Justin Chi

Front-End Engineer
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github.com/vai0

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TECHNICAL SKILLS

HTML5, CSS3, Sass, JavaScript, ES6, React, webpack, git, Sketch

SIDE PROJECTS

Wakey – An alarm clock with today's weather forecast
– Built with React, XScroll, OpenWeatherMap API, Polymer

RMA tool – A tool to simplify the return merchandise authorization process
– Built with EditableGrid, Bootstrap, PHP, MySQL database

Stock Charter – An app that keeps track of current and historical stock quotes
– Built with React, Highstock, Tradier API

EDUCATION

2012 B.Sc. in Structural Engineering, University of California, San Diego

EXPERIENCE

Product Manager, iSmart Alarm, Inc. Sunnyvale, CA. Feb 2015 – present
- Lead IFTTT & Alexa integration projects from conception to launch
- Prioritize product issues and collaborate with Engineering to provide solutions
- Create processes to capture, analyze, and share customer insights and demands

Technical Support Specialist, iSmart Alarm, Inc. Sunnyvale, CA. Feb 2014 – Feb 2015
- Provide technical leadership and product knowledge to Customer Service
- Introduced knowledge-base to enable customers to resolve issues on their own
- Voice user pain points and advocate solutions to the Product Management

Project Coordinator, Tom's Metal Specialists, Inc. San Francisco, CA. Jul 2012 – Aug 2013
- Create daily on-site quality and production reports for multiple projects
- Track on-site job conditions, RFI's, change orders, and submittals
- Coordinate work with superintendents, inspectors, trades, foreman, and field crew

Residential Computing Consultant, UCSD La Jolla, CA. Aug 2009 – Jun 2011
- Provide technical network and account support for university users
- Remove malware, replace failing hardware, update existing software