

Call Center Analysis

Average talk time

0:11:39

type

IN

NE

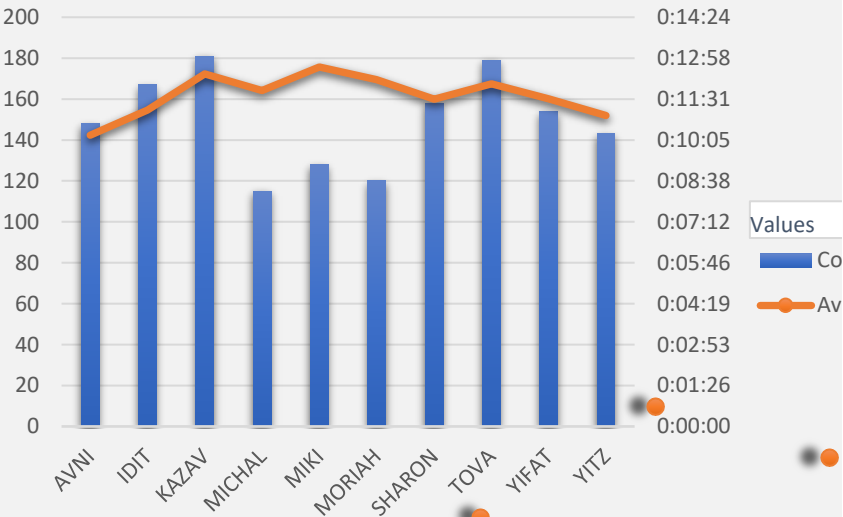
NW

PE

PS

TT

Employee Performance



Date_Received

3/8/2012

3/9/2012

3/12/2012

3/13/2012

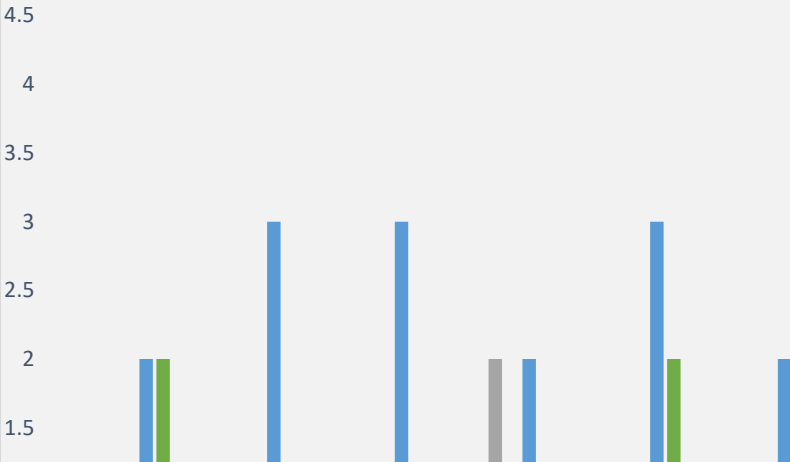
3/14/2012

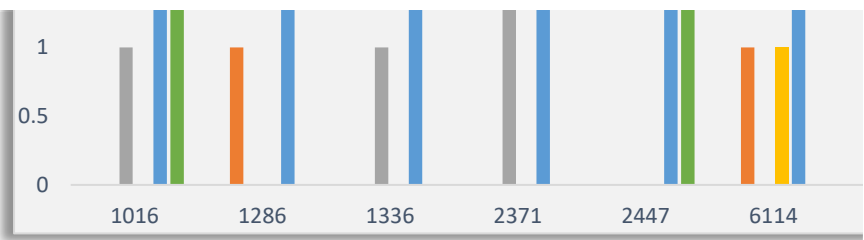
3/15/2012

3/16/2012

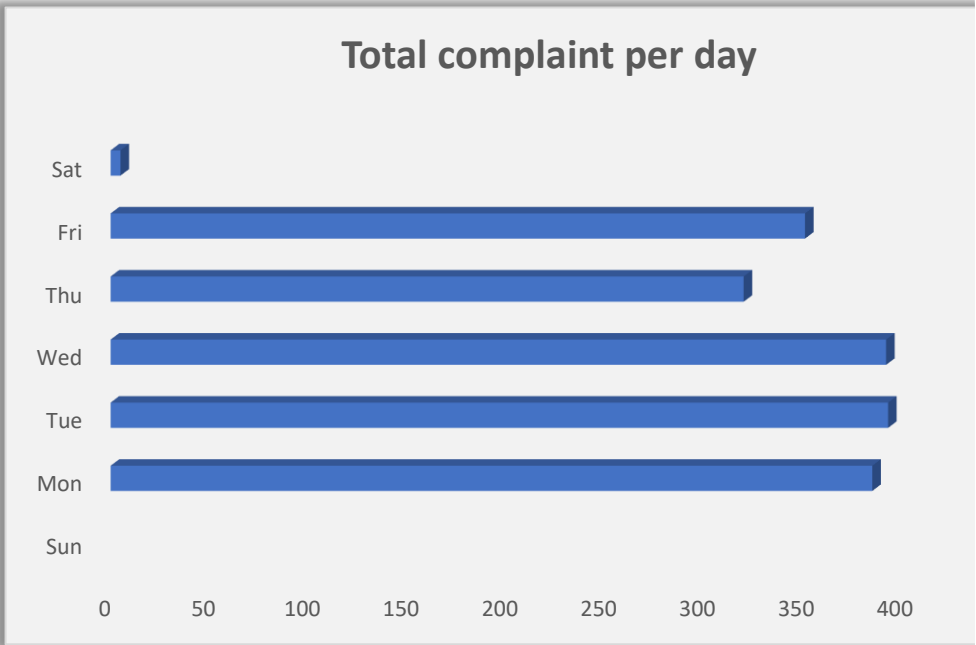
3/19/2012

Most complaint with type





ount of Complaint_ID
verage of ser_time



IN

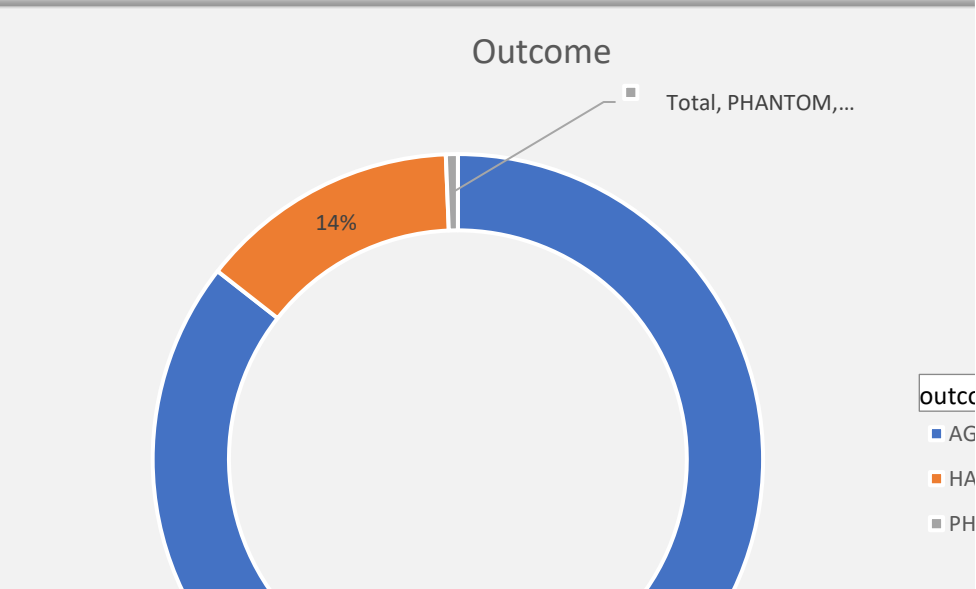
NE

NW

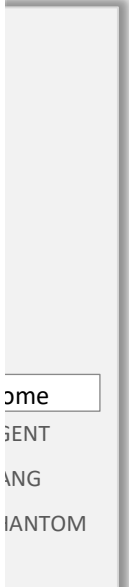
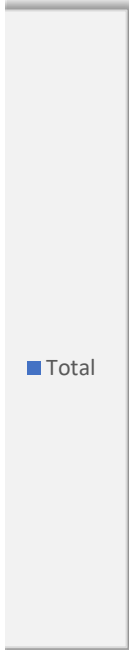
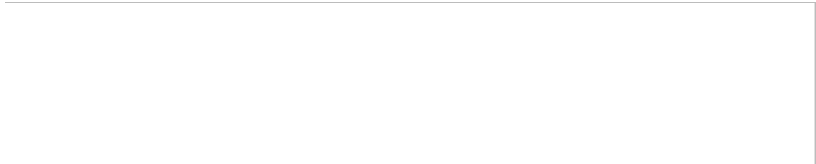
PE

PS

TT







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