

Bianka Jacobs

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CORE SKILLS

Talent

Sourcing • Onboarding • Employer Branding

Operations

Payroll Coordination • HRIS (Workday/BambooHR)

People Practices

Employee Relations • Performance Management

Compliance

Diversity & Inclusion • Workplace Investigations

PROFESSIONAL SUMMARY

HR Manager with a track record building high-impact solutions and improving guest satisfaction.

EXPERIENCE

People Operations Manager — Stiedemann - Koch (Jul 2022 - May 2023)

- Led recruitment for 26 roles across EMEA/US, reducing time-to-hire by 31%.
- Rolled out benefits and L&D programs that increased retention in key teams by 15%.

HR Business Partner — Braun - Harber (May 2022 - May 2023)

- Managed complex employee relations issues and maintained compliance with local employment law.
- Implemented a performance review program which improved engagement scores by 14 points.
- Led recruitment for 120 roles across EMEA/US, reducing time-to-hire by 26%.

ACADEMIC BACKGROUND

MSc Human Resource Management, Hegmann and Sons University (2013)