

## TERMS & CONDITIONS

### Introduction

Welcome to Divueens, your trusted destination for premium cosmetics and skincare products. We are dedicated to providing you with high-quality beauty solutions that enhance your natural glow. These Terms and Conditions outline the rules and regulations for the use of our website and the purchase of our products.

By accessing and using the Divueens website, you agree to comply with and be bound by the following terms and conditions. Please read them carefully. If you do not agree with any part of these terms, you are advised not to use our website.

Our commitment is to ensure a satisfying and secure shopping experience for all our valued customers.

### Products

#### Product Information

- Divueens strives to provide accurate and detailed descriptions of all products available on our website. However, we do not guarantee that the descriptions are entirely error-free, complete, or current.
- The images of products on our website are for illustrative purposes only. While we make every effort to display the colors accurately, we cannot guarantee that your device's display of the colors will accurately reflect the actual color of the products.

#### Pricing

- All prices are subject to change without prior notice at the discretion of Divueens.
- Prices for products are inclusive of applicable taxes unless stated otherwise.
- Shipping and handling charges will be added to the total price at checkout and are subject to change.

#### Availability

- We strive to ensure that our product availability is accurate and up-to-date. However, we do not guarantee that all items will be in stock at the time of your order.
- In the event a product is unavailable after an order has been placed, we will notify you promptly and provide options for a substitute product, a backorder, or a full refund.

#### Use of Products

- Our products are intended for personal use only and are not to be resold or redistributed without written permission from Divuens.
- Please follow all usage instructions, warnings, and guidelines provided with the products to ensure proper use and to avoid adverse reactions.

#### Product Safety and Allergies

- Divueens takes product safety seriously and lists all ingredients on our product packaging and on our website. However, we are not liable for any allergic reactions or adverse effects caused by any of the ingredients used in our products.
- If you have any known allergies or sensitivities, please review the product ingredients carefully and consult with a healthcare professional before use.

#### Returns and Exchanges

- Our returns and exchanges policy is detailed in a separate section of our Terms and Conditions. Please refer to the Returns and Exchanges section for information on how to return or exchange a product.

### Website

#### Eligibility

- By using the Divueens website, you confirm that you are at least 18 years old or are accessing the site under the supervision of a parent or guardian.
- Users must ensure that all information provided during registration or any other interaction with our website is accurate, current, and complete.

#### Account Security

- You are responsible for maintaining the confidentiality of your account information, including your password, and for all activities that occur under your account.
- You agree to notify Divueens immediately of any unauthorized use of your account or any other breach of security.

#### Prohibited Activities

- You agree not to engage in any activities that may harm or interfere with the functioning of the Divueens website, including but not limited to:
  - Uploading or distributing viruses, malware, or any other harmful software.
  - Attempting to gain unauthorized access to our systems or networks.
  - Using the website for any fraudulent or unlawful purpose.
  - Copying, distributing, or disclosing any part of the website in any medium without our prior written consent.

#### Intellectual Property

- All content on the Divueens website, including text, graphics, logos, images, and software, is the property of Divueens or its content suppliers and is protected by intellectual property laws.
- You may not use, reproduce, modify, or distribute any content from our website without our prior written permission.

#### User Content

- Any content you submit to Divueens, including reviews, comments, and suggestions, becomes the property of Divueens. You grant us a non-exclusive, royalty-free, perpetual, and irrevocable right to use, reproduce, modify, adapt, publish, translate, create derivative works from, distribute, and display such content.
- You agree not to submit any content that is unlawful, defamatory, obscene, threatening, infringing on intellectual property rights, or otherwise objectionable.

#### Third-Party Links

- The Divueens website may contain links to third-party websites for your convenience. We do not endorse or take responsibility for the content, privacy policies, or practices of any third-party websites.
- You acknowledge and agree that Divueens is not liable for any loss or damage caused by your use of any third-party websites.

#### Privacy Policy

- Your use of the Divueens website is also governed by our Privacy Policy, which can be found [here](#). The Privacy Policy explains how we collect, use, and protect your personal information.

#### Modification and Termination

- Divueens reserves the right to modify, suspend, or terminate the website or any part thereof at any time without notice.
- We may also update these Terms and Conditions from time to time. Continued use of the website following any such changes constitutes your acceptance of the new terms.

#### Disclaimer of Warranties and Limitation of Liability

- The Divueens website is provided on an "as is" and "as available" basis. We make no warranties, express or implied, regarding the operation or availability of the website or the information, content, or materials included on it.
- To the fullest extent permitted by law, Divueens disclaims all warranties, express or implied, including but not limited to implied warranties of merchantability and fitness for a particular purpose.
- Divueens will not be liable for any damages of any kind arising from the use of the website, including but not limited to direct, indirect, incidental, punitive, and consequential damages.

### How can we help you ?

Ask your question

SUBSCRIBE →



#### Free Shipping

Order over 150 \$



#### High Quality

crafted from top materials



#### 24 / 7 Support

Dedicated support



#### Warranty Protection

Over 2 years

	HELP	INSPIRE US	QUICK LINKS	TOP CATEGORIES
Who are we?	Contact Us	Beauty Books	Special Offers	Makeup
Our Team	Frequently Asked Questions	Divueens Network	Trendings	Hair
Press	Cancellation and Return		New Launches	Organics
Authenticity	Shipping and Delivery		Divueens Fashion	
Careers	Sell on Divueens			
Divueens CSR	Privacy Policy			
Investor Relations				

CONNECT WITH US THROUGH



FOR ANY HELP, YOU MAY CALL US AT  
XXXX-XXXX-XX  
(Monday to Saturday, 8AM to 10PM and Sunday, 10AM to 7PM)

## CAUTION !

DIVUEENS never call regarding offers , free gifts , prizes or payment through links . Beware of fraud calls or messages.