

# Bianka Jacobs

bianka\_jacobs@yahoo.com | 261-660-8682 x53279 | Fort Bellechester, Burundi | <https://linkedin.com/in/Bianka.Jacobs27>

## CORE SKILLS

---

### Talent

Sourcing • Onboarding • Employer Branding

### Operations

Payroll Coordination • HRIS (Workday/BambooHR)

### People Practices

Employee Relations • Performance Management

### Compliance

Diversity & Inclusion • Workplace Investigations

## PROFESSIONAL SUMMARY

---

HR Manager with a track record building high-impact solutions and improving guest satisfaction.

## EXPERIENCE

---

### People Operations Manager — Stiedemann - Koch (Jul 2022 - May 2023)

- Led recruitment for 26 roles across EMEA/US, reducing time-to-hire by 31%.
- Rolled out benefits and L&D programs that increased retention in key teams by 15%.

### HR Business Partner — Braun - Harber (May 2022 - May 2023)

- Managed complex employee relations issues and maintained compliance with local employment law.
- Implemented a performance review program which improved engagement scores by 14 points.
- Led recruitment for 120 roles across EMEA/US, reducing time-to-hire by 26%.

## ACADEMIC BACKGROUND

---

MSc Human Resource Management, Hegmann and Sons University (2013)