

# Keegan Dickinson

keegan\_dickinson56@gmail.com | 487.799.6239 x427 | North Cassieville, South Africa |  
<https://linkedin.com/in/Keegan.Dickinson37>

## SUMMARY

---

Proven HR Manager experienced at scaling teams and processes across global, comfortable working cross-functionally.

## EXPERIENCE

---

### HR Manager — Feil - Brakus (2020 - 2022)

- Rolled out benefits and L&D programs that increased retention in key teams by 22%.
- Implemented a performance review program which improved engagement scores by 6 points.

### People Operations Manager — Wiza - Kris (2017 - 2023)

- Rolled out benefits and L&D programs that increased retention in key teams by 25%.
- Managed complex employee relations issues and maintained compliance with local employment law.
- Led recruitment for 166 roles across EMEA/US, reducing time-to-hire by 28%.

### HR Business Partner — Mills - Upton (2020 - 2021)

- Implemented a performance review program which improved engagement scores by 16 points.
- Managed complex employee relations issues and maintained compliance with local employment law.
- Rolled out benefits and L&D programs that increased retention in key teams by 11%.

## SKILLS

---

### Talent

Onboarding • Employer Branding • Sourcing

### Operations

Payroll Coordination • Benefits Administration

### People Practices

Employee Relations

### Compliance

Diversity & Inclusion • Workplace Investigations

## EDUCATION

---

B.A. Business Administration, Flatley and Sons College (2013)

## CERTIFICATIONS

---

- SHRM-CP