

Abdirahman Daqane

647.551.4293 | @gmail.com | Toronto, ON | [Linkedin](#) | G License | [Github](#)

“Get the best out of today, tomorrow is not promised”

Summary of Qualifications

- 5+ years of experience in the general and industrial trades providing exceptional service
- 5+ years of excellent customer service, dynamic leading and team building, consistently motivating others towards success, resulting in tasks being completed 70% faster
- Ability to upgrade certification and increase educational pursuits in the technical and electrical fields to continuously follow industry trends
- Facilitated the Annual Rathburn Area Youth Tournaments, which encouraged youth from lower income homes to join organized sports, build social skills and increased community engagement
- Received Health and Safety Certifications from Energy Safety Canada, resulting in safe practices in the Alberta oil industry, decreased injury and accidents by approx. 90%
- Handled 100-150 calls a day while using the PAPS (Pre-Arrival Processing System) and PARS (Pre-Arrival Review System), which is designed to speed up clearances and reduce traffic at commercial border crossings

Technical Skills

Operating Systems: Windows, Android, iOS, Mac OS, PAPS, PARS, Linux

Applications: Microsoft Office 365

Tools: Adobe Photoshop, Windows Media Player

Project Management: Agile, Waterfall

Front-End Proficiencies: HTML, CSS, Bootstrap, React.js, jQuery, Responsive Design

Back-End Proficiencies: REST, APIs, Express.js, MySQL, MongoDB & Mongoose, GraphQL

Education & Certifications

Humber College Electrical Techniques | Toronto, Ontario

Completed May 2018

Google IT Essentials Certification

May 2021

Junior IT Analyst Program

NPower Canada | Toronto, Ontario

14-week in-class training with hands-on experience including:

- Install, configure, and troubleshoot: hardware and software components
- Install, configure, and troubleshoot: Windows, iOS, Android, and Linux operating systems
- Networking basics: IPv6, network topologies, installing wireless and SOHO networks Security/forensics

Python Automation

October 2021

Npower Canada | Toronto, Ontario

19-week in-class training with hands-on experience including:

- Implement configuration management and use Git and GitHub for version control
- Manage IT resources at scale, both physical and virtual machines in the cloud

- Set up your development environment and execute automation testing

Full Stack Web Developer Certification

University of Toronto

December 2022

Bootcamp | Toronto, Ontario

12 - Week in- class training with many projects and hands-on experience including:

- Front-End technologies such as HTML and CSS
- Back-End technologies such as MySQL, MongoDB & Mongoose
- Javascript and React proficiency

Work Experience

Sales Representative

Jan 2022 - Apr 2022

Clover International | Toronto, Ontario

- Developed customer relationships with more than 100 local shop owners and dental practices around the Toronto area in 4 months
- Cooperated with the sales and marketing team leaders to determine best products to promote or withdraw.

Industrial Labourer

Aug 2019 - Jan 2021

AECOM/DCM | Fort McMurray/Fort McKay

- Monitored, recorded and tested atmosphere pressure in the workspace using specialized equipment (MX-490) in assigned areas, speeding up lengthy tasks by 20%
- Completed Field Level Hazard Assessments before and during tasks, which kept workers aware of constant threats of different hazards which resulted in a 70% decrease of injury and accidents

Release Agent

Mar 2018 - Sep 2019

Livingston International | Toronto, Ontario

- Maintained, matched and coordinated all incoming calls and release documentation, using the PAPS (Pre-Arrival Processing System) and PARS (Pre-Arrival Review System), which sped up clearances and reduced traffic at commercial border crossings, ensuring cargo clients received cargo 80% faster
- Interacted with various customers on a constant basis which promoted excellent communication and customer service skills, resulting in a 75% approval rate

Volunteer Experience and Certifications

Volunteer Experience

May 2015 - Present

Rathburn Area Youth & East mall Steering Committee | Toronto, Ontario

- Assisted and organized a 9 week youth mentorship program for the East Mall steering committee (EMSC), which had 9 workshops and connected Somali youth with Somali professionals in careers of their interest, which resulted in 90% of participants finding jobs
- Facilitated 5 summer basketball tournaments for over 100 youth in the Rathburn area, which resulted in an 85% decrease in community crime

Certifications

Energy Standards Canada & Canadian Natural Resources Limited | Alberta

- First Aid (CPR/AED Level C) | WHMIS (Workplace Hazardous Materials Information System)
- H2S Alive (Hydrogen Sulphide Gas) | CSTS09 (Construction Safety Training)
- Confined Space Entry | Fall Protection & Fall Arrest