



Sachin Patil <sachinkumarpatil12@gmail.com>

Intimation No: CIR/2022/151111/2529845 - Query Documents not Recieved: Reminder Letter

5 messages

claims.reminder@starhealth.biz <claims.reminder@starhealth.biz>

Sun, Sep 5, 2021 at 11:35 AM

To: claims.reminder@starhealth.biz, pune.reimburse@starhealth.in, GANESHBHUMBER@gmail.com, pushpa2star@gmail.com, sachinkumarpatil12@gmail.com, pune.bo1@starhealth.in, pune.corporate@starhealth.in, pune.aptroad@starhealth.in, pune.payments@starhealth.in, vikram.sathe@starhealth.in

STAR HEALTH AND ALLIED INSURANCE CO. LTD.**No.15, SRI BALAJI COMPLEX,1st FLOOR, WHITES LANE,ROYAPETTAH,CHENNAI-600014.****Toll Free No: 1800 425 2255 / Toll Free Fax: 1800 425 5522 , www.starhealth.in****1st Reminder**

Date: 05/09/2021

To,

PATIL SACHINKUMAR

Flat No.202, C Wing, Windsor County,

Near Vitthal Heritage, Katraj Ambegaon Road, Amegaon Bk

Ambegaon Kh (Part) (N.V.)

Pincode :411046

Pune

Maharashtra

9987549325

CIR/2022/151111/2529845

Dear Customer,

Sub: Requirement of Additional Documents / Details,

Name of the Patient	PATIL SACHINKUMAR
Policy Number	P/151111/01/2021/034733
Claim Intimation No	CIR/2022/151111/2529845

Please refer to our letter dated 21/08/2021 advising you to send us the following documents to further process your claim :-

null

S.no	Description of documents required
1	Original discharge summary with final diagnosis along with hospital seal and sign to process the claim.
2	Complete set of indoor case papers with temperature chart.
3	Submit investigation reports and bills.
4	Provide doctor prescription papers.
5	Cash paid receipt/s in original along with hospital seal and sign towards the final bill to process the claim.
6	Bank account details of the primary Insured including IFSC code, along with cancelled cheque leaf .

We have not received the above documents till date. We once again advise you to send us the above documents within 15 days from the date of receipt of this letter, so that we can further process your claim.

Thanking you,

Yours Faithfully,

Authorised Signatory - Claims

CC:

Branch Office - Pune

2nd Floor, 805, Above Ethix Skoda Showroom,,The Reverie Apartments,,Bhandarkar Road,

Note: This is a system generated communication. Kindly do not reply to this e-mail. Emails sent to this email ID will not be attended.

 **GAL_ReimburseQueryReminderLetter__1630811515419.pdf**
11K

Sachin Patil <sachinkumarpatil12@gmail.com>

Sun, Sep 5, 2021 at 11:45 AM

To: vikram.sathe@starhealth.in, vikram.sathe@starinsurance.in, ganeshbhumber@gmail.com

Dear Sir,

As I have already submitted all the documents as per trail mail below. Still I got this mail from Star health.Kindly look in to this matter and approve my claim asap.

Thanks and Regards,

Sachin Patil

Mob.9987549325.

[Quoted text hidden]

 **GAL_ReimburseQueryReminderLetter__1630811515419.pdf**
11K

postmaster@starhealth.in <postmaster@starhealth.in>

Sun, Sep 5, 2021 at 11:45 AM

To: sachinkumarpatil12@gmail.com

Delivery has failed to these recipients or groups:

vikram.sathe@starhealth.in

The e-mail address you entered couldn't be found. Please check the recipient's e-mail address and try to resend the message. If the problem continues, please contact your helpdesk.

Diagnostic information for administrators:

Generating server: starhealth.in

vikram.sathe@starhealth.in

#550 5.1.1 RESOLVER.ADR.RecipNotFound; not found ##rfc822;vikram.sathe@starhealth.in

Original message headers:

Received: from IMSVA1.starhealth.in (192.168.1.114) by mail.starhealth.in (192.168.1.112) with Microsoft SMTP Server (TLS) id 14.3.294.0; Sun, 5 Sep 2021 11:45:49 +0530

Received: from IMSVA1.starhealth.in (unknown [127.0.0.1]) by IMSVA (Postfix) with ESMTP id 1174710051 for <vikram.sathe@starhealth.in>; Sun, 5 Sep 2021 11:45:47 +0530 (IST)

Received: from IMSVA1.starhealth.in (unknown [127.0.0.1]) by IMSVA (Postfix) with ESMTP id F0E9E1004F for <vikram.sathe@starhealth.in>; Sun, 5 Sep 2021 11:45:44 +0530 (IST)

Received: from mail-ej1-f41.google.com (unknown [209.85.218.41]) by IMSVA1.starhealth.in (Postfix) with ESMTPS for <vikram.sathe@starhealth.in>; Sun, 5 Sep 2021 11:45:44 +0530 (IST)

Received: by mail-ej1-f41.google.com with SMTP id n27so6646725eja.5 for <vikram.sathe@starhealth.in>; Sat, 04 Sep 2021 23:15:44 -0700 (PDT)

DKIM-Signature: v=1; a=rsa-sha256; c=relaxed/relaxed; d=gmail.com; s=20210112; h=mime-version:in-reply-to:references:from:date:message-id:subject:to; bh=2/3x2HLjgVn2uFbGBRfao9GfLkBYzW3W4KecGKTmv7s=; b=qHAYz80dw0EeknprSFm/aL/5ytZTI22oH5mjVHEMwgMBu7bUeKbCKYvRVzUgebVgsG DmEVcSLDs4Wtpk9B4uEkigIW2AerVz/pMeLQJy9zmrtszizKq3zFIu/CyBnRb34oxLyH KZ5iig2LiC8XB/BBgOxfPif+AI40Q4/PnOxSiN/GVDvaQ2Givrk0LUWI/KqhnHNNTorE tA8Pivxg+JXPTOYmnhphwTtQoYzWreXbD7FkkUFcrk5Vk/c2LSvaJpYz/ue1mYdDXET4 pMoIXPTzuRXXT9whbGSQPzIa8h31WAZcPDovY9jkdZl0rAc3ePBQbx7ka2JzyGPUT7RT yWEg==

X-Google-DKIM-Signature: v=1; a=rsa-sha256; c=relaxed/relaxed; d=1e100.net; s=20161025; h=x-gm-message-state:mime-version:in-reply-to:references:from:date :message-id:subject:to; bh=2/3x2HLjgVn2uFbGBRfao9GfLkBYzW3W4KecGKTmv7s=; b=HUqyAtlqgObcOsh7l8CmhYTxDg1F2t9ZVyFMib05SWDth88b8zWZkUOTzLSxYMCFG9 cdRcZELRkNMnNHixFY/P99BRLkd3S/WA0vml6QJi34TerpB7w3D4Sxo8TMk0o0yt1++P Gw77ZyBcT68u2zljx6y06PzyRs3YFFrTsDn1zHlpt9yistXOS4yGATSx91xY7tTITAH 122KwodzSUKDAymKXtBtuzE78r18LR5osie1kEMuOFQrm85xKYRbTN081PMjgUVYJdZw p96Po0iX0c4D+ShEZ0CHKvsYnPKyJAHxAyHb60RCV7JjZ4Jdu9jUemx8GqtnPQqbCAK1 pkfA==

X-Gm-Message-State: A0AM5334Etgxrn5MuNrg2YnLgp/HabmE1k2EjM80qUFEzgAeaiBDySra 9ggqVyVZlwy+piI7MpyP2YS2hcNdqKpSKLkv47k43jyW

X-Google-Smtp-Source: ABdhPJx2MYZ5ziCnbv9smmXra9cUaVaP1PGLu8z1br+LOMa6d0SY2J3EPkT55fx4Tsk6+ arBsDMMFjIsov2tzc577Eo=

X-Received: by 2002:a17:906:c05a:: with SMTP id bm26mr7486216ejb.498.1630822541542; Sat, 04 Sep 2021 23:15:41 -0700 (PDT)

MIME-Version: 1.0

Received: by 2002:a17:906:d97a:0:0:0:0 with HTTP; Sat, 4 Sep 2021 23:15:40 -0700 (PDT)

Received: by 2002:a17:906:d97a:0:0:0:0 with HTTP; Sat, 4 Sep 2021 23:15:40

-0700 (PDT)
In-Reply-To: <1351901203.87954.1630821904358@sc01-app0204.starhealth.in>
References: <1351901203.87954.1630821904358@sc01-app0204.starhealth.in>
From: Sachin Patil <sachinkumarpatil12@gmail.com>
Date: Sun, 5 Sep 2021 11:45:40 +0530
Message-ID: <CAMVdh1z_vdXj7JX1s2S0V86NTiORo1zOrpeeTAFqJej21GaXyA@mail.gmail.com>
Subject: Fwd: Intimation No: CIR/2022/151111/2529845 - Query Documents not Recieved: Reminder Letter
To: <vikram.sathe@starhealth.in>, <vikram.sathe@starinsurance.in>, <ganeshbhumber@gmail.com>
Content-Type: multipart/mixed; boundary="00000000000047db7805cb39767e"
X-TM-AS-GCONF: 11111101
X-TM-AS-SMTP: 1.0 bWFpbC11ajEtZjQxLmdvb2dsZS5jb20=c2FjaGlua3VtYXJwYXRpbDEyQGdtYWlsLmNvbQ==
X-TM-AS-ERS: 209.85.218.41-127.9.11.1
X-TM-AS-Product-Ver: IMSVA-9.1.0.1960-8.6.0.1018-26388.006
X-TM-AS-Result: No--24.434-5.0-31-10
X-imss-scan-details: No--24.434-5.0-31-10
X-TM-AS-User-Approved-Sender: No
X-TM-AS-User-Blocked-Sender: No
X-TMASE-Version: IMSVA-9.1.0.1960-8.6.1018-26388.006
X-TMASE-Result: 10--24.434400-10.000000
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7pUM=
X-TMASE-SNAP-Result: 1.821001.0001-0-1-12:0,22:0,33:0,34:0-0
Return-Path: sachinkumarpatil12@gmail.com

Original-Recipient: rfc822;vikram.sathe@starhealth.in
Final-Recipient: rfc822;vikram.sathe@starhealth.in
Action: failed
Status: 5.1.1
Diagnostic-Code: smtp;550 5.1.1 RESOLVER.ADR.RecipNotFound; not found

----- Forwarded message -----

From: Sachin Patil <sachinkumarpatil12@gmail.com>
To: <vikram.sathe@starhealth.in>, <vikram.sathe@starinsurance.in>, <ganeshbhumber@gmail.com>
Cc:
Bcc:
Date: Sun, 5 Sep 2021 11:45:40 +0530
Subject: Fwd: Intimation No: CIR/2022/151111/2529845 - Query Documents not Recieved: Reminder Letter
Dear Sir,

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Thanks and Regards,
Sachin Patil
Mob.9987549325.

----- Forwarded message -----

From: <claims.reminder@starhealth.biz>

Date: Sep 5, 2021 11:35 AM

Subject: Intimation No: CIR/2022/151111/2529845 - Query Documents not Recieved: Reminder Letter

To: <claims.reminder@starhealth.biz>, <pune.reimburse@starhealth.in>, <GANESHBHUMBER@gmail.com>, <pushpa2star@gmail.com>, <sachinkumarpatil12@gmail.com>, <pune.bo1@starhealth.in>, <pune.corporate@starhealth.in>, <pune.aptroad@starhealth.in>, <pune.payments@starhealth.in>, <vikram.sathe@starhealth.in>

Cc:

STAR HEALTH AND ALLIED INSURANCE CO. LTD.

No.15, SRI BALAJI COMPLEX,1st FLOOR, WHITES LANE,ROYAPETTAH,CHENNAI-600014.

Toll Free No: 1800 425 2255 / Toll Free Fax: 1800 425 5522 , www.starhealth.in

1st Reminder

Date: 05/09/2021

To,

PATIL SACHINKUMAR

Flat No.202, C Wing, Windsor County,

Near Vitthal Heritage, Katraj Ambegaon Road, Amegaon Bk

Ambegaon Kh (Part) (N.V.)

Pincode :411046

Pune

Maharashtra

9987549325

CIR/2022/151111/2529845

Dear Customer,

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Policy Number	P/151111/01/2021/034733
Claim Intimation No	CIR/2022/151111/2529845

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null

S.no	Description of documents required
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- 4 Provide doctor prescription papers.
- 5 Cash paid receipt/s in original along with hospital seal and sign towards the final bill to process the claim.
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Thanking you,

Yours Faithfully,

Authorised Signatory - Claims

CC:

Branch Office - Pune

2nd Floor, 805, Above Ethix Skoda Showroom,,The Reverie Apartments,,Bhandarkar Road,

Note: This is a system generated communication. Kindly do not reply to this e-mail. Emails sent to this email ID will not be attended.



GAL_ReimburseQueryReminderLetter__1630811515419.pdf

11K

Ganesh Bhumber <ganeshbhumber@gmail.com>

Sun, Sep 5, 2021 at 12:53 PM

To: claims.reminder@starhealth.biz

Cc: pune.reimburse@starhealth.in, pushpa2star@gmail.com, sachinkumarpatil12@gmail.com, pune.bo1@starhealth.in, pune.corporate@starhealth.in, pune.aptroad@starhealth.in, pune.payments@starhealth.in, vikram.sathe@starhealth.in

Respected sir/madam,
Customer already send all documents soft copy and hard copy.
Please see and approve the claim.

Thanks and regards

Ganesh Bhumber

Agent

Star health allied insurance Co.Ltd.

[Quoted text hidden]

Happy To Support <support@starhealth.in>

Mon, Sep 6, 2021 at 6:33 PM

Reply-To: support@starhealth.in

To: sachinkumarpatil12@gmail.com

Cc: Vikram Vidyadhar Sathe <vikram.sathe@starinsurance.in>

Dear Mr.Sachin,

Thank you for writing to Star Health.

Further to our telecom in-regard to the submission of query reply, We would like to once again confirm you that we have received your submitted documents to our Pune Zonal Office and has been updated for the process. We will keep you posted on any additional updates.

At the same time, to check the claim status you may click on the below given link.

<https://www.starhealth.in/claims#3>

Your Claim intimation number: CIR/2022/151111/2529845

Your Customer ID number: 21246232-1

Assuring you of our best services at all times.

Warm regards,

NEBASH PRADHAN
Claims Relation Cell



 TOLL FREE NUMBER - 1800 425 2255 / 1800 102 4477

Email : support@starhealth.in

Website : www.starhealth.in

Note:

Dear Privileged Customers, we request you to continue your concerned queries with the same TICKET number by replying or forwarding to us. Kindly do not generate new mails / communications till your Query has been resolved.

The content of this email is confidential and intended for the recipient specified in message only. It is strictly forbidden to share any part of this message with any third party, without a written consent of the sender. If you received this message by mistake, please reply to this message and follow with its deletion, so that we can ensure such a mistake does not occur in the future.

---- On Mon, 6 Sep 2021 11:25:09 +0530 "Vikram Vidyadhar Sathe"<vikram.sathe@starinsurance.in> wrote ----

Dear team

Pls do the needful at the earliest. Customer is very upset because of this query, he has received this query after submitting all query documents.

This is very harmful to the reputation of starhealth.

===== Forwarded Message =====

From : sachinkumarpatil12@gmail.com

To : vikram.sathe@starhealth.in, vikram.sathe@starinsurance.in, ganeshbhumber@gmail.com

Date : Sun, 05 Sep 2021 11:45:40 +0530

Subject : Fwd: Intimation No: CIR/2022/151111/2529845 - Query Documents not Recieved: Reminder Letter

30/09/2021, 13:31

Gmail - Intimation No: CIR/2022/151111/2529845 - Query Documents not Recieved: Reminder Letter

===== Forwarded Message =====

[Quoted text hidden]