Vinod Raichur

Product Designer Goa, India

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Work Experience

Product Designer Mediyum UX Design Studio   Mar 2021 - Current

- Conducted user research and gathered feedback to inform design decisions
- Created wireframes and mockups for digital products, and worked closely with development teams to ensure successful implementation
- Collaborated with cross-functional teams, including product managers, developers, and stakeholders, to ensure designs met business and user needs
- Utilized design software such as Adobe XD, and Figma to create interactive prototypes
- Participated in usability testing and user research to validate design decisions

UX/UI Designer Charbug   Nov 2020 - Mar 2021

- Led UI/UX department as individual head, responsible for all aspects of the design process from requirement gathering to stakeholder meetings
- Ensured designs met both business and user needs
- Successfully delivered projects on time and to stakeholder satisfaction
- Experience in requirement gathering, stakeholder management, and design implementation

Customer Service Associate Teleperformance   Aug 2020 - Nov 2020

- Achieved a customer satisfaction rate of 83%
- Responsible for helping customers resolve purchasing problems
- Provided assistance to customers regarding product quality, shipping delays, and billing errors
- Utilized knowledge of company products and services to make informed recommendations to customers
- Proven ability to effectively communicate and satisfy customers' needs.

Skills

- User Research
- User-centered Design
- User Testing
- Wireframing and Prototyping
- Mockups Creation
- Interaction Design
- Figma
- Adobe XD

Projects

- **Dhaan** - An Android app that allows individuals to donate items or money to NGOs through a convenient and efficient process. Users can send a picture of the item to the NGO, once approved, NGO arranges for pick up from the donor's doorstep. The app also includes a donation feature for easy money donation. Helps people contribute to their communities by helping those in need.

Education

Bachelor's - BCA
MES College of Arts and Commerce
2017 - 2020

Science - HSSC
Deepvihar Higher Secondary School
2015 - 2017

Languages

English, Hindi, Konkani, Kannada (native)