

Ahmed Abdelhamed

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EDUCATION

Lake Forest College, Lake Forest, IL

December 2024

Bachelor's of Arts Majors: Computer Science, Business Minor: Data Science

GPA: 3.78/4.00

- **Honors/Awards:** Dean's List, Chi Alpha Sigma
- **Related Coursework:** Data Structures & Algorithms, Machine Learning, Artificial Intelligence, Object-Oriented Programming, Statistics & Applications, Data Analytics using Excel, Business Information Systems, Introduction to Database Systems.

EXPERIENCE

Delttek, Remote

June 2024 – August 2024

Information Technology Intern

- Gained hands-on experience navigating and utilizing ServiceNow, successfully creating and customizing a chatbot to meet the specific needs of the company.
- Assisted in the integration of Microsoft Teams and BeyondTrust (privileged access management software) into ServiceNow, enhancing the platform's functionality and security.

Unkcommon Revolution, Chicago/Remote

January 2024 – April 2024

Data Analyst Intern

- Developed AI solutions to revolutionize enterprise products and services.
- Implemented Zapier and Twilio integrations to automate business processes, reducing manual workload

Arbiter Sports, Libertyville, IL

January 2018 – Present

Soccer Referee

- Developed decision-making, leadership, teamwork, and fairness skills in high pressure situations.

Lake Forest Health and Wellness Center, Lake Forest, IL

February 2024 – April 2024

Member Services

- Responded to 30+ daily phone and email inquiries regarding facility services, classes, and policies

PROJECTS

Personal Website

August 2023 – December 2023

- Built a personal Website with multiple small projects to enhance my Software Engineering for Web Apps Skills.
- Resume/Portfolio Website: [Home | Personal Computer Sc \(fananahmedyamen.wixsite.com\)](#)

Sign Up and Log in Website

August 2023 - December 2023

- Created a website allowing users to create accounts and sign into their account.
- The website includes ongoing security checks and protocols.
- Stores data in databases in a safe and efficient manner to be recalled when needed.

Spotify Data Project

August 2023 – December 2023

- Utilized Spotifyr Package in order to get all streaming information of a specific artist.
- Extracted and Manipulated Data from the Spotify database in order to create a research paper with an appropriate hypothesis and conclusion using an RMarkdown Document.

LEADERSHIP AND EXTRACURRICULAR ACTIVITIES

Lake Forest College Men's Soccer, Lake Forest, IL

August 2021 – Present

Captain of Soccer Team

- Demonstrating teamwork and commitment to a team as well as developing leadership and communication skills.

SKILLS

Programming: Java, Python, JavaScript, HTML/CSS, SQL, Node.js, React.js, MATLAB, R

Tools: Visual Studio Code, IntelliJ, Jupyter Notebooks, Git, PowerBI, Excel, RStudio, Zapier, Twilio, ServiceNow

Language Proficiency: Arabic and Intermediate French