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| Abdel Allali  *Apprentice Software Engineer*  Profile  I've taught myself front end technologies such as HTML, CSS and JavaScript which has led me to develop my own website.  Regarding JavaScript I've studied topics such as Scope/Lexical Scope, Closures and other ES6 features.  Technical Skills   * Fluent in Linux, MacOS and Windows systems. * Semantic HTML. * CSS. * JavaScript/ES6 * Github * Bash Scripting * Linux Power User   Key Capabilities  Able to work in a fast-paced environment and prioritise accordingly. I understand the importance of working in a team and express this with outgoing communication and enthusiasm. I have experience with troubleshooting and I'm able to breakdown complex problems in order to resolve an issue. | Work Experience |
| **DMG Media** 2018 - Present   * Diagnose and resolved hardware/Software issues * Provided support for Windows, Mac and Linux issues * Assisted in training new helpdesk employees * Provided IT support at remote sites * Worked as part of a Windows 10 rollout team * Carried out rollouts in house and at remote sites * Provided support for VIP/Exec users * Provided onsite support throughout lockdown * Provided user training on working remotely,   Zoom, MFA and Accessing the VPN   |  | | --- | | Education |   **Harris Academy Chafford Hundred** 2006 - 2012  GCSE's in:  Additional Science - B  Science - B  English - C  ICT - C  Math - B  AIDA (QFC) - Distinction  ECDL - Pass  Media Studies - B  Applied Business - Pass  **South Essex College** 2013 - 2015  Level 3 BTEC in Games Development - MMP  **QA Apprenticeships** 2018 - 2019  Infrastructure Technician Level 3 - Pass |
| Contact Me   |  |  | | --- | --- | |  | Parnell Close 28, Chafford Hundred, Grays, Essex | |  | 07413621945 | |  | Abdelnoura97@gmail.com | |  | [LinkedIn](https://www.linkedin.com/in/abdel-allali-34886ab0/) | |