

Project Planning Phase

Activity	Description	Tools/Modules	Timeline
Requirement Gathering	Collect garage and service process details	Meetings, Surveys	Week 1
Salesforce Setup	Create org, objects, and fields	Salesforce Setup	Week 2
Customization	Build Lightning pages, flows, and reports	Lightning App Builder	Week 3
Testing	Validate functionality and performance	Salesforce Sandbox	Week 4
Deployment	Move to production	Change Sets	Week 5
Training	User onboarding and feedback	Trailhead	Week 6