

## **1. Problem-Solution Fit**

The solution addresses inefficiencies by automating workflows and consolidating vehicle and service data using Salesforce tools.

## **2. Proposed Solution**

A Salesforce-based Garage Management System that manages customer and vehicle data, tracks service requests, automates workflows, and provides performance insights through reports and dashboards.

## **3. Solution Architecture**

Architecture Components:

- Frontend: Salesforce Lightning / Mobile App
- Backend: Apex, SOQL
- Database: Salesforce Objects (Customer, Vehicle, Service Request, Invoice)
- Automation: Salesforce Flow, Triggers
- Analytics: Reports, Dashboards, Einstein Analytics