

Risk, uncertainty, and stakeholder involvement





Objectives

- Assess the impact of risk perception and uncertainty on the entrepreneurial decisionmaking process
- Explore the extent to which the perception of risk and uncertainty leads to the involvement of stakeholders in entrepreneurial strategic decision-making





Entrepreneurial opportunities often defined by considerable risk and uncertainty

 Perceived uncertainty and perceived risk are hurdles to decision-making











Entrepreneurs differ from corporate managers based on decision-making factors

- Intuition
- Individualistic view
- High tolerance for ambiguity
- Confidence in skills, knowledge, and expertise





Understanding how entrepreneurs make informed decisions on risky opportunities

- Intuition
- Individualistic view
- High tolerance for ambiguity
- Confidence in skills, knowledge, and expertise

Perceived uncertainty

Perceived risk





Perceived vs. objective risks?

- Perceived = belief
- Objective = reality

• Perceived risk drives the decision-maker





Success of new ventures relies on the choices made by entrepreneurs

- Fast-changing competitive environments
- Demand for actively interpreting opportunities and threats
- Situations with incomplete information
 - Drive need to perceive rather than to know for sure
- Decisions perceived to be more *uncertain* increase perceived level of *risk* involved





Is launching a startup in the alternative energy market a good idea?





RUN LIKE THE WIND TAKE A DEEP BREATH

28 times as much wind energy is produced in the U.S. today than in 1997.

1997 2012

MOVIN' ON UP

The U.S. clean energy sector has grown at a rate of 8.3% annually, nearly double the growth rate of the overall economy.

> U.S. OVERALL **ECONOMY**

8.3%

U.S. CLEAN **ENERGY SECTOR**

HELLO, SUNSHINE

800 billion kWh of solar energy could be produced if we filled every eligible home and business rooftop in the U.S. with solar panels

If every household in the U.S. chose pollution-free electricity, we could avoid 1.5 trillion lbs of carbon dioxide emissions -

that's like shutting down 170 coal-fired power plants.

That's enough to provide 1/5 of U.S. annual electricity needs!



POWER PLAY

In 2011, job creation in clean energy outpaced fossil fuels by a margin of 3-to-1.



CARRY ON

If every American cut the number of plastic bags we use in half by using more than 1.6 trillion pounds of greenhouse gases each year.

reusable bags, we could avoid

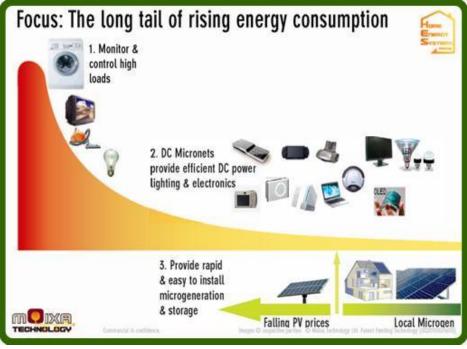
ELECTRIC VEHICLES ON THE ROAD

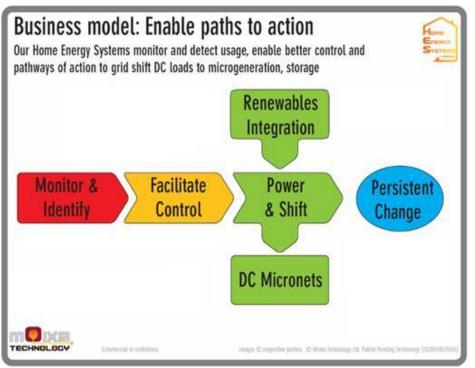
96.000 Today 2007 2002 1997 - 4,400

KICK THE CAN

In 15 years, 12 million people are projected to have traded in their conventional gas-powered cars for electric vehicles - that could avoid more than 6,800 million gallons of gasoline.







Control Transparent technology. Interface is easy to use with intuitive controls - House energy use is optimis based on automated analysis - Monitor for your system - Control appliances and heating over zigbee Phone / PC / touch screen Home Energy Hub Controls and optimises the network Provides power to DC devices Provides inputs for renewables Hosts interface and controls for the system Includes will / zigboe / ethernet Smart meter Hub communicates with smart. meter (or clamp on sensor) over zigbee to get AC mains consumption data Power storage



The hub allows DC devices to be plugged in directly - powering them efficiently from the DC micronet



Advice that is:

Useful information with context

Advice is a call to action to

Customised to the behaviour of the household

MEANINGFUL

ACTIONABLE

make a change

TARGETED

DC powered up to 97% efficient, enabled by converting existing lighting circuit to DC





Retrofit to lighting circuit

- Swap existing light switches for our zigbee enabled intelligent switch units enabling change to DC LED lighting.
- No need to change any wiring - DC nodes to power devices, forming micronetwork in the home



DC power for DC devices

- Hab powers DC devices 40 efficiencies of 85-95% using DC power system - Cables use patented smart tip system that codes

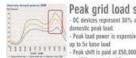
for the voltage and current required by the



Life battery, 91% charge / discharge cycle efficiency after 7000 cycles (20 year life) - Charge from PV or from off peak grid power

Integrated renewables - Non traditional renewables installations. under windows, as shutters, solar shading etc. - Easy to fit (15 mins to install window PV panel)

Small amounts of power efficiently used directly to power DC devices



Peak grid load shift

DC devices represent 30% of domestic peak load.

Peak load power is expensive. up to 5x base load

per MW per year by N5 - IP connected system means that load can be aggregated



EcoKit 7000 Watt Solar Panel Kit, 40-175W Sharp modules, SB6000US SMA inverter & UniRac Mounting

Our Price: \$38,073.95 more info
add to cart

Our Price: \$34,931.95

more info
add to cart

EcoKit 5600 Watt Solar Panel Kit, 32-175W Sharp modules, GT5.0 Xantrex inverter & UniRac Mounting

Our Price: \$31,042.95







SunWize GTS 7000W 40 Sharp 175 1 SB6000US Includes wiring & racking Residential Grid Tie System



EcoKit 6300 Watt Solar Panel Kit,

SMA inverter & UniRac Mounting

35-175W Sharp modules, SB6000US





SunWize GTS 6300W 35 Sharp 175 1 SB6000US Includes wiring & racking Residential Grid Tie System



SunWize GTS 5600W 32 Sharp 175 1 Xantrex GT 5.0 Includes wiring & racking Residential Grid Tie System

EcoKit 5376 Watt Solar Panel Kit, 24-224W Sharp modules, GT5.0Xantrex inverter & UniRac Mounting

Our Price: \$29,471.95 more info
add to cart

EcoKit 4928 Watt Solar Panel Kit, 22-224W Sharp modules, GT5.0 Xantrex inverter & UniRac Mounting

Our Price: \$27,415.95

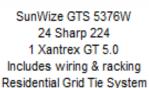
<u>▶ more info</u>

EcoKit 4725 Watt Solar Panel Kit, 27-175W Sharp modules, GT4.0 Xantrex inverter & UniRac Mounting

Our Price: \$26,329.95











SunWize GTS 4928W 22 Sharp 224 1 Xantrex GT 5.0 Includes wiring & racking Residential Grid Tie System



SunWize GTS 4725W 27 Sharp 175 1 Xantrex GT 4.0 Includes wiring & racking Residential Grid Tie System



1000 Watt

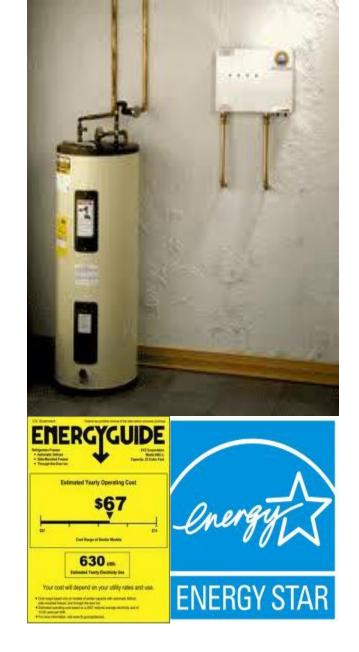
12-volt

Wind Turbine



12-volt

Wind Turbine





Experienced entrepreneurs mitigate risk in decision-making

- Intuition improved through past experiences
- *Individualistic* view complemented by relationships and team orientation
- High tolerance for ambiguity based on comfort with making difficult choices with in complement information in the past
- *Confidence* in skills, knowledge, and expertise enhanced based on past success





Role of stakeholders in decision-making

- *Stakeholders*: individuals or groups who can affect or are affected by the achievement of the organizational objectives (e.g. customers, suppliers, investors, etc.)
- Involvement of stakeholders can reduce uncertainty and improve decision-making
 - Why? Understand their experience, desires, constraints, etc.
- Higher uncertainty increased value of involving stakeholders in decision-making





Which stakeholders should entrepreneurs focus on?

- With limited resources, focus on deeply understanding a few stakeholders rather then getting a limited understanding of many
- Select stakeholders with:
 - Representative
 - Power
 - Legitimacy
 - Urgency





Methods to hear the voice of stakeholders

- Interviews
 - Experts in the field, to include faculty
 - Prospective customers
 - Prospective investors
- Focus groups
- Surveys
 - Consider Twitter and Facebook integration











Be sure to:

- Assess the impact of *risk perception* and *uncertainty* on the entrepreneurial decision-making process
 - Each factor play a central role in entrepreneurial decision-making
- Perception of risk and uncertainty benefit from the involvement of stakeholders in entrepreneurial strategic decision-making
 - Focus on a few, meaningful stakeholders
- Traits helpful for managing risk perception and uncertainty
 - Intuition
 - Individualistic
 - High tolerance for ambiguity
 - Confidence





Summary

By understanding the components of the *entrepreneurial behavior*, you can assess and enhance your own.

- How high are the risks?
- What are the rewards?
- What are the consequences?
- Were all elements of the decision considered?

