

# Abdelrahman Ahmed Abdelgawad Mahmoud

[abdelrahman.abdelgawad571@gmail.com](mailto:abdelrahman.abdelgawad571@gmail.com)

01120396633

Cairo, Egypt

Searching for a professional-friendly environment where I can grow and learn, in order to be driven to a successful career and adding value in others' life.

## EXPERIENCE

- ATTENDED A WORKSHOP TO PRACTICE SPEAKING & IMPROVE CONVERSATION SKILLS IN HEBREW AND LEARN HOW TO WORK IN A CALL CENTER AND TRANSLATION.
- WORKED WITH VODAFON AS CUSTOMER SERVICE REPRESENTATIVE SINCE 28/12/2020 TILL 16/4/2021.
- WORKED WITH NATIONAL BANK OF EGYPT FROM 15/5/2022 TILL 16/3/2023.
- I WORK WITH VRBO AS CUSTOMER SERVICE REPRESENTATIVE IN ENGLISH FROM 10/4/2023 TILL NOW.

## EDUCATION

*Sep.2016 until 2020:*

- Faculty of Literatures, Cairo University
- Department: Hebrew
- Level: 4<sup>th</sup> year
- Cumulative Grade: good

## SKILLS

- Word
- PowerPoint
- Fundamental of programming with C++

## **LANGUAGES**

- Arabic: mother tong
- Hebrew
- English