

Scope

ParaBank is a web-based application that allows users to perform common banking activities in a safe, demo environment. The system supports three types of roles: **Guest, Customer, and Manager.**

- **Guest:** Can access public pages, recover login information, and register to become a Customer.
- **Customer:** Can log in and perform banking functions such as account overview, fund transfers, bill payments, requesting loans, updating profile, and viewing transactions.
- **Manager:** A conceptual role (admin) used for requirement modeling and testing scope. The Manager can register new customers, manage accounts, approve/reject loans, and perform system-level actions like deposit, withdraw, and account deletion.

The application is designed primarily for **software testing practice** and does not handle real transactions. Its goal is to help QA learners practice writing test cases, identifying requirements, performing exploratory testing, and validating application behavior.

In-Scope Features/Pages to be Tested:

- Authentication & Access: Login, Logout, Forgot Login Info, Registration.
- Account Management: Account Overview, Transaction History, Open New Account.
- Transactions: Fund Transfer, Bill Payment, Deposit, Withdrawal.
- Loan Module: Loan Request & Approval.
- Customer Profile: Update Info, Delete Account, Delete Customer.
- Public Pages: Home, About Us, Services, Contact Us.
- Find Transactions: Transaction search by date, range, amount, transaction ID