

EXPERIENCE

Howard Community College | *IT Intern Technician*

Maryland, MD | Jun 2023 – Current

- Imaged and configured desktops and laptops, integrating them into the company's domain and inventory for later deployment.
- Developed an efficient inventory management system for tracking over 700 local and network printers used by faculty.
- Installed, troubleshooted, and supported software deployment from the server to faculty devices.
- Provided hands-on support to users, offering guidance and training to ensure smooth operation of IT systems.

Projects

- Personal Website (Portfolio):** I developed a responsive personal portfolio website using HTML, CSS, and JavaScript. The site is optimized for display across various devices, ensuring a seamless user experience on both desktop and mobile platforms. It features a comprehensive overview of my professional work, projects, and accomplishments, showcasing my expertise and skills in a visually engaging manner.
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Howard Community College | *ELC Front Assistant*

Maryland, MD | May 2022 – Current

- Served as the first point of contact, assisting students and staff from diverse backgrounds with inquiries and information.
- Managed incoming calls, voicemails, and visitor inquiries, ensuring efficient communication and resolution.
- Assisted in student registration, including room setup and payment processing.
- Maintained and scanned student information into databases, ensuring accurate record-keeping.

SKILLS

- Software tools:** Excel, SQL, Python, C++, JavaScript, Visual Studio Code/Community, NumPy, MATLAB, GitHub/Git. **Technical Skills:** Proficient
- Communication:** Written and oral communication: Spanish, English **Language Proficiency:** Strong
- Major Courses Taken** Data and Algorithms, Linear Algebra, Discrete Structure, Python (Object-Oriented Programming) **Technical Skills:** Proficient

EDUCATION

Howard Community College | Associate of Computer Science

Maryland, MD | 2023 – Current

INTERESTS

- Machine Learning
- Data Analysis
- Software Engineer
- Data Visualization
- DevOps Practices
- Cybersecurity
- Simulation and Modeling

REFERENCES

William Lieberman from University	Victoria Chiei from IT Intern Technician	
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