

Break System

November 19 2025

Contents

1. Agent Dashboard Break History

2. Manager Dashboard

Break History

Date	Break type	Start Time	Expected End Time	End Time	Status	Violated Time
28/10/2025	Tea Break	12:26:17	12:36:17	--	On-going	--
27/10/2025	Tea Break	16:26:33	16:36:33	16:40:33	Ended	00:04:00
26/10/2025	Tea Break	12:26:17	12:36:17	12:34:42	Ended	--
25/10/2025	Tea Break	12:26:17	12:36:17	12:34:42	Ended	--
25/10/2025	Tea Break	12:26:17	12:36:17	12:34:42	Ended	--
27/10/2025	Tea Break	16:26:33	16:36:33	16:40:33	Ended	00:05:27
25/10/2025	Tea Break	12:26:17	12:36:17	12:34:42	Ended	--
25/10/2025	Tea Break	12:26:17	12:36:17	12:34:42	Ended	--
25/10/2025	Tea Break	12:26:17	12:36:17	12:34:42	Ended	--
25/10/2025	Tea Break	12:26:17	12:36:17	12:34:42	Ended	--
25/10/2025	Tea Break	12:26:17	12:36:17	12:34:42	Ended	--

 Manager Dashboard Generate Reports

Manage Agents

 Add New Agent Edit Agent / Reset Password Delete Agent

Manage Breaks

 Add New Break Edit Breaks Delete Breaks Logout

Team Breaks Feed

ID	Agent Name	Status	Break Type	Start Time	Expected End Time	Break Violation
047	Agent Name	On-Break	Tea Break	12:36:17	12:46:17	--
193	Agent Name	Online	--	--	--	--
024	Agent Name	On-Break	Tea Break	12:36:17	12:46:17	00:05:24
037	Agent Name	Online	--	--	--	--
112	Agent Name	Online	--	--	--	--
163	Agent Name	Online	--	--	--	--