

# Mackenzie Haag

mackenzie.haag@hotmail.com | 269.741.1781 x68951 | Gislasonville, Mauritania | <https://linkedin.com/in/Mackenzie.Haag>

## PROFILE

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Software Engineer with a track record building high-impact solutions and improving guest satisfaction.

## EXPERIENCE

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### SRE — McClure, Wintheiser and Jacobs (2021-08-18 - 2022-01-02)

- Authored automated tests and reduced regression incidents by 39%.
- Led migration to multi-region deployment, improving resilience and deployment velocity.
- SRE designed and implemented microservices serving 76471+ users.
- Improved request latency by 29% through profiling and refactors.

### Full-Stack Engineer — Berge Inc (2019-07-08 - Present)

- Improved request latency by 52% through query optimization.
- Full-Stack Engineer designed and implemented real-time features serving 30517+ users.

### Platform Engineer — Simonis - Lemke (2025-08-30 - 2025-11-24)

- Platform Engineer designed and implemented microservices serving 5348+ users.
- Improved request latency by 61% through profiling and refactors.
- Led migration to serverless functions, improving resilience and deployment velocity.

### Platform Engineer — Gusikowski, Green and Ebert (2018-01-28 - 2024-02-03)

- Platform Engineer designed and implemented microservices serving 79616+ users.
- Authored automated tests and reduced regression incidents by 66%.

### Platform Engineer — Rutherford, Hilpert and Langosh (2018-05-21 - Present)

- Led migration to multi-region deployment, improving resilience and deployment velocity.
- Platform Engineer designed and implemented real-time features serving 88992+ users.
- Improved request latency by 15% through caching.
- Authored automated tests and reduced regression incidents by 38%.

## SKILLS

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### Languages

Java • C#

### Frontend

Next.js

### Backend

REST • Express • Spring • GraphQL

### Data & Storage

Elasticsearch

### Cloud & DevOps

Docker

### Testing & Tools

Jest • Sentry

### Soft Skills

Code Reviews • Product Collaboration • Mentorship

## ACADEMIC BACKGROUND

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B.Eng. Computer Engineering, Reichel, Toy and Dooley College (2020)