**4HC3 Milestone 4 User Test**

*Reminder to tester, please record the screen while test is taking place*

Name: Rachel Laurat

Age: 22

Program: Electrical and Biomedical Engineering

Time to send an image message: 23 seconds

Number of errors: 0

Sequence of actions:

1. Click on messages with Kerala in Inbox
2. Send Photo/Video button
3. Choose from Gallery
4. Top left corner photo
5. Continue
6. Send button

Time to post a story: 27 seconds

Number of errors: 3

Sequence of actions:

1. Stories
2. Scrolling through stories
3. Your Story
4. User 2
5. Add to story
6. Choose from gallery
7. Top left corner photo
8. Continue
9. Yes

I felt a high amount of frustration while sending an image message:

|  |  |  |  |  |  |  |
| --- | --- | --- | --- | --- | --- | --- |
| 1  Strongly Disagree | 2 | 3 | 4  Neutral | 5 | 6 | 7  Strongly Agree |

I felt a high amount of frustration while posting a status:

|  |  |  |  |  |  |  |
| --- | --- | --- | --- | --- | --- | --- |
| 1  Strongly Disagree | 2 | 3 | 4  Neutral | 5 | 6 | 7  Strongly Agree |

What was the most difficult part of sending an image message?

Obstruction of finding where buttons are, having to scroll to find them

What was the most difficult part of posting a story?

Same as sending an image message, but with slightly better formatting the application would be easy to use

Rank the messaging application you enjoy using the most, 1 being your favourite, and 5 being your least favourite:

1 Facebook Messenger

2 Snapchat

3 Instagram

5 WhatsApp

4 Our Application

Approximately how much time a day do you spend messaging friends, posting stories and/or viewing stories on any social media applications? (circle the option that applies)

|  |  |  |  |  |
| --- | --- | --- | --- | --- |
| Less than  1 hour | 1 - 2 hours | 2 - 3 hours | 3-4 hours | Greater than  4 hours |