

Jessica Claire

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PROFESSIONAL SUMMARY

Identity and Access Management (IAM) Architect with 3 years of professional experience designing, developing, and deploying application integrations across multiple platforms, while consistently exceeding professional expectations. Extremely passionate self- starter with strategic relationships and leadership skills. Thorough understanding of the Software Development Life Cycle and solutions-based methodologies. Accustomed to working in environments that are rapidly changing and evolving.

SKILLS

- Guest services
- Inventory control procedures
- Merchandising expertise
- Loss prevention
- Cash register operations
- Product promotions

WORK HISTORY

Identity and Access Management Engineer, 12/2021 - 01/2023

Adp – Bloomington, MN

- Collaborated with Application Owners to understand IAM requirements and limitations, providing solutions to meet organizational security protocols
- Led the design, implementation, and automation of enterprise wide IAM solution for 70+ critical and business applications to meet Compliance and Lifecycle Management requirements while ensuring an API-First approach
- Deployed and implemented MuleSoft AnyPoint/Integration Studio for all JDBC and Delimited File based applications
- Increased operational efficiency by 25% through transformation of Job Title based manual spreadsheet to a hybrid RBAC/ABAC model
- Matured existing Single Sign-On (SSO) and Multi-Factor Authentication (MFA) model for all applications through Okta and Active Directory
- Established Identity Governance and Administration (IGA) processes and policies for managing access and permissions following the principle of Least Privilege/Zero Trust
- Implemented IDaaS (Identity as a Service) for all on-premise and cloud-based applications via API, Web Services, JDBC/DB2 Database Connection and Flat File feed
- Assisted in automating service desk ticketing catalogue in ServiceNow for all non-automated applications and consistent documentation
- Integrated API-based Security Information and Event Management (SIEM) through Splunk for continuous logging of Apache Std-Out and Log4J2
- Environment: SailPoint IdentityIQ 8.0-8.3, Java 11, JavaBean, Tomcat 9, JUnit 4, Maven, MSSQL 2016/19, Azure DevOps Server, BeyondTrust, Git, VS Code, SSL/TLS, Okta, ServiceNow, MuleSoft AnyPoint, Azure AD

Full Stack Application Developer, 03/2021 - 10/2021

1-800-Flowers.Com, Inc. – Eugene, OR

- Maintained J2EE legacy applications based on in-house monolithic architecture, utilizing Struts, JSP rendered views, and DAO based Oracle DB access services
- Assisted in planning, development, and migration of existing legacy web applications to microservice- based architecture, utilizing Spring Boot, Spring MVC, Hibernate, and Spring Security
- Led development of AngularJS and React.js component-based frameworks, resulting in 40% enhancement to quality of service
- Led enhancement for Linux-based POS systems' UI, allowing for dynamic resizing of applications using customized Swing components and Layout Managers
- Environment: Java 11/14, J2EE, Struts, Spring Framework 3, Angular 8/9, Tomcat, JUnit 4, React.js, Maven, Oracle SQL Dev.18c, Swing, JSP, AJAX, jQuery, Hibernate, Jira, Tortoise SVN, Eclipse IDE, Linux, Liferay DXP

Managed Services Engineer, 07/2020 - 03/2021

Cyber Advisors – Maple Grove, MN

- Works closely with Project Management and Systems Engineering teams in support of large enterprise migration from CHS to QHC health systems
- Spearheaded Identity and Access Management processes utilizing Azure Active Directory, Microsoft SQL Server, SailPoint IdentityIQ, and Java/Spring Authentication mechanisms
- Effective communication with end-user to understand workflows, processes, and data collection within each integrated application as they relate to system design and migration decisions that support the project functions and goals
- Environment: Java 8, Spring Framework 3, Spring Security, Microsoft SQL Server, Microsoft Azure AD, Azure Functions, Azure Logic Apps, Microsoft Power BI, LDAP, SailPoint IdentityIQ, Cerner

IT Systems Analyst, 02/2018 - 06/2020

Dechert LLP – Los Angeles, CA

- Responsible for the design, implementation, and testing of integration solutions for various contracting and accounting systems and protocols, including REST, SOAP, and MQ
- Utilized programming languages such as HTML, CSS, JavaScript, Spring/Java and .NET to develop custom connectors using REST and SOAP
- Implemented integration middleware, such as MuleSoft and Apache Camel, to improve scalability and efficiency
- Worked with data formats such as XML, JSON, and CSV to ensure seamless data transfer between systems
- Utilized SQL to perform data manipulation and validation
- Assisted in troubleshooting and resolving issues related to integration solutions
- Worked with cross-functional teams to ensure successful integration projects delivery.

EDUCATION

Bachelor of Science - BS: Software Engineering, December 2020

Arizona State University

GPA: 3.4, Project Organizer with ASU's CodeDevils Software Club

May 2017

- Airman Leadership Academy: Honor's Graduate
- The Meritorious Service Medal (AF FORM 2228)
- The Air Force Commendation Medal (AF FORM 2224)

Associate of Science: Practical Nursing Technology, January 2017

Community College of the Air Force

GPA: 4.0, GPA: 4.0, Rank: Staff Sergeant

CERTIFICATIONS

- Java (7+)
- OOP (6+)
- SDLC (5+)
- Blockchain Technology (3+)
- DLT (2+)
- SailPoint IdentityIQ (3+)
- SOA (4+)
- J2EE (3+)
- Ethereum (2+)
- Solidity (1+)
- REST/SOAP APIs (7+)
- Postman (5+)
- JavaScript (4+)
- Typescript (3+)
- JPA (2+)
- XML (6+)
- JSON (6+)
- Authentication Protocols
- Authorization Protocols
- IAM/IGA (6+)
- Hibernate (2+)
- Okta Admin (2+)
- Spring Framework (4+)
- Apache Maven (5+)
- React (3+)
- Redux (2+)
- AngularJS (4+)
- Junit 4 (4+)
- AJAX (5+)
- NodeJS (5+)
- JQuery (4+)
- Apache Tomcat (6+)
- Linux/Bash (4+)
- GraphQL (1+)
- Micro Services (4+)
- Project Mgmt (1+)
- Responsive Design (2+)
- JavaBean (3+)
- Atlassian / Jira (3+)
- ServiceNow Admin (1+)
- HTML5 (5+)
- CSS3 (4+)
- Agile Framework (3+)
- TDD (3+)
- Azure DevOps (3+)
- MS Azure AD (3+)
- Git/GitHub (6+)
- SVN (3+)
- JDBC (6+)
- Microsoft SQL Server (4+)
- Windows Powershell (4+)
- MySQL (2+)
- CI/CD (1+)
- Docker (1+) Certifications and Licenses Certified SailPoint IdentityIQ Engineer Exam: Course ID 339510 (Taken: September 2022) Oracle Certified Professional, Java SE 8 Programmer II Exam: 1Z-808/809 (Taken: September 2020) MuleSoft Certified Developer Exam: MuleSoft Certified Developer - Level 1 (Taken: Jan 2023 – Exp: Dec 2025) Certified Information Systems Security Professional

ADDITIONAL INFORMATION

- Citizen: , Authorized to work in the US for any employer