**Make similar phone calls?**

• Hello, Electronic Repairs. Don speaking. How can I help you?

• Hi. My name's Ben Jones. I've broken my laptop. Can you repair it?

• OK, sir. What's the model number?

• It’s a travel 380.

• And when did you buy it?

• Er, let's see... Yes, I bought on the 1st of July.

• And what's the problem?

• I've broken it and l've cover the screen.

• And, er ... when did you crac the screen?

• Two weeks ago.

•OK, bring it into the shop and I'll look at it.

• Thanks. Bye.