**ElsoPro FAQ**

**Q: What is this Solar Directory?**  
A: The Solar Directory is a comprehensive platform that connects users with solar manufacturers, retailers, distributors, installers, and other solar-related services worldwide.

**Q: Who can use this directory?**  
A: This directory is for anyone interested in solar energy, including individuals, businesses, and organizations looking for products, services, or partnerships in the solar industry.

**Q: Is the directory free to use?**  
A: Yes, the directory is free for users to search and browse. However, premium features or priority listings may incur additional costs.

**Q: How do I search for solar businesses or services?**  
A: Use the search box on the homepage. Select your country and specify what you’re looking for (e.g., manufacturers, installers, or products). The results will show listings matching your criteria.

**Q: Can I filter search results?**  
A: Yes, you can filter results by name, city, and specific services offered.

**Q: What if I can’t find what I’m looking for?**  
A: If no results match your query, try adjusting your search terms or filters. You can also contact us for assistance or suggest adding new listings.

**Q: How can I add my business to the directory?**  
A: Click on the “Add Listing” button on the homepage. Fill in the required details, including business name, category, location, and contact information, and submit.

**Q: Are there any fees for adding a listing?**  
A: Basic listings are free. However, premium features like priority visibility or enhanced profiles may involve a fee.

**Q: How long does it take for my listing to go live?**  
A: Listings are typically reviewed and approved within 48 hours. You’ll be notified via email once your listing is live.

**Q: Can I edit my listing after submission?**  
A: Yes, log in to your account to update or modify your listing at any time.

**Q: Can I advertise my solar products/services on the directory?**  
A: Yes, we offer advertising opportunities. Please contact us for packages and pricing.

**Q: How can I partner with the Solar Directory?**  
A: We welcome partnerships with solar organizations, manufacturers, and NGOs. Reach out via our contact form to discuss collaboration opportunities.

**Q: Do I need to create an account to use the directory?**  
A: No, you can browse and search without an account. However, creating an account allows you to save favorite listings and manage your submissions.

**Q: How do I create an account?**  
A: Click the “Register” button in the header and fill in your details. Once registered, you can log in to access additional features.

**Q: Are all listings verified?**  
A: We strive to ensure all listings are accurate and verified. However, we recommend contacting businesses directly to confirm specific details.

**Q: Can I report inaccurate or fraudulent listings?**  
A: Yes, click the “Report Listing” button on the Details Page or contact our support team with the listing details.

**Q: What if I encounter an issue while using the directory?**  
A: If you experience any technical issues, contact our support team via the contact us.

**Q: Does the directory work on mobile devices?**  
A: Yes, the directory is fully optimized for mobile and tablet devices, ensuring a seamless experience on the go.

**Q: How is my personal information protected?**  
A: We prioritize user privacy. Your data is stored securely and used only for directory-related purposes. Please refer to our Privacy Policy for more details.

**Q: Will my contact information be visible to others?**  
A: Only the information you provide for your listing will be visible to users. Private data, such as your account details, remains secure.