

# Cabdifataax lid Maxamuud

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## EDUCATION

**Texas Christian University** – Fort Worth, TX

May 2027

**Bachelor of Science in Computer Information Technology,**

GPA: 3.4

Relevant coursework: Intro to Programming, Techniques to Programming, Data Structures, Linux/Unix System Administration

Honors & Awards: Full Academic Scholarship Recipient, Dean's List - 2023-24

## SKILLS & CERTIFICATIONS

- **Languages:** HTML, CSS, JavaScript, Java, Python
- **Frameworks:** NextJS, SpringBoot, React, Material UI

## EXPERIENCE

**HeadStarter AI Fellowship - Software Engineer Fellow** | Remote

July 2024 – Aug 2024

- Built and deployed 5 AI projects in 5 weeks using React JS, Next.js, Firebase, MongoDB, Pinecone, Clerk, and Vercel, following agile methodologies with weekly sprints and incorporated CI/CD practices for iterative deployment
- Collaborated with 2 other fellows to develop an interactive customer support agent using Next.js, integrated a custom RAG pipeline using OpenAI and Pinecone that responds based on a company's knowledge base
- Participated in weekly sessions with engineers from Google, Y Combinator, Stanford, Amazon and venture-backed startups, gaining insights into best engineering practices and career development

**IBM Accelerate - Client Engineering and Technical Sales Participant** | Remote

May 2024 – July 2024

- Worked on IBM technology to create an intelligent chatbot solution to improve the way customers and companies interact
- Matched with current IBMers and IBM Accelerate peers to network and gain more insight into areas of interest
- Developed foundational career skills on networking, job applications, resume building, personal branding, interviewing and being authentic at work

**TCU IT Support - Frontline Services Assistant** | Fort Worth, TX

Dec 2023 – Present

- Troubleshooting and resolving technical issues; handling call and chat inquiries and tickets with a 0.64 days of closing time
- Utilizing Remote Support Services to provide technical support to over 500 students, faculty and staff while achieving a 4.77/5 customer satisfaction rating
- Collaborating with fellow Frontline assistants and other departments on special projects as needed, refreshing outdated computer equipment in computers labs in an educational environment

## PROJECTS

**AI Customer Support - Developer**

[GitHub](#) | [View Project](#)

- Developed an AI-powered Support Assistant with real-time GPT-based chat and deployed it to Vercel
- Utilized: NextJS, OpenAI API, JavaScript, MUI Components

**Flashcards SaaS - Developer**

[GitHub](#) | [View Project](#)

- Built a scalable SaaS flashcard application using Next.js, React, Firebase, and Stripe, enhancing user learning experiences
- Utilized: NextJS, React, Firebase, Stripe, Clerk, MUI Components, JavaScript

**AI Rate My Professor - Developer**

[GitHub](#) | [View Project](#)

- Built a RAG-based AI assistant that rates professors, integrating retrieval-based and generative AI.
- Utilized: NextJS, React, Pinecone, OpenAI API, JavaScript, MUI components

## LEADERSHIP & AFFILIATIONS

[CodePath](#) | Community Member | Remote

May 2024 – Present

[ColorStack](#) | Community Member | Remote

Dec 2023– Present

[TCU CS Society](#) | Community Member | Remote

Sep 2023 – Present