

Request for Proposal (RFP)

Ministry of Transport, Communications and Information Technology (MTCIT), Sultanate of Oman

1. Introduction

The Ministry of Transport, Communications and Information Technology (MTCIT) of the Sultanate of Oman invites qualified vendors to submit proposals for the "Digital Infrastructure Enhancement Project." This project aims to strengthen MTCIT's digital capabilities to support Oman's Vision 2040 by improving e-government services and fostering innovation in information and communication technology (ICT).

2. Project Overview

2.1 Background

MTCIT oversees infrastructure projects in transport, communications, and information technology, and leads Oman's e-government and digital transformation initiatives.

2.2 Objective

The primary objective of this project is to upgrade MTCIT's digital infrastructure to enhance service delivery and ensure scalability for future growth.

2.3 Expected Outcomes

The successful implementation of this project will result in:

- Improved accessibility and efficiency of e-government services.
- Enhanced system reliability and scalability.
- Strengthened cybersecurity measures.

3. Scope of Work

The selected vendor will be responsible for:

- Designing and implementing a modernized digital infrastructure framework.

- Integrating the solution with existing e-government platforms.
- Providing comprehensive cybersecurity protocols compliant with Omani standards.
- Delivering a detailed project plan, monthly progress reports, and final documentation.

4. Submission Requirements

Proposals must include:

- Company Profile: Overview of the vendor's experience, qualifications, and certifications.
- Technical Proposal: Detailed methodology, technology stack, and timeline.
- Financial Proposal: Itemized budget covering all project costs.
- References: At least three references from similar projects completed within the last five years.
- Compliance: Confirmation of adherence to Omani laws, including the Commercial Companies Law (Royal Decree No. 18/2019).

5. Evaluation Criteria

Proposals will be evaluated based on:

- Technical Capability (40%): Ability to meet the project's technical requirements.
- Experience and Qualifications (30%): Relevant experience in public sector projects.
- Cost (20%): Competitiveness and transparency of the financial proposal.
- Compliance (10%): Adherence to Omani legal and regulatory requirements.

6. Terms and Conditions

- Contract Duration: The project must be completed within 12 months from the contract award date.
- Payment Terms: Payments will be milestone-based, contingent on satisfactory deliverable completion.
- Confidentiality: Vendors must maintain the confidentiality of all proprietary information provided by MTCIT.
- Governing Law: This RFP and resulting contract shall be governed by the laws of the Sultanate of Oman.

7. Submission Deadline

Proposals must be submitted electronically via MTCIT's e-tendering portal by June 30, 2025, 11:59 PM GST.

8. Contact Information

For inquiries, please contact:

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