING

TOURO College University System  
New York, NY • January 2019

MS: Information Technology  
Database Administration  
Information Technology Database  
Administration

*Bachelor*

University of Tirana  
Tirana • July 2006

*Bachelor & Master of Computers Science*

## CERTIFICATIONS

Albanian Advanced English  
Advanced Italian Advanced

## EXPERIENCE

### At&T - Senior Database Administration

01/2012 - 01/2017

- Oracle Database (10g, 11g) Maintenance, Upgrade, Installing Patch SQL Server 2005/2008/2012/2014/2016 Maintenance, Support, Upgrade, Applying Patch Analyze and setting up SQL Server 2014/2016 Always ON and SQL Server 2014/2016 Active/Passive SQL Server and Oracle Performance Tuning in daily operation Migration Database from SQL Server 2005/2008 to SQL Server 2012 and 2014 Responsible for Building, Developing, Testing, Pre-Production and Production Environment for various projects Data Warehouse Maintenance (Creating new partition and compress existing, Manage the space for every datafile, daily backup) ETL Jobs (Datastage 8.7, Oracle Data Integrator, SSIS packages).
- Responsible for Daily Load from all Satellite Systems to Data Warehouse (Daily load from 20 satellite system).
- Upgrading and migration of Datastage from 7.5 to 8.7 Version in all Environment.
- Team Member in: Upgrade Core Banking System (MIDAS to Bankfusion MIDAS, Upgrading about 200 Data Warehouses satellite systems in Oracle and SQL Server Platforms).
- Team member in Digital Banking and 24/7 Platform (one of the most important platform with over 600000 customers, 15000 at the same time) Maintain security on all databases including (Active Directory and Database users) Managing, Upgrading (SSRS) SQL Server Reporting Server 2008/2012 Experience in COGNOS application Writing query in SQL Server and Oracle Database Applying Disaster Recovery Plan for all Databases (SQL and Oracle) Applying SQL Server Transaction Log for Critical SQL Server Databases Upgrading Oracle Data Integration from 10 to 11G.

### Didi Hirsch Mental Health Services - IT Manager

04/2007 - 01/2012

- Planning, organizing, directing, controlling and evaluating the operations of information systems.
- Developing and implementing policies and procedures for electronic data processing and computer systems operations and development.
- Meetings with managers to discuss system requirements, specifications, costs and timeline.
- Hiring and managing information systems personnel and contractors to design, develop, implement, operate and administer computer and telecommunications software, networks and information systems.
- Controlling the computer systems budgets and expenditures.
- Monitoring security of all technology.
- Preparing, maintaining and testing technology for backups and having in place contingency plans.
- Preparing reports for training workshops, seminars, conferences and meeting.
- Managing and maintaining Microsoft Windows applications and systems including but not limited to Windows XP, Windows Vista, Windows7, Windows Server 2003/2008 and Microsoft Exchange 2007 Server.
- Managing and maintaining SQL Server 2005 and SQL Server 2008.
- Managing and maintaining Active Directory.
- Installing and maintaining Exchange 2007 Server SP1.
- Design BlackBerry Enterprise Server 5.0 sp2 Infrastructure.
- Installing, Implementing and maintaining BlackBerry Enterprise Server 5.0 sp2.
- Business analysis for the implementation of Microsoft Dynamics NAVISION.
- Business analysis for the implementation of Pocket PC Windows Mobile Application.
- Creating interface communication from Sales Application to Navision Application.
- Developing Reports in Sql Server 2005/2008 Using Sql Server Reports.

### Baycare Health System, Inc - IT Specialist

Sarasota, Albania • 08/2006 - 04/2007

- Help desk for all system users.
- Installing and configuring system's external users.
- Hardware support (in charge of all company's electronic equipments such as printers, servers, UPS etc).
- Software support for users of different levels.
- Training system's users.
- Maintaining Users in the Active Directory.
- Maintaining MailServer and Antivirus Server.
- Maintaining Data Base in Sql Server 2005.

### Pearson - Software developer

Montpelier, Albania • 03/2006 - 07/2006

- Interpreting written client's requirements and technical specification documents.
- Oracle 9i.
- Analyzing and investigating reported defects.
- Performing maintenance programming and correction of defects.
- Creating and implementing unit test plans and scripts based on clients or company's requirements scripts.
- CCMIS Admin Software testing and implementation- as part of the computerization of Judicial (Court of Appeal and District Court) in different regions of Albania.
- Installing and configuring local servers.

## INTERESTS

Hobby/ activities/ interest My interests include traveling, reading fictional novels, meeting and getting to know new and interesting people, I also take a keen interest in sports and music especially that of jazz.

## SKILLS

Active Directory, Antivirus, backup, Banking, budgets, Business analysis, COGNOS, conferences, client, clients, Data Integration, data processing, Data Warehouses, Data Warehouse, Databases, Data Base, Database, Datastage 8.7, Datastage, directing, Disaster Recovery, English, ETL, Hardware support, Help desk, Hiring, information systems, Italian, Managing, Meetings, Microsoft Dynamics, Exchange, Microsoft Exchange, Microsoft Windows, Windows, Windows7, Windows XP, MIDAS, Migration, NAVISION, Enterprise, networks, Oracle 9, Oracle, Oracle Database, Oracle and SQL, organizing, personnel, policies, printers, programming, Reporting, Sales, seminars, servers, scripts, Software testing, specification, Microsoft SQL Server, SQL, SQL Server, Software support, telecommunications, Upgrading, Vista, Windows Server, workshops, written

## ADDITIONAL INFORMATION

- Sponsorship required to work in the US
- Hobby/ activities/ interest My interests include traveling, reading fictional novels, meeting and getting to know new and interesting people, I also take a keen interest in sports and music especially that of jazz.