

# Abdirahman Ali

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## OBJECTIVE

To obtain an intern position as a developer at TD that will challenge and apply what was learned in class and get first-hand experience in the programming field.

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## HIGHLIGHT OF QUALIFICATIONS

- Outstanding customer service, communication, and interpersonal skills
  - Excellent interpersonal and communication skills, and a demonstrated willingness to work in a team environment
  - Knowledge of electrical and robotic systems which allow for strong technical and systematic aptitude with innate ability to analyze, coordinate, and synthesize data
  - Exceptional evaluation, analysis, design, and implementation of client/server applications.
  - Proven ability to build web-based applications using Java
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## SKILLS

- Proficient in Object-oriented programming with C#, Java.
  - Databases: Microsoft SQL Server, MySQL
  - Experience with mobile app development with Android Studio.
  - Familiar with JS frameworks such as Node, React.
  - Web application development using .NET
  - Scripting using PHP, JavaScript, Python.
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## EDUCATION

### Computer Programming Analyst Advanced Diploma

2018 - 2021

George Brown Toronto, ON

- Currently working with other students to create a large-scale capstone mobile app that uses google maps API, in app messenger features, real time updates, and notifications both in app and to the lock screen.
  - Developed and designed a web application using Java to Register/Login and validate user input
  - Created server-side scripts using PHP that enabled users to input information and transfer it on to web pages and databases
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## EMPLOYMENT HISTORY

### Home Deliveries-Customer Relations, Ikea, Toronto, ON

2019 - current

- Helping customers book their purchased items for delivery
- Assisting customers with putting an order together and purchasing.
- Working with delivery companies and helping load out IKEA deliveries
- Ensuring order accuracy with every order placed in our department
- Bringing purchased furniture outside to parked customers and help them load it in their vehicles.

### Crew Member, McDonalds, Toronto, ON

2017 - 2019

- Worked with Maintenance Supervisor to establish, review, improve and execute plant maintenance system standards
- Mastered point-of-service (POS) computer system for automated order taking
- Maintained high standards of customer service during high-volume, fast-paced operations
- Communicated clearly and positively with coworkers and management

### Telephone Interviewer, The Logit Group, Toronto, ON

2015 - 2017

- Conducted surveys and customer service follow ups in an office.
- Spoke courteously with guests over the phone concerning their issues and concerns with the services they were provided on a monthly basis.
- Worked with Quality Control managers in order to produce max efficiency each call.