Interview Questions:

1. What are the tedious tasks do you face that need to be fixed?

2. Do customers find your service user friendly?

3. Is your DBMS well designed in which customers account information is integrated together?

4. Does your system need a friendly UI?

5. Do you face a problems with the data which is stored on the paper only?

6. Does your system face a lack of coordination and inconsistency because of the absence of the link between the many branches it has in the country?

7. Since the number of clients has drastically increased, does this complicate retrieving data and records?

Questionnaire:

1. Do you find our service useful?

2. Do clients find your service user friendly?

3. Did you face any problem while using our service in long term?

4. The application user interface is easy to understand and use.

5. This application satisfies all the requirements you need.