

## Project Planning Phase

| Activity              | Description                                | Tools/Modules         | Timeline |
|-----------------------|--|-----------------------|----------|
| Requirement Gathering | Collect garage and service process details | Meetings, Surveys     | Week 1   |
| Salesforce Setup      | Create org, objects, and fields            | Salesforce Setup      | Week 2   |
| Customization         | Build Lightning pages, flows, and reports  | Lightning App Builder | Week 3   |
| Testing               | Validate functionality and performance     | Salesforce Sandbox    | Week 4   |
| Deployment            | Move to production                         | Change Sets           | Week 5   |
| Training              | User onboarding and feedback               | Trailhead             | Week 6   |