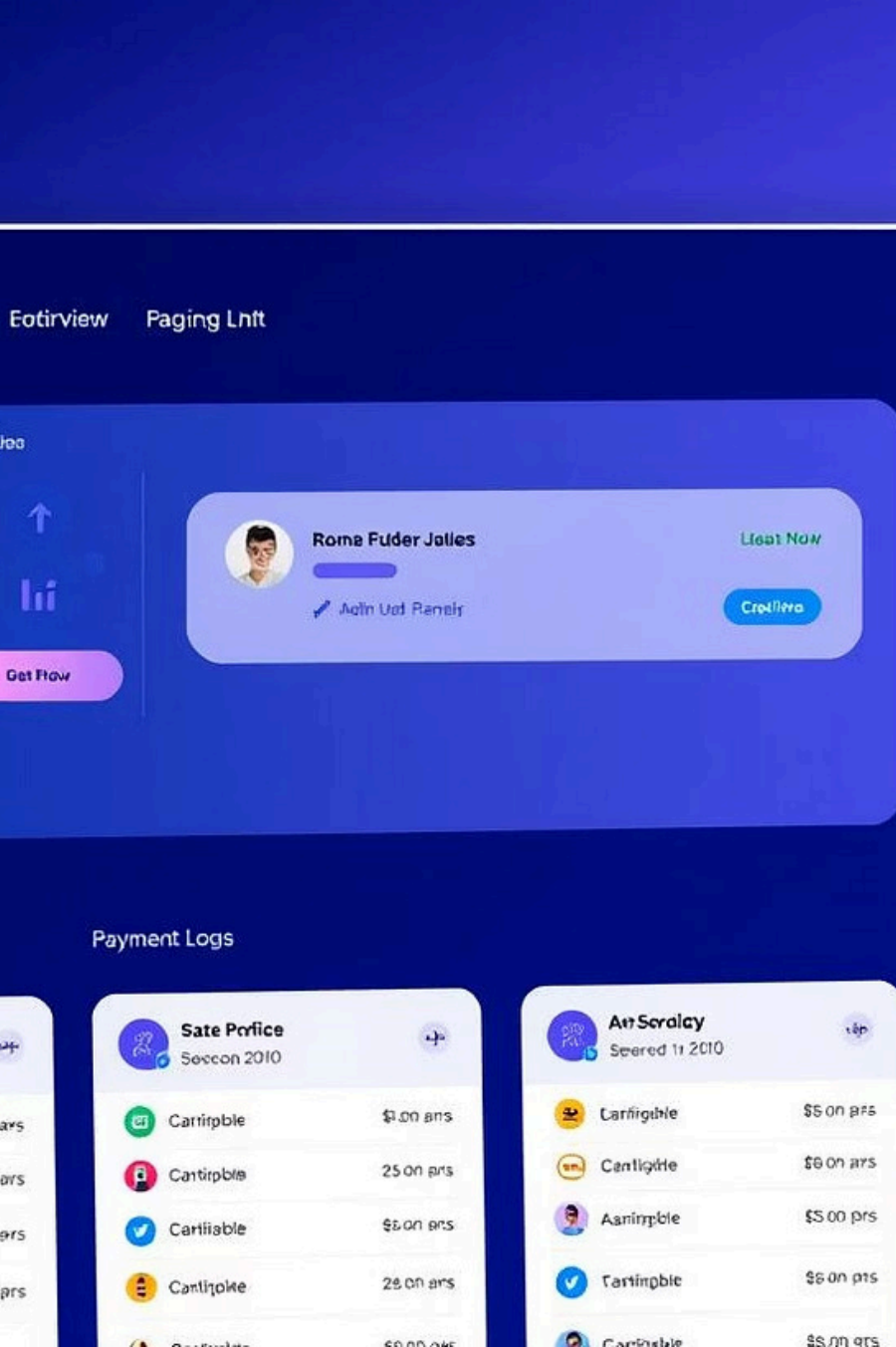# TMS Vision

To empower local tailoring businesses in Hargeisa by replacing traditional, paper-based methods with a streamlined and centralized digital solution.

Our Mission

We are transforming how tailors operate, moving them from inefficient notebooks to a simple, powerful platform designed for their specific needs.

Core Features

The system provides a unified solution for managing customer profiles and measurements, tracking the entire order lifecycle, and accurately logging all payments, including both cash and mobile money (Zaad/eDahab).

Problem Statement

Local tailors face significant operational challenges due to their reliance on manual record-keeping.

Operational Inefficiency

Searching for customer details or order status in paper notebook is slow and cumbersome, especially during peak seasons like Eid.

Risk Data Loss

Physical records are easily lost, damaged, or can contain errors, leading to remeasuring clients and incorrect orders

Financial Mismanagement

Manually tracking mixed payments (cash and mobile money) is confusing and prone to errors, resulting in lost revenue.

Lack of Business Insights

Paper-based systems offer no way to analyze performance, such as monthly sales, order volume, or popular items.

Problem Statement (Continued)

Poor Customer Experience: Delays, lost measurements, and unclear order statuses can frustrate clients and damage the tailor's reputation.

Objectives

1   Develop a central, a user-friendly management system

2   Securely store all customer and measurement data
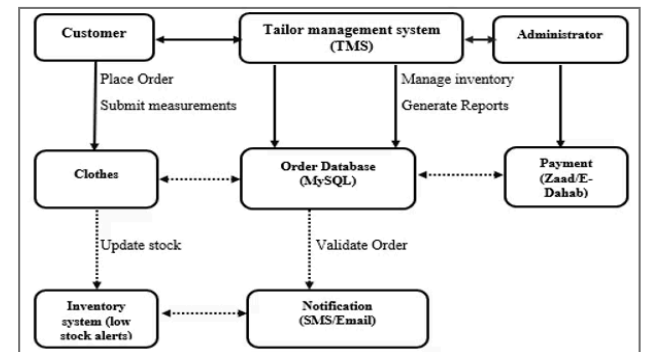
3   Manage payments (Cash and Mobile money)

4   Provide a simple dashboard for a quick business overview.

Context Diagram

ER Diagram

Context Diagram

| Customer | | Tailor management system (TMS) | | Administrator |

Place Order
Submit measurements

Manage inventory
Generate Reports

| Clothes | | Order Database (MySQL) | | Payment (Zaad/E-Dahab) |

Update stock

Validate Order

| Inventory system (low stock alerts) | | Notification (SMS/Email) |

ER Diagram