Abbas Zayour

<u>Information Technology</u>

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CAREER OBJECTIVE

Dedicated Information Technology Intern with hands-on experience in maintaining and troubleshooting IT systems, providing technical support, and ensuring data security. I am seeking to leverage my technical skills, including web development, and problem-solving abilities in a challenging IT role where I can contribute to innovative IT solutions, enhance web-based platforms, and improve overall operational efficiency.

EDUCATION

Beirut Arab University

B.S. in Computer Science

May 2025

TECHNICAL SKILLS

Computer Skills: Java (Advanced), Python (Advanced), Database Management (SQL),

Debugging/Troubleshooting, MS Office, Outlook, Research & Navigation.

Operating Systems: Windows XP/Vista/7/8/10/11, Linux

Core Competencies: IT Systems, Maintenance and Troubleshooting, Technical Support, Front-End Web

Development, Data Security and Compliance, Team Collaboration, Problem Solving, Analytical Thinking, Communication, Organization, Attention to Detail, Adaptability, Time Management

RELEVANT EXPERIENCE

INFORMATION TECHNOLOGY INTERN / Hamoud University Medical Center May 2024 – September 2024 / Sidon, Lebanon

- Assist in maintaining and troubleshooting hospital IT systems including hardware, software, and network infrastructure.
- Provide technical support to staff, resolving issues related to computer systems and applications.
- Perform routine system updates and software installations to ensure optimal performance and security of IT resources.
- Monitor and manage user accounts and access permissions in hospital information systems.
- Collaborate with senior IT staff on various projects, including system integrations and technology assessments.
- Ensure compliance with hospital policies and regulatory requirements related to IT and data security.
- Participate in team meetings and training sessions to stay current with industry trends and best practices

CERTIFICATIONS

• Information Technology Training Program

May 2024 - June 2024 / Hammoud University Medical Center

• IT Essentials

March 2025 /CISCO & BAU University

• Introduction to Cybersecurity

March 2025 /CISCO & BAU University

• Networking Basics

March 2025 /CISCO & BAU University

• Computer Hardware Basics

April 2025 /CISCO

• Introduction to IoT and Digital Transformation

April 2025 /CISCO