Bugs template

Mercedes me App (MyStar)

Exported on 02/09/2024

Table of Contents

No headings included in this document

The following infos are needed in the defect description otherwise defect will be rejected

- 1. App version and build number (should be the latest stable \Nightly builds)
- 2. Used smartphone model and OS-Version
- 3. MMC Environment: e.g. Prod, INT, Stable,...
- 4. Provide Account information (making sure that our devs are able to log into the test account for debugging e.g. if TAN is required for logging in, please notify so alongside the account info for coordination purposes)
- 5. App Logs: Shake your smartphone. A pop-up comes up, select "Share". Use the Mail Client to send both app logs to yourself and attach them to the ticket
 - Make sure, that directly after the error occurs you save those app logs. I.e. the app log must cover the timestamp when the issue occurred!
 - Best practice: please extract the log from a short/targeted session: E.g. issue occurred -> restart the app and if immediately this can be reproduced -> take out the log for that session
- 6. Screenshots/video (for a complex issue that is hard to describe with written information, video is highly
- 7. Reproducibility: every time or if less please specify the frequency (e.g. % on the number of trials)
- 8. Add "Affects Version/s" into the Bug ticket if needed

Example of a proper defect ticket:

Affects Version/s: 20210716_Wk28_1.14.0

Test Data:

• Test Device: Samsung, iOS • **Version**: stable 1.34.0 • Vehicle: EQC 400 • **NTG:** NTG 7

• Profile: mbition.berlin+prod2210@gmail.com¹

• Environment: Prod

Steps to Reproduce:

1.

2. .

3. .

4. .

5.

Observation:

Please add the Observation you want to mention

Screenshots, Logs, or Videos are attached:



¹ mailto:mbition.berlin+prod2210@gmail.com

Test Data: Click to edit vice: Samsung • Version: stable 1.35.0 • Vehicle: Ntg 7 • Profile: mbition.berlin+prod2210@gmail.com • Environment: Prod Steps to Reproduce: 1. Open app 2. Check Alert on new home screen 3. .tap on any of the Alerts Observation: ▼ • The Alert component is not supporting RTL on the home screen • The Alert screen is not supporting RTL Screenshots are attached: ▶

Alignment of Defect Matrix

- @Abdalla Gamal Abdelfattah Abdalla
- @Talal Nadeem
- @Laman Garayeva
- @Dina Ali
- @Thahir Kizhakkepeediakkal