**4HC3 Milestone 4 User Test**

*Reminder to tester, please record the screen while test is taking place*

Name: Alexander Nguyen

Age: 25

Program: Master of Applied Science, Chemical Engineering

Time to send an image message: 30

Number of errors: 2

Sequence of actions:

1. Send a message
2. Aaska
3. Send a message
4. Type message
5. Send photo/video
6. Choose from gallery
7. Top left image
8. Top left image
9. Continue
10. Send button

Time to post a story: 17

Number of errors: 1

Sequence of actions:

1. Stories
2. Your Story
3. Add to your story
4. Choose from Gallery
5. Top left image
6. Continue
7. Yes

I felt a high amount of frustration while sending an image message:

|  |  |  |  |  |  |  |
| --- | --- | --- | --- | --- | --- | --- |
| 1  Strongly Disagree | 2 | 3 | 4  Neutral | 5 | 6 | 7  Strongly Agree |

I felt a high amount of frustration while posting a status:

|  |  |  |  |  |  |  |
| --- | --- | --- | --- | --- | --- | --- |
| 1  Strongly Disagree | 2 | 3 | 4  Neutral | 5 | 6 | 7  Strongly Agree |

What was the most difficult part of sending an image message?

None. If you require an answer, then not knowing if the image that I selected was active (no highlight border).

What was the most difficult part of posting a story?

None. If you require an answer, then not knowing if the image that I selected was active (no highlight border).

Rank the messaging application you enjoy using the most, 1 being your favourite, and 5 being your least favourite:

\_ Facebook Messenger 1

\_ Snapchat 2

\_ Instagram 5

\_ WhatsApp 4

\_ Our Application 3

Approximately how much time a day do you spend messaging friends, posting stories and/or viewing stories on any social media applications? (circle the option that applies)

|  |  |  |  |  |
| --- | --- | --- | --- | --- |
| Less than  1 hour | 1 - 2 hours | 2 - 3 hours | 3-4 hours | Greater than  4 hours |