**4HC3 Milestone 4 User Test**

*Reminder to tester, please record the screen while test is taking place*

Name: Carter Rolland

Age: 22

Program: Mechanical Engineering - Level IV

Time to send an image message: 23 seconds

Number of errors: 1 - tapped contact before tapping ‘Send Message’ on contacts screen

Sequence of actions:

1. Tap Send a Message
2. Tap Contact Name \* error, as above-described
3. Tap Contact->Send Message
4. Tap Send Photo/Video
5. Tap Take Photo/Video
6. Tap capture button
7. Tap Continue
8. Tap send button

Notes:

* “Straight forward – nice. I like this.”
* “Fluid Design”
* Would be better if the whole contact icon resulted in a successful tap

Time to post a story: 15 seconds

Number of errors:No errors

Sequence of actions:

1. Tap Stories
2. Tap Add to Your Story
3. Tap Choose from Gallery
4. Selected photo from gallery
5. Tap Continue
6. Tap Yes

Notes:

* Carried out the task with little trouble, very straight forward, “that was really easy”

I felt a high amount of frustration while sending an image message:

|  |  |  |  |  |  |  |
| --- | --- | --- | --- | --- | --- | --- |
| 1  Strongly Disagree | 2 | 3 | 4  Neutral | 5 | 6 | 7  Strongly Agree |

I felt a high amount of frustration while posting a status:

|  |  |  |  |  |  |  |
| --- | --- | --- | --- | --- | --- | --- |
| 1  Strongly Disagree | 2 | 3 | 4  Neutral | 5 | 6 | 7  Strongly Agree |

What was the most difficult part of sending an image message?

* Would be more user-friendly if tapping the entire contact would be acceptable when selecting a recipient, instead of pressing ‘Send Message’ in the corner. Was difficult to tell that I couldn’t tap the contact.

What was the most difficult part of posting a story?

* ‘Stories’ is kind of hard to immediately see in the top bar. It could be more accentuated / made more clear to the user. It just oesn’t stand out as much as I would like.

Rank the messaging application you enjoy using the most, 1 being your favourite, and 5 being your least favourite:

1\_ Facebook Messenger

5\_ Snapchat

4\_ Instagram

3\_ WhatsApp

2\_ Our Application

Approximately how much time a day do you spend messaging friends, posting stories and/or viewing stories on any social media applications? (circle the option that applies)

|  |  |  |  |  |
| --- | --- | --- | --- | --- |
| Less than  1 hour | 1 - 2 hours | 2 - 3 hours | 3-4 hours | Greater than  4 hours |