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ALAMEIN
INTERNATIONAL UNIVERSITY
جامعة العلمين الدولية

UniRoutes

Name	ID
Abdallah Basem Project Manager	**22100848**
Ahmed Islam	**22101008**
Belal Fathy	**22101311**
Mazen Ahmed	**22100369**
Eyad Elnakib	**22100757**
Mahmoud Eid	**22100680**

Functional Requirements

1. Bus Company Management:

    1.1 Admins can add, update, and delete bus companies.

2. Driver and Staff Management:

    2.1 Admins can add, remove, and update driver and supervisor profiles.

    2.2 Admins assigns drivers and supervisors to bus routes and groups them in chat rooms.

3. Bus Route and Stops Management:

    3.1 Admins can add, remove, and update routes and bus stops, route.

    3.2 Admins can set up temporary stations or change routes.

4. User Roles and Permissions:

    4.1 The system provides role-based access for students, drivers, supervisors, and admins, with each role having specific privileges and access.

4.2 Roles can be assigned or updated based on user actions, like becoming a route supervisor or admin.

5. Advanced Subscription Management:

    5.1 Users can view available seats, reserve seats, and rebook frequent trips.

    5.2 The system allows booking via daily or semester subscription and provides reminders for upcoming reservations.

6. Notifications and Alerts:

    6.1 Admins can send global, route-specific, bus-specific or personalized messages.

    6.2 The system sends automatic alerts for bus delays, cancellations, or emergencies and weather-related notifications.

7. Real-Time Bus Tracking:

    7.1 Students, Supervisors, and admin can view buses on a live map, showing current location, estimated arrival times, and any delays.

    7.2 Admins can track all buses, while individual companies and students can track assigned buses only.

8. Emergency and Safety Features:

    8.1 Students and Supervisors can send emergency alerts with location information to dispatchers and relevant staff.

    8.2 Admins can deploy nearby buses for assistance and notify users of emergency plans via push notifications.

9. Feedback:

    9.1 After each trip, users can submit feedback on the bus, driver, or route, with options for ratings and detailed comments.

    9.2 Admins can view feedback to make service improvements, identify trending issues, and monitor driver performance.

10. Weather Monitoring and Alerts:

    10.1 The system integrates weather APIs to monitor conditions affecting bus schedules.

    10.2 Admins receive alerts about weather impacting routes

10.3 Users are notified of delays or schedule adjustments due to severe weather.

11. Automated Maintenance Scheduling:

    11.1 Based on usage and feedback, the system automatically notifies admins of buses in need of maintenance.

    11.2 Admins and bus companies can view bus maintenance history.

    11.3 Admins and bus companies can book bus for maintenance and request additional inspections when needed.

12. Lost and Found Management:

    12.1 Users can report lost items, entering details such as item description and bus number.

    12.2 Admins or Supervisors can update the system if items are found, and users receive notifications to retrieve them.

13. Google Maps and Navigation Integration:

    13.1 Integrated Google Maps provides real-time traffic updates and route navigation for users and drivers.

    13.2 Users can view estimated arrival times, find optimal pickup points, and get directions to designated stops.

14. Payment Management:

    14.1 Users can pay for daily or semester subscription, view transaction history, and handle refunds.

    14.2 Admins can track payments, generate financial reports, and monitor spending patterns.

    14.3 Admins can issue fines to Students for breaking rules or destruction of property.

15. User Suggestions and Voting System:

    15.1 Users can submit suggestions for improvements or changes to routes, schedules, or features.

    15.2 Other users can upvote suggestions

    15.3 Admins can review and decide on implementing popular requests.

16. Offline Mode for Essential Information:

16.1 Users can access route maps, schedules, and ticket details offline, allowing them to plan trips or check reservations without internet access.

17. Help Center and Chatbot Support:

17.1 An AI-powered chatbot assists users with common questions, like finding routes, viewing schedules, and reporting issues.

17.2 The help center includes FAQs, live chat support, and email contact options for further assistance.

18. Trip History and Analytics:

18.1 Users can view a history of past trips, while admins and companies can analyze trip data for insights.

18.2 The system provides reports on usage patterns, peak times, and route performance.

19. QR Code Ticketing System:

19.1 Each bus ticket has a unique QR code that serves as a digital boarding pass, scannable by the bus supervisor.

20. Group Chat for Route Communication:

20.1 Chat rooms are created for each route, allowing supervisors and Students to.

21. Accessibility Features for Users with Disabilities:

21.1Users with disabilities can navigate the system using voice commands, and the interface supports text-to-speech for visually impaired users.

22.Balance Management :

22.1 User can access and top up his wallet to use it in his payments

23. Bus Management :

23.1 Admins can manage its fleet, including adding, updating, and removing buses, assigning buses to specific routes, and viewing bus availability.

24. Rating System:

24.1 Users can rate buses, driver, supervisors and their overall travel experience

Non-Functional Requirements:

1. Security:

1.1 Protection of students' personal data.

The system must encrypt all sensitive personal data (e.g., student names, phone numbers, and bus subscription details) both in transit and at rest.

1.2 Ensuring restricted access to data.

The system must ensure that only authorized personnel (e.g., admins and supervisors) can access bus-related information, such as schedules, routes, and student subscriptions.

2. Usability:

2.1 Easy system layout understanding for students.

The system must have a simple, user-friendly interface that is easy for students to navigate, requiring minimal instructions for new users.

2.2 Simplified bus subscription management.

The system must allow students to easily subscribe to the bus service (daily or semester basis) and review bus schedules with clear and straightforward steps.

3. Accessibility:

3.1 multi-device accessibility.

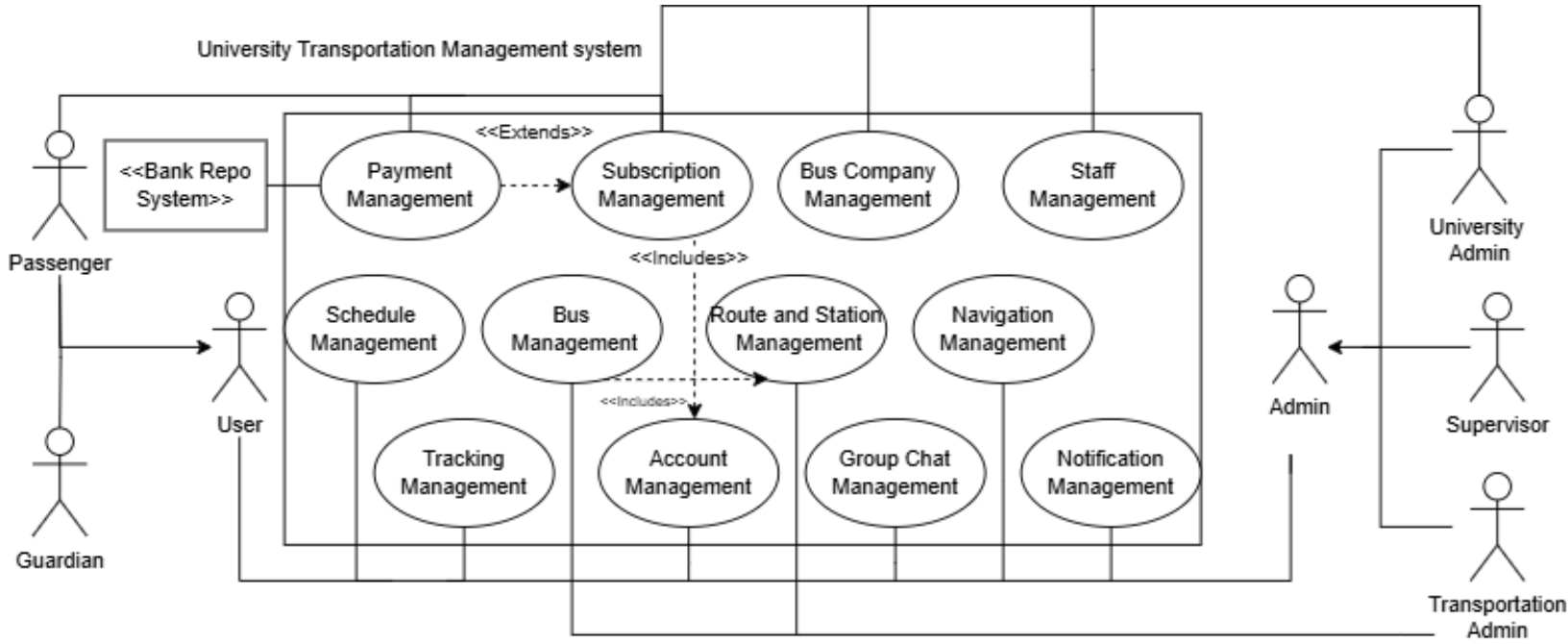
The system must be accessible from all devices, including computers (Windows, Mac OS, Linux), smartphones, and tablets, ensuring that students and staff can access the system from anywhere.

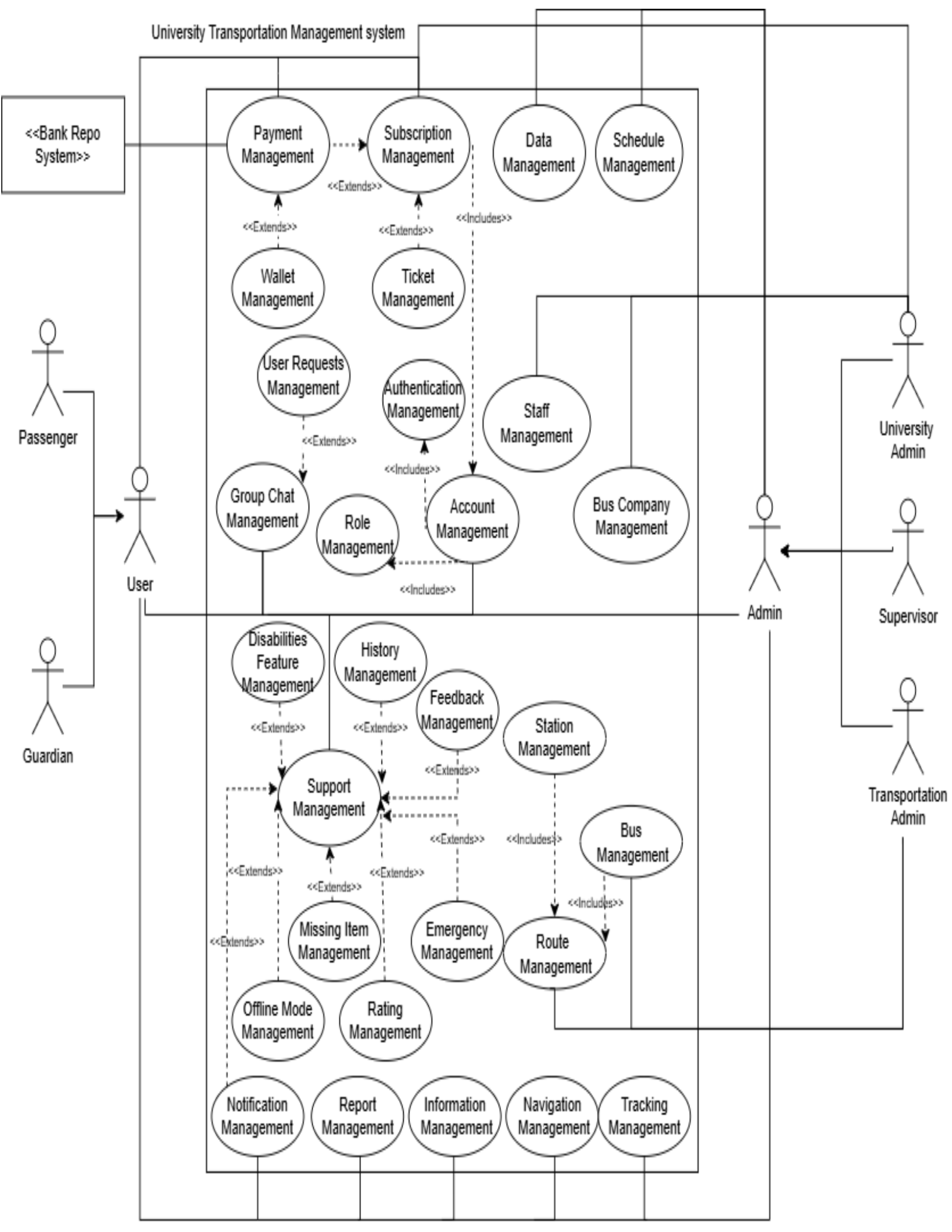
4. Availability:

4.1 High availability for student use.

The system must be available at least 99.9% of the academic year, ensuring students and staff can rely on it for managing bus schedules and subscriptions with minimal downtime.

High Level Use Case




University Transportation Management system
<<Bank Repo System>>
Payment Management
Subscription Management
Data Management
Schedule Management
<<Extends>>
<<Extends>>
<<Extends>>
<<Includes>>
Wallet Management
Ticket Management
User Requests Management
Authentication Management
Staff Management
<<Extends>>
<<Includes>>
Group Chat Management
Role Management
Account Management
Bus Company Management
<<Includes>>
Passenger
User
Guardian
University Admin
Admin
Supervisor
Transportation Admin
Disabilities Feature Management
History Management
Feedback Management
Station Management
<<Extends>>
<<Extends>>
<<Extends>>
Support Management
<<Extends>>
<<Includes>>
Bus Management
<<Extends>>
<<Extends>>
<<Extends>>
<<Includes>>
Missing Item Management
Emergency Management
Route Management
<<Extends>>
Offline Mode Management
Rating Management
Notification Management
Report Management
Information Management
Navigation Management
Tracking Management

Subsystems

	Subsystem	Subsystem Functions	Subsystem Interface
A	GPS system	-Tracks Real Time location of university buses -Provides live maps showing buses, stations and estimate travel time	Interface GPS { -public void track_location(int bus_id) -public Map Live_Map() -public void Estimate_Travel(int bus_id, int Station_id)}
B	Weather system	-Retrieves and displays current forecast conditions -Provides Weather impact analysis on operations -Sends alerts for severe weather	Interface Weather{ -public String Forecast() -public Boolean Weather_Warning() -public void Display_Weather_Impact()}
C	Rating system	-Collects Feedback from passengers -Evaluates integrity of ratings	Interface Raiting{ -public boolean collect_feedback(int route_id, int passenger_id, double rating) -public boolean evaluate_raiting(int rating_id)}
D	Maintenance system	-Tracks maintenance management with engineers -Logs Maintenance to ensure bus safety	Interface Maintenance{ -public Boolean track_maintenance(int bus_id) -public condition Bus_condition(int bus_id)}
E	Financial system	-Manages Budget for Transportation department -Tracks Revenue -Handles customer purchases	Interface Finances{ -public double budget() -public double Revenue() -public boolean purchase(int passenger_id)}
F	Authentication system	-Provides secure login for students and staff -Allows authenticated users to access certain features of the app according to their level	Interface Authentication{ -public boolean secure_login(int user_id) -public boolean Authorized(int user_id) -public boolean Authorization_level(int user_id)}
G	Scheduling system	-Organizes transportation scheduling for buses -Allocates Buses according to multiple factors -Sends alerts to passengers for schedule changes	Interface Schedule { -public boolean Organize_shedule(int route_id,DateTime time)}
H	Notification system	-Sends notifications to students and staff -Provides real-time updates via emails or in app notifications	Interface Notifications{ -public boolean Send_Notification(String Massage) -public boolean RealTime_Updates(String Massage)}
I	History-Data system	-Stores and retrieves data and trip history -provides better analysis and visualization	Interface Data{ -public boolean Store_data(int trip_id) -public Data Retrieve_DATA(int trip_id) -public Analysis Perform_Analysis(Data data)}
J	Booking system	-Allows the user to book his transportation plans -Allows the user to book a specific seat	Interface Booking{ -public Booking book_transportation(int user_id, int route_id, DateTime time) -public Booking book_seat(int user_id, int seat_number)}
K	Artificial intelligence system	-Uses ai to optimize route planning -Predictive maintenance scheduling -Improves user experience with chatbot -Driver Behavior Analysis -Classification for reporting system	Interface AI integration{ -public RoutePlan optimize_route(int bus_id) -public boolean schedule_predictive_maintenance(int bus_id) -public Chatbot Chatbot(int user_id) -public Report analyze_driver_behavior(int driver_id)}
L	Report system	-Allows users to report issues and requests -Allows For report generation	Interface Reports{ -public boolean submit_issue (int user_id, String report) -public Report generate_report(int report_type)}
M	Group Chat	-Create and manage chatrooms	Interface Chatroom{ -public ChatRoom create_chat_room(String room_name) -public boolean manage_chat_room(int room_id)}

Traceability Matrix

	GPS	Weather	Rating	Maintain	Finance	Auth	Schedule	Notify	Data	Booking	Artificial	Report	Chats
1-Comp Man.				✓	✓			✓	✓			✓	
2-Bus Man.	✓	✓	✓	✓	✓		✓	✓	✓			✓	
3-R/S Man.	✓	✓	✓				✓	✓	✓		✓	✓	
4-Notification	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓
5-Tracking	✓							✓	✓		✓	✓	
6-Alerts	✓					✓		✓	✓		✓	✓	✓
7-About						✓			✓				
8-Feedback			✓			✓			✓		✓	✓	
9-Staff Man.						✓			✓				✓
10-Reports			✓	✓					✓		✓	✓	
11-Maintain				✓				✓	✓		✓	✓	
12-Emergency Response	✓	✓		✓		✓		✓	✓			✓	
13-Booking					✓	✓	✓	✓	✓	✓	✓		
14-Finance					✓				✓			✓	
15-Data Man.			✓	✓	✓	✓	✓		✓	✓	✓	✓	✓
16-Weather		✓						✓					
17-Rating			✓						✓			✓	
18-Lost/Found								✓	✓			✓	
19-Offline							✓	✓	✓				
20-GPS	✓	✓					✓	✓	✓				
21-Disapilities									✓				
22-User Req.								✓	✓			✓	✓
23-Heatmap	✓								✓		✓	✓	
24-Auth						✓			✓				
25-Role Man.									✓				
26-Schedule						✓	✓		✓		✓	✓	✓
27-Favorites						✓	✓		✓				
28-Ai									✓		✓	✓	
29-QR CODE					✓				✓	✓		✓	
30-Help									✓				
31-Wallet					✓	✓			✓			✓	

Use Case Description

Ahmed Islam Farouk Abbas 22101008

Use Case: Payment Management

Actors: User(Passenger), University Admin, Banking System

Type: Primary and Essential

Description: The User logs into the system and navigates to Purchase a subscription (Whether daily, weekly, monthly or by semester) and then navigates to the payment section in order to complete the purchase. The User can choose from various payment methods like credit cards, PayPal, master cards, Vodafone cash, instapay or through the payment system wallet. Upon choosing their payment method the system directs them to a secure gateway system for secure transactions.

The payment system processes the transaction with the Banking system and the university admins depending on the user's chosen method. Once payment is confirmed the system updates the subscription status then the system issues a subscription confirmation and payment confirmation through email and notification. Also Generating a virtual pass in the shape of a QR code that the user can use to confirm his subscription with the supervisors

Preconditions:

i. The user must be logged in and authenticated into the system
ii. The user must have an active subscription ready to confirm
iii. The payment system and banking system must be online and running without issues and available to support chosen payment method

Postconditions:

i. The user subscription state is confirmed or pending
ii. The user receives the confirmation email if the payment is successful and his QR code

Alternate Scenarios

i. The user has insufficient funds to the payment doesn't go through
ii. An error massage pops up if the system is down or the user got timed out and payment can't go through telling the user to try again later
iii. The user's account is blocked or on hold not allowing him to subscribe to a plan

Interaction Scenario	System Responsibilities
1-User logs into the tansportation system	2-Authenticates User and displays the dashboard
3-User reviews their subscription details then initiates the payment process	4-Retrives the subscription details to display for user checking the availability of the subscription and provides a proceed to payment option
5-The user clicks on proceed payment	6-Establishes secure payment environment and redirects the user to the payment gateway
7-The user chooses the preferred payment method	8-Display payment options and enables the selection of it also calculating the transaction amount
9-The user proceeds with the payment details	10-Processes payment details and verifies transaction with the banking system
11-User completes Payment and subscription is made	12-Recives the confirmation updating the status of the subscription generating a confirmation receipt
13-Confirmation email and notification is sent to the user also accessing the QR code that was generated	14-Sends the user their confirmation through email and notifications and also sends them their QR code

Alternative Courses

Step 1: If the user's login attempt fails the system displays an error massage

Step 8: If a specific payment method is temporarily unavailable the system notifies the user and shows only the available options

Step 10: If payment fails due to issues like insufficient funds or declined transaction the user is notified immediately

Test Requirements

1-Validate that the user is Authenticated before allowing him to access subscriptions and payment method

2-Validate that if the account is blocked or on hold the user cannot proceed with any transactions

3-validate that the user was redirected to a secure payment gateway

4-Validate that the system has only the available payment options available for the user

5-Validate that the user has valid credentials according to the chosen payment method

6-Validate that payment is rejected if the user doesn't have valid credentials or sufficient funds

7-Validate that payment process is valid for processing if user has valid credentials and sufficient funds

8- Validate Accurate Deduction for Payment Amount Confirm that the transaction amount calculated matches the subscription's pricing including any discounts or applicable taxes.

9-Validate that the system only updates the subscription status to confirmed after successful payment

10-Validate that the user receives his receipt and his email notification

11-Validate that the user receives their QR code

12-Validate that the system logs all transactions with appropriate details

13-Validate Data Security ensure that all user data and transaction details are encrypted and no sensitive payment information is stored on the system after processing.

Test Case ID	Test Scenario	Test Steps	Test Data	Expected Result
TC_PAY_1_1	Validate Authentication with valid credentials	1-Open Login/Signup page 2-Use University ID 3-Use university email and password	ID: validID email:Valid Email password:validpass	1-Set Auth to approved 2-Payment Authorized
TC_PAY_1_2	Validate Authentication with invalid credentials	1-Open Login/Signup page 2-Use University ID 3-Use invalid university email and password	ID: validID email:INVALID Email password:validpass	1-Set Auth to a declined 2-Payment UnAuthorized
TC_PAY_2_1	Validate User Account is not blocked	1-Check Account status	Status : Access granted	1-Payment Authorized
TC_PAY_2_2	Validate User Account is blocked	1-Check Account status	Status : Access blocked	1-Payment UnAuthorized
TC_PAY_3_1	Validate Secure Gateway	1-User picks a subscription plan and proceeds to pay 2-User redirected to payment page	Valid Payment Gateway details	1-User directed to secure payment gateway
TC_PAY_4_1	Validate Payment Options	1-Check avaliable payment options 2-show only avaliable options	Valid Payment options details	1-User was shown the avaliable payment methods
TC_PAY_5_1	Validate User Payment with invalid Credentials	1-Entre invalid Credentials according to each payment method	inValid Credentials	User payment rejected
TC_PAY_5_2	Validate User has insufficent Funds	1-Check if user has enough funds	Insufficent Funds	User payment rejected
TC_PAY_6_1	Validate User Payment with valid Credentials	1-Entre valid Credentials according to each payment method	Valid Credentials	User payment Accepted
TC_PAY_6_2	Validate user has sufficent funds	1-Check if user has enough funds	sufficent funds	User payment Accepted
TC_PAY_7_1	Validate Accurate Deduction	1-Check subscription amount 2-Check User Funds	1-Subscription value 2-User Funds	Accurate Deduction from User Funds
TC_PAY_8_1	Validate Subscription update post payment	1-Check for payment confirmation 2-Check For subscription status	1-Payment Confirmation 2-Subscription status	All Subscriptions were updated
TC_PAY_9_1	Validate User recives reciept	1- Send confirmation to the user	Users Email	Confirmation was sent
TC_PAY_10_1	validate QR code receival	1-send qr code to user	user email	qr code was sent
TC_PAY_11_1	Validate Logs	1- Process Payment 2-Update Logs	Payment Details	Transaction has been saved

Belal Fathy 22101311

Actor(s): Student, Admin, Bank System

Type: Primary and Essential

Description:
This use case enables authenticated students to select a subscription plan (either daily subscribe or semester subscribe and process payments securely through an integrated payment gateway. After logging in, the student can view available subscription options configured by the Admin. Once a subscription type is selected, the student proceeds to the payment gateway, where they can choose from various payment methods, such as credit cards, debit cards, or other supported payment services, depending on the Bank System's integration. Upon successful payment, the system activates the selected subscription, updates the student's subscription status, and records the transaction details. Admins manage the subscription options, configuring and modifying them as needed. They also handle payment records, monitor transactions, and generate detailed financial reports on subscription usage and payments to ensure accurate tracking of subscription metrics.After a successful transaction, the system provides the student with a confirmation notification and receipt through email. The admin can also generate reports based on the subscription records and payment data to assess usage patterns, manage finances, and adjust subscription offerings as required.

Preconditions:

- ➔ The student must be authenticated within the system.
- ➔ Subscription options (daily or semester) must be configured by the Admin.
- ➔ Payment processing integration with the Bank System must be active.

Postconditions:

- ➔ The selected subscription (daily or semester) is activated for the student upon successful payment.
- ➔ Subscription records and payment status are updated in the system.
- ➔ Reports on subscription usage and payment transactions are generated for the Admin.

Alternative Scenarios:

- ➔ **Insufficient Funds**: If the student has insufficient funds or a payment is declined, an error message will inform the student, prompting them to try a different payment method or check their balance.
- ➔ **Bank System Down**: If the Bank System or payment gateway is temporarily unavailable, the student receives a notification to try again later, and the transaction remains pending until resolved.
- ➔ **Subscription Option Unavailable**: If an Admin temporarily disables a subscription option (e.g., for system maintenance), the student is notified and only enabled options are shown.
- ➔ **Student Account Issue**: If the student's account is suspended or flagged, they cannot proceed with a subscription, and a message informs them to contact support for resolution.
- ➔ **Partial Payment Support**: If the student attempts a payment with a payment method not fully supported (e.g., installment payments if offered in the future), they are informed that only full payments are accepted at this time.

Test Requirements:

- ➔ Validate that students can view and choose between daily and semester subscription options.
- ➔ Validate that the system displays the chosen subscription details correctly.
- ➔ Validate that the payment processing is compatible with the bank system.
- ➔ Verify that the subscription will be activated after payment.
- ➔ Validate that the student can pay with different payment methods.
- ➔ Validate that the admin can add subscription option.
- ➔ Validate that the admin can modify subscription option.
- ➔ Validate that the admin can delete subscription option.
- ➔ Validate that the admin can generate financial reports.
- ➔ Validate that the generated reports cover all details.
- ➔ Validate that only authenticated Students can view subscription options.
- ➔ Validate that unauthorized Students can not view subscription options.

Alternative Scenario	System Response
1.Login Failure: Student login attempt fails due to incorrect credentials.	2.Displays an error message prompting the student to re-enter correct login details.
3.Unavailable Payment Method: The selected payment method is temporarily unavailable.	4.Notifies the student of unavailability and displays only active, available payment methods.
5.Insufficient Funds: The student's payment is declined due to insufficient funds.	5.Shows a notification indicating insufficient funds and prompts the student to try a different payment method or check their balance.
6.Bank System Unavailable: The Bank System or payment gateway is temporarily down.	7.Displays a message indicating that payment processing is temporarily unavailable and advises the student to try again later.
8.Subscription Option Disabled: Admin has disabled the selected subscription option.	9.Informs the student that the option is currently unavailable and shows only active subscription options.
10.Account Issue: Student's account is suspended or flagged, preventing subscription.	11.Notifies the student of the issue and advises them to contact support for resolution.
12.Subscription Activation Failure: System error prevents activation of subscription after payment.	13.Sends a notification to the student about the issue and provides support contact information for assistance.
14.Partial Payment Not Supported: Student attempts partial payment with unsupported method (e.g., installment).	15.Informs the student that only full payment options are supported at this time and prompts selection of a full payment method.

Alternative Courses

- ➔ **Step 1**: If the student's login attempt fails, the system displays an error message.
- ➔ **Step 4**: If a specific payment method is unavailable, the system notifies the student and shows only active options.
- ➔ **Step 5**: If payment fails due to insufficient funds or a declined transaction, the system notifies the student immediately.

Step 6: If the subscription fails to activate due to a system error, the student is notified, and support contact information is provided

Test Case ID	Test Scenario	Test Steps	Test Data	Expected Result
SM_01	Verify subscription options display	1. Log in as a student. 2. Navigate to Subscription Management. 3. select a line. 4. View available subscription options.	Username: validUser Password: validPass	Both daily and semester subscription options are displayed with correct details.
SM_02	Verify daily subscription activation after payment	1. Select daily subscription. 2. Complete payment via Bank System.	Subscription: Daily Payment: Valid	Daily subscription is activated and confirmed after successful payment.
SM_03	Verify semester subscription activation after payment	1. Select semester subscription. 2. Complete payment via Bank System.	Subscription: Semester Payment: Valid	Semester subscription is activated and confirmed after successful payment.
SM_04	Verify Admin can add a new subscription type	1. Log in as Admin. 2. Add a new subscription type for example monthly.	New Subscription: Monthly	New subscription type is saved and visible to students.
SM_05	Verify report generation for subscriptions	1. Log in as Admin. 2. Click Generate subscription report button.	there is no data	Report includes details of all subscriptions and payment statuses.
SM_06	Validate error handling for invalid payment details	1. Select a subscription. 2. Enter invalid payment details. 3. Attempt payment.	Payment: Invalid details	Error message displayed" payment not processed subscription remains inactive".
SM_06	Verify subscription status display	1. Log in as a student. 2. View current subscription status.	Subscription: Active	Correct subscription status
SM_07	Verify daily subscription renewal	1. Select to renew daily subscription. 2. Complete payment via Bank System.	Subscription: Daily Renewal Payment: Valid	Daily subscription is renewed successfully, and status is updated to active.
SM_08	Verify Admin's ability to view payment history	1. Log in as Admin. 2. Navigate to payment history. 3. View payment details.	there is no data	Payment history displays all transactions accurately, with details like date, amount, and subscription type.
SM_09	Verify notification for successful subscription	1. Select subscription. 2. Complete payment. 3. Check for notification.	Payment: Successful	Student receives notification confirming subscription activation.
SM_10	Verify notification for failed payment	1. Select subscription. 2. Initiate payment. 3. Simulate payment failure. 4. Check for notification.	Payment: Failure	Student receives notification of payment failure with message.
SM_11	Verify subscription expiration notice	1. Log in as a student. 2. Wait until subscription is near expiration. 3. Check for expiration notification.	Subscription: Expiring soon	Student receives a notification before subscription expiration, announcing them to renew.
SM_12	Verify multiple subscriptions are not allowed	1. Log in as a student with an active subscription. 2. Attempt to subscribe to another plan.	Subscription: Active, attempting new	System prevents student from subscribing to a second plan if they already have an active subscription.
SM_13	Verify automatic deactivation of expired subscription	1. Log in as a student with an expiring subscription. 2. Wait for expiration. 3. Attempt to access the service.	Subscription: Expired	Expired subscription is deactivated automatically, and access to services is denied.

Mazen Ahmed Samir **22100369**

Use Case: Route Management

- **Actors**:
  - **Primary Actor**: Administrator
  - **Secondary Actor**: Bus Company, Moderator
- **Description**:

The Admin or User accesses the system to manage Bus Routes and Stops.
, The system access Bus Routes and Stops data from database and displays it.
, The system allows the admin to add, edit, or remove Bus Routes and Stops and allows the User to View Bus Routes and Stops.
, The admin selects an option and submits the request.
, The system processes the request and updates the bus company details.
, The admin receives confirmation of the successful update.

- **Cross-References**:
  - Related to **Station Management**, **Trip Management**, and **Real-Time Tracking Management**.
- **Preconditions**:
  - Administrator must be logged in with permissions to manage route information.
- **Postconditions**:
  - Route details are updated in the system, enabling proper scheduling, tracking, and route assignment for buses.

Actor Intentions	System Responsibility
1. Administrator logs in with permissions to manage routes.	2. System authenticates the Administrator and grants access to Route Management.
3. Administrator creates a new route or selects an existing route to update.	4. System displays route details and available buses for assignment.
5. Administrator assigns buses and specifies stops, schedules, and other route details.	6. System validates route information and checks for conflicts.
7. Administrator confirms route details to finalize updates.	8. System saves the route, updates schedules, and notifies relevant users if needed.

Alternative Courses

- **Step 6**: If there is a scheduling or capacity conflict, the system alerts the Administrator to resolve it.

- **Step 5**: If there are insufficient buses for the route, the system prompts the Administrator for alternate schedules or bus assignments.
-
- Test Requirements:
- 1. Validate that admins can successfully add a new bus route.
- 2. Validate that admins can remove an existing route from the system.
- 3. Validate that admins can edit the details of an existing route.
- 4. Validate that admins can add bus stops for any route.
- 5. Validate that admins can modify bus stops for any route.
- 6. Validate that admins can remove bus stops for any route.
- 7. Validate that users can view all available bus routes.
- 8. Validate that users can view all stops associated with a selected route.
- 9. Admin and User can Search Bus Routes
- 10. Admin and User can Search Bus Stops within selected bus route

Test Case ID	Test Scenario	Test Steps	Test Data	Expected Result
Add_BR01	Validate that admins can successfully add a valid bus route.	1. Login as admin 2. Select to "Add Route" 3. Enter route details 4. Click Confirm	1.Route to be added 2.Valid bus route info 3.Admin account	New Bus Route added and confirmation message displayed
Add_BR02	Validate that admins can't add an invalid bus route.	1.select "add bus route" 2.enter invalid bus info 3.click confirm	1.Route to be added 2.Invalid bus info 3.Admin account	Bus Route isn't added and error message is displayed
Remove_BR03	Validate that admins can remove an existing route from the system.	1. Login as admin 2. Select an existing route 3. Click "Delete" 4. Click Confirm	1.Route ID: 101 2.Admin Account	Bus Route removed and confirmation message displayed
Remove_BR04	Validate that admins can remove an existing route from the system.	1.select existing Bus Route 2.select "Remove Bus Route" 3.click confirm	1.Admin account 2.Rounte ID: 110	Bus Route removed and confirmation message displayed
Edit_BR05	Validate that admins can edit the details of an existing route.	1. Login as admin 2. Select an existing route 3. Edit Bus Routes details 4. Click Confirm	1.New Route details 2.Admin account 3.Rounte ID: 109	Route details are updated in the system
Edit_BR06	Validate that admin can't edit route with an invalid route ID	1. Login as admin 2. Select an existing route 3. Edit Bus Routes details 4. Click Confirm	1.New Route details 2.Admin account 3.Rounte ID: -109	Error message displayed: "Route not found"
Add_BS07	Validate that admins can add bus stops for any route.	1. Login as admin 2. Select route 3. Add new stops 4.Click Confirm	1.Route ID: 108 2.bus stop name: deep mall 3.Admin account	New stop is added to the selected route
Add_BS08	Validate that admins can't add duplicate bus stops for any route.	1. Login as admin 2. Select route 3. Add new stops 4.Click Confirm	1.Route ID: 108 2.bus stop name: deep mall 3.Admin account	Error message displayed: "Stop already exists"
Add_BS09	Validate that admins can't add bus stops for any route with missing stop name.	1. Login as admin 2. Select route 3. Add new stops 4.Click Confirm	1.Route ID: 108 2.bus stop name: 3.Admin account	Error message displayed: "Stop name is required"
Edit_BS10	Validate that admins can modify bus stops for any route	1. Login as admin 2. Select route 3. Select stop 4. Edit stop details and save	1.Route ID: 106 2 stop ID : 206 3.Updated stop name: gleem 3.Admin account	Stop details are updated
Edit_BS11	Validate that admins can't edit bus stops for any route with invalid stop name.	1. Login as admin 2. Select route 3. Select stop 4. Edit stop details and save	1.Route ID: 106 2 stop ID : 206 3.Updated stop name: @#$%^ 3.Admin account	Error message displayed: "Invalid stop name"
Remove_BS12	Validate that admins can remove bus stops for any route	1. Login as admin 2. Select route 3. Select stop 4. Click "Delete" and confirm	1.Route ID: 105 2. stop ID: 201 3.Admin account	Selected stop is removed from the route
Remove_BS13	Validate that admins can't remove bus stops for any route with invaid ID.	1. Login as admin 2. Select route 3. Select stop 4. Click "Delete" and confirm	1.Route ID: 105 2. stop ID: -201 3.Admin account	Error message displayed: "Stop not found"
View_BS14	Validate that users can view all stops associated with a route	1. Login as user 2. Select route 3. View associated stops	1.User account 2.Route ID: 102	All stops for the selected route are displayed
View_BR16	Validate that users can view all available bus routes	1. Login as user/admin 2. Navigate to "View Routes" section	1. User/admin account	All available routes are displayed
View_BR17	Validate viewing routes with no routes available	1. Login as user/admin 2. Navigate to "View Routes" section	1. User/admin account	Error message displayed: "No routes available"
Search_BR18	Validate Admin and User can search bus routes	1. Login as admin/user 2. Use "Search Route" feature 3. Enter search criteria	1. User/ admin account 2.search criteria	Routes matching search criteria are displayed
Search_BR19	Validate Admin and User can't search bus routes with empty search criteria	1. Login as admin/user 2. Use ""Search Route"" feature	1. User/ admin account	Error message displayed: "Please enter search criteria"
Search_BS20	Validate Admin and User can search stops within a bus route	1. Login as admin/user 2. Select route 3. Use "Search Stop" within selected route 4. Enter search criteria	1. User/ admin account 2.search criteria 3.route ID: 107	Stops matching search criteria are displayed
Search_BS21	Validate Admin and User can't search bus stop with empty search criteria	1. Login as admin/user 2. Select route 3. Use "Search Stop" within selected route	1. User/ admin account 2.route ID: 107	Error message displayed: "Stop not found"

Use Case: Account Management

Eyad Elnakib 22100757

- **Actors**:
  - **Primary Actor**: Passenger
  - **Secondary Actors**: Administrator, Moderator
- **Description**:
  - Manages user accounts within the system, including creating, updating, and deleting accounts, as well as managing permissions and access levels.
- **Cross-References**:
  - Related to **Authentication Management** and **Role Management**.
- **Preconditions**:
  - User must have valid credentials and appropriate permissions for account actions (e.g., Admin or Moderator for account creation and role management).
- **Postconditions**:
  - User account details are updated, and changes are reflected in other relevant areas (e.g., permissions, chat access).

Actor Intentions	System Responsibility
1. Admin or Moderator logs into the system with permissions.	2. System authenticates the user and grants access to the Account Management module.
3. Admin or Moderator selects a user account to create, update, or delete.	4. System retrieves or displays relevant account details for editing.
5. Admin or Moderator enters or edits account information (e.g., name, role, permissions).	6. System validates and updates the account details in the database.
7. Admin or Moderator assigns or modifies user permissions.	8. System applies and saves permissions to the account.
9. Admin or Moderator confirms changes to finalize the action.	10. System confirms the action, logs it, and reflects changes in connected modules.

Alternative Courses

Step 2: If the Admin or Moderator lacks sufficient permissions, the system displays an error message and restricts access.

Step 7: If the account is inactive, the system prompts the Admin or Moderator for reactivation options.

Test Requirements

1. **Validate Account Creation**
   - Validate that the system allows a new user to create an account by filling out all required fields, including Name, Email, and Password.
   - Upon successful creation, validate that the system sends a confirmation to the new user.
2. **Validate Profile Update**
   - Validate that the system allows a logged-in user to update their profile details, such as Name and Address.
   - Validate that changes are reflected immediately after saving.
3. **Validate Account Deletion**
   - Validate that the system provides an option for a logged-in user to delete their account.
   - Validate that once deleted, the account no longer exists, and the user is unable to log in with that account.
4. **Validate Viewing of Account Details**
   - Validate that the system allows a logged-in user to view their account details.
   - Validate that the displayed details match the data stored in the database for the specific user ID.
5. **Validate Account Creation with Missing Fields**
   - Validate that the system checks the input on the signup page to ensure all required fields are completed.
   - If any required fields are missing, validate that an error message is displayed, indicating the missing fields.
6. **Validate Profile Update with Invalid Data (Email)**
   - Validate that the system checks the format of the email address when updating the profile.
   - If an invalid email format is entered, validate that an error message "Invalid email format" is displayed.
7. **Validate Update of User ID**
   - Validate that the system allows a logged-in user to update their User ID.
   - Validate that the new User ID is unique and in a valid format.
   - Upon successful update, validate that a success message is displayed.
8. **Validate Update of User ID with Invalid Data**
   - Validate that the system checks the format of the User ID upon updating.
   - If an invalid User ID format is entered, validate that an error message "Invalid User ID format" is displayed.
9. **Validate Update of Phone Number**
   - Validate that the system allows a logged-in user to update their phone number.
   - Validate that the new phone number is saved and reflected in the user's profile.
10. **Validate Update of Phone Number with Invalid Data**
    - Validate that the system checks the phone number format upon updating.
    - If an invalid phone number format is entered, validate that an error message "Invalid phone number format" is displayed.
11. **Validate Update of Station**
    - Validate that the system allows a logged-in user to update their assigned station.
    - Validate that the station information is updated successfully and displayed correctly.
12. **Validate Update of Station with Invalid Data**
    - Validate that the system checks the station information format upon updating.
    - If invalid station data is entered, validate that an error message "Invalid station format" is displayed.
13. **Validate Update of Email**
    - Validate that the system allows a logged-in user to update their email address.
    - Upon entering a valid email, validate that the change is saved successfully and the new email is reflected in the user's profile.
14. **Validate Update of Email with Invalid Format**
    - Validate that the system checks the format of the email address upon updating.
    - If an invalid email format is entered, validate that an error message "Invalid email format" is displayed.

Test Case ID	Test Scenario	Test Steps	Test Data	Expected Result
#-tc_add_01	Validate creation of a new user account	1. Navigate to the signup page 2. Enter user details 3. Submit form	Name, Email, Password	Account is created, and user receives confirmation
#-tc_add_02	Validate update of user profile information	1. Log in 2. Navigate to profile page 3. Update details and save	New Name, New Address	Profile is updated and reflects new details
#-tc_add_03	Validate deletion of user account	1. Log in 2. Navigate to delete account 3. Confirm deletion	Existing User ID	Account is deleted, and user can no longer log in
#-tc_add_04	Validate viewing of user account details	1. Log in 2. Navigate to account details page	Existing User ID	Correct user details are displayed
#-tc_add_05	Validate error when creating an account with missing fields	1. Navigate to signup page 2. Submit form without entering all required fields	Incomplete information	Error message indicating required fields are missing
#-tc_add_06	Validate error when updating profile with invalid data	1. Log in 2. Navigate to profile page 3. Enter invalid email format 4. Submit	Invalid email format	Error message "Invalid email format" is displayed
#-tc_add_07	Validate successful update of User ID	1. Log in 2. Navigate to profile page 3. Update User ID 4. Save	Valid New User ID	User ID is updated successfully
#-tc_add_08	Validate error when updating User ID with invalid data	1. Log in 2. Navigate to profile page 3. Enter invalid User ID format 4. Save	Invalid User ID format	Error message "Invalid User ID format" is displayed
#-tc_add_09	Validate successful update of Phone Number	1. Log in 2. Navigate to profile page 3. Update Phone Number 4. Save	Valid New Phone Number	Phone Number is updated successfully
#-tc_add_10	Validate error when updating Phone Number with invalid data	1. Log in 2. Navigate to profile page 3. Enter invalid Phone Number format 4. Save	Invalid Phone Number format	Error message "Invalid phone number format" is displayed
#-tc_add_11	Validate successful update of Station	1. Log in 2. Navigate to profile page 3. Update Station 4. Save	Valid New Station	Station is updated successfully
#-tc_add_12	Validate error when updating Station with invalid data	1. Log in 2. Navigate to profile page 3. Enter invalid Station data 4. Save	Invalid Station data	Error message "Invalid station format" is displayed
#-tc_add_13	Validate successful update of Email	1. Log in 2. Navigate to profile page 3. Update Email 4. Save	Valid New Email	Email is updated successfully
#-tc_add_14	Validate error when updating Email with invalid format	1. Log in 2. Navigate to profile page 3. Enter invalid Email format 4. Save	Invalid Email format	Error message "Invalid email format" is displayed

Use Case: Notification Management Abdallah Basem Abdallah Zain 22100848

Actors: Admin, User

Type: Primary (initiator), and essential

Description: The system sends timely notifications to the user according to the preference of the customer either via e-mail or with in-app messaging. Examples include confirmation of booking, reminders of reservations, and related updates. Likewise, the application also extends notices for support needs and other interactions like responding to customer queries, notification of lost and found items, emergency notifications, feedback and rating requests, booking confirmations, response to user specific requests.

Preconditions:

- The customer must be authenticated.

- The customer must have enabled notification preferences in the system.

- Triggering events or updates are recorded in the system.

Postconditions:

- The customer receives the notifications.

Alternate Scenarios:

- If the delivery via the main channel should, for any reason, fail, the system tries to deliver by a different means.

- if the system fails to send the confirmation notification, it logs the error and tries to send the message after some short time. After trying three times and failing, the system alerts for customer support.

- In case the customer has already disabled notifications, the system will skip sending and update only the Notification History Log.

Interaction Scenarios

Actor Intentions	**System Responsibility**

1. Event triggers a notification	2. The system verifies the user's notification preferences.
3. System prepares notification content	4. Sends the notification with details like booking confirmation, reminders, or alerts
5. User receives the notification tracking and troubleshooting purposes	6. 6. Logs the notification status in the database for tracking and troubleshooting purposes.
7. User reviews notification content	8. Ensures data integrity and accuracy across all sent notifications.

Alternative Courses

- 2: If the primary notification channel is unavailable, the system switches to an alternative channel.

- 4: If the notification fails to send, the system prompts the customer to check notification settings and preferences.

- 8: If the customer identifies incorrect information or a discrepancy, they can report it to customer support for correction.

User Requirement:

Notifications: Users should receive timely notifications relevant to their reservations and other activities.

Test Requirements:

1. Verify that the user receives notifications through all configured channels [email and app].

2. Verify data accuracy across notification content and system records.

3. Verify notifications are sent immediately after the triggering event.

4. Verify data consistency between app notifications and email.

5. Verify that all relevant details are included in each notification.

6. Verify notifications are directed to the correct email address or account.

7. Verify there are no duplicate notifications for the same event.

8. Verify system retry logic works as expected after a failed notification attempt.

9. Verify user can disable notifications and that the system respects this setting.

Test Case ID	Test Scenario	Test Steps	Test Data	Expected Result
NOTIF_1_1	Verify notifications through all channels	1.auth user account. 2. Trigger notification event. 2. Check if notification is sent via email. 3. Check if notification is sent via app.	Email and app channels configured	Notification received via both email and app
NOTIF_2_1	Verify data accuracy in notification	1. Trigger notification event 2. Compare notification content with system record	System data for notification content	Notification content matches system record
NOTIF_3_1	Verify immediate notification	1. Trigger notification event 2. Check timestamp of sent notification	Event timestamp	Notification sent immediately after event
NOTIF_4_1	Verify data consistency between channels	1. Trigger notification event 2. Compare app and email notification content	App and email notifications	App and email notification content match
NOTIF_5_1	Verify inclusion of all relevant details	1. Trigger notification event 2. Review	Notification content structure	Notification contains all relevant details

		notification content		
NOTIF_6_1	Verify correct recipient address/account	1. Trigger notification event 2. Check email and app account used for notification	User email and app account details	Notification sent to correct email and app account
NOTIF_7_1	Verify no duplicate notifications	1. Trigger notification event 2. Monitor system for duplicate notifications	Notification triggering event	No duplicate notifications for the same event
NOTIF_8_1	Verify retry logic for failed notifications	1. Trigger notification event 2. Simulate failure in sending 3. Verify retry attempt	Simulated notification failure	Notification sent successfully after retry
NOTIF_9_1	Verify disable notifications functionality	1. User disables notifications 2. Trigger notification event 3. Check if notification is sent	User notification settings staue	No notification sent when user has disabled them

Use Case: Bus Management Mahmoud Eid 22100680

Actors:

• Admin (Initiator)

• User

Type:

• Primary and Essential

Description:

1. The Admin or User accesses the system to manage buses.

2. The system accesses bus data from the database and displays it.

3. The system allows the Admin to add, edit or remove buses, and allows the User to view bus details.

4. The Admin selects an option and submits the request.

5. The system processes the request and updates the bus details.

6. The Admin receives confirmation of the successful update.

Postconditions:

1. The bus details are successfully updated.

Preconditions:

1. The User or Admin must be logged in.

Alternate Scenarios:

• Step 1: If the Admin's or User's session expires, they are prompted to log in again.

• Step 2: If no buses are available for management or viewing, the system displays a message indicating this.

• Step 4: If there is an issue with the update, the system displays an error message.

Functional Requirements:

• Bus Management:

o Admins can add, remove, and update buses.

o Users can view bus details.

o Admins can assign buses to routes.

o Admins can track bus locations in real-time.

Test Requirements:

1. Validate that admins can successfully add a new bus.

2. Validate that admins can remove an existing bus from the system.

3. Validate that admins can edit the details of an existing bus.

4. Validate that admins can assign a bus to a specific route.

5. Validate that admins can track the real-time location of a bus.

6. Validate that users can view the details of a bus.

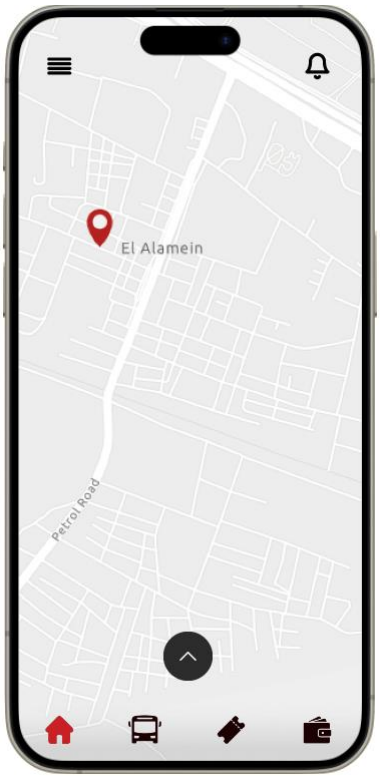
7. Validate that users can view the route assigned to a bus.

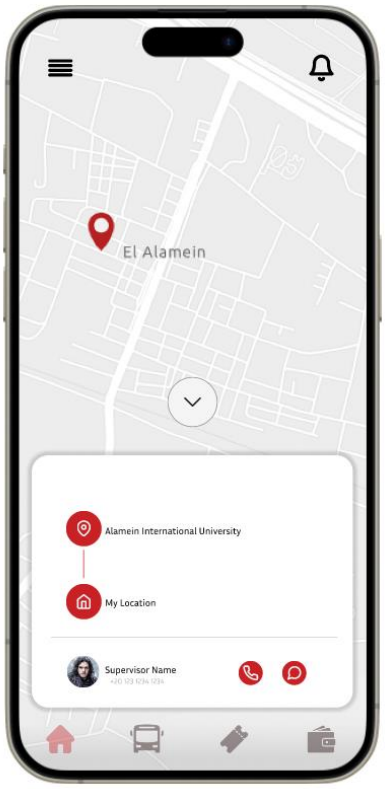
8. Validate that admins and users can search for buses.

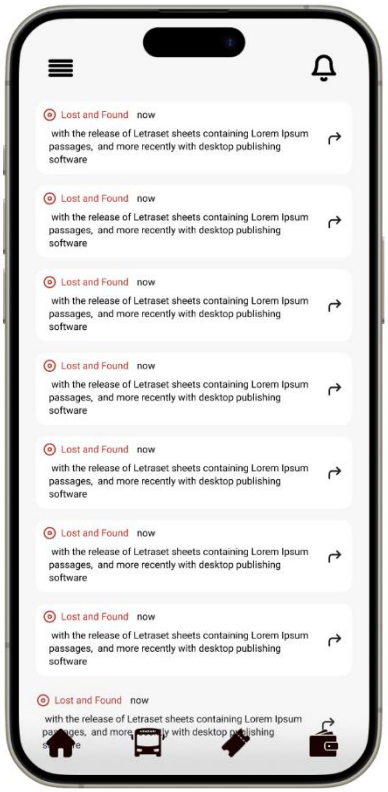
Test Case ID	Test Description	Pre-Conditions	Test Steps	Expected Result
TC_001	Validate that admins can successfully add a new bus	Admin login	1. Navigate to 'Add Bus' page. 2. Enter all required details. 3. Click 'Save'	The new bus is added to the system and is visible in the bus list.
TC_002	Validate that admins can remove an existing bus from the system	Admin login, at least one bus added	1. Navigate to the bus list page. 2. Select an existing bus. 3. Click 'Delete' and confirm the action	The bus is removed from the system and no longer appears in the list.
TC_003	Validate that admins can edit the details of an existing bus	Admin login, at least one bus added	1. Navigate to the bus list page. 2. Select an existing bus. 3. Click 'Edit' and modify details. 4. Click 'Save'	The bus details are updated and reflect the edited information.
TC_004	Validate that admins can assign a bus to a specific route	Admin login, at least one bus and route exist	1. Navigate to 'Assign Route' page. 2. Select a bus and route. 3. Click 'Assign'	The bus is assigned to the selected route and is visible in its details.
TC_005	Validate that admins can track the real-time location of a bus	Admin login, tracking system active	1. Navigate to the tracking page. 2. Select a bus to view real-time location.	The bus's real-time location is displayed accurately.
TC_006	Validate that users can view the details of a bus	User login, at least one bus added	1. Navigate to the bus list page. 2. Select a bus to view details.	The bus details are displayed to the user.
TC_007	Validate that users can view the route assigned to a bus	User login, bus assigned to a route	1. Navigate to the bus list page. 2. Select a bus. 3. View assigned route details.	The assigned route is displayed to the user.
TC_008	Validate that admins and users can search for buses	Admin or User login	1. Use the search functionality on the bus list page. 2. Enter search criteria and execute search.	The search results display matching buses based on criteria entered.

GUI

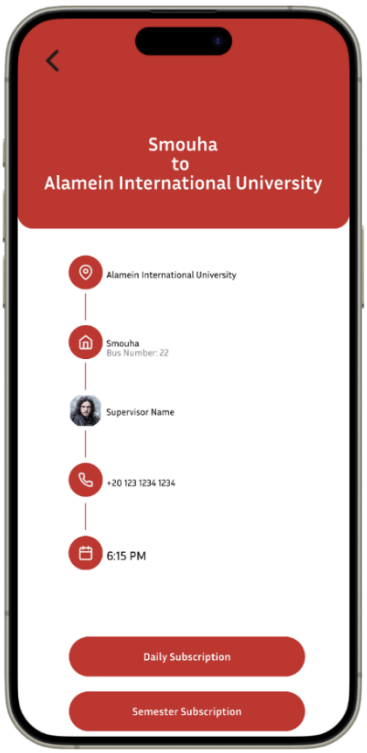
This is the home screen for the user with the bus details and notifications

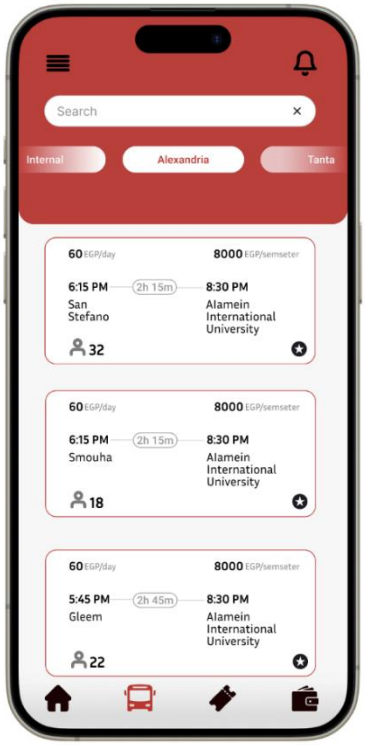


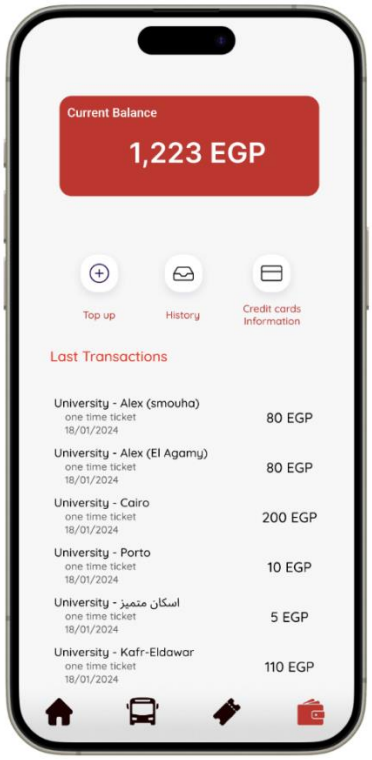




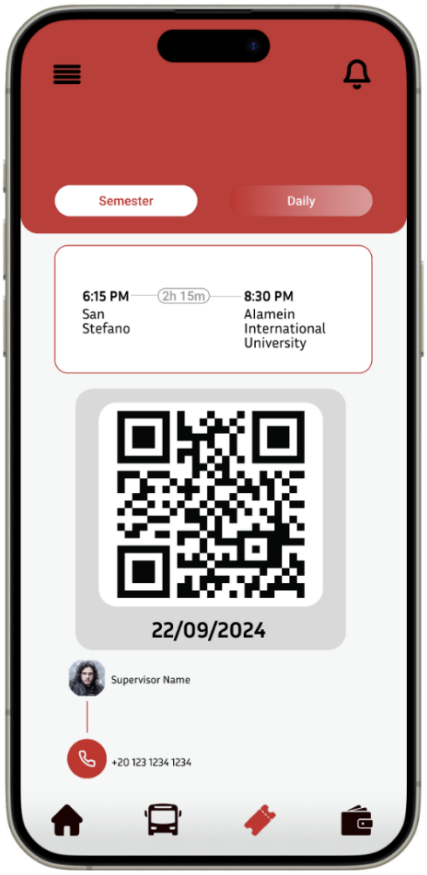
Subscriptions and the users wallet

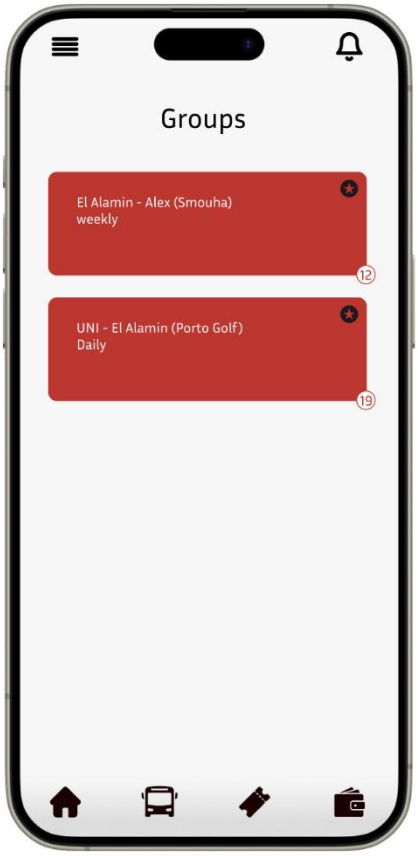


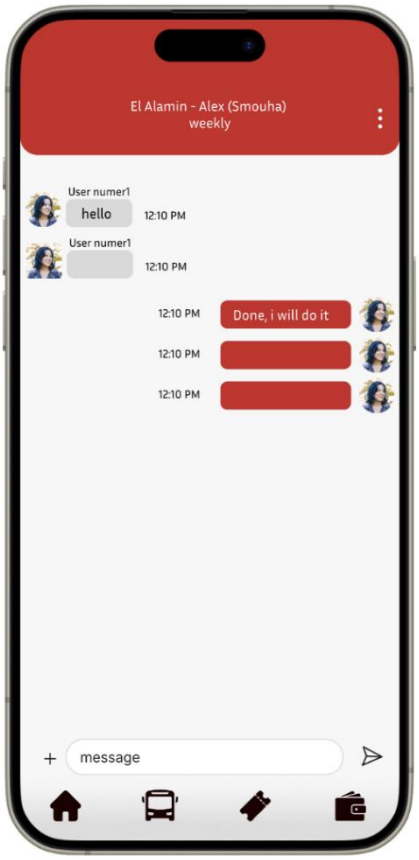


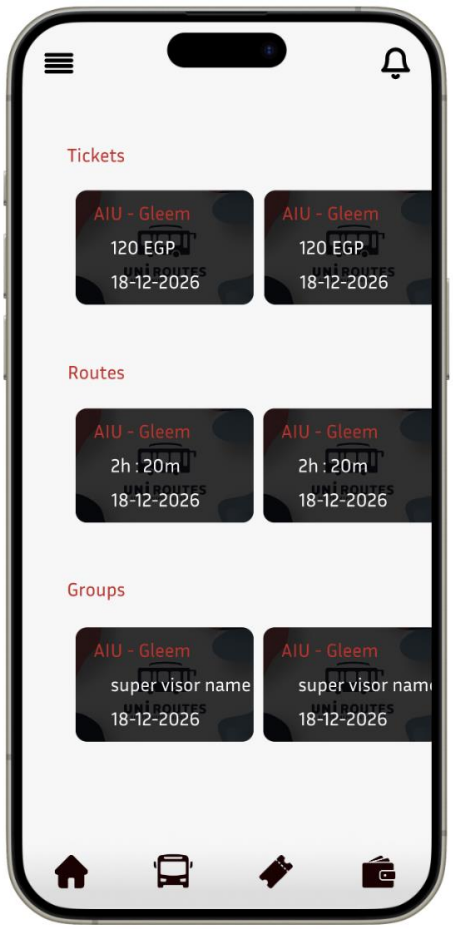


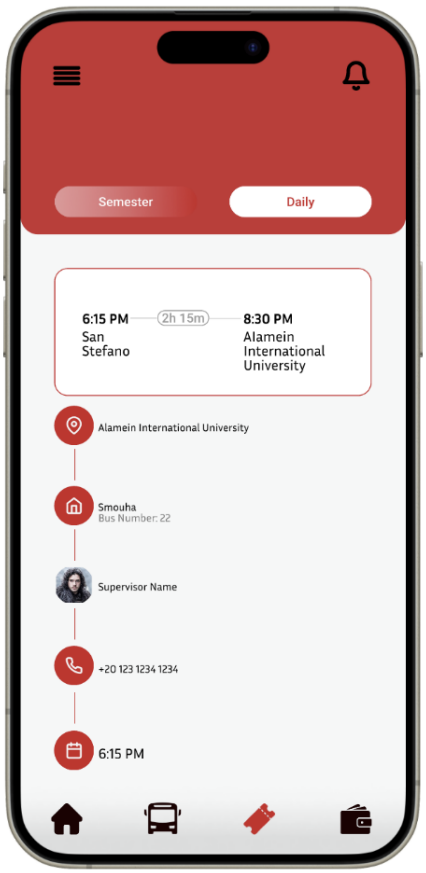
Group Chat For communication along with the ticketing system and the support center

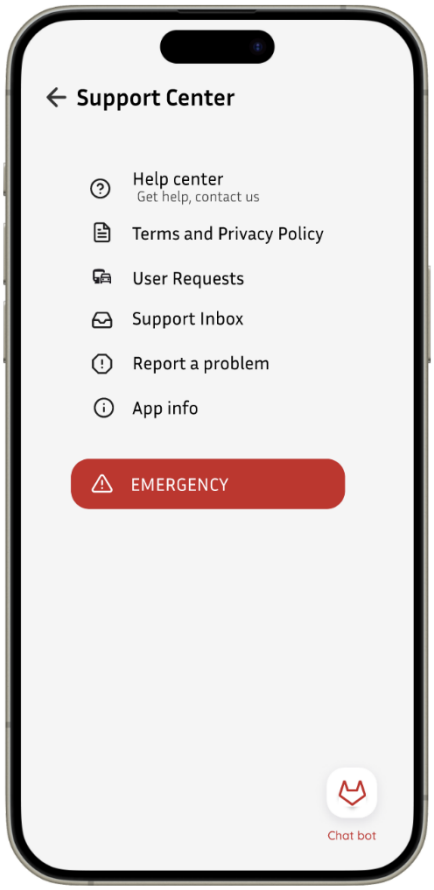




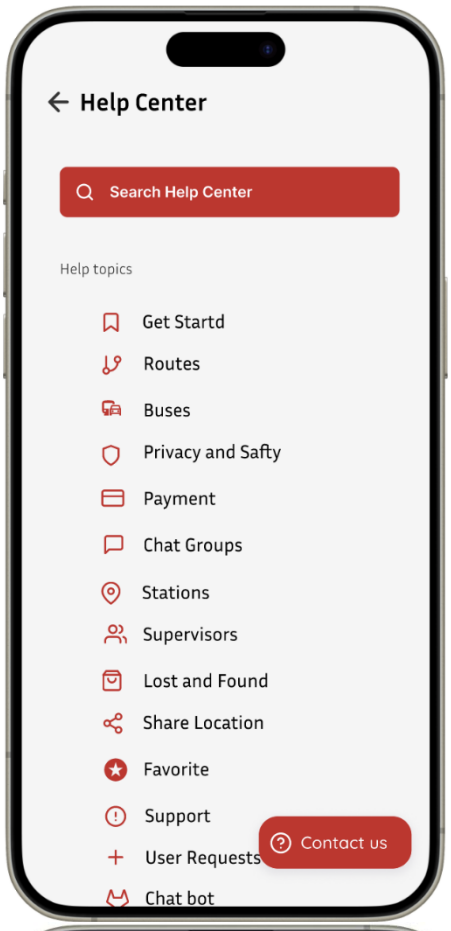


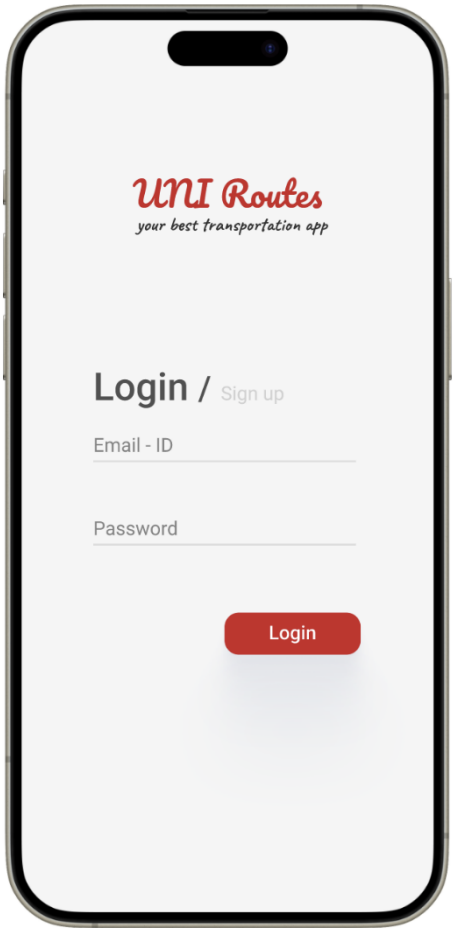


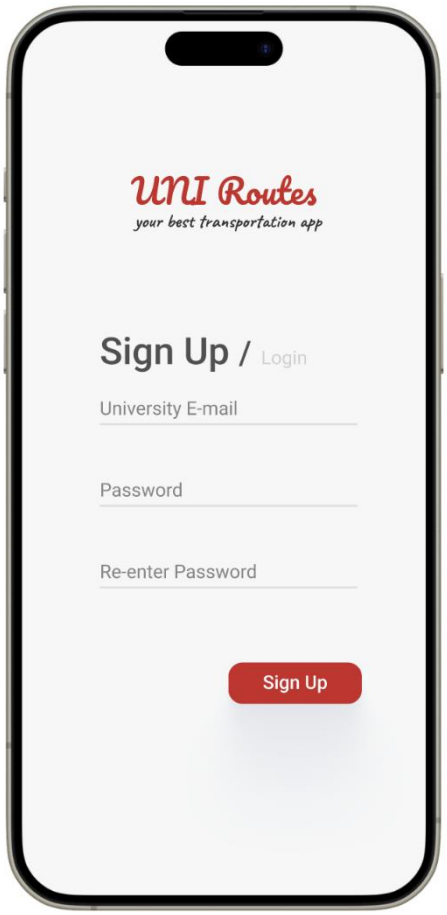


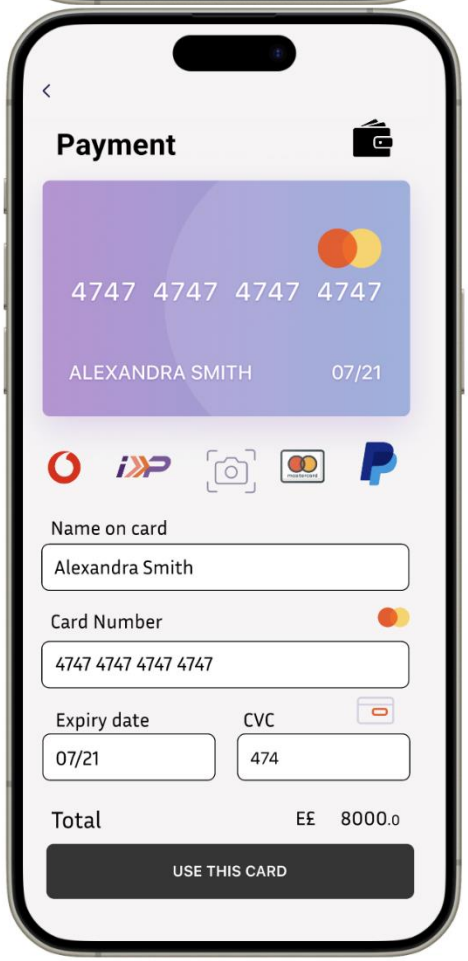


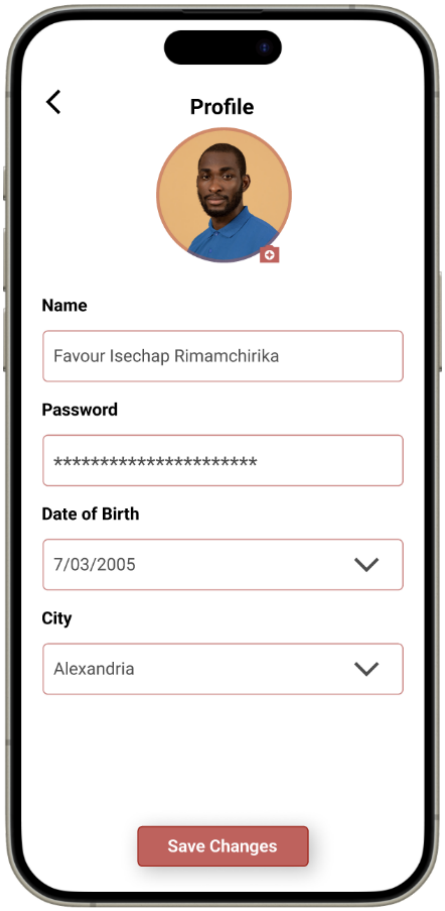
Help center and the login and sign-up page along with payment gateway profile and verification

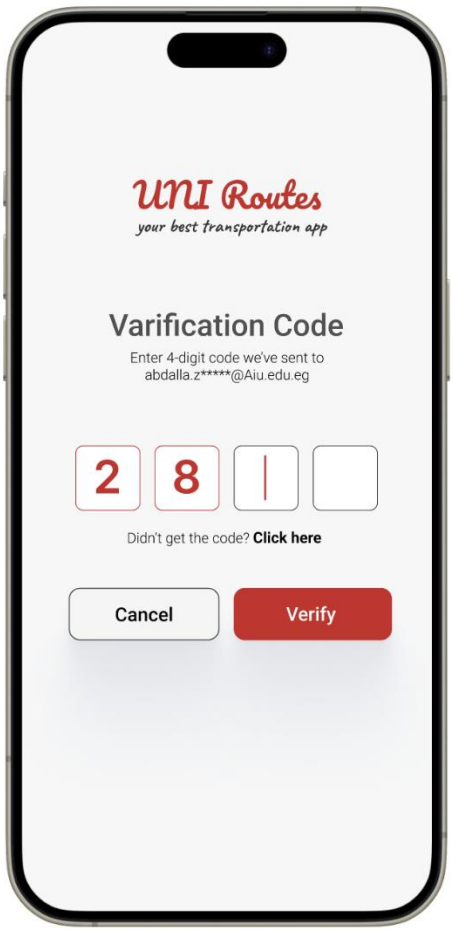




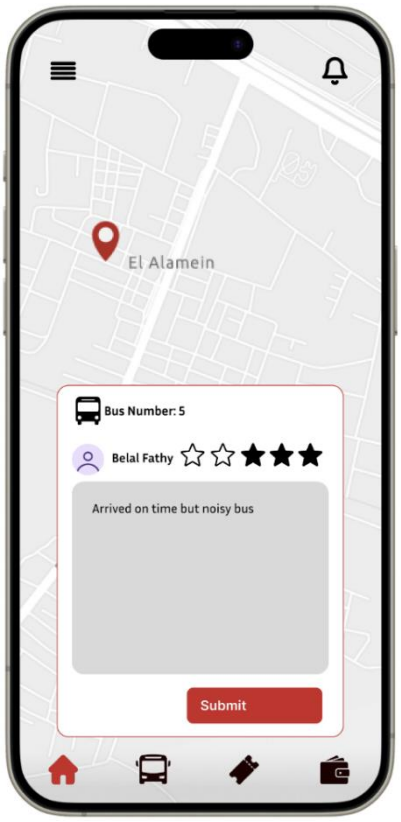


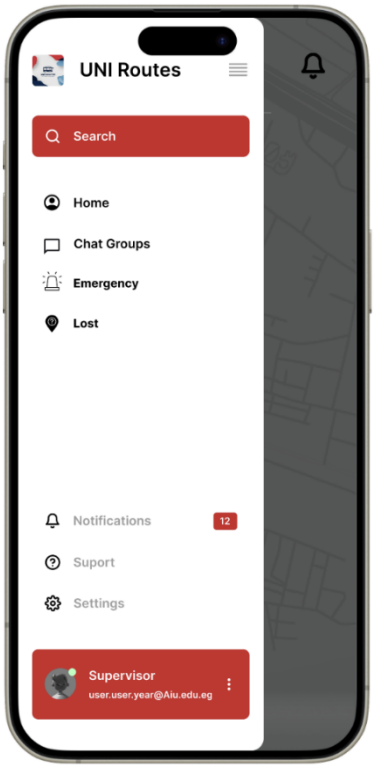


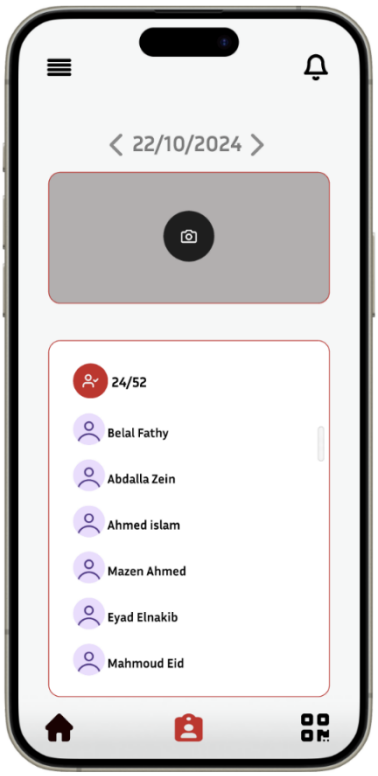


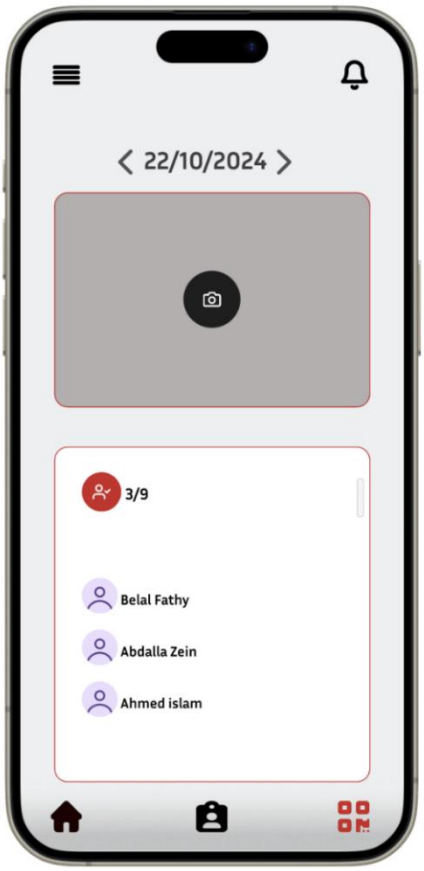


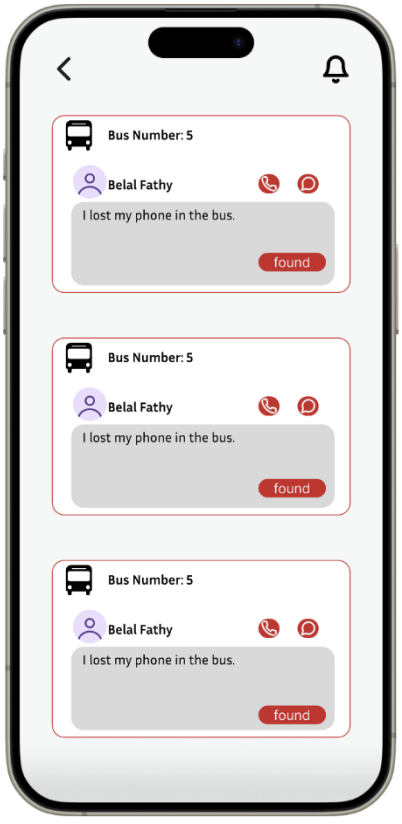
Rating system along with the menu of the supervisor his attendance and qr reader report and feedback access



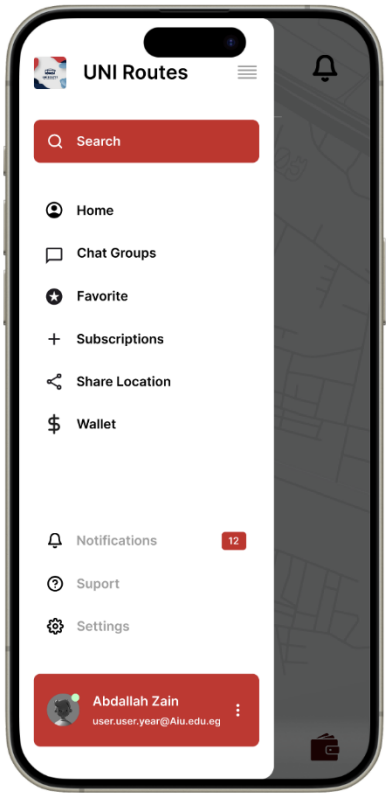


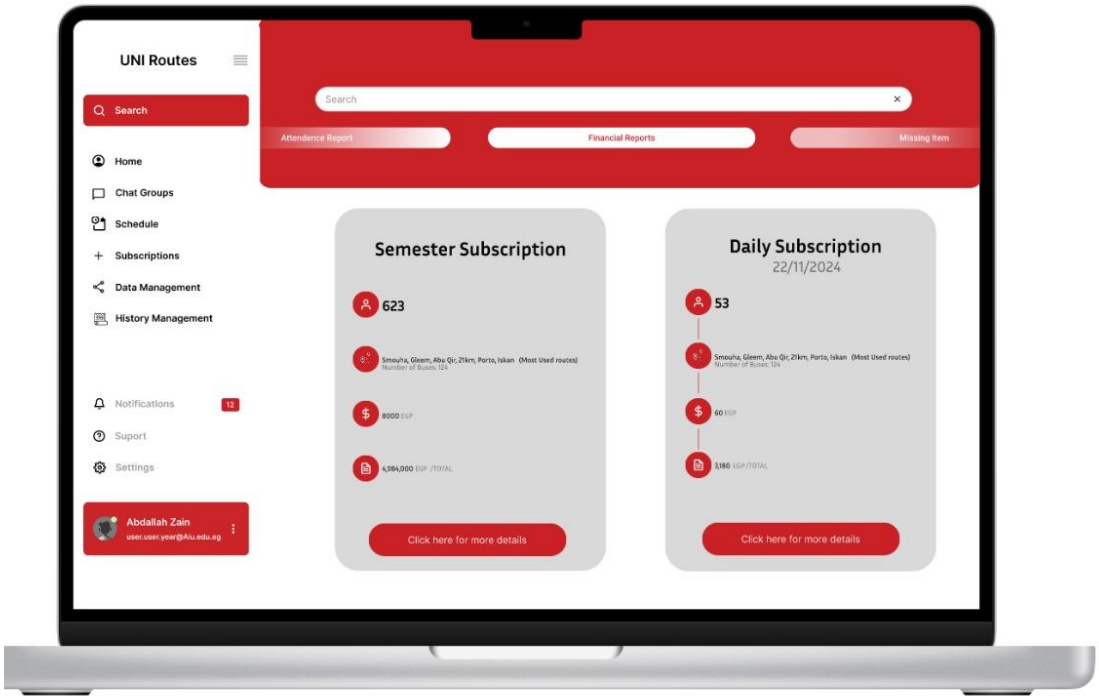


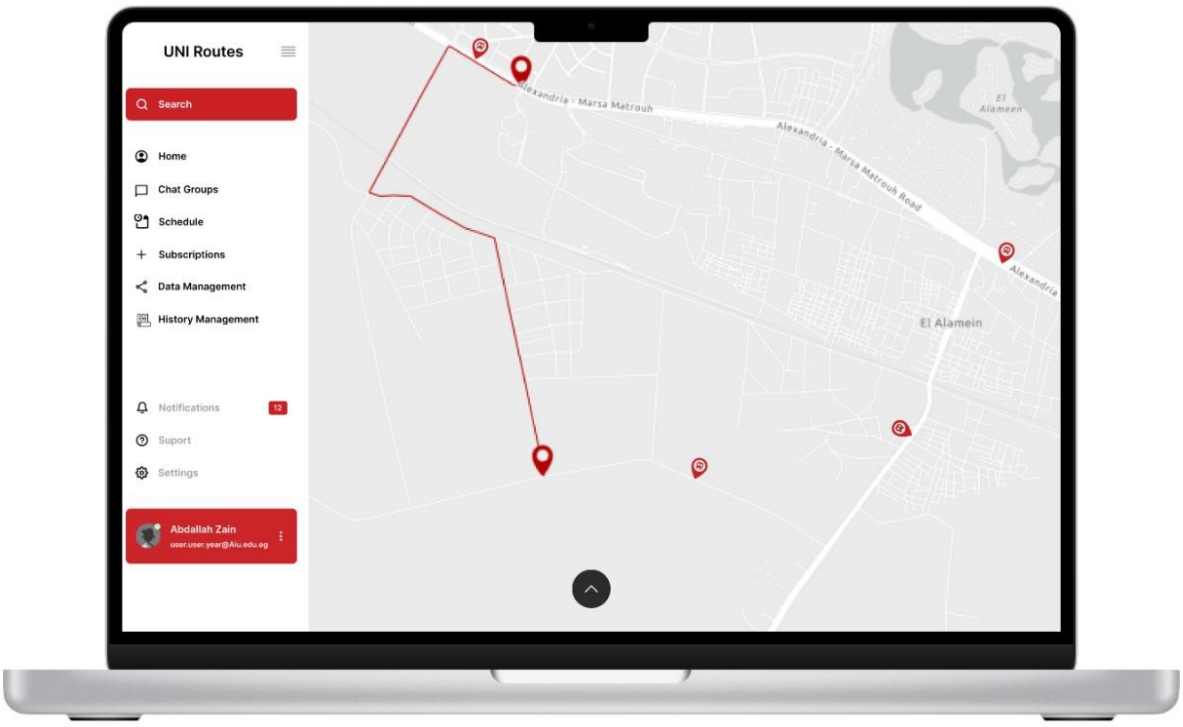




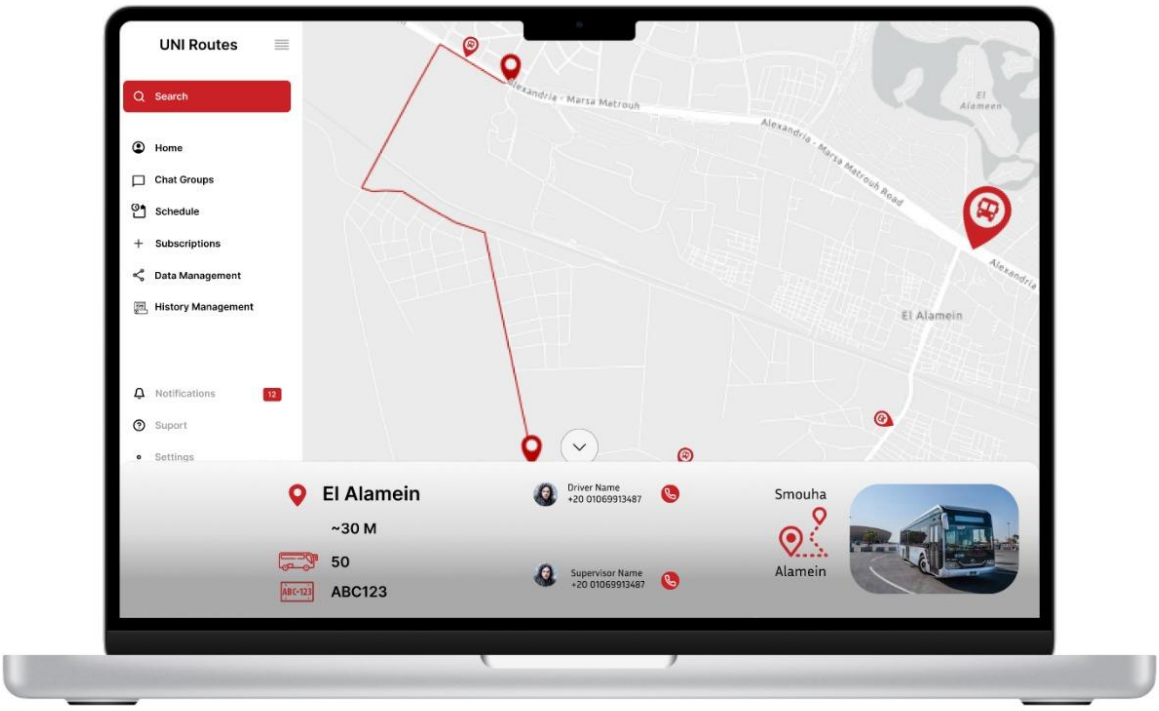
Users menu and the total subscription dashboard along with the admin home

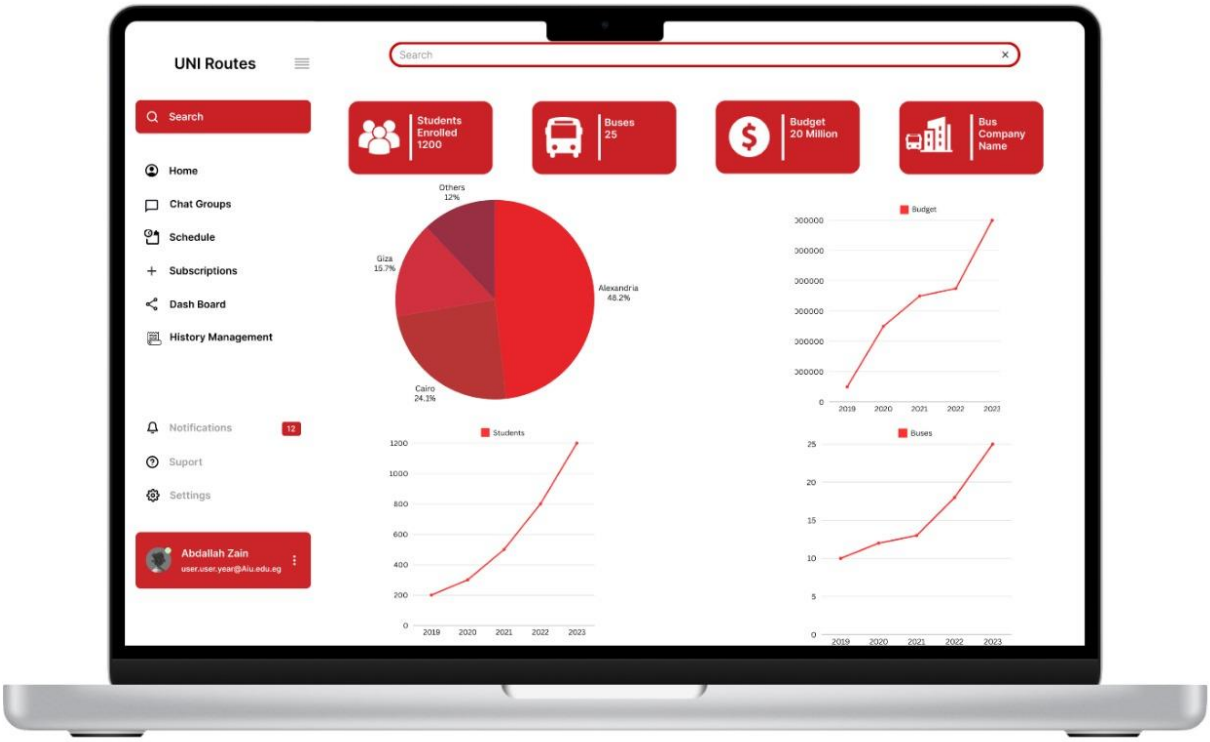




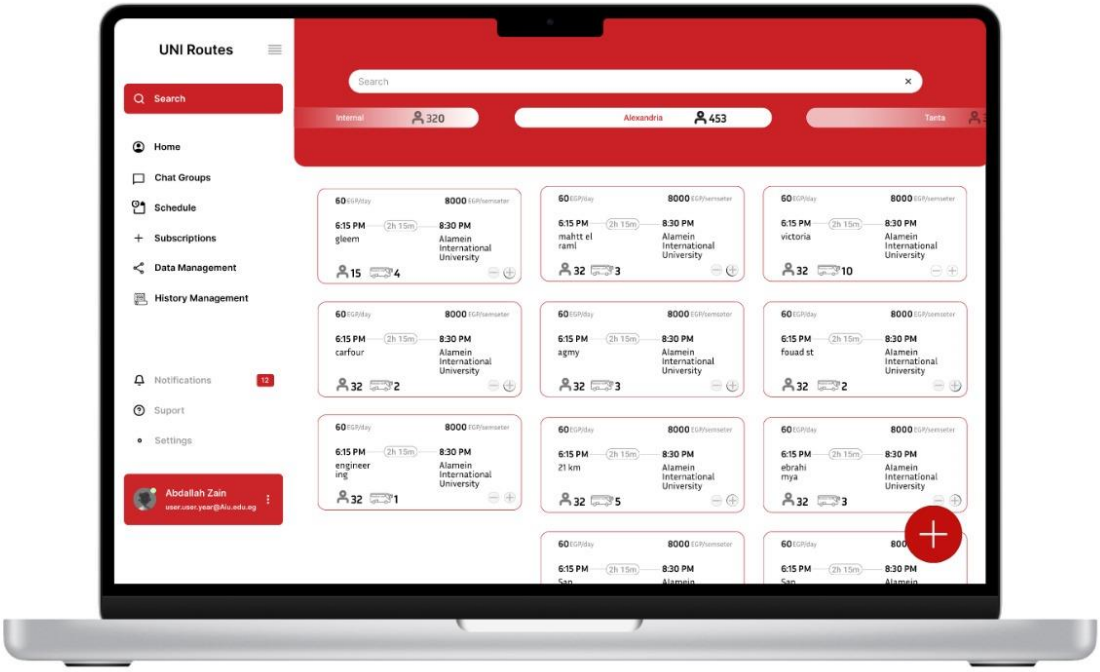


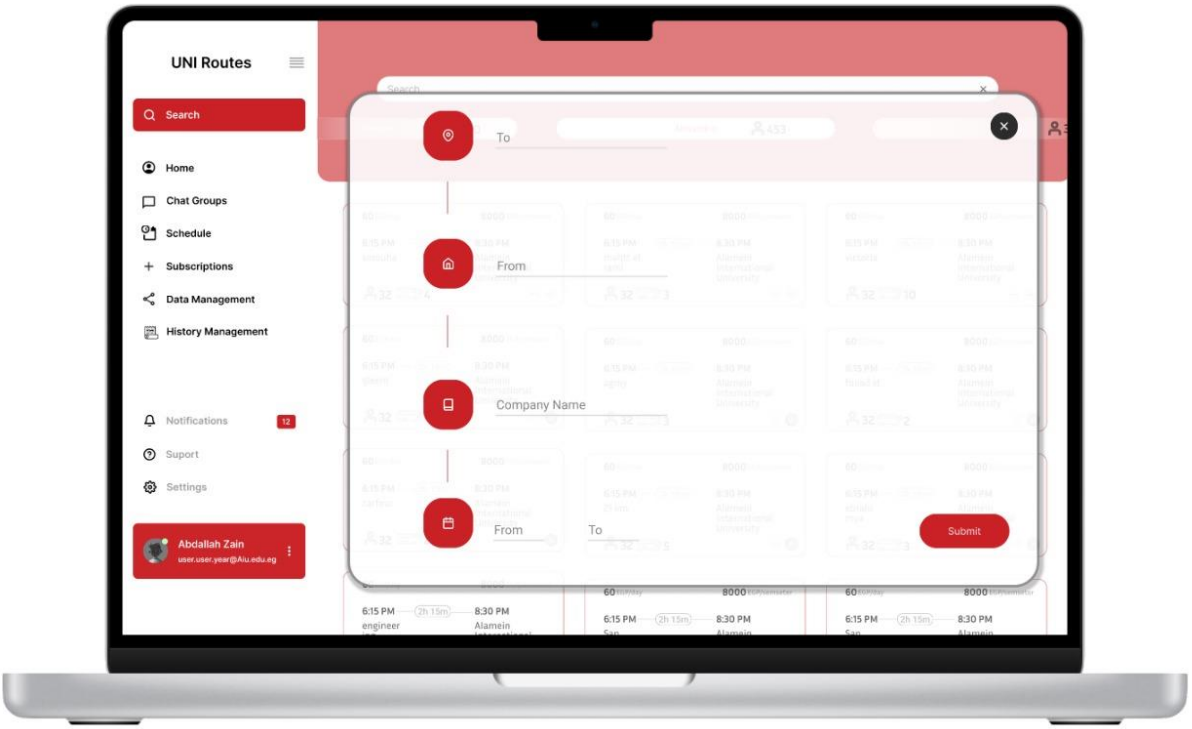
Details home screen for admins and their dashboard



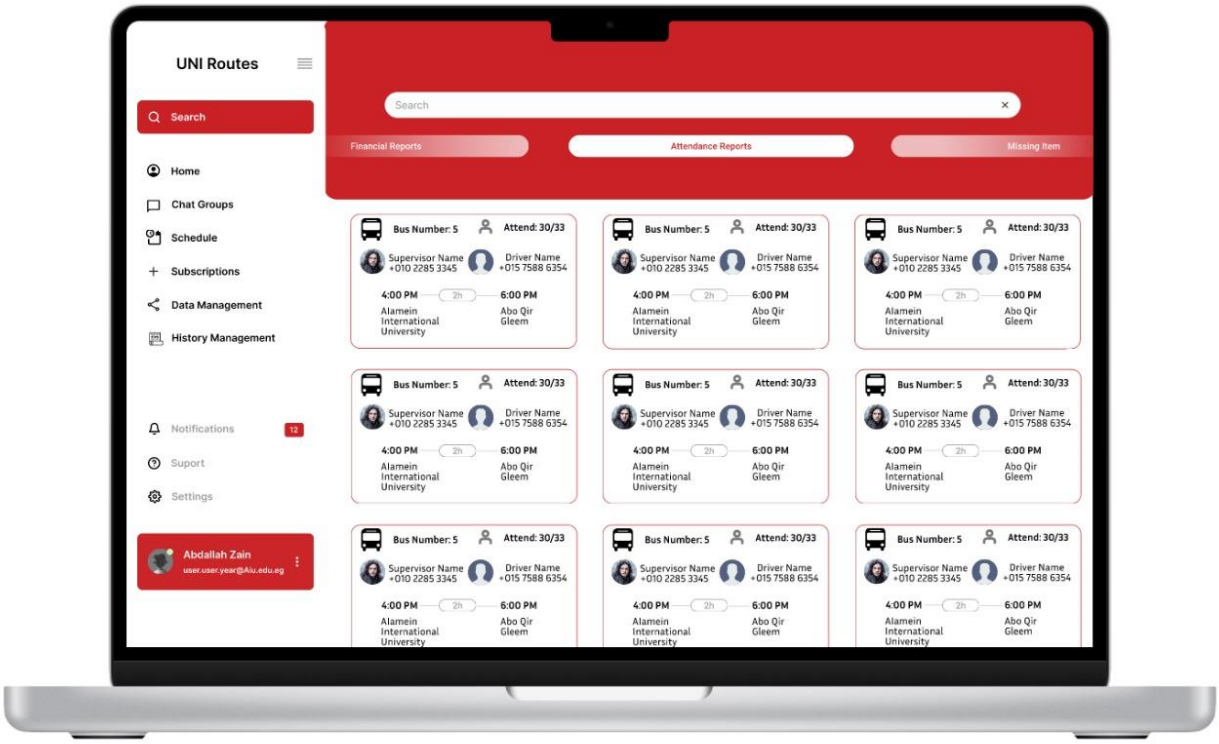


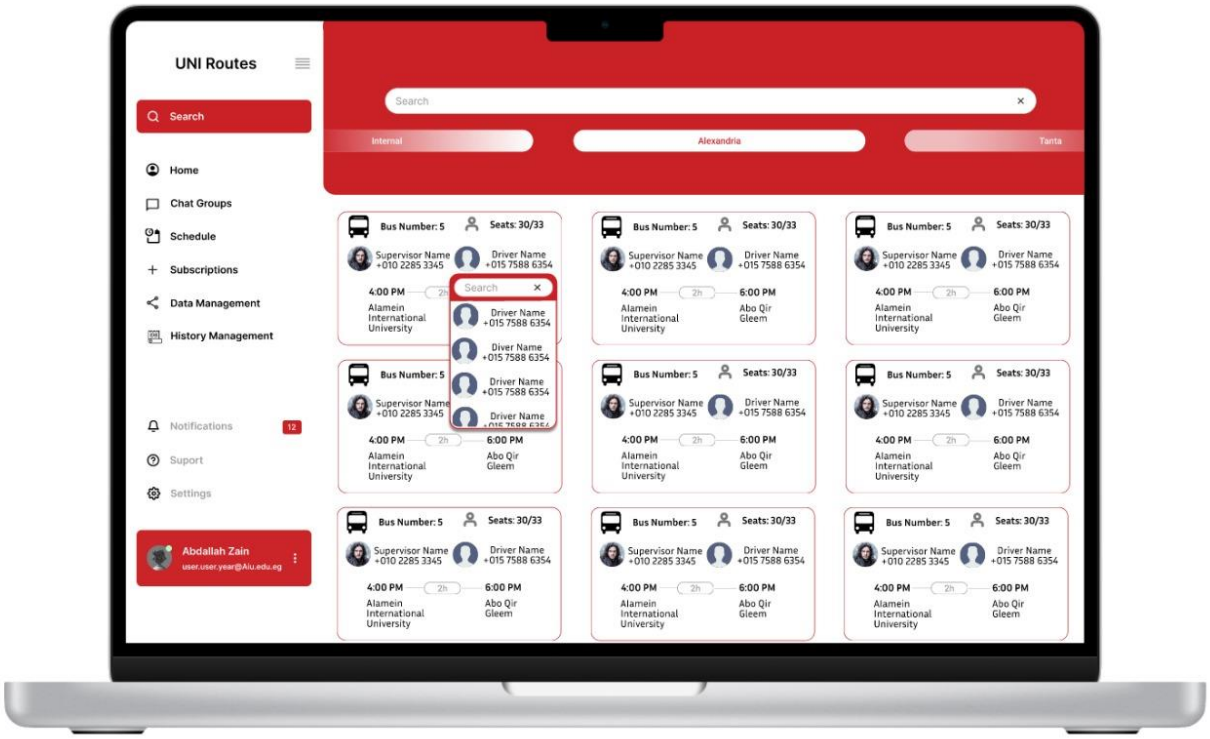
Subscription management for admis



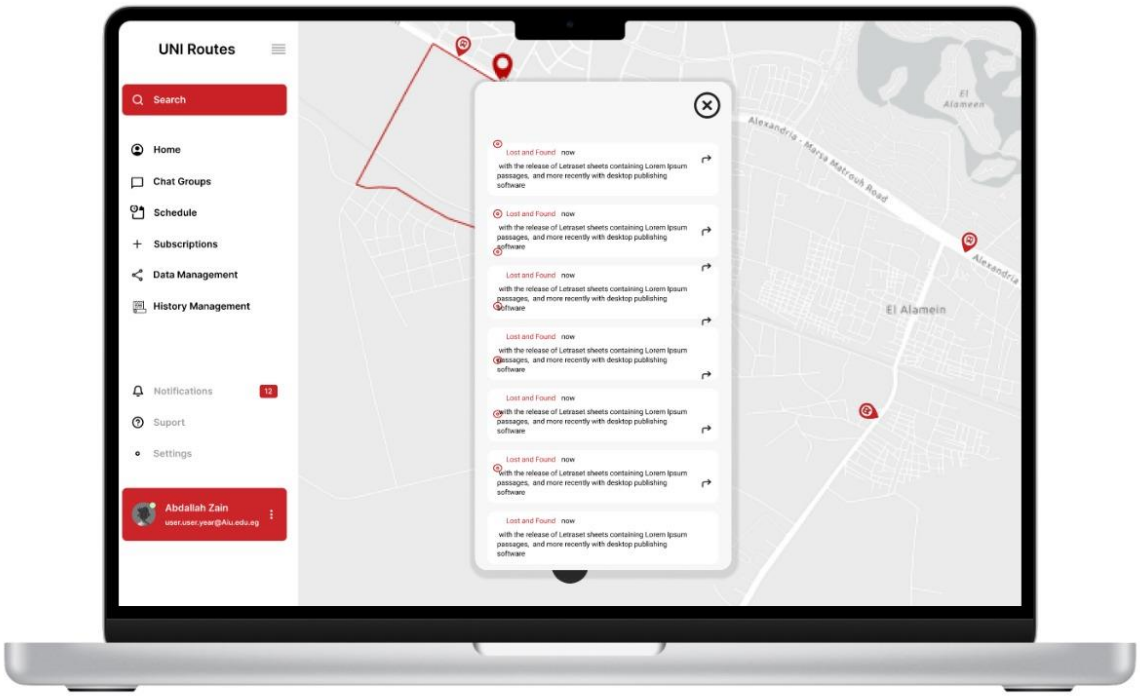


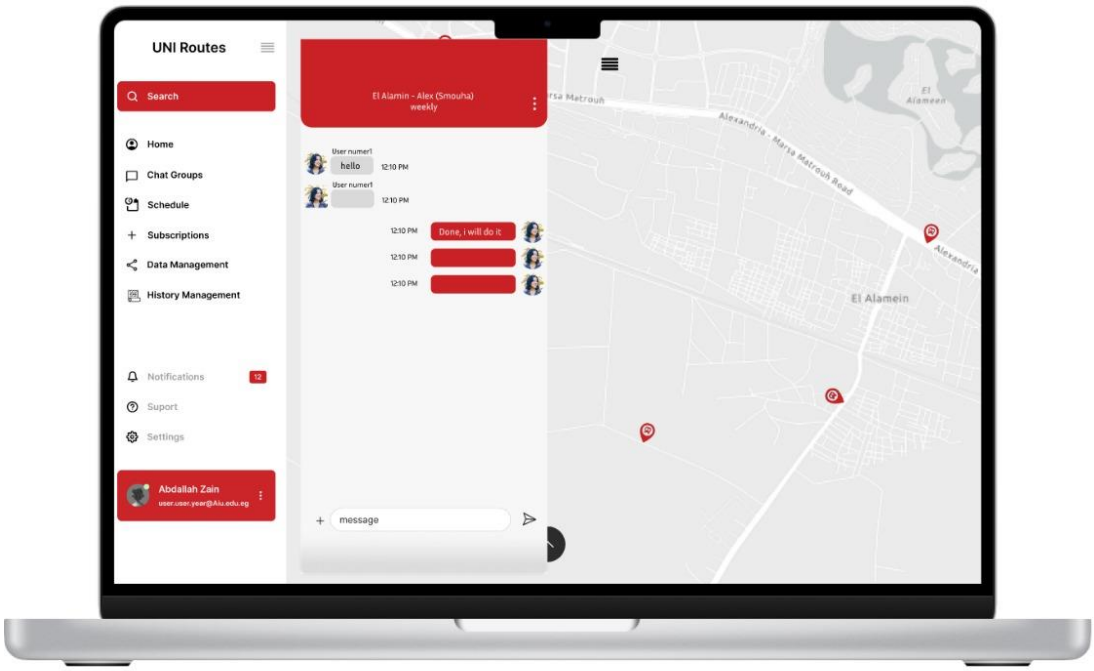
Schedule management and staff management fort admin



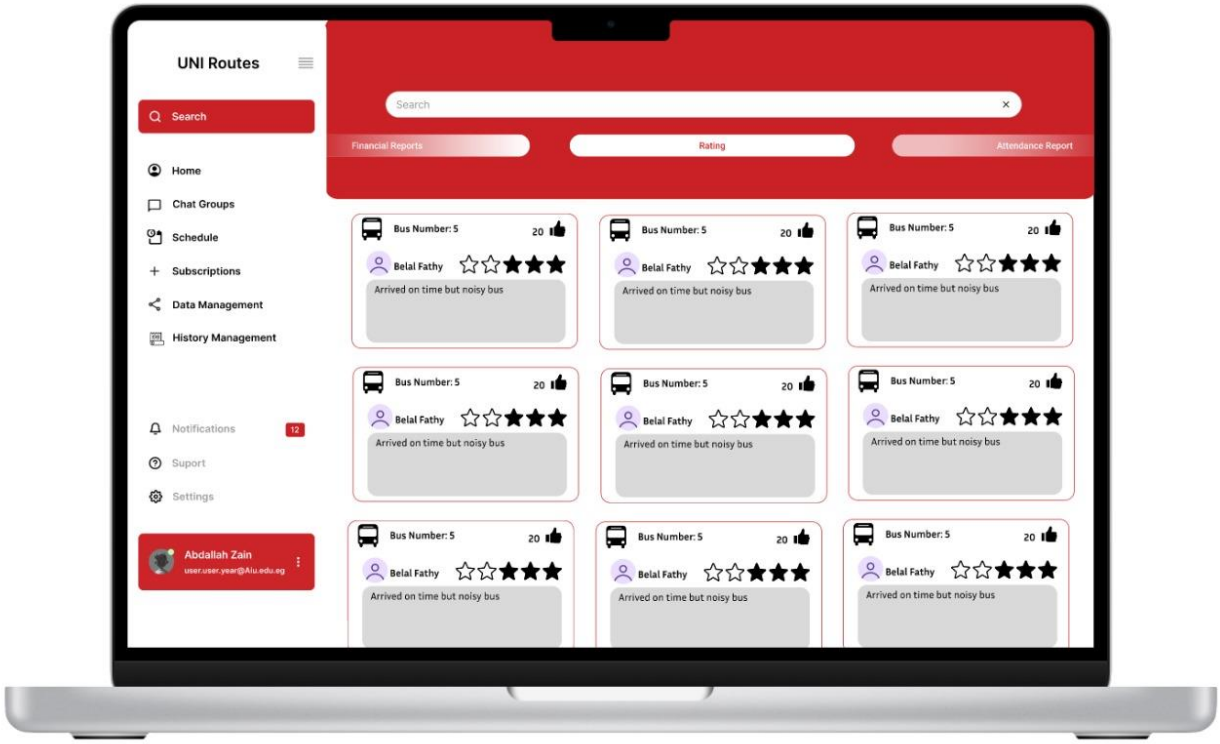


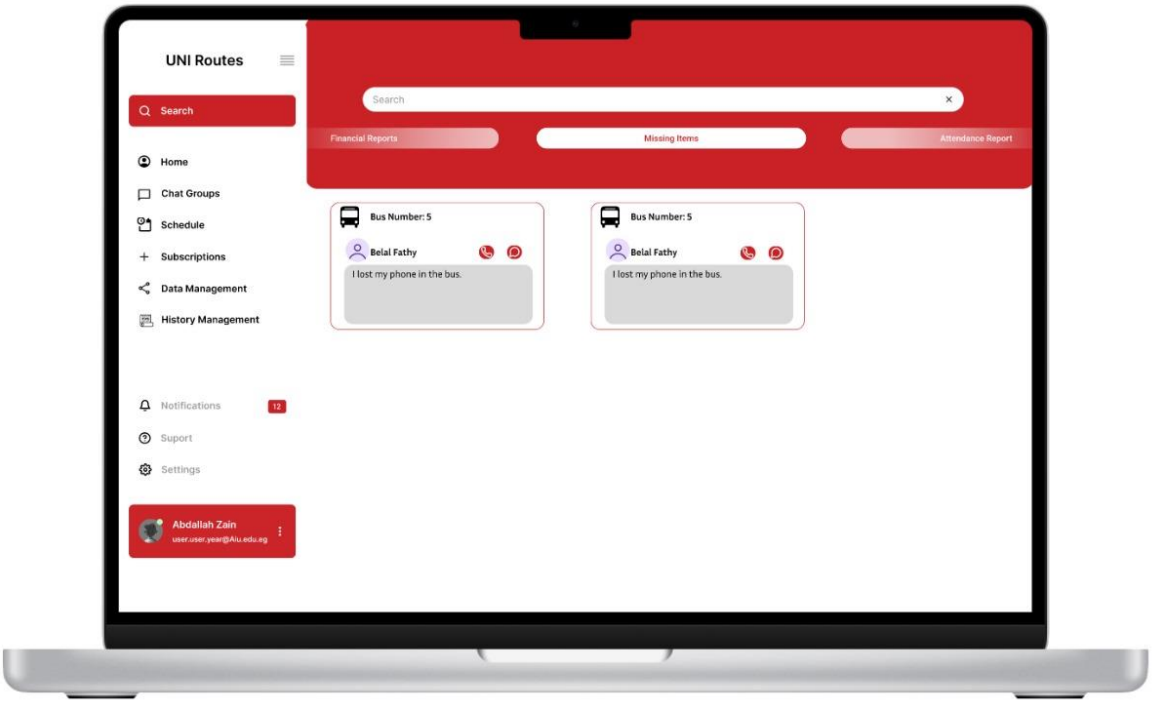
Notification and group chat management for admins





Rating system management for admins





Users have a mobile application while admins have a desktop application

Figma Link : https://www.figma.com/design/nPvBAwzCdIXNFPMUD6mi9F/Untitled?node-id=43-74&t=JZ1o4OAl1m0Zev0n-1

GitHub : https://github.com/Abdallah4Z/UNIRoutes