

Mauricio McKenzie

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SUMMARY

HR Manager with a track record building high-impact solutions and improving guest satisfaction.

EXPERIENCE

People Operations Manager — Kuhlman LLC (2015-04-19 - 2019-06-18)

- Rolled out benefits and L&D programs that increased retention in key teams by 8%.
- Managed complex employee relations issues and maintained compliance with local employment law.
- Led recruitment for 84 roles across EMEA/US, reducing time-to-hire by 29%.

Talent Acquisition Manager — Hayes Inc (2014-11-13 - 2019-07-13)

- Rolled out benefits and L&D programs that increased retention in key teams by 25%.
- Led recruitment for 101 roles across EMEA/US, reducing time-to-hire by 18%.
- Managed complex employee relations issues and maintained compliance with local employment law.

People Operations Manager — Farrell, Hoppe and Schinner (2025-05-06 - 2025-06-03)

- Rolled out benefits and L&D programs that increased retention in key teams by 22%.
- Managed complex employee relations issues and maintained compliance with local employment law.

TECHNICAL SKILLS

Talent

Recruitment • Onboarding • Employer Branding • Sourcing

Operations

Payroll Coordination • HRIS (Workday/BambooHR)

People Practices

Succession Planning

Compliance

Diversity & Inclusion • GDPR

ACADEMIC BACKGROUND

B.A. Business Administration, Heathcote Group University (2013)

PROJECTS

assumenda varius carmen - Optimized radical collaboration

minus admoneo - Progressive homogeneous internet solution

CERTIFICATIONS

- PHR
- SHRM-CP
- CIPD Level 5/7