# **Aaryan Sharma**

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 Sharma.aaryan333@gmail.com in LinkedIn 
 GitHub

A passionate and creative data professional who leverages advanced statistical methods and compelling storytelling to drive decision-making. Uses team collaboration and leadership to generate actionable solutions to data-related problems.

Technical Skills: R, Python, SQL, Excel, Tableau, SPSS, QGIS, Microsoft Suite, AWS, Hadoop

Certifications: Certified Entry-Level Python Programmer, Google Analytics 4, Google Ads, Google Display Ads, AWS Relevant Coursework: Time Series, Machine Learning, Text Analytics, Data Mining, Regression Methods, Marketing Analytics, Econometrics, Optimization, Financial Analytics, Web Scraping, Simulation Analytics, Risk Analytics, Fraud Analytics, NLP, Deep Learning, Bayesian, Data Engineering, Data Ethics

#### **EDUCATION**

## **Master of Science in Analytics**

May 2025

NC State University, Institute for Advanced Analytics, Raleigh, NC

## Bachelor of Science in Economics, Business Administration

May 2024

Concentration in Marketing and Business Analytics, NC State University, Raleigh, NC

### **PRACTICUMS**

Wells Fargo Data Scientist Sept. 2024 – Current

- Identify KPI drivers for the complaints team to enhance customer service outcomes and improve KPI performance; evaluate driver impacts utilizing Python, statistical analysis, and machine learning
- Employ time series forecasting in R to analyze and predict demand fluctuations for the escalated complaints team, enabling better optimization of employee allocation
- Built predictive models using logistic regression to provide interpretable insights for stakeholders and leveraged Explainable Boosting Machine (EBM) to optimize predictions, gaining both global and local understanding of variable impacts on cases
- Engineer an outlier detection model in Python to identify customer service representatives exhibiting performance anomalies, generating alert reports in Tableau to notify stakeholders

#### The Agriculture Institute @ NC State

Jan. 2024 - Apr. 2024

Data Scientist

- Designed and deployed a Python-based Streamlit dashboard integrating K-Means and DBSCAN clustering for faculty and staff, improving student-faculty engagement by 33% by identifying at-risk students
- Built an interactive Tableau dashboard to provide real-time post-graduate salary insights, enhancing recruitment efforts for prospective students

# **East Bower Cider Company**

Feb. 2024 - Apr. 2024

Data Analyst

- Conducted consumer segmentation and text analysis in R, identifying customer groups and key sentiment drivers to optimize ad messaging and social media strategy, leading to a 38% increase in engagement
- Collaborated with a marketing team to design mock social media creatives and assess expected engagement **impact** using historical consumer interaction data

**TSV Analytics** 

Aug. 2023 – Dec. 2023

Data Analyst

- Optimized paid search campaigns using Google Ads, GA4, and SEO tools, leading to a 2700% increase in conversions by refining keyword strategy, bid adjustments, and audience segmentation
- Conducted A/B testing to enhance ad placements and keywords, improving user engagement and conversion rates

## PROFESSIONAL EXPERIENCE

**NC State University** 

Raleigh, NC

Teaching Assistant – Marketing Research, Predictive Analytics

Jan. 2024 – Present

- Provide academic support and mentorship to 300+ students in predictive analytics, statistical modeling, machine learning, and marketing research methodologies
- Guide students in creating business-related recommendations from in-depth data analysis from Qualtrics data
- Effectively translate supervised/unsupervised learning concepts to a non-technical audience

**Bank of America** 

Charlotte, NC

Global Operations Development Analyst Intern

June 2023 – Aug. 2023

Developed an automated GPO IT complaint tracker using PowerPivot and Power Query, achieving 92% compliance with audit requirements and reducing risk exposure by 33%

Built a time series forecasting model (ARIMAX) to predict invoice costs with 82% accuracy, optimizing
financial planning for ACH and WTX payment processing

VisionPoint Marketing

**Business Development Analyst** 

Raleigh, NC

June 2022 – Jan. 2023

- Leveraged descriptive (Summary Statistics) and predictive analytics (Time Series) in Excel to optimize inquiry processing, reducing response time by 25%
- Conducted **data-driven research** that secured **three marketing-hunting licenses**, improving lead generation for future business opportunities

#### EXTERNAL PROJECTS

Google Review Dashboard: Developed an interactive Python dashboard integrating web scraping (BeautifulSoup, Selenium) and NLP (VADER, BERTopic) accessible to consumers to analyze customer sentiment, pricing trends, and top-rated dishes from Google Reviews <a href="https://restaurant-reviews.streamlit.app/">https://restaurant-reviews.streamlit.app/</a>

**Food Assistance Dashboard:** Applied machine learning techniques (K-Means) to showcase counties that require additional SNAP benefits and food assistance, presenting insights to stakeholders

Raleigh Real Estate Model: Built an R-based linear regression model predicting buy/sell price estimates with 54% accuracy, using real estate market trends and historical sales data

McDonalds Sentiment Reviews: Conducted large-scale text analysis using NLP techniques (NLTK, VADER, BERTopic), categorizing reviews across 20+ locations to assess brand sentiment and key topics Dashboard Link

*NC State Women's Tennis Dashboard:* Designed a **Tableau and Python-based dashboard** analyzing **match performance data** to help coaches tailor training plans for players <u>Dashboard Link</u>

*NC State Plant Science Initiative Hackathon:* Leveraged **feature selection techniques (PCA, Lasso Regression)** and ML models to analyze **2,800+ agricultural variables**, identifying key factors affecting corn yield.

2024 NC Education Datathon: Performed geospatial analysis using QGIS to evaluate correlations between CTE (Career & Technical Education) enrollment and student achievement, providing data-driven policy recommendations.

2023 NC Education Datathon: Applied linear and logistic regression models in R to analyze school performance trends, transforming public education datasets into actionable insights