Dt.: 24/05/2013

Ref No. XSYS/CT/2011/11/23/1856

CERTIFICATE

This is to certify that

Mr. Ravinder Joshi

(USN No.: 1B008IS053)

Of Brindawan College of Engineering, Bangalore was associated with us as Project Trainee (Intern) to carry out his academic project for the partial fulfillment of the award of BE (Information Science & Engineering).

He has successfully completed the project titled "Hacking URLs Pertaining Documents Over Internet Sharing Websites" in compliance with the requirement of partial fulfillment of the BE. He was associated with us during the period from Feb-2013 to May-2013.

He acquainted himself well during his internship and we appreciate his efforts. We wish him well for a bright future.

or and on behalf of Xsys Software Technologies



Mr. Ravinder Kumar Joshi Emp No. 524298 11.08.2014

TO WHOMSOEVER IT MAY CONCERN

This is to certify that Mr. Ravinder Kumar Joshi is working with Wipro Technologies from 01.07.2013 to 11.08.2014

The designation held by him at the time of leaving was Project Engineer.

His brief experience summary during the stay with the organization is given below:

- Providing technical solutions to automate processes or functions through various technologies.
 Ilke Power Shell Scripting & Batch file Scripting, in order to improve business operations.
- Continually monitoring and fine tuning applications to assure optimal performance, availability and utilization of resources.
- Working with developers and other business areas to deploy, maintain, and configure custom
 applications and build new environments as required, including Microsoft Windows servers.
- Responding to customers via phone calls, emails & live chats. Adhering to the expected
 parameters of Average Call Handling, Customer Satisfaction survey & First call resolution.
- Desktop troubleshooting for computer slowness & performance errors. Microsoft Outlook set up and configuration.
- Software installation and setup. Active Directory administration.

During this tenure we found his performance and conduct to be satisfactory. We wish him the very best in his future endeavors.

This letter is issued on the request of the employee.

For Wipro Limited

Zakiya Khanum P Authorised Signatory Separations Team.

