

Abdiladif Gurhan

U.S. Citizen

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EDUCATION

Cambridge Rindge and Latin High School, Cambridge, MA

Class of 2022

Rindge School of Technical Arts: Cybersecurity and Info Technology
Major, AP Computer Science Principles, AP Computer Science A, AP
Statistics, ISSN Vocational Student, Teachers Assistant in Intro to
Computer Science

EXPERIENCE

Target— Team Member

December 2020 - Present

- Worked customer service for more than 2 years
- Became skilled in communicating with customers of all ages in a professional manner
- Helped guests with complaints, provided them with appropriate solutions or alternatives

Successlink — Paid Internship

June 2020 - September 2020

- Took a dual enrollment IT class at the Benjamin Franklin Institute of Technology
- Learned the skills of an IT Support Specialist
- Learned about computer hardware, networking, security, system administration
- Also learned how to troubleshoot, communicate with, and take care of customers

VOLUNTEER EXPERIENCE

Balfour Academy— Chaperone

June 2017 - August 2022

- Helped out younger students every summer with things like homework, played sports with them, etc.
- Chaperoned kids while out on field trips
- Made sure kids were safe all throughout the field trips

TECHNICAL SKILLS

Python, Java, HTML/CSS

Hardware and software
configuration and
maintenance

Device imaging and setup

Kali Linux

Windows 10 and Virtual
Machines

Printer maintenance

Microsoft Office

LANGUAGES

Somali (Native)

English (Native)

EXTRACURRICULARS

Cybersecurity Club

Child Development Associate
in Haiti (Web Development)

CERTIFICATIONS

Obtained the [Google IT Support Professional Certificate](#), an extensive six-month IT support program that covers troubleshooting, customer service, networking, system administration and security on September 26, 2020.