

Abed al Rahman Khlefat

Software Engineer

Location: Amman, Jordan

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EXPERIENCE

Vardot, Amman, Jordan — Associate Software Engineer

September 2023 - PRESENT

- Development and maintenance of large-scale websites using PHP (Drupal) framework, managing content structures, modules, and language translations for multilingual projects.
- Experience with eCommerce websites development, payment gateways integration and user experience enhancement.
- CRM integration (SalesForce) with eCommerce platforms.
- React and TypeScript, UI-System development.
- APIs and Third-party integrations.
- Demonstrate a strong commitment to clean code practices, adhering to SOLID principles and design patterns to enhance code maintainability, readability and extensibility.

Crystel, Amman, Jordan — Customer Experience Specialist

March 2022 - September 2023

- Proactively engage with customers to provide personalized support, address inquiries, and resolve issues in a timely and empathetic manner.
- Utilize a deep understanding of products, services, and company policies to assist customers with product selection, troubleshooting, and order processing, driving customer satisfaction and loyalty.
- Serve as a primary point of contact for customer inquiries.

EDUCATION

University of Jordan, Amman, Jordan — Bachelor's Degree in Business Information Technology

September 2019 - June 2023

Al-Hussain College, Amman, Jordan — High School Degree

September 2017 - June 2018

SOFT SKILLS

Communication Skills

Problem Solving

Critical Thinking

Programming

TECHNICAL SKILLS

HTML, CSS, JS (ES6), jQuery, PHP, Drupal, Laravel, Bootstrap, SASS, React, MySQL, TypeScript, JSON, MongoDB, Express, Node, Git, Bitbucket, Jira, Twig, Linux.

LANGUAGES

Arabic - Fluent

English - Fluent