

# **Entrepreneurs and Strategic Decisions**





#### **Objectives**

- Discuss the fundamental elements of entrepreneurial decision-making
- Connect cognition to the entrepreneurial process
- Examine strategic decision-making as a unique and significant tasks for entrepreneurs





#### Decision making is a cognitive process.

- Cognitive = Thinking
  - Cognition involves individual decision-making involving the selection of a specific course of action that is supposed to bring a certain result.
- Decision-making implies choice.
  - Alternative are available is a decision exists.
  - Exact outcomes are unknown, albeit estimated.





## Strategic decisions typically share the same process.

- 1. Recognizing a problem situation
- 2. Generating alternatives
- 3. Evaluating the various alternatives
- 4. Selecting the alternative that best satisfies our evaluation criteria





### Study of entrepreneurial decision-making leads to better decisions.

- Decisions of entrepreneurs differ from company managers
  - Operate with limited information
  - Must be action-oriented and decisive
  - Accept risk
  - Involve major consequences





#### Decision-making is a strategic activity.

- Setting specific courses of action to reach strategic goals.
  - Revenue and profit goals
  - Market share and competitive advantage
  - Product superiority and technical advantage
- Strategic decisions involve critical analysis, resource investment, and company commitment.





### Strategic decisions share four fundamental characteristics.

- *Complexity*: facts, variables, and contingencies relevant for the decision at hand
- Uncertainty: all possible outcomes are not known and are difficult to forecast
- Rationality: a specific goal is intended by making a decision
- *Control*: intentional and deliberate actions are made by decision-makers





# Environment of entrepreneurs is uniquely challenging.



Source: M.C. Escher





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## Environment of entrepreneurs is uniquely challenging.

- Entrepreneurs are doing new things.
- Entrepreneurs are without the resources and relationships typical of established companies.
- Uncertainty and complexity levels are high.
  - Consequences of failed decisions include failed businesses; significant financial and emotional pain.





#### **Summary**

- Understanding entrepreneurial decisionmaking critically important for earliest stages
  - Without opportunity discovery, there's no venture
- Decision-making is a unique and significant tasks for entrepreneurs
  - Requires quick, high-stakes decisions with incomplete information in a dynamic market

