

User Interviews to Identify the Project Requirements

Interview 1

Interviewer : Prakhar Maheshwari (Software Analyst)

Interviewee: Harsh Modi (Btech 3rd Year Student)

Questions and Answers:

- How often do you buy or sell used books?
Ans. Manytimes, the cost of original books is high so I prefer to take used books from my seniors.
- How do you find which senior has which book?
Ans. I only ask the seniors I know such as those living in my hostel wing.
- How often do you get the book which you are looking for?
Ans. Not many times. Most seniors I ask often don't have the books I am looking for.
- Will you find it easier if you could have a website on which you can post your required books and any person on campus could sell it to you?
Ans. Definitely that would be a nice initiative.
- Considering that you buy books from the senior, how would you like to pay him/her?
Ans. I would like to hand them cash or transfer him money via UPI once they give me the books.
- How comfortable would you be sharing your contact information with the potential sellers?

Ans. I would not mind that much since the sellers would be my college seniors.

Interview 2

Interviewer : Prakhar Maheshwari (Software Analyst)

Interviewee: Kushagra Pathak (Btech 3rd Year Student)

Questions and Answers:

- How often do you buy or sell used books?
Ans. Occasionally, I buy the books. However I want to sell many books that I own but now no longer require.
- Do you get any potential customers for your books?
Ans. Hardly. The people I know don't read books much. I can't reach out to people I don't know.
- Have you tried selling your books on other online platforms?
Ans. I tried but it is really inconvenient to send the book to the person because he may be far away from my college.
- Will you find it easier if you could have a website for our own college where you could find buyers from just our college?
Ans. Yes in this way I could reach out to all the people as well as easily sell the books without going to great distance.
- Which mode of payment would you use to take payment from the buyer?
Ans. I prefer anything including cash, upi etc.
- Would you find it convenient to contact the potential buyers if they want to buy your book?
Ans. Yes, as long as they are genuinely interested in buying the book.

Interview 3

Interviewer : Prakhar Maheshwari (Software Analyst)

Interviewee: Jigar Marvaniya (Btech 3rd Year Student and Sambhav Club Member)

Questions and Answers:

- We came to know that Sambhav Club organizes a book sale for old books, is it correct?

Ans. Yes absolutely. Book Sale is one of our prime activities where we sell old unused books at heavily discounted prices to students who wish to purchase them.

- How is this sale conducted?

We publish a list of books available for sale via email and on a particular day we ask the students to come to the cafeteria and purchase the books they like.

- Would you list some difficulties that you guys face while organizing this sale?

Well actually there are many difficulties. Often the books which are highly popular get sold out immediately and people come to us demanding those books but we can't give it to them. Similarly some books don't see any buyers and then we have to manage it again and then take back those books with us again after the sale.

Also this process is time consuming. We have to go to each room, asking the people if they want to donate books, then take all those books to a room, sort them out etc.

- Would you find it useful if we design a system which can manage all these activities for you?

Yes, that would save us a lot of time and effort. What solution do you propose?

- So basically we would make an online book exchange system where people could sell/donate their books and this would be updated dynamically. Also there will be no need for you to manage logistics and people could do this all by themselves.
That would be a very nice step. This way our club could focus more on other activities like blood donation, clothes donation drives etc.