**Make more dialogues about the situations in these pictures/A**

**Customer:** Hello, is that the IT hotline?

**Technician:** Yes, this is Abdullah speaking. I'm the

technician. How can I help you?

**Customer:** My router doesn't work.

**Technician:** OK. I'll talk you through it. Are you sitting at the computer now?

**Customer:** Yes, I am.

**Technician:** OK. Look at the back. Is the computer connected to the router ?

**Customer:** Yes, it is.

**Technician:** Have you connected your power outlet to the router?

**Customer:** No, I haven’t.

**Technician:** Connected now. Have you connected your modem to the router ?

**Customer:** No, I haven’t.

**Technician:** Conedt it now.