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Professional Summary

A highly motivated and dependable Computer Science graduate with strong analytical, problem-solving, and technical skills. Experienced in both customer service and technical roles, I bring a proactive and collaborative approach to all tasks. Eager to contribute to real-world projects through an internship or placement that enhances my software development and business acumen.

Education

BSc in Computer Science

Aston University

Level 3 Business and Finance

Dudley College of Technology

Core Skills

Technical Skills

• HTML, CSS, JavaScript, Java (OOP), Python, SQL, Git, React.

Soft Skills

- Strong analytical and problem-solving abilities
- Excellent communication and interpersonal skills
- Team player with a collaborative mindset
- Attention to detail and high level of accuracy
- Adaptable and able to perform under pressure
- Reliable, punctual, and committed to delivering high-quality work

Experience

Shift Supervisor

Pizza Hut Delivery

- Led and motivated a team during shifts, assigning roles and tasks to ensure efficient operations
- Fostered a positive, energetic work environment, improving team morale
- Managed customer interactions both in-store and over the phone, resolving issues effectively
- Maintained excellent stats and KPIs by optimising team performance and customer satisfaction

Salesman

Montanan Organisation — 4 months

- Generated leads and identified potential customers, driving sales growth
- Built and nurtured strong relationships with customers to ensure repeat business
- Provided outstanding customer service throughout the sales process
- Consistently achieved daily KPIs, even under challenging conditions

Internship & Program Experience

Virtual Developer Program

Bentley X Enactus ITwin4Good

- Contributed to the ideation, design, and implementation of virtual development projects using the ITwin platform
- Successfully met all program requirements, earning a virtual badge for participation and achievement

Projects

Portfolio Website

- Developed a personal portfolio website showcasing technical skills and projects
- Technologies used: HTML, CSS, JavaScript, Bootstrap, Java

Certifications & Achievements

- Bentley X Enactus ITwin4Good virtual Badge
- Currently completing a Full Stack Engineer course on Codecademy (in progress)