User Interface Analysis

Key findings:

Login Page:

نارير معامل التأثير بالتعاون بين وحدة المكتبات الرقمية ووحدة نظم المعلومات الإدارية ودعم اتخاذ القرار بالمجلس الأعلى للجامعات، وذلك لخدمة اللجان ، للجامعات و أعضاء هيئة التدريس المتقدمين للترقية لدرجة أستاذ وأستاذ مساعد.

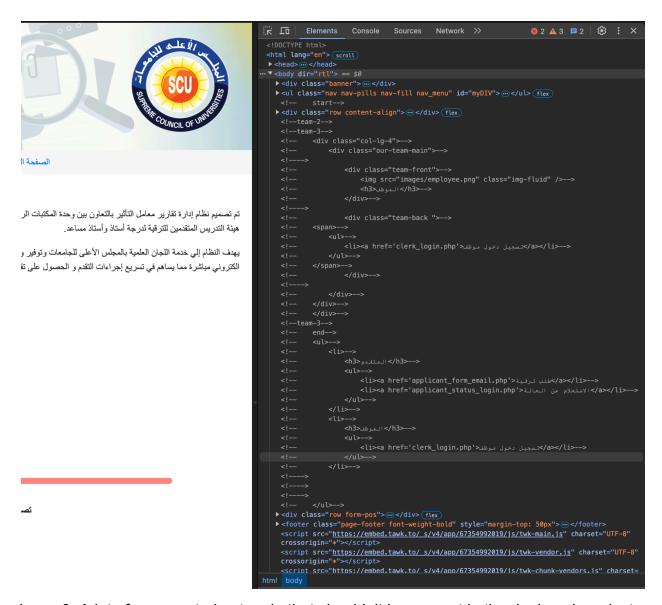


Issue 1: video not clear. Should be at the beginning...

Issue 2: Passcode login not convenient, not the most secure and easily forgettable, should be a one-time passcode and then the user should be enforced to create a new password.

Issue 3: No eye toggle icon that helps users check if they entered their password correctly or not.

Issue 4: The "فيديو شرح توضيحي" button does not align with the login section, making the layout look cluttered, and it does not clearly stand out or indicate its usage visually.



Issue 3: A lot of commented out code that shouldn't be present in the deployed product.

User Guide Page:



Issue 1: Small text on high resolution screens

Issue 2: The absence of bold highlights or section dividers makes it harder for users to scan and understand the steps quickly.

Video Guide Page:



Issue 1: Video Navigation buttons should be on the right side of the screen with bigger font and more spacing to be more readable and accessible for the user.

My Requests Page:



- **Issue 1:** The page lacks a clear distinction between headings, instructions, and table content. Everything appears relatively uniform in size and style. Bond fonts and larger sizes can be used for headings and margins or spacing can be used for section distinction.
- **Issue 2:** Procedures change based on the status of the application which could be unintuitive for the user.
- **Issue 3:** Procedures are put in a dropdown menu which is not very clear for the user and should be replaced by a button that redirects to a page with the application information and possible procedures to take at this point depending on the status of the application.

Profile Page:



Issue 1: Guides should be on a separate page to be more readable. Suggestions, make it a two-step process, first page contains guide, then a button that navigates to the form page. The form page should include a back button to view the Guide.

Application Form for the impact factor report:



- Issue 1: Page not centralized making it uncomfortable for the eye.
- Issue 2: Table Design isn't practical, hard to read. Suggestion: make it in a form design rather than a table design and make use of white space.
- Issue 3: Potentially uploading 8 papers and filling in their data by hand is very tiring and should be autofilled from the paper alongside giving the user the option to edit any part if it got filled incorrectly.

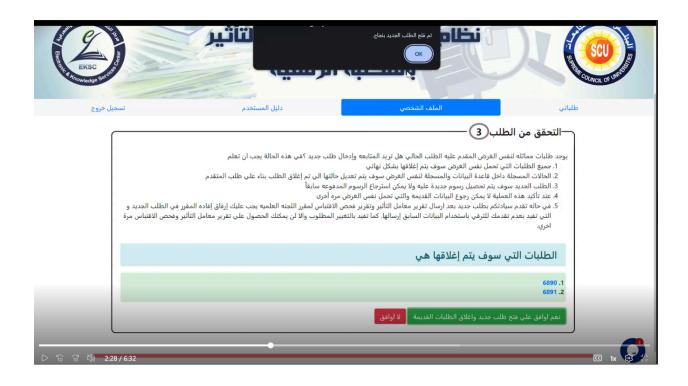
Navbar:



Issue 1: Color blends with the background making it not very visible.

Issue 2: Logging out should have a dedicated button more accessible and visible and not be in the navigation bar.

Application confirmation page



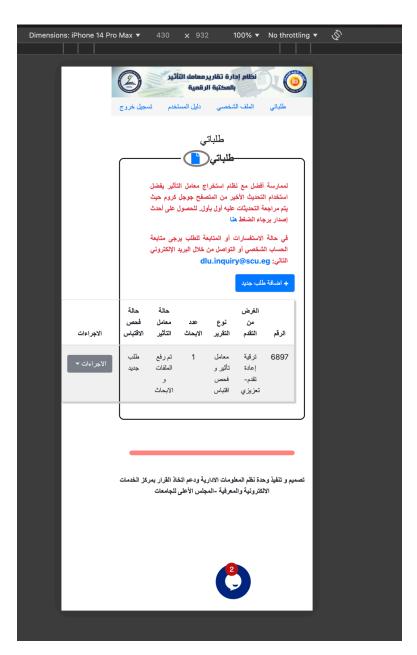
Issue 1: Guidelines and rules should be in a different step or page before redirecting to the page to take action and it should also include an "I confirm that I read the terms and conditions" dialogue to make sure the user knows completely what they are about to do given that it is a sensitive action that can't be rolled back.

Issue 2: The page uses too many colors and a small font that is uncomfortable to read and doesn't fit together.

Issue 3: The page provides only the numbers/ids of applications that will be canceled which is insufficient for the user to know what they are cancelling without clicking on the numbers and doing some extra steps and then navigating back. This can be mitigated by providing the title of the application alongside the date of submission for example. Issue 4: After an application is confirmed, the request just gets stored in my applications tab. The website doesn't make it obvious for the user that they have to pay to complete the application and should be redirected to pay directly after the order is confirmed or at least prompted to know that they must pay for the request to be processed.

Website wide Issues:

Issue 1: Website is not fully responsive.





Issue 2: A lot of wasted white-space while having small fonts, could have been better utilized by increasing font size and applying better design schemes in certain pages



Issue3: The website uses a lot of colors which can be distracting and the colors used don't go well together.

Issue4: Formatting inconsistencies all around the website with some words being bolded for no reason and spaces between words arbitrarily decided.