

# Trisha Reynolds-Muller

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## SUMMARY

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Experienced HR Manager with 13+ years focusing on Retail. Known for people development.

## SKILLS

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### Talent

Recruitment • Employer Branding

### Operations

Payroll Coordination • Benefits Administration

### People Practices

Employee Relations

### Compliance

Diversity & Inclusion • Employment Law • Workplace Investigations

## EMPLOYMENT HISTORY

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### People Operations Manager — Simonis - Wuckert (2018 - Present)

- Implemented a performance review program which improved engagement scores by 16 points.
- Rolled out benefits and L&D programs that increased retention in key teams by 6%.

### Talent Acquisition Manager — Rolfson Group (2019 - 2019)

- Implemented a performance review program which improved engagement scores by 6 points.
- Rolled out benefits and L&D programs that increased retention in key teams by 6%.
- Led recruitment for 31 roles across EMEA/US, reducing time-to-hire by 33%.

### People Operations Manager — Mills, Torphy and Simonis (2022 - 2025)

- Led recruitment for 75 roles across EMEA/US, reducing time-to-hire by 35%.
- Implemented a performance review program which improved engagement scores by 12 points.
- Rolled out benefits and L&D programs that increased retention in key teams by 11%.
- Managed complex employee relations issues and maintained compliance with local employment law.

### HR Manager — Will - Simonis (2023 - Present)

- Rolled out benefits and L&D programs that increased retention in key teams by 17%.
- Managed complex employee relations issues and maintained compliance with local employment law.
- Implemented a performance review program which improved engagement scores by 17 points.

### HR Manager — Jones - Cruickshank (2022 - 2023)

- Rolled out benefits and L&D programs that increased retention in key teams by 6%.
- Managed complex employee relations issues and maintained compliance with local employment law.
- Led recruitment for 62 roles across EMEA/US, reducing time-to-hire by 31%.
- Implemented a performance review program which improved engagement scores by 16 points.

## ACADEMIC BACKGROUND

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MSc Human Resource Management, Hermann and Sons University (2012)