

# Mohamed Abdelmegid

Baltimore, MD  
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## EXPERIENCE

### **Amobee, Baltimore, MD** *Tier II Support Engineer*

Aug 2020 - PRESENT

Provide technical support for Amobee's Advertising Platform.

### **Oracle, Columbia, MD** *Level 2 EBusiness Customer Support Analyst*

Mar 2019 - Aug 2020

Lead Support Analyst for Oracle's Hospitality Inventory Management and Reporting & Analytics Cloud Applications for North and South America.

### **Specialty Consulting Services, Lutherville, MD** *Help Desk Technician and IT Administrator*

Apr 2018 - Mar 2019

Delivered technical support to a variety of clients through maintaining servers, troubleshooting software issues, and repairing computers

## EDUCATION

### **Old Dominion University, Norfolk, VA** *M.S. in Data Science & Analytics*

Aug 2022 - Present

### **Virginia Polytechnic & State University, Blacksburg, VA** *B.S in Applied Computational Mathematics*

Aug 2012 - May 2016

Minor in Physics

## PROJECTS

### **Numerical Treatment of Range Dependent Ocean Acoustics:**

Performed undergraduate research in order to correct sound wave deflections in the ocean due to change in pressure and salinity levels by implementing a working Matlab script that would solve quadratic partial differential equations.

### **Protein Folding:**

Created a 3-D simulation with a team to mimic how an amino-acid chain folds naturally into its' unique and optimal shape.

## SKILLS

- Python
- Java
- SQL
- R
- Tableau
- Linear Algebra
- Calculus