

Stephanie Smith

Web Developer

Objective: I'm looking for a full time position where I can utilize my experience with natural language processing and web apps development for layman users to easily use CourseX and further spread of education across the world.

✉ steph@email.com

☎ (123) 456-7890

📍 Pittsburgh, PA

🌐 [LinkedIn](#)

🐙 [Github](#)

Work Experience

University of Pittsburgh Help Desk

Technical support engineer

January 2018 - current | Pittsburgh, PA

- Worked 20 hours a week in the biggest computer lab on campus to troubleshoot issues that students had with network connectivity, printers, and related technology
- Streamlined the process of responding to issues by implementing a ticketing system and grouping similar issues together to reduce the resources and time to complete inbound requests

Pittsburgh Computer Science Institute

Research Assistant

April 2015 - January 2018 | Pittsburgh, PA

- Worked to develop an interactive web app for ReviewMe, an app that streamlines the process of literature review for researchers in the University of Pittsburgh School of Architecture.
- Built a scraper in Python to structure data on thousands of publications and used the Natural Language Toolkit library in Python to allow for a more robust search of abstracts for research publications

Skills

- JavaScript (Angular)
- HTML/ CSS
- Python (Django)
- SQL (PostgreSQL, Oracle)
- REST APIs (GraphQL)
- GitHub

Education

B.S., Computer Science

University of Pittsburgh

Sep 2019 - Oct 2023 | Pittsburgh, PA | GPA: 3.91

Relevant courses: Data Structures; Algorithm Design; Database Management Systems; Computer Vision; Software Design Methodology