**4HC3 Milestone 4 User Test**

*Reminder to tester, please record the screen while test is taking place*

Name: Agnes Silva

Age: 21

Program: Mathematics and Statistics

Time to send an image message: 18 Seconds

Number of errors:

Sequence of actions:

1. Inbox
2. Send Message
3. Send Message icon in “Aaska”
4. Send Photo/Video
5. Choose From Gallery
6. Top left pic
7. Continue
8. Send icon

Notes:

* It was so easy
* Like any other app
* Straightforward

Time to post a story: 17.06 seconds

Number of errors: 1

Sequence of actions:

1. Back from “Conversation with Aaska”
2. Stories
3. Clicked My Story picture -> misclick
4. + Add to Your Story
5. Choose From Gallery
6. Middle picture
7. Continue
8. Yes

I felt a high amount of frustration while sending an image message:

|  |  |  |  |  |  |  |
| --- | --- | --- | --- | --- | --- | --- |
| 1  Strongly Disagree | 2 | 3 | 4  Neutral | 5 | 6 | 7  Strongly Agree |

I felt a high amount of frustration while posting a status:

|  |  |  |  |  |  |  |
| --- | --- | --- | --- | --- | --- | --- |
| 1  Strongly Disagree | 2 | 3 | 4  Neutral | 5 | 6 | 7  Strongly Agree |

What was the most difficult part of sending an image message?

* It wasn’t difficult at all, it was the same as any other app. Didn’t feel frustrated.

What was the most difficult part of posting a story?

* Same as any app, but I would assume clicking on “My Story” would take me to adding as well

Rank the messaging application you enjoy using the most, 1 being your favourite, and 5 being your least favourite:

5\_ Facebook Messenger

3\_ Snapchat

1\_ Instagram

4\_ WhatsApp

2\_ Our Application

Approximately how much time a day do you spend messaging friends, posting stories and/or viewing stories on any social media applications? (circle the option that applies)

|  |  |  |  |  |
| --- | --- | --- | --- | --- |
| Less than  1 hour | 1 - 2 hours | 2 - 3 hours | 3-4 hours | Greater than  4 hours |