Apple Twitter Sentiment Analysis

Business Understanding

Business Context

Apple is one of the most talked-about brands on social media, with millions of people sharing their opinions of its products, services, and company decisions. Understanding public sentiment from these discussions can help the company track brand perception, customer satisfaction, and market trends. Due to this, the project uses Natural Language Processing (NLP) and machine learning to classify Apple-related tweets as positive, negative, or neutral. By identifying the best-performing model, we can help the company and analysts gain valuable insights into public opinion, guiding better decision-making

Problem Statement

Understanding public sentiment toward Apple on Twitter is challenging due to short, informal text and varying contexts. Misclassifying sentiment can lead to inaccurate insights, affecting company's decisions. This project aims to determine the most effective sentiment analysis model by comparing traditional machine learning and deep learning approaches to achieve the highest accuracy.

Objectives

Main Objective

To develop an accurate sentiment analysis model for Apple-related tweets by comparing traditional machine learning and deep learning approaches.

Specific Objectives

- To preprocess Apple-related tweets by cleaning, tokenizing, and normalizing text data to ensure high-quality input for analysis.
 - B. To handle data imbalance and enhance dataset quality using techniques such as SMOTE a nd other resampling methods to create a well-balanced training set.

- c. To develop and compare multiple sentiment classification models, including traditi onal machine learning such as Logistic Regression, and XGBoost and deep learning a pproaches such as LSTM and CNN, to identify the most effective model.
 - iv. To evaluate model performance using appropriate metrics such as accuracy ensuring the best-performing model provides reliable sentiment insights.

Why Machine Learning and Deep Learning?

Machine Learning (ML) and Deep Learning (DL) are well-suited for sentiment analysis due to their ability to handle large-scale text data, capture patterns in language, and generalize well across unseen data.

- Machine Learning (ML) models such as Logistic Regression and XGBoost are interpretable, computationally efficient, and perform well on structured text features like TF-IDF and word embeddings. These models offer quick training times and are useful for baseline comparisons.
- **Deep Learning (DL)** models like LSTM and CNN excel in understanding contextual meanin g, capturing sequential dependencies, and leveraging pre-trained knowledge from large-sca le corpora. These models significantly improve accuracy in sentiment classification by re cognizing complex language patterns.

By combining both approaches, we can compare performance, efficiency, and scalability, ensuring the most effective model is selected for sentiment analysis.

Success Metrics

The model's performance was evaluated using the following key metrics: 1. Accuracy – The percentage of correctly classified sentiments, with a target of above 70%. 2. Overfitting Control – The model was assessed for generalization, ensuring minimal performance gaps between training and test sets. 3. Model Stability – The model's consistency was tested across different subsets of data to confirm its reliability.

Success was defined as achieving these metrics while preventing overfitting and ensuring robust sentiment classification.

Key Stakeholders

1. Apple Inc. — Understands public sentiment to enhance product development, marketing strat egies, and customer engagement.

- 2. Investors & Market Analysts Leverage sentiment insights to predict consumer confidence and potential stock movements.
- 3. Marketing & PR Teams Optimize branding, crisis management, and targeted advertising bas ed on sentiment trends.
- 4. Technology Consumers & Apple Users Benefit from improved products, services, and custom er support driven by sentiment analysis.
- 5. Data Scientists & AI Researchers Gain insights into NLP advancements and sentiment anal

Data Understanding

The dataset consists of **3886 tweets**, each labeled with sentiment and sentiment confidence scores.

Sentiment Distribution

• Neutral (3): 2162 tweets (Largest class)

Negative (1): 1219 tweetsPositive (5): 423 tweets

Not Relevant: 82 tweets

• **Observation**: The dataset is **imbalanced**, with more neutral and negative tweets.

Sentiment Confidence Scores

- The scores range from **0.3 to 1.0**.
- Peaks at 0.7 and 1.0, indicating varying label reliability.
- **High-confidence labels** can be prioritized for training to improve model accuracy.

Tweet Length Distribution

- Most tweets are between 100 and 140 characters.
- A **longer tweet length** trend is observed, likely due to detailed opinions or news articles.

Handling Missing Values

- sentiment_gold: Missing in 3783 rows, making it unusable.
- _last_judgment_at : 103 missing values, but not critical for modeling.

Duplicates

• No duplicate tweets found.

Top Hashtags and Words

```
In []: ▼ # Import the necessary libraries
          # General libraries
          import numpy as np
          import pandas as pd
          import matplotlib.pyplot as plt
          import seaborn as sns
          import re
          import warnings
          warnings.filterwarnings('ignore')
          # NLP libraries
          import nltk
          from nltk.tokenize import word tokenize
          from nltk import pos tag
          from nltk.corpus import stopwords
          import contractions
          from textblob import TextBlob
          from wordcloud import WordCloud
          from gensim.models import Word2Vec
          # TensorFlow & Keras
          import tensorflow as tf
          from tensorflow.keras.preprocessing.text import Tokenizer
          from tensorflow.keras.preprocessing.sequence import pad sequences
          from tensorflow.keras.utils import to categorical
          from tensorflow.keras.models import Sequential
        ▼ from tensorflow.keras.layers import (
              Embedding, LSTM, Bidirectional, Conv1D, MaxPooling1D,
             Flatten, Dense, Dropout, BatchNormalization,
             GlobalAveragePooling1D, Input
          from tensorflow.keras.callbacks import EarlyStopping, ReduceLROnPlateau
          from tensorflow.keras.optimizers.schedules import ExponentialDecay
          from tensorflow.keras.regularizers import 12
          # Scikit-learn & ML models
          from sklearn.feature extraction.text import TfidfVectorizer
          from sklearn.model selection import train test split, GridSearchCV, RandomizedSearchCV
          from sklearn.linear model import LogisticRegression
          from sklearn.ensemble import RandomForestClassifier, StackingClassifier
          from sklearn.metrics import accuracy score, classification report
          # XGBoost
```

```
from xgboost import XGBClassifier

# Imbalanced data handling
from imblearn.over_sampling import SMOTE
from imblearn.combine import SMOTETomek

from collections import Counter
```

```
In [ ]: v # Load the dataset
df = pd.read_csv("Apple-Twitter-Sentiment-DFE.csv", encoding="ISO-8859-1")
```

In []: # Display the first few rows
df.head()

Out[4]:

	_unit_id	_golden	_unit_state	_trusted_judgments	_last_judgment_at	sentiment	sentiment:confidence	date	id	quer
	623495513	True	golden	10	NaN	3	0.6264	Mon	5.400000e+17	#AAP
								Dec 01		OI
0								19:30:03		@Appl
								+0000		
								2014		
	623495514	True	golden	12	NaN	3	0.8129	Mon	5.400000e+17	#AAP
								Dec 01		OI
1								19:43:51		@Appl
								+0000		
								2014		
	623495515	True	golden	10	NaN	3	1.0000	Mon	5.400000e+17	#AAP
								Dec 01		OI
2								19:50:28		@Appl
								+0000		
								2014		
	623495516	True	golden	17	NaN	3	0.5848	Mon	5.400000e+17	#AAP
								Dec 01		OI
3								20:26:34		@Appl
								+0000		
								2014		
	623495517	False	finalized	3	12/12/14 12:14	3	0.6474	Mon	5.400000e+17	#AAP
								Dec 01		OI
4								20:29:33		@Appl
								+0000		
								2014		

In []: * # Displaying the last 5 rows
df.tail()

Out[5]:

	_unit_id	_golden	_unit_state	_trusted_judgments	_last_judgment_at	sentiment	sentiment:confidence	date	id	q
	623499442	True	golden	13	NaN	3	0.7757	Tue Dec 09	5.420000e+17	##
3881								22:08:53		@F
								+0000		
								2014		
	623499450	True	golden	16	NaN	3	0.6225	Tue Dec	5.420000e+17	# /
								09		
3882								22:18:27		@F
								+0000		
								2014		
	623499486	True	golden	14	NaN	5	0.9347	Tue Dec	5.420000e+17	# /
								09		
3883								23:45:59		@F
								+0000		
								2014		
	623499514	True	golden	13	NaN	1	0.9230	Wed	5.420000e+17	# /
								Dec 10		
3884								00:48:10		@F
								+0000		
								2014		
	623517290	True	golden	17	NaN	5	0.8938	Tue Dec	5.420000e+17	# /
								09		
3885								09:01:25		@F
								+0000		
								2014		

In []: # Check dataset shape
print("Shape:", df.shape)

Shape: (3886, 12)

In []: | # Check the unique values
df.nunique()

Out[7]:

	0
_unit_id	3886
_golden	2
_unit_state	2
_trusted_judgments	19
_last_judgment_at	388
sentiment	4
sentiment:confidence	654
date	3795
id	3
query	1
sentiment_gold	9
text	3219

dtype: int64

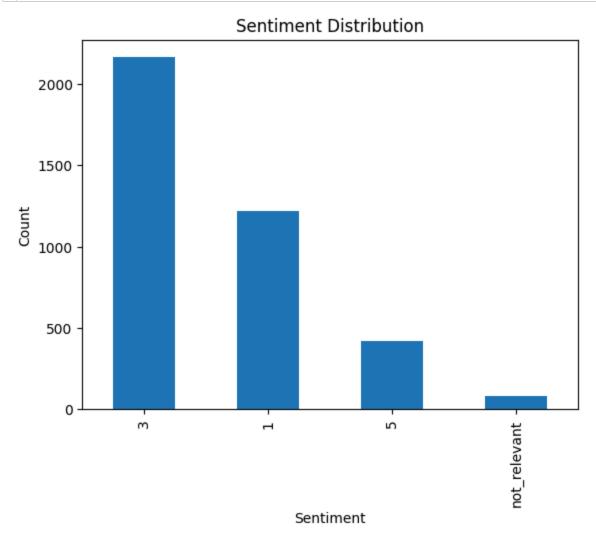
In []: | df['sentiment'].value_counts()

Out[8]:

	count
sentiment	
3	2162
1	1219
5	423
not_relevant	82

dtype: int64

```
In []: # Count sentiment labels
    df['sentiment'].value_counts().plot(kind='bar', title="Sentiment Distribution")
    plt.xlabel("Sentiment")
    plt.ylabel("Count")
    plt.show()
```



```
In []: v # Set column width to display full tweets
pd.options.display.max_colwidth = None

# Display sample tweets for each sentiment category
for sentiment_value in df['sentiment'].unique():
    print(f"Sentiment: {sentiment_value}")
    print(df[df['sentiment'] == sentiment_value]['text'].sample(3, random_state=42).to_string(index print("\n" + "="*80 + "\n")
```

Sentiment: 3

Photographing the White House Christmas Decorations With an iPhone 6 by @Brooks KraftFoto @apple http://t.co/lPDqbJqnV5 (http://t.co/lPDqbJqnV5)

#Apple Wants To Make Your Commute Much Easier, According To This New Patent #aapl htt p://t.co/fKMNHCmwJU (http://t.co/fKMNHCmwJU) http://t.co/wdqAzQowt3 (http://t.co/wdqAzQowt3)
RT @OneRepublic: Studio at 45,000 ft. One outlet, 4 computers. @Apple we need the batteries of the future NoW!!!! http://t.co/astp9x6KET (http://t.co/astp9x6KET)

Sentiment: 5

@MhDaDon @Apple def gotta have it, I don't even like watches fun..fun nights..Post birthday celebration of rfrancoben and @apple. http://t.co/maRHLxgV0F (http://t.co/maRHLxgV0F)

I'm really enjoying GarageBand. @apple #GarageBand

Sentiment: 1

RT @OneRepublic: Studio at 45,000 ft. One outlet, 4 computers. @Apple we need the batteries of the future NoW!!!! http://t.co/astp9x6KET (http://t.co/astp9x6KET)

How is 'never' interpreted as 'ask me again annoyingly soon' when iOS apps ask to be rated? @apple tell your devs never means NEVER

Thanks @apple for chang

ing yet another fuck into duck...Thanks.

Sentiment: not_relevant

@sextsatan @Applebees @A

pple APPLEBEES FAVED OMG

@Apple John Cantlie has been a prisoner of ISIS for 739 days, show you have not abandoned him. Sign https://t.co/WTn4fuiJ0P (https://t.co/WTn4fuiJ0P)

#Samsung Sale Puts Spotlight On The Buyer, #Corning #GLW #AAPL #SSNL F http://t.co/oFQx1Go5eL (http://t.co/oFQx1Go5eL)

- Sentiment 3 (Neutral/Mixed): News articles, patents, and general discussions without strong emotion.
- Sentiment 5 (Positive): Praising Apple products, expressing excitement.
- Sentiment 1 (Negative): Complaints, frustrations, sarcastic remarks.

• Sentiment "not_relevant": Mentions that may not be related to sentiment analysis, such as general Apple mentions in unrelated contexts.

<pre>In []: v # Check for missing values df.isnull().sum()</pre>

Out[11]:

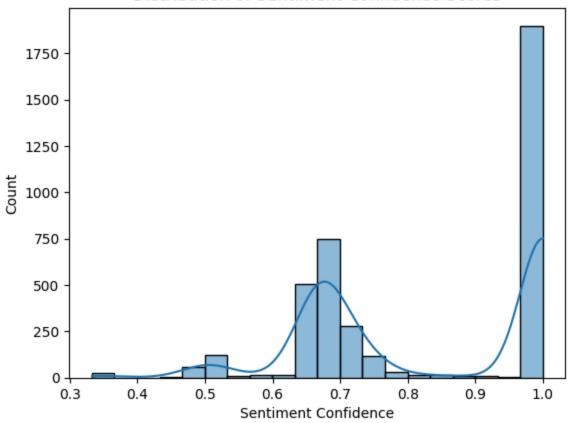
	0
_unit_id	0
_golden	0
_unit_state	0
_trusted_judgments	0
_last_judgment_at	103
sentiment	0
sentiment:confidence	0
date	0
id	0
query	0
sentiment_gold	3783
text	0

dtype: int64

```
In [ ]: v # Duplicates
df.duplicated().sum()
```

Out[12]: 0

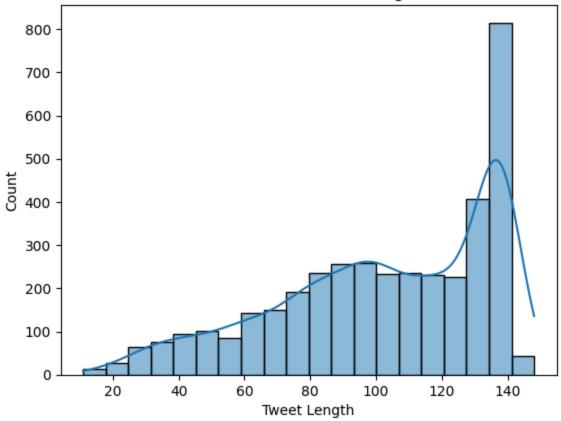
Distribution of Sentiment Confidence Scores



```
In []: # Tweet Length Distribution
    df["tweet_length"] = df["text"].str.len()

sns.histplot(df["tweet_length"], bins=20, kde=True)
    plt.xlabel("Tweet Length")
    plt.ylabel("Count")
    plt.title("Distribution of Tweet Lengths")
    plt.show()
```

Distribution of Tweet Lengths



```
In []: v # Common Words & Hashtags

# Join all tweets into one string
all_text = " ".join(df["text"].dropna())

# Extract hashtags
hashtags = re.findall(r"#\w+", all_text)
hashtag_counts = Counter(hashtags).most_common(10)

# Extract words (excluding stopwords & special characters)
words = re.findall(r"\b\w+\b", all_text.lower())
word_counts = Counter(words).most_common(10)

print("Top 10 Hashtags:", hashtag_counts)
print("Top 10 Words:", word_counts)
```

```
Top 10 Hashtags: [('#AAPL', 569), ('#aapl', 466), ('#Apple', 251), ('#DieIn', 152), ('#iPhone', 6 4), ('#iPhone6', 57), ('#apple', 55), ('#December', 54), ('#trading', 48), ('#Stocks', 39)]
Top 10 Words: [('apple', 3957), ('t', 2597), ('co', 2324), ('http', 2269), ('the', 1701), ('aapl', 1385), ('to', 1053), ('in', 870), ('is', 868), ('rt', 848)]
```

Data Cleaning/Text Cleaning

Data Cleaning involved the following

1. Lowercasing

-Converting all text to lowercase to ensure uniformity.

2. Removing URLs

-Eliminating links (http://..., www...) as they don't contribute to sentiment analysis.

3. Removing Mentions

-Deleting @username to focus on tweet content rather than tagged users.

4. Removing Hashtags

-Striping hashtags (#Apple, #iPhone) as they were not be needed for text analysis.

5. Removing Special Characters

-Keeping only alphanumeric text and spaces, removing punctuation or symbols.

6. Removing Extra Spaces

-Ensuring there were no unnecessary spaces between words.

7. Removing Stopwords

-Filtering common words like "the", "is", "and" while keeping negations (not, no, never) to preserve meaning.

8. Handling Duplicates

-Removing duplicate tweets to avoid bias in the dataset.

In []: | df.head(20)

Out[16]:

	_unit_id	_golden	_unit_state	_trusted_judgments	_last_judgment_at	sentiment	sentiment:confidence	date	id	qı
6	623495513	True	golden	10	NaN	3	0.6264		5.400000e+17	#A
								Dec 01		
0								19:30:03		@A
								+0000		
								2014		
6	623495514	True	golden	12	NaN	3	0.8129		5.400000e+17	#A
								Dec 01		
1								19:43:51		@A
								+0000		
								2014		
6	623495515	True	golden	10	NaN	3	1.0000	Mon	5.400000e+17	#A
								Dec 01		
2								19:50:28		@A
								+0000		
								2014		
6	623495516	True	golden	17	NaN	3	0.5848	Mon	5.400000e+17	#A
								Dec 01		
3								20:26:34		@A
								+0000		
								2014		
6	623495517	False	finalized	3	12/12/14 12:14	3	0.6474	Mon	5.400000e+17	#A
								Dec 01		
4								20:29:33		@A
								+0000		
								2014		
6	623495518	True	golden	13	NaN	3	0.5975	Mon	5.400000e+17	#A
								Dec 01		
5								20:30:03		@A
								+0000		
								2014		
6	623495519	True	golden	13	NaN	5	0.8468	Mon	5.400000e+17	#A
								Dec 01		
6								20:32:45		@A
								+0000		
								2014		

	_unit_id	_golden	_unit_state	_trusted_judgments	_last_judgment_at	sentiment	sentiment:confidence	date	id	qι
	623495520	True	golden	9	NaN	5	0.6736		5.400000e+17	#A
_								Dec 01		
7								20:34:31		@A
								+0000		
								2014		
	623495521	True	golden	15	NaN	3	0.7997		5.400000e+17	#A
								Dec 01		
8								20:36:47		@A
								+0000		
								2014		
	623495522	False	finalized	3	12/12/14 0:52	3	0.6360	Mon	5.400000e+17	#A
								Dec 01		
9								20:45:03		@A
								+0000		
								2014		
	623495523	True	golden	12	NaN	1	1.0000	Mon	5.400000e+17	#A
								Dec 01		
10								20:46:01		@A
								+0000		
								2014		
	623495524	True	golden	9	NaN	3	0.6658	Mon	5.400000e+17	#A
								Dec 01		
11								20:47:12		@A
								+0000		
								2014		
	623495525	True	golden	11	NaN	3	0.8381	Mon	5.400000e+17	#A
								Dec 01		
12								21:00:15		@A
								+0000		
								2014		
	623495526	False	finalized	3	12/12/14 21:38	5	1.0000		5.400000e+17	#A
								Dec 01		
13								21:03:32		@A
								+0000		
								2014		

		_90.0011	_umt_state	_uusicu_juuyiileilis	_iast_judgment_at	sentiment	sentiment:confidence	date	id	qı
	623495527	True	golden	17	NaN	1	1.0000	Mon Dec 01	5.400000e+17	#A
14								21:09:50		@A
								+0000		
								2014		
	623495528	False	finalized	6	12/12/14 15:50	3	0.4798	Mon	5.400000e+17	#A
								Dec 01		
15								21:29:45		@A
								+0000		
								2014		
	623495529	True	golden	16	NaN	1	0.9399	Mon	5.400000e+17	#A
								Dec 01		
16								21:35:14		@A
								+0000		
								2014		
	623495530	False	finalized	3	12/12/14 3:38	not_relevant	0.6904	Mon	5.400000e+17	#A
								Dec 01		
17								21:52:04		@A
								+0000		
								2014		
	623495531	False	finalized	3	12/12/14 4:59	3	0.6621	Mon	5.400000e+17	#A
								Dec 01		
18								21:53:12		@A
								+0000		
								2014		
	623495532	False	finalized	3	12/12/14 20:59	3	1.0000	Mon	5.400000e+17	#A
								Dec 01		
19								22:22:09		@A
								+0000		
								2014		

In []: #Extracting just the important columns needed for this analysis
#that is, sentiment and text

df = df[["date" , "sentiment:confidence", 'sentiment', 'text']]
 df.head(10)

Out[17]:

	date	sentiment:confidence	sentiment	text
0	Mon Dec 01 19:30:03 +0000 2014	0.6264	3	#AAPL:The 10 best Steve Jobs emails everhttp://t.co/82G1kL94tx
1	Mon Dec 01 19:43:51 +0000 2014	0.8129	3	RT @JPDesloges: Why AAPL Stock Had a Mini-Flash Crash Today \$AAPL #aapl\nhttp://t.co/hGFcjYa0E9
2	Mon Dec 01 19:50:28 +0000 2014	1.0000	3	My cat only chews @apple cords. Such an #AppleSnob.
3	Mon Dec 01 20:26:34 +0000 2014	0.5848	3	I agree with @jimcramer that the #IndividualInvestor should own not trade #Apple #AAPL, it's extended so today's pullback is good to see
4	Mon Dec 01 20:29:33 +0000 2014	0.6474	3	Nobody expects the Spanish Inquisition #AAPL
5	Mon Dec 01 20:30:03 +0000 2014	0.5975	3	#AAPL:5 Rocket Stocks to Buy for December Gains: Apple and Morehttp://t.co/eG5XhXdLLS
6	Mon Dec 01 20:32:45 +0000 2014	0.8468	5	Top 3 all @Apple #tablets. Damn right! http://t.co/RJiGn2JUuB
7	Mon Dec 01 20:34:31 +0000 2014	0.6736	5	CNBCTV: #Apple's margins better than expected? #aapl http://t.co/7geVrtOGLK
8	Mon Dec 01 20:36:47 +0000 2014	0.7997	3	Apple Inc. Flash Crash: What You Need to Know http://t.co/YJIgtifdAj #AAPL
9	Mon Dec 01 20:45:03 +0000 2014	0.6360	3	#AAPL:This Presentation Shows What Makes The World's Biggest Tech Companieshttp://t.co/qlH9PqSoSd

In []:
#checking null values
df.isnull().sum()

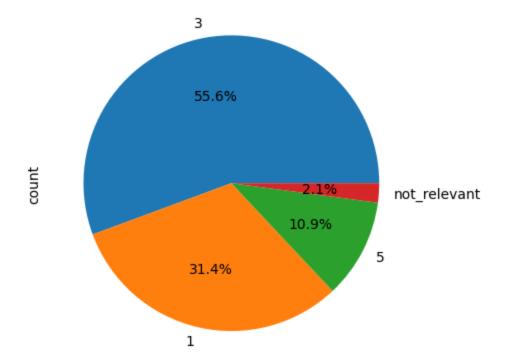
Out[18]:

date 0
sentiment:confidence 0
sentiment 0
text 0

dtype: int64

In []: #checking value count in sentiment column
print(df.sentiment.value_counts())
print(df.sentiment.value_counts().plot(kind='pie', title="Sentiment Distribution", autopct='%1.1f%

Sentiment Distribution



```
In [ ]: #removing unnecessary row not_relevant because it does not contribute to the analysis
    df = df[df['sentiment'] != 'not_relevant']
    print(df.sentiment.unique())
```

['3' '5' '1']

```
In []: #checking duplicates
print(df.duplicated().sum())
duplicates = df[df.duplicated(subset=["text"], keep=False)]
print(duplicates)
```

```
4
                                      sentiment:confidence sentiment \
                                date
29
                                                                    3
      Tue Dec 02 00:15:26 +0000 2014
                                                    1.0000
32
     Tue Dec 02 00:16:27 +0000 2014
                                                    0.6604
                                                                    3
34
      Tue Dec 02 00:18:59 +0000 2014
                                                    0.6515
                                                                    3
38
      Tue Dec 02 00:24:26 +0000 2014
                                                    1.0000
42
     Tue Dec 02 00:27:36 +0000 2014
                                                    1.0000
                                                                    3
                                                       . . .
                                                                  . . .
3852 Tue Dec 09 21:12:55 +0000 2014
                                                    0.7325
                                                                    3
3854 Tue Dec 09 21:14:04 +0000 2014
                                                    1.0000
                                                                   1
3855 Tue Dec 09 21:17:24 +0000 2014
                                                    0.6785
                                                                    1
3878 Tue Dec 09 21:24:22 +0000 2014
                                                    0.6839
                                                                    5
3885 Tue Dec 09 09:01:25 +0000 2014
                                                                    5
                                                    0.8938
text
29
                      RT @thehill: Justice Department cites 18th century federal law to get @Apple
to unlock iPhones: http://t.co/Eth0QpAIom (http://t.co/Eth0QpAIom)
                      RT @thehill: Justice Department cites 18th century federal law to get @Apple
32
to unlock iPhones: http://t.co/Eth0QpAIom (http://t.co/Eth0QpAIom)
                      RT @thehill: Justice Department cites 18th century federal law to get @Apple
34
to unlock iPhones: http://t.co/Eth0QpAIom (http://t.co/Eth0QpAIom)
                      RT @thehill: Justice Department cites 18th century federal law to get @Apple
38
to unlock iPhones: http://t.co/Eth0QpAIom (http://t.co/Eth0QpAIom)
                      RT @thehill: Justice Department cites 18th century federal law to get @Apple
42
to unlock iPhones: http://t.co/Eth0QpAIom (http://t.co/Eth0QpAIom)
. . .
3852 RT @TeamCavuto: Protesters stage #DieIn protests in @Apple store in NYC... Is it me, or is th
is anger misplaced? RETWEET if you agree.
             RT @Ecofantasy: Thinking of upgrading to #Yosemite? Think twice http://t.co/dU0Mpaw5R
3854
i (http://t.co/dU0Mpaw5Ri) It's not for everyone. RT #ASMSG @Apple
             RT @Ecofantasy: Thinking of upgrading to #Yosemite? Think twice http://t.co/dU0Mpaw5R
3855
i (http://t.co/dU0Mpaw5Ri) It's not for everyone. RT #ASMSG @Apple
3878
                                     RT @shannonmmiller: Love the @Apple is supporting #HourOfCode
with workshops! :) http://t.co/WP8D0FNjNu (http://t.co/WP8D0FNjNu)
               RT @SwiftKey: We're so excited to be named to @Apple's 'App Store Best of 2014' list
this year! http://t.co/d7qlmti4Uf (http://t.co/d7qlmti4Uf) #Apple
```

[730 rows \times 4 columns]

```
In [ ]: 
#checking duplicates
df[df.duplicated()]
```

Out[22]:

te	sentiment	sentiment:confidence	date	
RT @OneRepublic: Studio at 45,000 ft. One outlet, 4 computers. @Apple we nee the batteries of the future NoW!!!! http://t.co/astp9x6KE	3	1.0	Thu Dec 04 20:39:48 +0000 2014	1437
RT @OneRepublic: Studio at 45,000 ft. One outlet, 4 computers. @Apple we nee the batteries of the future NoW!!!! http://t.co/astp9x6KE	3	1.0	Thu Dec 04 20:39:55 +0000 2014	1445
RT @OneRepublic: Studio at 45,000 ft. One outlet, 4 computers. @Apple we nee the batteries of the future NoW!!!! http://t.co/astp9x6KE	3	1.0	Thu Dec 04 20:39:58 +0000 2014	1449
NO @apple NO! When I make an I phone Album I WANT IT TO STAY ON PHON not be removed when camera roll cleared GET IT TOGETHE	1	1.0	Sat Dec 06 18:46:30 +0000 2014	2511

There were are no duplicates just retweets

```
In []: #convert date to date_time format
#convert sentiment to integer
print(df.info())

df['date'] = pd.to_datetime(df['date'], errors='coerce')
df['sentiment'] = df['sentiment'].fillna(99).astype(int)
```

<class 'pandas.core.frame.DataFrame'>
Index: 3804 entries, 0 to 3885

Data columns (total 4 columns):

Column Non-Null Count Dtype

date 3804 non-null object
sentiment:confidence 3804 non-null float64
sentiment 3804 non-null object
text 3804 non-null object

dtypes: float64(1), object(3)

memory usage: 148.6+ KB

None

Defining the text cleaning function

```
In []: ▼ # Ensuring stopwords are available
          nltk.download("stopwords")
          nltk.download("wordnet")
          stop words = set(stopwords.words("english")) - {"not", "no", "never"} # Keep negations
        [nltk data] Downloading package stopwords to /root/nltk data...
                      Unzipping corpora/stopwords.zip.
        [nltk data]
        [nltk data] Downloading package wordnet to /root/nltk data...
In [ ]: ▼ # Define text cleaning function
       ▼ def clean text(text):
             # Convert to lowercase. Converting all text to lowercase to ensure uniformity.
             text = text.lower().strip()
             # Expand contractions
             text = contractions.fix(text)
             # Eliminating links (http://..., www...) as they don't contribute to sentiment analysis.
             text = re.sub(r"http\S+|www\S+", "", text)
             # Deleting @username to focus on tweet content rather than tagged users.
             text = re.sub(r"@\w+", "", text)
             # Striping hashtags (#Apple, #iPhone) as they were not be needed for text analysis.
             text = re.sub(r"#[A-Za-z0-9]+", "", text)
             # Keeping only alphanumeric text and spaces, removing punctuation or symbols.
             text = re.sub(r"[^A-Za-z0-9]+", "", text)
             # Ensuring there were no unnecessary spaces between words.
             text = re.sub(r"\s+", " ", text)
             #Filtering common words like "the", "is", "and" while keeping negations (not, no, never) to pro-
             words = text.split()
             words = [word for word in words if word not in stop words] # Remove stopwords
              return " ".join(words)
```

```
In [ ]: 
# Apply cleaning to tweets
df["cleaned_text"] = df["text"].apply(clean_text)
```

			.head(50)]: df
•	cites 18th century federal law to get @Apple to unlock iPhones: http://t.co/mptcggWZO1		00:22:26+00:00	35
• •	Apple Inc. Flash Crash: What You Need to Know http://t.co/Ko9PT6yuMV #AAPL	1.0000	2014-12-02 00:22:31+00:00	36
? e	http://t.co/hpC7p1rHvA\nneed help on using your #Apple #iPhone6 & amp; #iPhone6Plus? #checkitout\n@applenws@apple http://t.co/K3fQHPazMc	1.0000	2014-12-02 00:23:47+00:00	37
18th century federal law get	RT @thehill: Justice Department cites 18th century federal law to get @Apple to unlock iPhones: http://t.co/Eth0QpAlom	1.0000	2014-12-02 00:24:26+00:00	38
e traders today not determined	That flash crash really screwed with a lot of traders today. Not me. Im more determined than ever to make trading work for me #AAPL	0.4673	2014-12-02 00:24:47+00:00	39
	RT @tra_hall: The JH Hines Staff with their newly issued	1.0000	2014-12-02	40

Feature Engineering

```
In []: # Compute word count, character count, and average word length
    df["word_count"] = df["cleaned_text"].apply(lambda x: len(x.split()))
    df["char_count"] = df["cleaned_text"].apply(len)
    df["avg_word_length"] = df["char_count"] / df["word_count"]

df[["cleaned_text", "word_count", "char_count", "avg_word_length"]].head(10)
```

Out[29]:

	cleaned_text	word_count	char_count	avg_word_length
0	10 best steve jobs emails ever	6	30	5.000000
1	rt aapl stock miniflash crash today aapl	7	40	5.714286
2	cat chews cords	3	15	5.000000
3	agree not trade extended todays pullback good see	8	49	6.125000
4	nobody expects spanish inquisition	4	34	8.500000
5	5 rocket stocks buy december gains apple	7	40	5.714286
6	top 3 damn right	4	16	4.000000
7	cnbctv margins better expected	4	30	7.500000
8	apple inc flash crash need know	6	31	5.166667
9 pre	esentation shows makes worlds biggest tech companies	7	54	7.714286

```
In [ ]: filtered_df = df[df["word_count"] > 16] # Filter rows where avg_word_length > 15
print(filtered_df[["cleaned_text", "word_count", "sentiment"]].head(10)) # Display first 10 rows
```

cleaned text \ 69 force people use vpn built ios8 button not work ffs like want apples nsa data coll ection service hate ios 8 capitalizes random words like not want give emphasis stupid word tha sentence get 98 self together hey love ya lowfi hold music awful would prefer hear tips using apple gear better 394 use hold time 11593 dec1 64 one crazy minute w 67m shares ms downgrade market weight amp 1164 trim stock 4 3 could really kick ass iphone 6 battery sucks moldy dick tuesday night worst shit ever last 4 1324 fucking hours 1388 spent 6000 eur apple iphone 6 camera no longer workstold got water iti not unacceptable cu stomer service 1391 rt spent 6000 eur apple iphone 6 camera no longer workstold got water iti not unacceptable cu stomer service 2271 mark words wild away iphone 5c bring back 4 iphone 5s ultimate form factor welco me iphone mini cgk laptop prob today local useless tech support useless 1 hr genius bar useless bu 2313 y pc next time hell thought let us put volume display front video absolutely dumb miss video every time 2513 adjust volume

	word count	sentiment
69	_ 17	1
98	18	1
394	18	1
1164	18	3
1324	19	1
1388	17	1
1391	18	1
2271	17	3
2313	18	1
2513	17	1

```
In []: # Compute subjectivity using TextBlob
df["subjectivity"] = df["cleaned_text"].apply(lambda x: TextBlob(x).sentiment.subjectivity)

# Display the first few rows to check the computed subjectivity scores
df[["cleaned_text", "subjectivity", "sentiment", "sentiment:confidence"]].head(10)
```

Out[31]:

	cleaned_text	subjectivity	sentiment	sentiment:confidence
0	10 best steve jobs emails ever	0.300000	3	0.6264
1	rt aapl stock miniflash crash today aapl	0.000000	3	0.8129
2	cat chews cords	0.000000	3	1.0000
3	agree not trade extended todays pullback good see	0.600000	3	0.5848
4	nobody expects spanish inquisition	0.000000	3	0.6474
5	5 rocket stocks buy december gains apple	0.000000	3	0.5975
6	top 3 damn right	0.517857	5	0.8468
7	cnbctv margins better expected	0.450000	5	0.6736
8	apple inc flash crash need know	0.000000	3	0.7997
9	presentation shows makes worlds biggest tech companies	0.000000	3	0.6360

Observations:

Subjectivity Scores:

- Values range from 0 (objective) to 1 (highly subjective).
- Some tweets have 0.0, indicating factual statements.
- Others, like "agree not trade extended todays pullback good see", have higher subjectivity (0.6), meaning they express opinions rather than facts.

Exploratory Data Analysis (EDA)

1. Univariate Analysis

In []: ▼ #pip install --upgrade pillow wordcloud

```
In []: ▼ # Function to generate a word cloud
       v def plot wordcloud(text, title, color="black"):
             text = " ".join(text.astype(str))
             wordcloud = WordCloud(width=800, height=400, background color=color, colormap="coolwarm").gene
             plt.figure(figsize=(10, 5))
             plt.imshow(wordcloud, interpolation="bilinear")
             plt.axis("off")
             plt.title(title, fontsize=14)
             plt.show()
          ### • 1. Overall Word Cloud
          plot wordcloud(df["cleaned text"], "Overall Word Cloud", color="white")
        ▼ ### ◆ 2. Sentiment-Specific Word Clouds
          # Positive Tweets
          plot wordcloud(df[df["sentiment"] == 5]["cleaned text"], "Positive Sentiment Word Cloud", color="w
          # Negative Tweets
          plot wordcloud(df[df["sentiment"] == 1]["cleaned text"], "Negative Sentiment Word Cloud", color="b"
          # Neutral Tweets
          plot wordcloud(df[df["sentiment"] == 3]["cleaned text"], "Neutral Sentiment Word Cloud", color="gr
```

Overall Word Cloud



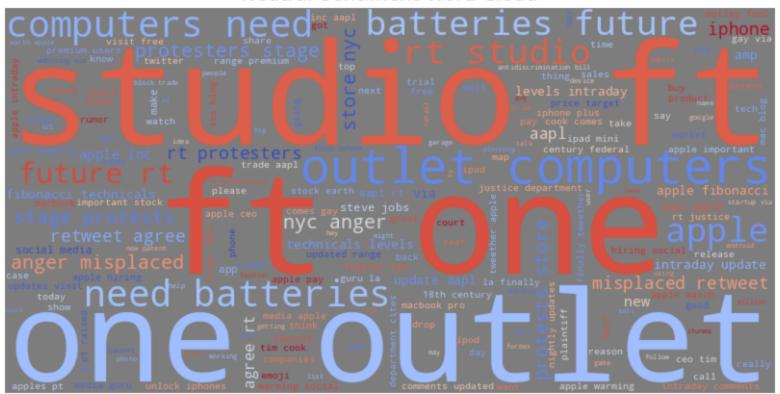
Positive Sentiment Word Cloud



Negative Sentiment Word Cloud



Neutral Sentiment Word Cloud



Observations

Overall Word cloud:

• A mix of positive and negative words related to Apple products, such as "batteries," "studio," "protests," and "future." Some dissatisfaction is apparent (e.g., "misplaced," "anger"), but general topics include technology and Apple-related issues.

Positive Word Cloud:

• More positive sentiment with words like "thank," "new," "great," and "love." This suggests that many users are expressing appreciation for Apple products or services.

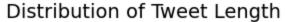
Negative Word Cloud:

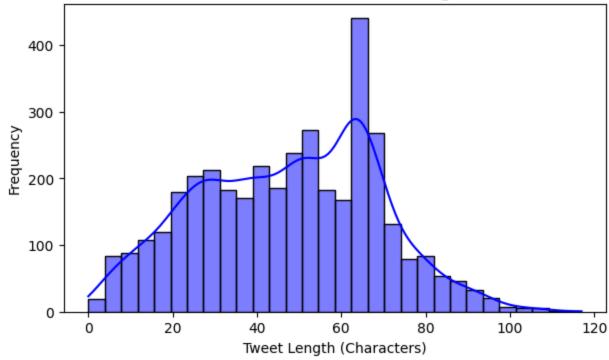
• More negative sentiment, with words like "fuck," "suck," and "fix." This cloud highlights frustration with Apple, possibly related to product issues or customer service complaints.

Neutral Word Cloud:

• A more neutral cloud focusing on keywords like "studio," "outlet," "computers," and "batteries." This indicates general discussions

```
In []: # Character Length Distribution
plt.figure(figsize=(7, 4))
sns.histplot(df["char_count"], bins=30, kde=True, color="blue")
plt.title("Distribution of Tweet Length", fontsize=14)
plt.xlabel("Tweet Length (Characters)")
plt.ylabel("Frequency")
plt.show()
```

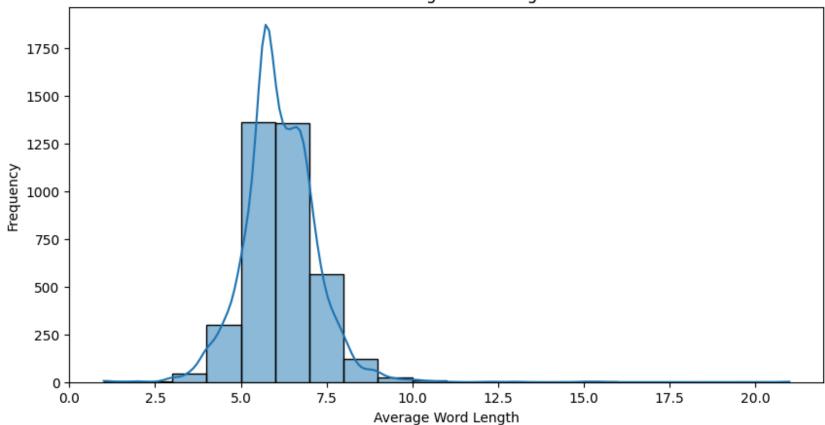




• It ranges between 60- 70 characters

```
In []: # Histogram for average word length
   plt.figure(figsize=(10,5))
   sns.histplot(df["avg_word_length"], bins=20, kde=True)
   plt.xlabel("Average Word Length")
   plt.ylabel("Frequency")
   plt.title("Distribution of Average Word Length in Tweets")
   plt.show()
```

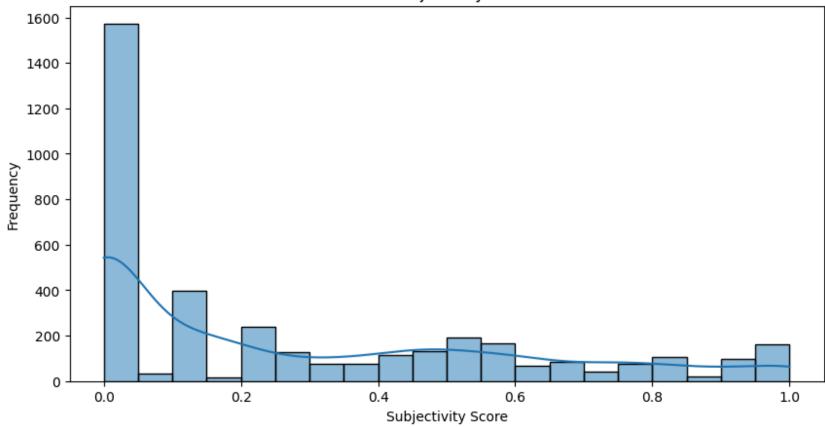




• The average word length is mostly around 5-7 characters, indicating that most words in the dataset are relatively short.

```
In []: # Histogram for subjectivity scores
    plt.figure(figsize=(10,5))
    sns.histplot(df["subjectivity"], bins=20, kde=True)
    plt.xlabel("Subjectivity Score")
    plt.ylabel("Frequency")
    plt.title("Distribution of Subjectivity Scores in Tweets")
    plt.show()
```





This plot reveals that:

- Most tweets are objective → Subjectivity scores close to 0
- Only a smaller portion are strongly opinionated $\,\,{\scriptstyle\rightarrow}\,$ Scores near 1
- That suggests many tweets are news, updates, or factual statements rather than personal opinions—useful insight for understanding tone on social media

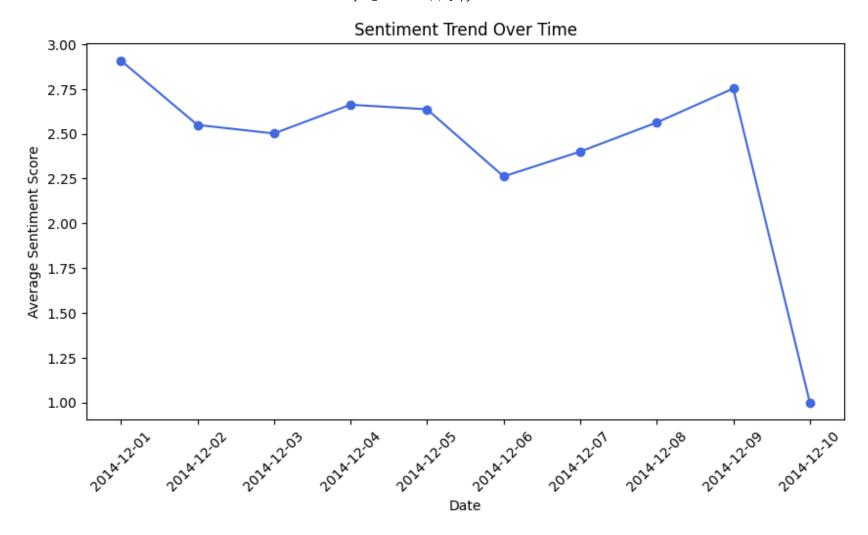
2. Bivariate Analysis

```
In []: 
#Sentiment distribution over time
#Group by date and calculate the mean sentiment
sentiment_trend = df.groupby(df['date'].dt.date)['sentiment'].mean()

#Plot
plt.figure(figsize=(10, 5))
sentiment_trend.plot(marker="o", color="royalblue")

#Labels and title
plt.xlabel("Date")
plt.ylabel("Average Sentiment Score")
plt.title("Sentiment Trend Over Time")

#Show plot
plt.xticks(rotation=45)
plt.show()
```

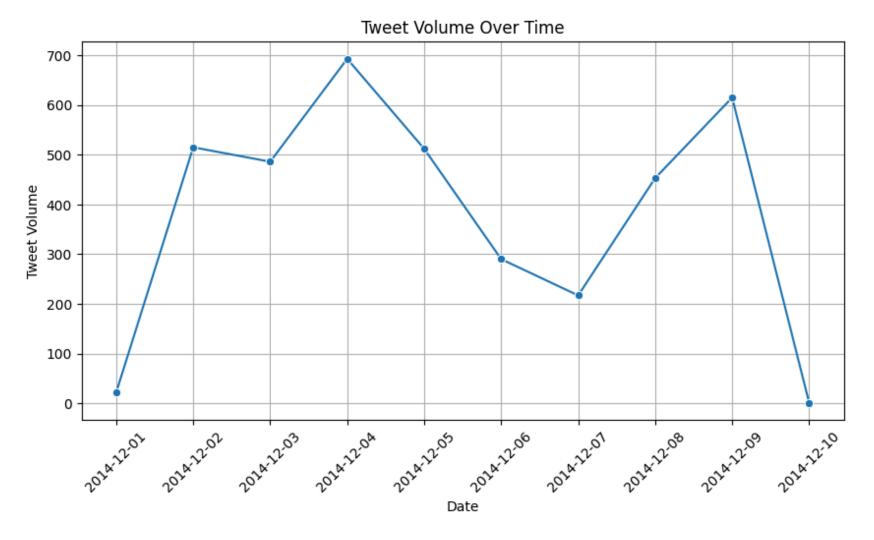


Observations

- The average sentiment score fluctuates over time, indicating variation in user sentiment.
- The sentiment starts high (~3.0) on December 1, 2014, then slightly declines but remains around 2.5 2.7 until December 8.
- A sharp drop in sentiment occurs on December 10, 2014, reaching 1.0. This could be due to a significant event or a higher volume of negative tweets on that day.
- The peak on December 8 suggests a temporary increase in positive sentiment before the decline.

```
In []: v #tweet volume per day
#Count tweets per day
tweet_counts = df.groupby(df['date'].dt.date).size()

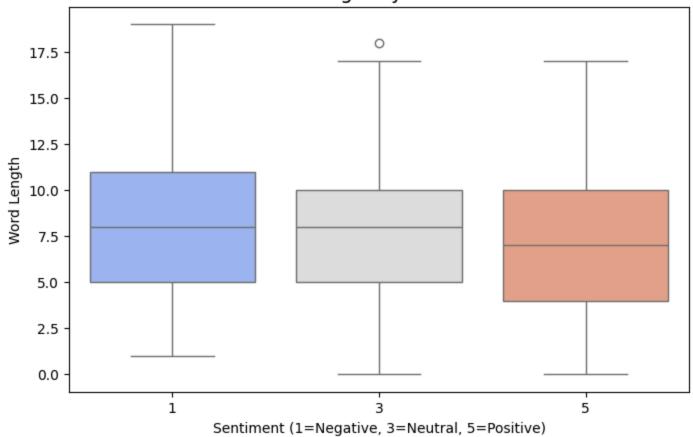
#Plot tweet volume over time
plt.figure(figsize=(10,5))
sns.lineplot(x=tweet_counts.index, y=tweet_counts.values, marker='o')
plt.xlabel('Date')
plt.ylabel('Tweet Volume')
plt.title('Tweet Volume Over Time')
plt.xticks(rotation=45)
plt.grid(True)
plt.show()
```



Observations

- This confirms that the drastic drop in sentiment on December 10 is likely due to a sharp decrease in tweet volume rather than a genuine sentiment shift.
- This could indicate missing data or a lack of engagement rather than a sentiment anomaly.

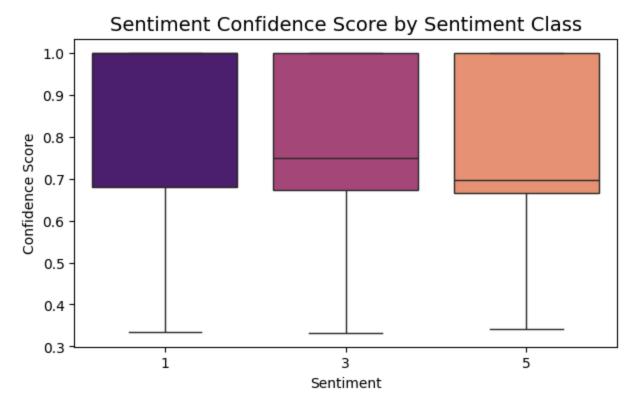
Word Length by Sentiment



Observations

- Similar median values across all sentiments, meaning tweet length doesn't vary drastically by sentiment.
- Some outliers, but no extreme differences in distribution.
- Interquartile ranges (IQRs) are quite similar, suggesting tweets in all sentiment categories tend to have comparable word counts.

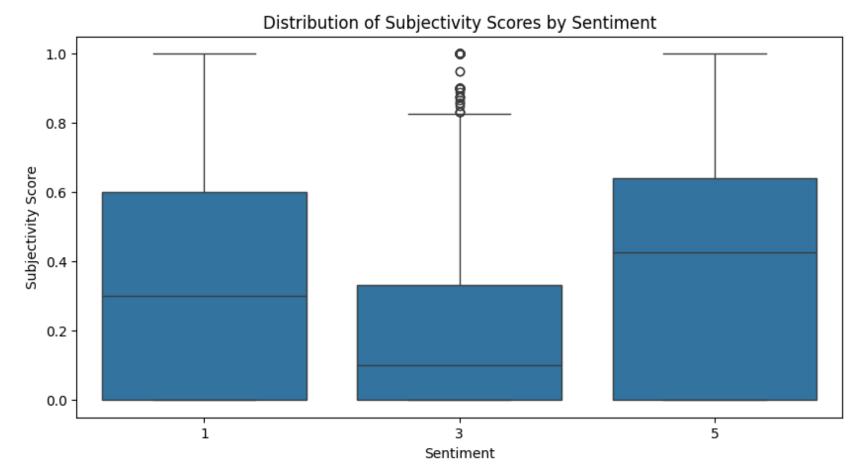
```
In []:  # Sentiment vs. Confidence Score
plt.figure(figsize=(7, 4))
sns.boxplot(x=df["sentiment"], y=df["sentiment:confidence"], palette="magma")
plt.title("Sentiment Confidence Score by Sentiment Class", fontsize=14)
plt.xlabel("Sentiment")
plt.ylabel("Confidence Score")
plt.show()
```



Observations:

- Confidence is relatively high across all sentiment categories.
- Wide spread in confidence scores.
- No significant differences between sentiment categories.

```
In []: # Analysis of Sentiment Labels & Subjectivity
    plt.figure(figsize=(10,5))
    sns.boxplot(x=df["sentiment"], y=df["subjectivity"])
    plt.xlabel("Sentiment")
    plt.ylabel("Subjectivity Score")
    plt.title("Distribution of Subjectivity Scores by Sentiment")
    plt.show()
```



Negative and positive tweets are often more opinion-based, while neutral tweets are more fact-based.

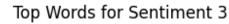
• This aligns with expectations — neutral tweets tend to state facts, whereas opinions (positive/negative) include emotional language.

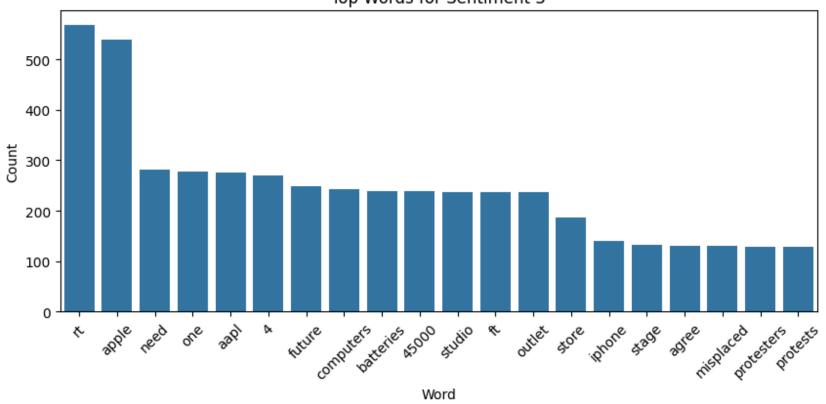
```
In []: v #Most Common Words by Sentiment
#Find top words appearing in positive, negative, and neutral tweets.

from collections import Counter

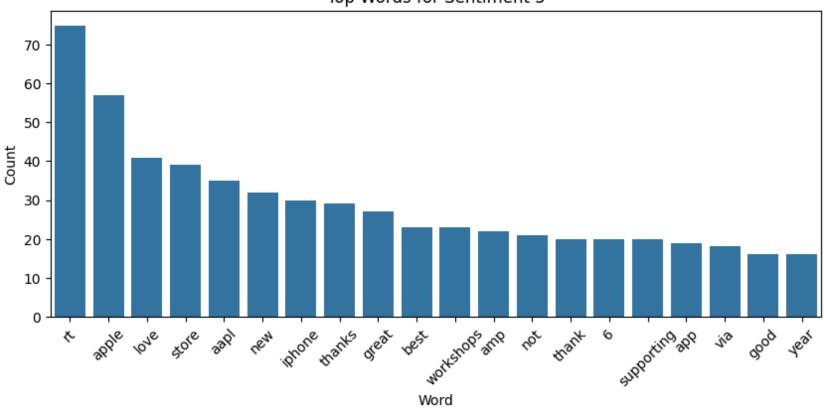
v def get_top_words(df, sentiment_label, n=20):
    words = " ".join(df[df["sentiment"] == sentiment_label]["cleaned_text"].dropna()).split()
    word_freq = Counter(words).most_common(n)
    return pd.DataFrame(word_freq, columns=["Word", "Count"])

v for sentiment in df["sentiment"].unique():
    plt.figure(figsize=(10, 4))
    sns.barplot(data=get_top_words(df, sentiment), x="Word", y="Count")
    plt.title(f"Top Words for Sentiment {sentiment}")
    plt.xticks(rotation=45)
    plt.show()
```

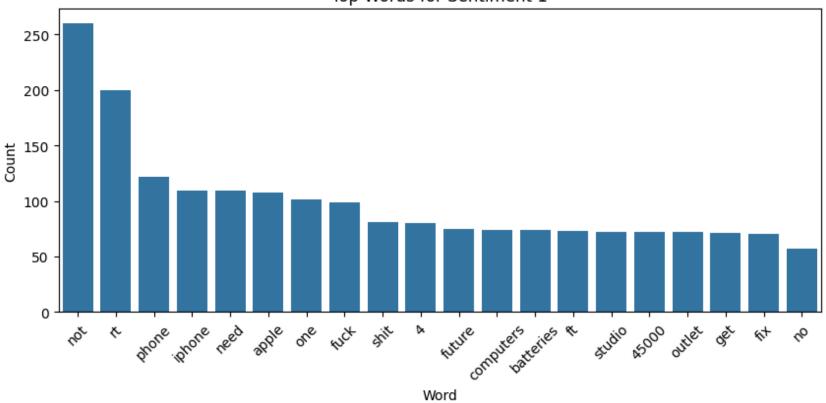




Top Words for Sentiment 5



Top Words for Sentiment 1

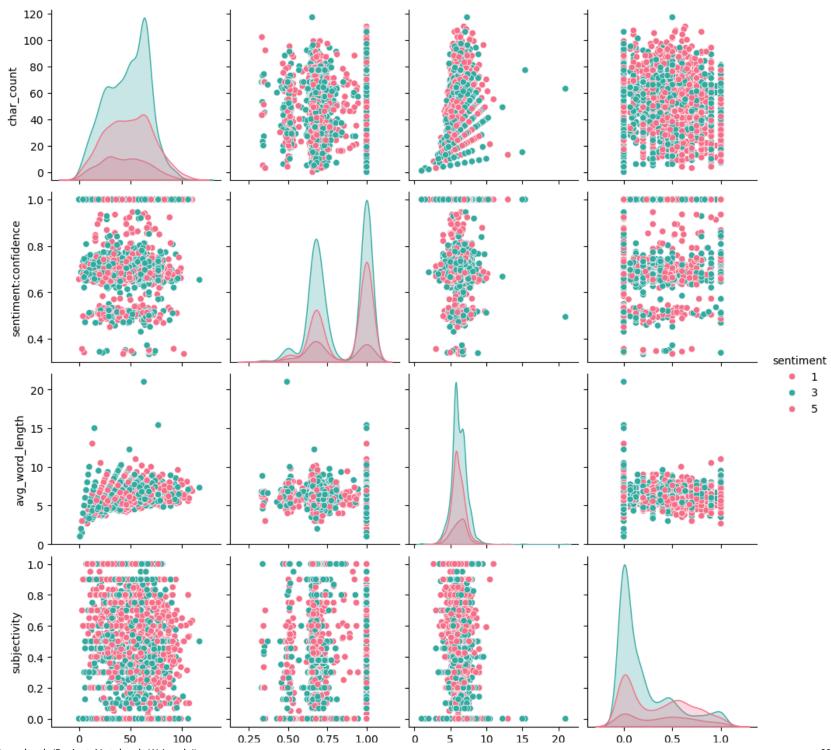


Observation:

- Negative (Score 1): Strong dissatisfaction, often about Apple products. Complaints include technical issues and unmet expectations. Filtering explicit words may help in sentiment analysis.
- Neutral (Score 3): Focused on Apple stock and company updates, mainly from investors or analysts. Less emotional content.
- Positive (Score 5): Praise for Apple products and service. Driven by satisfaction, gratitude, and excitement over new releases.

3. Multivariate Analysis

```
In []: # Pairplot of Numerical Features
    num_features = ["sentiment", "char_count", "sentiment:confidence", "avg_word_length", "subjectivity"
    sns.pairplot(df[num_features], hue="sentiment", palette="husl")
    plt.show()
```



char_count

sentiment:confidence

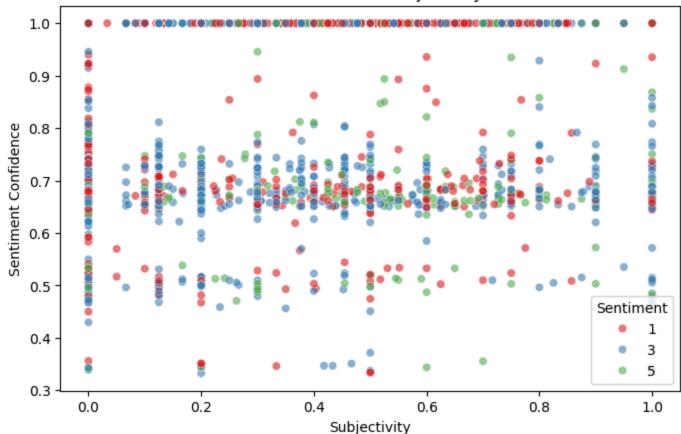
avg_word_length

subjectivity

Observations:

- Feature Distributions: Some features (e.g., sentiment confidence, subjectivity) show distinct patterns, but others (e.g., char count, avg word length) have overlapping distributions.
- Feature Relationships: Certain features may help distinguish sentiment classes, but heavy overlap suggests some features may not be strong predictors.
- Class Separation: If sentiment classes form clear clusters, the features are effective. Otherwise, more feature engineering may be needed.

2D Scatter Plot: Sentiment vs. Subjectivity vs. Confidence



- The points appear scattered across the graph, indicating sentiment values are spread across different input features.
- The high density of blue and red points suggests that neutral and negative sentiments are more frequent in certain regions.
- Some sentiment clusters appear along the top and bottom, which might indicate edge cases or outliers.

Text Preprocessing

3882	22:18:27+00:00			avocado emoji may I ask why	emoji may			
	2014-12-09	0.9347	5	@apple @marcbulandr I could not	ask could not	6	35	5.833
:	23:45:59+00:00			agree more. Between	agree great			
				@Apple @Twitter and	things			
3883				@IBMWatson only great	happen			
				things will happen.				
				#AppleandIBM #IBMandTwitter				
	2014-12-10	0.9230	1	My iPhone 5's photos are no	iphone 5s	12	88	7.33
(00:48:10+00:00			longer downloading	photos no			
				automatically to my laptop	longer			
				when I sync it. @apple	downloading			
3884				support is unhelpful. Any	automatically			
				ideas?	laptop sync			
					support unhelpful			
					idose			

Tokenization

In []: ▼ #!pip install nltk

```
import nltk
In [ ]:
           nltk.download('punkt') # Needed for word tokenize()
         [nltk data] Downloading package punkt to /root/nltk data...
                       Unzipping tokenizers/punkt.zip.
         [nltk data]
Out[46]: True
           nltk.download('punkt tab')
In [ ]:
         [nltk data] Downloading package punkt tab to /root/nltk data...
         [nltk data]
                       Unzipping tokenizers/punkt tab.zip.
Out[47]: True
In []: ▼ # Apply tokenization to the 'cleaned text' column
           df['tokens'] = df['cleaned text'].apply(word tokenize)
           # Display a sample
           print(df[['cleaned text', 'tokens']].head())
                                                  cleaned text \
                               10 best steve jobs emails ever
         0
                     rt aapl stock miniflash crash today aapl
         1
         2
                                               cat chews cords
            agree not trade extended todays pullback good see
                           nobody expects spanish inquisition
                                                                 tokens
         0
                                  [10, best, steve, jobs, emails, ever]
         1
                      [rt, aapl, stock, miniflash, crash, today, aapl]
         2
                                                    [cat, chews, cords]
         3
            [agree, not, trade, extended, todays, pullback, good, see]
                                [nobody, expects, spanish, inquisition]
```

```
In []:    # Initialize tokenizer
    tokenizer = Tokenizer()
    tokenizer.fit_on_texts(df['cleaned_text'])  # Fit on cleaned text

# Convert words into numerical sequences
    df['text_seq'] = tokenizer.texts_to_sequences(df['cleaned_text'])

# Vocabulary size
    vocab_size = len(tokenizer.word_index) + 1  # +1 for padding
    print(f"Vocabulary Size: {vocab_size}")

# Display first few rows to verify
    df[['cleaned_text', 'text_seq']].head()
```

Vocabulary Size: 5213

Out[50]:

text text	cleaned_text	
ever [206, 64, 40, 43, 219,	10 best steve jobs emails ever	0
aapl [1, 7, 57, 1289, 337, 9	rt aapl stock miniflash crash today aapl	1
cords [999, 2520,	cat chews cords	2
d see [18, 4, 123, 2521, 1678, 1290, 85,	agree not trade extended todays pullback good see	3
sition [2522, 2523, 2524, 1	nobody expects spanish inquisition	4

Lemmatization

```
In [ ]: 
#!pip install spacy
#!python -m spacy download en_core_web_sm
```

```
In []: import spacy

# Load English model
nlp = spacy.load("en_core_web_sm")

# Function for lemmatization
def lemmatize_text(text):
    doc = nlp(text)
    return " ".join([token.lemma_ for token in doc if token.is_alpha]) # Keep only alphabetic word

# Apply lemmatization
df["cleaned_text"] = df["cleaned_text"].apply(lemmatize_text)

# Display sample output
df["cleaned_text"].head()
```

Out[53]:

cleaned_text

0	good steve job email ever
1	rt aapl stock miniflash crash today aapl
2	cat chew cord
3	agree not trade extend todays pullback good see
4	nobody expect spanish inquisition

dtype: object

TF-IDF Vectorization

```
In []: v # Initialize TF-IDF Vectorizer
    tfidf = TfidfVectorizer(max_features=5000) # Adjust features if needed

# Transform the cleaned text
    X = tfidf.fit_transform(df["cleaned_text"])

# Use the correct target column
    y = df["sentiment"]

# Split into train and test sets (80-20 split)
    X_train, X_test, y_train, y_test = train_test_split(X, y, test_size=0.2, random_state=42, stratify:
    # Shape of train and test sets
    X_train.shape, X_test.shape
```

Out[54]: ((3043, 4031), (761, 4031))

• The dataset has 3,043 training samples and 761 test samples, with 4,031 TF-IDF features.

Handling Class Imbalance with SMOTE

```
In []: # Initialize SMOTE
smote = SMOTE(random_state=42)

# Apply SMOTE to balance classes
X_train_sm, y_train_sm = smote.fit_resample(X_train, y_train)

# Check the new class distribution
y_train_sm.value_counts()
```

Out[55]:

	count				
sentiment					
5	1730				
3	1730				
1	1730				

dtype: int64

Machine Learning Models

1. Logistic Regression (Baseline model)

```
In []: v # Initialize and train the Logistic Regression model
model = LogisticRegression(max_iter=1000, random_state=42)
model.fit(X_train_sm, y_train_sm)

# Make predictions
y_pred = model.predict(X_test)

# Evaluate the model
accuracy = accuracy_score(y_test, y_pred)
report = classification_report(y_test, y_pred)

print(f"Baseline Model Accuracy: {accuracy:.4f}")
print(report)
```

Baseline Mode	l Accuracy:	0.7280		
	precision	recall	f1-score	support
	•			
1	0.76	0.68	0.71	244
3	0.78	0.81	0.80	432
3	0.70	0.01	0.00	432
5	0.39	0.44	0.41	85
accuracy			0.73	761
macro avg	0.64	0.64	0.64	761
•				
weighted avg	0.73	0.73	0.73	761

2. Random Forest

```
In []:  # Train a Random Forest Classifier
    rf_model = RandomForestClassifier(n_estimators=100, random_state=42)
    rf_model.fit(X_train, y_train.values.ravel())

# Make predictions
    y_pred_rf = rf_model.predict(X_test)

# Evaluate the model
    print("Random Forest Accuracy Score:", accuracy_score(y_test, y_pred_rf))
    print("Classification Report:\n", classification_report(y_test, y_pred_rf))
```

Random Forest Accuracy Score: 0.7398160315374507 Classification Report:

	precision	recall	f1-score	support
1 3 5	0.79 0.73 0.58	0.60 0.91 0.26	0.68 0.81 0.36	244 432 85
accuracy macro avg weighted avg	0.70 0.73	0.59 0.74	0.74 0.62 0.72	761 761 761

3. Stacking

```
In []: ▼ # Base learners
        ▼ estimators = [
              ('lr', LogisticRegression(max iter=1000, random state=42)),
              ('rf', RandomForestClassifier(n estimators=100, random state=42)),
              ('xgb', XGBClassifier(use label encoder=False, eval metric='mlogloss', random state=42))
         # Meta-learner (can be any classifier, LogisticRegression is a common choice)
        ▼ stack model = StackingClassifier(
             estimators=estimators,
             final estimator=LogisticRegression(max iter=1000),
              cv=5,
             n jobs=-1
          # Train the stacked model
          stack model.fit(X train, y train.values.ravel())
          # Predict
          y pred stack = stack model.predict(X test)
          # Evaluate
          accuracy = accuracy score(y test, y pred stack)
          report = classification report(y test, y pred stack)
          print(f"\nStacked Model Accuracy: {accuracy:.4f}")
          print("Classification Report:\n", report)
```

Stacked Model Accuracy: 0.7332 Classification Report:

ctussificution	precision	recall	f1-score	support
1	0.75	0.62	0.68	244
3	0.74	0.88	0.80	432
5	0.63	0.28	0.39	85
accuracy			0.73	761
macro avg	0.70	0.60	0.62	761
weighted avg	0.73	0.73	0.72	761

```
In []: |▼ # Base learners with class weight='balanced' where applicable
        ▼ base learners = [
              ('lr', LogisticRegression(max iter=1000, random state=42, class weight='balanced')),
              ('rf', RandomForestClassifier(n estimators=100, random state=42, class weight='balanced')),
              ('xgb', XGBClassifier(use label encoder=False, eval metric='mlogloss', random state=42))
          # Meta learner (Logistic Regression)
          meta learner = LogisticRegression(max iter=1000, random state=42)
          # Create the stacking classifier
        stacked model balanced = StackingClassifier(
             estimators=base learners,
             final estimator=meta learner,
              cv=5.
             passthrough=True, # Optional: gives final estimator access to original features
             n jobs=-1
          # Fit the model
          stacked model balanced.fit(X train, y train.values.ravel())
          # Predict and evaluate
          y pred stacked balanced = stacked model balanced.predict(X test)
          # Output
          print("Stacked Model with Class Weights Accuracy:", accuracy score(y test, y pred stacked balanced
          print("Classification Report:\n", classification report(y test, y pred stacked balanced))
```

Stacked Model with Class Weights Accuracy: 0.7450722733245729 Classification Report:

	precision	recall	f1-score	support	
1 3 5	0.77 0.74 0.65	0.63 0.89 0.33	0.69 0.81 0.44	244 432 85	
accuracy macro avg weighted avg	0.72 0.74	0.62 0.75	0.75 0.65 0.73	761 761 761	

In []: ▼ lr params = {

```
'C': [0.01, 0.1, 1, 10],
              'penalty': ['l2'],
              'solver': ['lbfgs'],
              'class weight': ['balanced']
        ▼ lr grid = GridSearchCV(LogisticRegression(max iter=1000, random state=42),
                                 lr params, cv=5, scoring='f1 macro', n jobs=-1)
          lr grid.fit(X train sm, y train sm.values.ravel())
          best lr = lr grid.best estimator
          print("Best Logistic Regression Parameters:", lr grid.best params )
        Best Logistic Regression Parameters: {'C': 10, 'class weight': 'balanced', 'penalty': 'l2', 'solve
        r': 'lbfqs'}
In [ ]: |▼ | rf params = {
              'n estimators': [100, 200],
              'max depth': [10, 20, None],
              'min samples split': [2, 5],
              'class weight': ['balanced']
        ▼ rf grid = GridSearchCV(RandomForestClassifier(random state=42),
                                 rf params, cv=5, scoring='f1 macro', n jobs=-1)
          rf grid.fit(X train, y train.values.ravel())
          best rf = rf grid.best estimator
          print("Best Random Forest Parameters:", rf grid.best params )
        Best Random Forest Parameters: {'class weight': 'balanced', 'max depth': None, 'min samples split':
```

5, 'n estimators': 200}

```
In [ ]: ▼ # Use best tuned models
        best lr = LogisticRegression(C=10, class weight='balanced', penalty='l2',
                                       solver='lbfgs', max iter=1000, random state=42)
       best rf = RandomForestClassifier(
             class weight='balanced',
             max depth=None,
             min samples split=5,
             n estimators=200,
              random state=42
          # Build Stacked Classifier
        stacked clf = StackingClassifier(
             estimators=[
                  ('lr', best lr),
                  ('rf', best rf)
             final estimator=LogisticRegression(class_weight='balanced', max_iter=1000, random_state=42),
             n jobs=-1
          # Fit the model
          stacked clf.fit(X train, y train.values.ravel())
          # Predict
          y pred stack final = stacked clf.predict(X test)
          # Evaluate
          print("Final Tuned Stacked Model Accuracy:", accuracy score(y test, y pred stack final))
          print("Classification Report:\n", classification report(y test, y pred stack final))
```

Final Tuned Stacked Model Accuracy: 0.7201051248357424 Classification Report:

ctussiiieution	precision	recall	f1-score	support
1 3 5	0.75 0.80 0.37	0.69 0.78 0.49	0.72 0.79 0.42	244 432 85
accuracy macro avg weighted avg	0.64 0.74	0.66 0.72	0.72 0.64 0.73	761 761 761

4. XG Boost Model

```
In [ ]:
          from xgboost import XGBClassifier
          # Map sentiment labels to start from 0
          label mapping = \{1: 0, 3: 1, 5: 2\}
          y train sm mapped = y train sm.map(label mapping)
          y test mapped = y test.map(label mapping)
          # Initialize the XGBoost model
          xgb model = XGBClassifier(use label_encoder=False, eval_metric="mlogloss", random_state=42)
          # Train on SMOTE-balanced data
          xgb model.fit(X train sm, y train sm mapped)
          # Make predictions on the test set
          y pred xgb = xgb model.predict(X test)
          # Convert predictions back to original labels
          y pred xgb original = [list(label mapping.keys())[list(label mapping.values()).index(x)] for x in
          # Evaluate XGBoost model on the test set
          accuracy xgb = accuracy score(y test, y pred xgb original)
          report xgb = classification report(y test, y pred xgb original)
          print(f"XGBoost Model Accuracy: {accuracy xgb:.4f}")
          print("Test Set Classification Report:\n", report xgb)
          # Evaluate XGBoost model on the training set
          y train pred xqb = xqb model.predict(X train sm)
          print("\nTraining Set Classification Report:\n", classification_report(y_train_sm_mapped, y_train_
        /usr/local/lib/python3.11/dist-packages/xgboost/core.py:158: UserWarning: [14:48:23] WARNING: /work
        space/src/learner.cc:740:
        Parameters: { "use label encoder" } are not used.
```

warnings.warn(smsg, UserWarning)

XGBoost Model Accuracy: 0.7214 Test Set Classification Report:

	precision	recall	f1-score	support
1 3 5	0.76 0.75 0.44	0.58 0.87 0.38	0.66 0.80 0.41	244 432 85
accuracy macro avg weighted avg	0.65 0.72	0.61 0.72	0.72 0.62 0.71	761 761 761

Training Set Classification Report:

g co	precision	recall	f1-score	support
0	0.96	0.84	0.90	1730
1	0.82	0.96	0.88	1730
2	0.98	0.93	0.96	1730
accuracy			0.91	5190
macro avg	0.92	0.91	0.91	5190
weighted avg	0.92	0.91	0.91	5190

- Strongest performance is on the neutral sentiment (class 3).
- Struggles with the positive sentiment (class 5) low recall and precision.
- Potential overfitting: High training accuracy vs. lower test performance.
- SMOTE helped balance training but didn't fully fix real-world class imbalance issues.

```
In []: # Combine SMOTE and Tomek Links
smt = SMOTETomek(random_state=42)
X_train_smt, y_train_smt = smt.fit_resample(X_train, y_train)

# Show class distribution after resampling
print("Class distribution after SMOTE + Tomek:", Counter(y_train_smt))
```

Class distribution after SMOTE + Tomek: Counter({5: 1726, 1: 1719, 3: 1715})

The model was trained using XGBoost on SMOTE + Tomek resampled data.

Train Accuracy is 91.3%, indicating strong performance on training data.

Test Accuracy is 72.1%, showing a moderate drop, which may point to some overfitting.

Class-wise observations:

Class 2 (originally label 5) is underperforming on the test set with lower precision and recall.

Class 1 performs best across both sets.

There's a recall-precision imbalance, especially for minority class predictions in the test set.

Random Search CV on XG Boost

```
In []: ▼ # Define parameter grid for tuning
        ▼ param grid = {
              'n estimators': [100, 200, 300],
              'max depth': [3, 5, 7, 10],
              'learning rate': [0.01, 0.05, 0.1, 0.2],
              'subsample': [0.6, 0.8, 1.0],
              'colsample bytree': [0.6, 0.8, 1.0],
              'gamma': [0, 1, 5],
              'min child weight': [1, 3, 5]
          }
          # Initialize base XGBoost model
         xgb = XGBClassifier(objective='multi:softprob', num class=3, n jobs=-1, random state=42)
         # RandomizedSearchCV for hyperparameter tuning
        ▼ random search = RandomizedSearchCV(
              estimator=xqb,
              param distributions=param grid,
              n iter=10,
             scoring='accuracy',
              cv=3,
              verbose=1,
              random state=42,
             n jobs=-1
          # Fit to training data
          random search.fit(X train smt, y train smt mapped)
         # Best parameters and score
          print("Best Parameters:\n", random search.best params )
          print("Best Cross-Validation Accuracy:", random search.best score )
          # Best estimator
          best xgb = random search.best estimator
          # Evaluate the best model
         y train pred = best xgb.predict(X train smt)
         y test pred = best xgb.predict(X test)
          print("\nTrain Accuracy:", accuracy score(y train smt mapped, y train pred))
          print("Test Accuracy:", accuracy score(y test mapped, y test pred))
```

print("\nTrain Classification Report:\n", classification_report(y_train_smt_mapped, y_train_pred))
print("Test Classification Report:\n", classification_report(y_test_mapped, y_test_pred))

Fitting 3 folds for each of 10 candidates, totalling 30 fits Best Parameters:

{'subsample': 1.0, 'n_estimators': 200, 'min_child_weight': 5, 'max_depth': 10, 'learning_rate':

0.2, 'gamma': 1, 'colsample_bytree': 0.6}

Best Cross-Validation Accuracy: 0.783139534883721

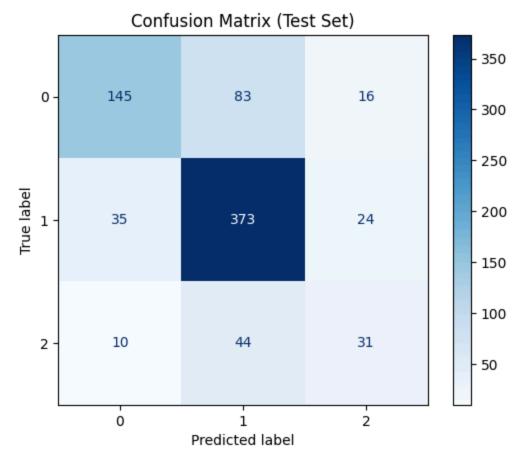
Train Accuracy: 0.8796511627906977 Test Accuracy: 0.721419185282523

Train Classification Report:

	precision	recall	fl-score	support
0	0.95	0.80	0.87	1719
1	0.77	0.93	0.85	1715
2	0.96	0.90	0.93	1726
accuracy			0.88	5160
macro avg	0.89	0.88	0.88	5160
weighted avg	0.89	0.88	0.88	5160

Test Classification Report:

	precision	recall	f1-score	support
Θ	0.76	0.59	0.67	244
1	0.75	0.86	0.80	432
2	0.44	0.36	0.40	85
accuracy			0.72	761
macro avg	0.65	0.61	0.62	761
weighted avg	0.72	0.72	0.71	761



Class 1 (middle row) is being predicted quite well — 373 out of 432 correct (86% recall), which aligns with your earlier report.

Class 0 has quite a bit of confusion with Class 1 — 83 samples of actual class 0 were predicted as 1.

Class 2 is the weakest:

- Only 31 were correctly classified out of 85 (low recall ≈ 36%).
- 44 were misclassified as class 1 showing strong confusion between class 2 and 1.

Deep Learning Models

Word Embeddings (Word2Vec)

```
In []: # Tokenize text data
tokenized_text = [text.split() for text in df["cleaned_text"]]

# Train Word2Vec model
word2vec_model = Word2Vec(sentences=tokenized_text, vector_size=100, window=5, min_count=1, workers
# Get the vocabulary size
vocab_size = len(word2vec_model.wv)
print(f"Vocabulary Size: {vocab_size}")
```

Vocabulary Size: 4049

Creating the Embedding Matrix

Embedding Matrix Shape: (4050, 100)

Convert Text Data into Sequences

Padded Sequences Shape: (3804, 19)

Convert Labels to Categorical Format

1. LSTM Model

```
In [ ]: max_sequence_length = X_train.shape[1]
print("Max Sequence Length:", max_sequence_length)
```

Max Sequence Length: 19

Testing Data Shape: (761, 19), Labels: (761, 3)

Model: "sequential"

Layer (type)	Output Shape	Param #
embedding (Embedding)	(None, 19, 100)	405,000
lstm (LSTM)	(None, 19, 128)	117,248
dropout (Dropout)	(None, 19, 128)	0
lstm_1 (LSTM)	(None, 64)	49,408
dropout_1 (Dropout)	(None, 64)	0
dense (Dense)	(None, 32)	2,080
dense_1 (Dense)	(None, 3)	99

Total params: 573,835 (2.19 MB)

Trainable params: 168,835 (659.51 KB)

Non-trainable params: 405,000 (1.54 MB)

- Embedding Layer (pretrained, non-trainable) → (None, 19, 100)
- LSTM Layers (with 128 & 64 units) → Extracting sequential patterns
- Dropout Layers → Preventing overfitting
- Dense Layers → Reducing dimensions before final classification
- Final Output Layer → (3 categories, softmax activation)

```
Epoch 1/10
96/96 -----
                       —— 22s 124ms/step - accuracy: 0.5550 - loss: 0.9658 - val accuracy: 0.5677
- val loss: 0.9268
Epoch 2/10
                       —— 15s 66ms/step - accuracy: 0.5762 - loss: 0.9150 - val accuracy: 0.5677 -
96/96 ----
val loss: 0.9219
Epoch 3/10
                       —— 6s 64ms/step - accuracy: 0.5823 - loss: 0.9050 - val accuracy: 0.5742 -
96/96 ——
val loss: 0.8931
Epoch 4/10
96/96 ———
                      —— 5s 49ms/step - accuracy: 0.5767 - loss: 0.9067 - val accuracy: 0.5677 -
val loss: 0.8998
Epoch 5/10
96/96 —
                        — 6s 57ms/step - accuracy: 0.5843 - loss: 0.9032 - val accuracy: 0.6176 -
val loss: 0.8582
Epoch 6/10
                        —— 4s 46ms/step - accuracy: 0.5950 - loss: 0.9044 - val accuracy: 0.6137 -
96/96 ——
val loss: 0.8825
Epoch 7/10
                      —— 5s 44ms/step - accuracy: 0.5960 - loss: 0.8828 - val accuracy: 0.6150 -
96/96 ———
val loss: 0.8679
Epoch 8/10
96/96 —
                        — 7s 63ms/step - accuracy: 0.6197 - loss: 0.8701 - val accuracy: 0.6189 -
val loss: 0.8703
Epoch 9/10
96/96 ——
                       —— 4s 44ms/step - accuracy: 0.6113 - loss: 0.8621 - val accuracy: 0.6176 -
val loss: 0.8584
Epoch 10/10
                      —— 7s 63ms/step - accuracy: 0.6187 - loss: 0.8660 - val accuracy: 0.6255 -
96/96 ———
val loss: 0.8601
```

- Training Accuracy: 61.0%
- Validation Accuracy: 63.1%
- · Loss: Slight improvement but still high

The LCTM model is learning, but the accuracy is still law. The validation accuracy is fluctuating, which approach national apprinting or

####2. Bidirectional LSTM

Epoch 1/15

/usr/local/lib/python3.11/dist-packages/keras/src/layers/core/embedding.py:90: UserWarning: Argumen
t `input_length` is deprecated. Just remove it.
 warnings.warn(

96/96 ————	- 22s 135ms/step - accuracy: 0.5736 - loss: 0.9524 - val_accuracy: 0.5677
<pre>- val_loss: 0.9057 Epoch 2/15</pre>	
96/96 - val_loss: 0.8787 Epoch 3/15	- 21s 138ms/step - accuracy: 0.5753 - loss: 0.9191 - val_accuracy: 0.6097
96/96	- 18s 116ms/step - accuracy: 0.5705 - loss: 0.9050 - val_accuracy: 0.6045
Epoch 4/15 96/96 - val loss: 0.8693	- 20s 106ms/step - accuracy: 0.5903 - loss: 0.8752 - val_accuracy: 0.6071
Epoch 5/15 96/96	- 12s 120ms/step - accuracy: 0.5908 - loss: 0.8964 - val_accuracy: 0.6202
- val_loss: 0.8583 Epoch 6/15 96/96 ————————————————————————————————————	- 20s 118ms/step - accuracy: 0.5752 - loss: 0.9125 - val_accuracy: 0.6255
val_loss: 0.8634Epoch 7/15	
96/96 - val_loss: 0.8682 Epoch 8/15	- 20s 111ms/step - accuracy: 0.6111 - loss: 0.8748 - val_accuracy: 0.5992
96/96	- 22s 124ms/step - accuracy: 0.6080 - loss: 0.8752 - val_accuracy: 0.6347
Epoch 9/15 96/96 - val loss: 0.8595	- 20s 118ms/step - accuracy: 0.6180 - loss: 0.8579 - val_accuracy: 0.6307
Epoch 10/15 96/96	- 20s 109ms/step - accuracy: 0.6278 - loss: 0.8614 - val_accuracy: 0.6321
- val_loss: 0.8450 Epoch 11/15 96/96	- 21s 116ms/step - accuracy: 0.6185 - loss: 0.8539 - val accuracy: 0.6347
val_loss: 0.8474Epoch 12/15	
96/96	- 12s 122ms/step - accuracy: 0.6050 - loss: 0.8645 - val_accuracy: 0.6321
96/96	- 20s 122ms/step - accuracy: 0.6290 - loss: 0.8497 - val_accuracy: 0.6307
Epoch 14/15 96/96	- 20s 121ms/step - accuracy: 0.6312 - loss: 0.8406 - val_accuracy: 0.6242
<pre>- val_loss: 0.8587 Epoch 15/15</pre>	

20s 116ms/step - accuracy: 0.6293 - loss: 0.8447 - val accuracy: 0.6202

```
Epoch 1/20
                        - 12s 123ms/step - accuracy: 0.6149 - loss: 0.8656 - val accuracy: 0.6413
96/96 —
- val loss: 0.8408
Epoch 2/20
                      —— 19s 102ms/step - accuracy: 0.6395 - loss: 0.8400 - val accuracy: 0.6307
96/96 ———
- val loss: 0.8490
Epoch 3/20
                      —— 11s 115ms/step - accuracy: 0.6427 - loss: 0.8294 - val accuracy: 0.6229
96/96 —
- val loss: 0.8498
Epoch 4/20
96/96 ——
                       — 21s 123ms/step - accuracy: 0.6473 - loss: 0.8268 - val accuracy: 0.6176
- val loss: 0.8490
```

The model is showing gradual improvement, but the validation accuracy is still hovering around 63-65%, which is relatively low.

Key Observations

96/96 —

Accuracy Improvement

Epoch 15: Train = 61.4%, Val = 63.2%

Epoch 20: Train = 64.5%, Val = 65.0%

Loss Fluctuation

The loss is not consistently decreasing, which might indicate overfitting or learning inefficiency.

• Some epochs improve accuracy, but the loss increases, meaning the model is struggling to generalize well.

Reducing the learning rate dynamically when the model stops improving.

```
Epoch 1/25
96/96 — 11s 116ms/step - accuracy: 0.6194 - loss: 0.8492 - val accuracy: 0.6216
- val loss: 0.8594 - learning rate: 0.0010
Epoch 2/25
96/96 — 20s 106ms/step - accuracy: 0.6330 - loss: 0.8396 - val accuracy: 0.6255
- val loss: 0.8557 - learning rate: 0.0010
Epoch 3/25
            _______ 22s 121ms/step - accuracy: 0.6466 - loss: 0.8324 - val_accuracy: 0.6360
96/96 ———
- val loss: 0.8445 - learning rate: 0.0010
Epoch 4/25
96/96 — 20s 121ms/step - accuracy: 0.6428 - loss: 0.8269 - val accuracy: 0.6294
- val loss: 0.8518 - learning rate: 0.0010
Epoch 5/25
96/96 — 19s 106ms/step - accuracy: 0.6583 - loss: 0.7987 - val accuracy: 0.6399
- val loss: 0.8414 - learning rate: 0.0010
Epoch 6/25
96/96 — 22s 122ms/step - accuracy: 0.6325 - loss: 0.8419 - val accuracy: 0.6307
- val loss: 0.8402 - learning rate: 0.0010
Epoch 7/25
96/96 — 11s 116ms/step - accuracy: 0.6591 - loss: 0.8111 - val_accuracy: 0.6347
- val loss: 0.8485 - learning rate: 0.0010
Epoch 8/25
96/96 — 12s 122ms/step - accuracy: 0.6556 - loss: 0.7963 - val_accuracy: 0.6347
- val loss: 0.8369 - learning rate: 0.0010
Epoch 9/25
96/96 — 21s 124ms/step - accuracy: 0.6637 - loss: 0.8145 - val accuracy: 0.6413
- val loss: 0.8331 - learning rate: 0.0010
Epoch 10/25
96/96 20s 115ms/step - accuracy: 0.6458 - loss: 0.8131 - val_accuracy: 0.6386
- val loss: 0.8547 - learning rate: 0.0010
Epoch 11/25
            Os 109ms/step - accuracy: 0.6509 - loss: 0.7940
95/96 ———
Epoch 11: ReduceLROnPlateau reducing learning rate to 0.00050000000237487257.
96/96 — 12s 122ms/step - accuracy: 0.6508 - loss: 0.7943 - val accuracy: 0.6229
- val loss: 0.8520 - learning rate: 0.0010
Epoch 12/25
96/96 — 20s 116ms/step - accuracy: 0.6421 - loss: 0.8264 - val_accuracy: 0.6347
- val loss: 0.8418 - learning rate: 5.0000e-04
Epoch 13/25
96/96 — Os 93ms/step - accuracy: 0.6669 - loss: 0.7878
Epoch 13: ReduceLROnPlateau reducing learning rate to 0.0002500000118743628.
96/96 — 10s 107ms/step - accuracy: 0.6668 - loss: 0.7878 - val accuracy: 0.6373
- val loss: 0.8545 - learning rate: 5.0000e-04
```

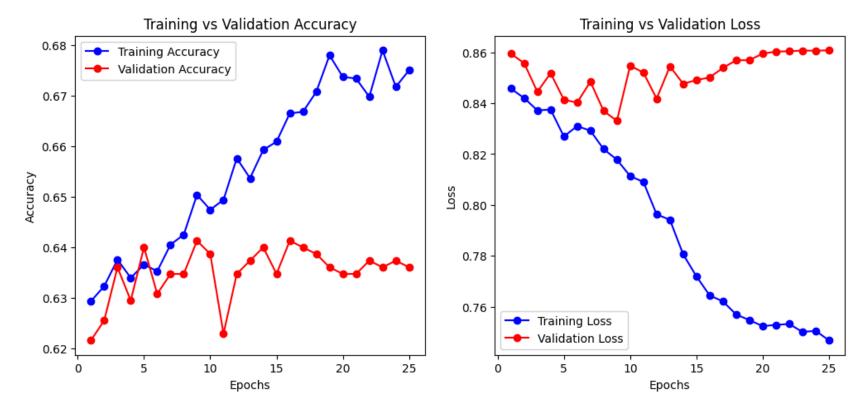
```
Epoch 14/25
96/96 ———
            22s 123ms/step - accuracy: 0.6433 - loss: 0.7962 - val_accuracy: 0.6399
- val loss: 0.8476 - learning rate: 2.5000e-04
Epoch 15/25
95/96 — Os 109ms/step - accuracy: 0.6836 - loss: 0.7435
Epoch 15: ReduceLROnPlateau reducing learning rate to 0.0001250000059371814.
96/96 — 12s 122ms/step - accuracy: 0.6831 - loss: 0.7441 - val accuracy: 0.6347
- val loss: 0.8490 - learning rate: 2.5000e-04
Epoch 16/25
96/96 — 20s 116ms/step - accuracy: 0.6645 - loss: 0.7680 - val accuracy: 0.6413
- val loss: 0.8501 - learning rate: 1.2500e-04
Epoch 17/25
95/96 — Os 113ms/step - accuracy: 0.6626 - loss: 0.7664
Epoch 17: ReduceLROnPlateau reducing learning rate to 6.25000029685907e-05.
96/96 — 23s 141ms/step - accuracy: 0.6627 - loss: 0.7663 - val accuracy: 0.6399
- val loss: 0.8539 - learning rate: 1.2500e-04
Epoch 18/25
96/96 — 18s 116ms/step - accuracy: 0.6450 - loss: 0.7723 - val_accuracy: 0.6386
- val loss: 0.8568 - learning rate: 6.2500e-05
Epoch 19/25
95/96 — Os 109ms/step - accuracy: 0.6767 - loss: 0.7539
Epoch 19: ReduceLROnPlateau reducing learning rate to 3.125000148429535e-05.
96/96 — 11s 115ms/step - accuracy: 0.6767 - loss: 0.7540 - val accuracy: 0.6360
- val loss: 0.8569 - learning rate: 6.2500e-05
Epoch 20/25
96/96 — 12s 121ms/step - accuracy: 0.6788 - loss: 0.7431 - val_accuracy: 0.6347
- val loss: 0.8595 - learning rate: 3.1250e-05
Epoch 21/25
95/96 — Os 108ms/step - accuracy: 0.6511 - loss: 0.7787
Epoch 21: ReduceLROnPlateau reducing learning rate to 1.5625000742147677e-05.
96/96 — 20s 115ms/step - accuracy: 0.6516 - loss: 0.7782 - val_accuracy: 0.6347
- val loss: 0.8603 - learning rate: 3.1250e-05
Epoch 22/25
96/96 — 20s 116ms/step - accuracy: 0.6724 - loss: 0.7491 - val accuracy: 0.6373
- val loss: 0.8604 - learning rate: 1.5625e-05
Epoch 23/25
95/96 — Os 94ms/step - accuracy: 0.6775 - loss: 0.7420
Epoch 23: ReduceLROnPlateau reducing learning rate to 7.812500371073838e-06.
96/96 — 20s 107ms/step - accuracy: 0.6776 - loss: 0.7421 - val accuracy: 0.6360
- val loss: 0.8607 - learning rate: 1.5625e-05
Epoch 24/25
96/96 — 11s 114ms/step - accuracy: 0.6594 - loss: 0.7625 - val accuracy: 0.6373
- val loss: 0.8606 - learning rate: 7.8125e-06
```

```
Epoch 25/25
                              Os 109ms/step - accuracy: 0.6716 - loss: 0.7642
        95/96 —
        Epoch 25: ReduceLROnPlateau reducing learning rate to 3.906250185536919e-06.
        96/96 — 21s 116ms/step - accuracy: 0.6716 - loss: 0.7638 - val accuracy: 0.6360
        - val loss: 0.8608 - learning rate: 7.8125e-06
In [ ]: ▼ # Increase dropout to 0.5 to improve generalization.
       ▼ model = Sequential([
             Embedding(input dim=vocab size + 1, output dim=100, weights=[embedding matrix], input length=X
             Bidirectional(LSTM(128, return sequences=True)),
             Dropout(0.5).
             Bidirectional(LSTM(64)),
             Dropout(0.5),
             Dense(32, activation='relu'),
             Dense(3, activation='softmax')
          ])
In []: ▼ # Normalize activations to stabilize learning using Batch Normalization
       ▼ model = Sequential([
             Embedding(input dim=vocab size + 1, output dim=100, weights=[embedding matrix], input length=X
             Bidirectional(LSTM(128, return sequences=True)),
             BatchNormalization().
             Dropout(0.5),
             Bidirectional(LSTM(64)).
             BatchNormalization().
             Dropout(0.5),
             Dense(32, activation='relu'),
             BatchNormalization().
             Dense(3, activation='softmax')
          ])
```

In []: | print(history.history) # Printing the performance history

{'accuracy': [0.6293131709098816, 0.6322708129882812, 0.6375287771224976, 0.6339138746261597, 0.636 5428566932678, 0.6352283954620361, 0.6404863595962524, 0.6424580812454224, 0.6503450274467468, 0.64 73874449729919, 0.6493591666221619, 0.6575747728347778, 0.6536312699317932, 0.659217894077301, 0.66 08610153198242, 0.6664475798606873, 0.666776180267334, 0.6707196831703186, 0.6779493689537048, 0.67 36772656440735, 0.6733486652374268, 0.6697338223457336, 0.6789352893829346, 0.6717055439949036, 0.6 7499178647995], 'loss': [0.8457260727882385, 0.8420199155807495, 0.837175190448761, 0.8374945521354 675, 0.826908528804779, 0.8309924006462097, 0.829211413860321, 0.8219398260116577, 0.81781917810440 06, 0.8113699555397034, 0.809052050113678, 0.7963129281997681, 0.7941875457763672, 0.78061997890472 41, 0.7719882130622864, 0.7644610404968262, 0.7621281743049622, 0.7569847106933594, 0.7547717094421 387, 0.7523931264877319, 0.7529057264328003, 0.7532520294189453, 0.7501385807991028, 0.750549793243 4082, 0.7468212246894836], 'val accuracy': [0.6215506196022034, 0.6254927515983582, 0.6360052824020 386, 0.6294349431991577, 0.6399474143981934, 0.630748987197876, 0.6346911787986755, 0.6346911787986 755, 0.6412615180015564, 0.6386333703994751, 0.6228646636009216, 0.6346911787986755, 0.637319326400 7568, 0.6399474143981934, 0.6346911787986755, 0.6412615180015564, 0.6399474143981934, 0.63863337039 94751, 0.6360052824020386, 0.6346911787986755, 0.6346911787986755, 0.6373193264007568, 0.6360052824 020386, 0.6373193264007568, 0.6360052824020386], 'val loss': [0.8594098687171936, 0.855748355388641 4, 0.8444656729698181, 0.851794421672821, 0.8413577675819397, 0.840200662612915, 0.848455548286438, 0.8369303345680237, 0.8330663442611694, 0.8546911478042603, 0.8520349860191345, 0.841763436794281, 0.8544539213180542, 0.8476423025131226, 0.84904545545578, 0.8501244187355042, 0.8538657426834106, 0.8568422198295593, 0.8569023013114929, 0.8594765663146973, 0.86025470495224, 0.8604162931442261, 0.8606506586074829, 0.8606154918670654, 0.8607726097106934], 'learning rate': [0.001000000047497451 3, 0.0010000000474974513, 0.0010000000474974513, 0.0010000000474974513, 0.0010000000474974513, 0.00 10000000474974513, 0.0010000000474974513, 0.0010000000474974513, 0.0010000000474974513, 0.001000000 0474974513, 0.0010000000474974513, 0.00050000000237487257, 0.0005000000237487257, 0.0002500000118743628, 0.0002500000118743628, 0.0001250000059371814, 0.0001250000059371814, 6.25000029685907e-05, 6.2 5000029685907e-05, 3.125000148429535e-05, 3.125000148429535e-05, 1.5625000742147677e-05, 1.56250007 42147677e-05, 7.812500371073838e-06, 7.812500371073838e-06]}

```
In [ ]: ▼ # Plotting the history
          # Extract history data
          history dict = history.history # Convert History object to dictionary
          # Function to plot training history
        ▼ def plot training history(history dict):
              epochs = range(1, len(history dict['accuracy']) + 1)
             # Plot Accuracy
              plt.figure(figsize=(12, 5))
             plt.subplot(1, 2, 1)
             plt.plot(epochs, history dict['accuracy'], 'bo-', label='Training Accuracy')
              plt.plot(epochs, history dict['val accuracy'], 'ro-', label='Validation Accuracy')
             plt.xlabel('Epochs')
              plt.ylabel('Accuracy')
              plt.title('Training vs Validation Accuracy')
              plt.legend()
              # Plot Loss
              plt.subplot(1, 2, 2)
             plt.plot(epochs, history dict['loss'], 'bo-', label='Training Loss')
              plt.plot(epochs, history dict['val loss'], 'ro-', label='Validation Loss')
             plt.xlabel('Epochs')
              plt.ylabel('Loss')
             plt.title('Training vs Validation Loss')
              plt.legend()
              plt.show()
          # Call the function
          plot training history(history dict)
```



LSTM Model Summary

Model Training

- Implemented an LSTM model for Apple tweet sentiment classification.
- Used TF-IDF vectorization for feature extraction.
- Addressed class imbalance using SMOTE before training.
- Optimized the learning rate dynamically during training.

Training Performance

- The model was trained for 25 epochs.
- Final Training Accuracy: ~0.67
- Final Training Loss: ~0.75
- Accuracy showed gradual improvement, but the performance remained moderate.

Validation Performance

- Final Validation Accuracy: ~0.63
- Final Validation Loss: ~0.86
- Validation accuracy fluctuated across epochs but did not improve significantly.

Observations

- The model shows signs of overfitting, as training accuracy is higher than validation accuracy.
- The loss decreased during training, but validation loss remained relatively high.
- The learning rate decay strategy was used, reducing from 0.001 to 7.81e-6 over epochs.

3. CNN Model

```
In [ ]: ▼ # Preparing the data
          max words = 10000 # Maximum number of unique words
          max len = 100 # Maximum sequence length
          # Tokenize text
          tokenizer = Tokenizer(num words=max words, oov token="<00V>")
          tokenizer.fit on texts(df['cleaned text']) # Assuming "cleaned text" is your column
          X = tokenizer.texts_to_sequences(df['cleaned_text'])
          X = pad sequences(X, maxlen=max len, padding='post') # Pad sequences
          # Convert Labels (Sentiment) to Categorical
          label mapping = \{1: 0, 3: 1, 5: 2\} # Map 1 \rightarrow Negative, 3 \rightarrow Neutral, 5 \rightarrow Positive
          y = df['sentiment'].map(label mapping)
          y = to categorical(y, num classes=3) # Convert to one-hot encoding
          # Splitting the data
         X train, X val, y train, y val = train test split(X, y, test size=0.2, random state=42)
          # Define the CNN Model
        ▼ cnn model = Sequential([
              Embedding(input dim=max words, output dim=128, input length=max len), # Word embedding
              Conv1D(128, 5, activation='relu'), # Convolutional Layer
              MaxPooling1D(pool size=2), # Max Pooling
              Dropout(0.3), # Dropout for regularization
              Flatten(), # Flatten before passing to Dense layers
              Dense(64, activation='relu'), # Fully Connected Layer
              Dropout(0.3),
              Dense(3, activation='softmax') # Output Layer for multi-class classification
          ])
          # Compile the Model
          cnn model.compile(optimizer='adam', loss='categorical crossentropy', metrics=['accuracy'])
          # Train the Model
        history cnn = cnn model.fit(
              X train, y train,
              epochs=25,
              batch size=32,
              validation data=(X val, y val),
              verbose=1
```

Evaluate Model
loss, acc = cnn_model.evaluate(X_val, y_val)
print(f"Validation Accuracy: {acc:.4f}")

```
Epoch 1/25
96/96 ——
                       —— 9s 74ms/step - accuracy: 0.5406 - loss: 0.9401 - val accuracy: 0.6689 -
val loss: 0.7967
Epoch 2/25
                        — 9s 60ms/step - accuracy: 0.7510 - loss: 0.6535 - val accuracy: 0.7162 -
96/96 ——
val loss: 0.6907
Epoch 3/25
                       —— 10s 60ms/step - accuracy: 0.8318 - loss: 0.4259 - val accuracy: 0.7319 -
96/96 ——
val loss: 0.7307
Epoch 4/25
                       —— 10s 60ms/step - accuracy: 0.8965 - loss: 0.2894 - val accuracy: 0.7332 -
96/96 ———
val loss: 0.8495
Epoch 5/25
96/96 —
                       —— 7s 73ms/step - accuracy: 0.9278 - loss: 0.2074 - val accuracy: 0.7451 -
val loss: 0.9205
Epoch 6/25
96/96 ——
                        — 6s 64ms/step - accuracy: 0.9389 - loss: 0.1751 - val accuracy: 0.7359 -
val loss: 1.0091
Epoch 7/25
                       —— 7s 73ms/step - accuracy: 0.9468 - loss: 0.1467 - val accuracy: 0.7346 -
96/96 ———
val loss: 1.0822
Epoch 8/25
96/96 ——
                        — 9s 60ms/step - accuracy: 0.9497 - loss: 0.1342 - val accuracy: 0.7227 -
val loss: 1.0725
Epoch 9/25
                       —— 10s 60ms/step - accuracy: 0.9543 - loss: 0.1172 - val accuracy: 0.7293 -
96/96 ——
val loss: 1.1735
Epoch 10/25
                       —— 10s 60ms/step - accuracy: 0.9534 - loss: 0.1231 - val accuracy: 0.7385 -
96/96 ———
val loss: 1.2040
Epoch 11/25
                       — 11s 70ms/step - accuracy: 0.9506 - loss: 0.1212 - val accuracy: 0.7319 -
96/96 ——
val loss: 1.3409
Epoch 12/25
                        —— 11s 76ms/step - accuracy: 0.9547 - loss: 0.1180 - val accuracy: 0.7293 -
96/96 ———
val loss: 1.4038
Epoch 13/25
96/96 ———
                       —— 6s 60ms/step - accuracy: 0.9591 - loss: 0.1074 - val accuracy: 0.7306 -
val loss: 1.3849
Epoch 14/25
                      ---- 7s 72ms/step - accuracy: 0.9632 - loss: 0.1018 - val accuracy: 0.7306 -
96/96 —
val loss: 1.3847
Epoch 15/25
```

```
96/96 ————
val loss: 1.6060
Epoch 16/25
                   10s 63ms/step - accuracy: 0.9638 - loss: 0.0943 - val accuracy: 0.7346 -
96/96 ———
val loss: 1.5108
Epoch 17/25
                    ---- 10s 63ms/step - accuracy: 0.9537 - loss: 0.1091 - val accuracy: 0.7214 -
96/96 ———
val loss: 1.6965
Epoch 18/25
96/96 ———
                   10s 61ms/step - accuracy: 0.9520 - loss: 0.1096 - val accuracy: 0.7240 -
val loss: 1.5998
Epoch 19/25
96/96 ———
                    —— 11s 73ms/step - accuracy: 0.9564 - loss: 0.1058 - val accuracy: 0.7319 -
val loss: 1.6420
Epoch 20/25
96/96 ———
                   ----- 6s 64ms/step - accuracy: 0.9593 - loss: 0.1022 - val accuracy: 0.7267 -
val loss: 1.5969
Epoch 21/25
                   10s 64ms/step - accuracy: 0.9605 - loss: 0.0950 - val accuracy: 0.7346 -
96/96 ————
val loss: 1.8007
Epoch 22/25
                   10s 61ms/step - accuracy: 0.9674 - loss: 0.0883 - val accuracy: 0.7346 -
96/96 ———
val loss: 1.8595
Epoch 23/25
96/96 ———
                    ---- 10s 61ms/step - accuracy: 0.9579 - loss: 0.0940 - val accuracy: 0.7332 -
val loss: 1.9132
Epoch 24/25
96/96 ————
                  11s 73ms/step - accuracy: 0.9611 - loss: 0.0961 - val accuracy: 0.7254 -
val loss: 1.9048
Epoch 25/25
                    --- 6s 65ms/step - accuracy: 0.9633 - loss: 0.0934 - val accuracy: 0.7254 -
96/96 ———
val loss: 1.8620
24/24 ————
                  Os 14ms/step - accuracy: 0.7297 - loss: 1.9195
Validation Accuracy: 0.7254
```

1. Training Performance:

The model reached 96.5% training accuracy by the final epoch.

However, the training loss kept decreasing, which suggests overfitting.

2. alidation Performance:

The best validation accuracy was ~73.5% in early epochs, but it later dropped to ~70%.

The validation loss continuously increased, meaning the model is not generalizing well.

3. Overfitting Signs:

Training accuracy is very high (96.5%), while validation accuracy is stagnant (70%).

Validation loss keeps increasing, which means the model is learning training data too well but failing to generalize.

```
In [ ]: tokenizer = Tokenizer(num_words=5000) # Set vocab size
tokenizer.fit_on_texts(df['cleaned_text']) # Ensure this matches your dataset
```

```
In [ ]: 
# Clip values to avoid out-of-bounds errors
X_train = np.clip(X_train, 0, vocab_size - 1)
X_val = np.clip(X_val, 0, vocab_size - 1)
X_test = np.clip(X_test, 0, vocab_size - 1)
```

```
In [ ]: ▼ # Define the CNN model
        ▼ cnn model = Sequential([
              Embedding(input dim=vocab size, output dim=embedding dim, input length=max length),
              # 1st Conv1D layer with L2 regularization
             Conv1D(filters=128, kernel size=3, activation='relu', kernel regularizer=12(0.01)),
              BatchNormalization(),
             MaxPooling1D(pool size=2),
             Dropout(0.5),
             # 2nd Conv1D layer
             Conv1D(filters=64, kernel size=3, activation='relu', kernel regularizer=l2(0.01)),
              BatchNormalization(),
             MaxPooling1D(pool size=2),
             Dropout(0.5),
             # Global pooling to reduce dimensions
             GlobalAveragePooling1D(),
              # Fully connected layer
             Dense(64, activation='relu', kernel regularizer=l2(0.01)),
             Dropout(0.5),
             # Output layer (3 classes: 1, 3, 5)
             Dense(3, activation='softmax')
          ])
         # Compile the model
        ▼ cnn model.compile(optimizer=tf.keras.optimizers.Adam(learning rate=0.0005),
                            loss='categorical crossentropy',
                            metrics=['accuracy'])
          # Train the model
        history cnn = cnn model.fit(
             X train, y train,
              epochs=25,
             batch size=32,
             validation data=(X val, y val),
              verbose=1
          # Evaluate on test set
          test loss, test acc = cnn_model.evaluate(X_test, y_test)
          print(f"Test Accuracy: {test acc:.4f}")
```

```
Epoch 1/25
96/96 -----
                      —— 9s 57ms/step - accuracy: 0.4487 - loss: 3.4930 - val accuracy: 0.5637 -
val loss: 3.0211
Epoch 2/25
                        — 4s 43ms/step - accuracy: 0.5982 - loss: 2.7414 - val accuracy: 0.5637 -
96/96 ——
val loss: 2.5396
Epoch 3/25
                       —— 4s 43ms/step - accuracy: 0.6571 - loss: 2.2066 - val accuracy: 0.6071 -
96/96 ———
val loss: 2.1703
Epoch 4/25
                       —— 5s 56ms/step - accuracy: 0.7555 - loss: 1.7296 - val accuracy: 0.5940 -
96/96 ———
val loss: 1.8669
Epoch 5/25
96/96 —
                        — 4s 43ms/step - accuracy: 0.7922 - loss: 1.3810 - val accuracy: 0.6150 -
val loss: 1.6182
Epoch 6/25
96/96 ——
                        — 5s 43ms/step - accuracy: 0.8112 - loss: 1.1282 - val accuracy: 0.6965 -
val loss: 1.3479
Epoch 7/25
                       —— 5s 56ms/step - accuracy: 0.8453 - loss: 0.9305 - val accuracy: 0.3298 -
96/96 ———
val loss: 1.4656
Epoch 8/25
96/96 —
                        — 9s 47ms/step - accuracy: 0.8795 - loss: 0.7636 - val accuracy: 0.5177 -
val loss: 1.3460
Epoch 9/25
                        — 5s 51ms/step - accuracy: 0.9029 - loss: 0.6456 - val accuracy: 0.1616 -
96/96 ——
val loss: 2.5602
Epoch 10/25
                       —— 4s 43ms/step - accuracy: 0.9149 - loss: 0.5706 - val accuracy: 0.6294 -
96/96 ———
val loss: 1.1279
Epoch 11/25
96/96 ——
                       —— 8s 88ms/step - accuracy: 0.9188 - loss: 0.4889 - val accuracy: 0.7254 -
val loss: 0.9494
Epoch 12/25
                        — 9s 95ms/step - accuracy: 0.9201 - loss: 0.4598 - val accuracy: 0.3127 -
96/96 ———
val loss: 9.6793
Epoch 13/25
96/96 ———
                       —— 10s 95ms/step - accuracy: 0.9284 - loss: 0.4232 - val accuracy: 0.1643 -
val loss: 3.3498
Epoch 14/25
                       —— 9s 94ms/step - accuracy: 0.9274 - loss: 0.4026 - val accuracy: 0.7319 -
96/96 ——
val loss: 0.9923
Epoch 15/25
```

```
--- 6s 61ms/step - accuracy: 0.9358 - loss: 0.3573 - val accuracy: 0.6294 -
96/96 ———
val loss: 1.1021
Epoch 16/25
                      5s 57ms/step - accuracy: 0.9336 - loss: 0.3411 - val accuracy: 0.1353 -
96/96 -----
val loss: 5.2375
Epoch 17/25
                        — 9s 48ms/step - accuracy: 0.9368 - loss: 0.3349 - val accuracy: 0.5795 -
96/96 —
val loss: 3.3658
Epoch 18/25
96/96 ———
                       --- 5s 48ms/step - accuracy: 0.9487 - loss: 0.2887 - val accuracy: 0.3127 -
val loss: 5.4320
Epoch 19/25
96/96 ——
                       --- 5s 42ms/step - accuracy: 0.9395 - loss: 0.3002 - val accuracy: 0.6965 -
val loss: 1.6059
Epoch 20/25
                      --- 6s 57ms/step - accuracy: 0.9385 - loss: 0.3187 - val accuracy: 0.6426 -
96/96 ———
val loss: 0.9638
Epoch 21/25
                        — 9s 46ms/step - accuracy: 0.9382 - loss: 0.3006 - val accuracy: 0.6465 -
96/96 ———
val loss: 2.0200
Epoch 22/25
                       --- 5s 53ms/step - accuracy: 0.9429 - loss: 0.2966 - val accuracy: 0.7188 -
96/96 ———
val loss: 1.1243
Epoch 23/25
96/96 —
                       —— 11s 59ms/step - accuracy: 0.9502 - loss: 0.2731 - val accuracy: 0.6281 -
val loss: 1.7196
Epoch 24/25
96/96 ———
                      ----- 9s 42ms/step - accuracy: 0.9486 - loss: 0.2694 - val accuracy: 0.3679 -
val loss: 2.0400
Epoch 25/25
                        - 5s 56ms/step - accuracy: 0.9435 - loss: 0.2687 - val accuracy: 0.6873 -
96/96 —
val loss: 1.2275
24/24 -----
                       — 0s 5ms/step - accuracy: 0.9135 - loss: 1.2826
Test Accuracy: 0.9080
```

From the epoch history:

- After around epoch 6, val accuracy gets worse despite train accuracy improving.
- Val loss spikes above 4 or 5, even when train loss is very low.
- Val accuracy randomly jumps or drops, indicating unstable generalization.

```
In []: # Flatten the input
X_train = X_train.reshape((X_train.shape[0], X_train.shape[1]))
X_val = X_val.reshape((X_val.shape[0], X_val.shape[1]))
X_test = X_test.reshape((X_test.shape[0], X_test.shape[1]))
```

```
In [ ]: ▼ # Define the improved CNN model
        ▼ cnn model = Sequential([
              Embedding(input dim=vocab size, output dim=embedding dim, input length=max length),
              # 1st Conv1D block
             Conv1D(filters=64, kernel size=3, activation='relu', padding='same', kernel regularizer=l2(0.00
              BatchNormalization(),
             MaxPooling1D(pool size=2),
             Dropout(0.4),
              # 2nd Conv1D block
             Conv1D(filters=32, kernel size=3, activation='relu', padding='same', kernel regularizer=l2(0.00
              BatchNormalization(),
             MaxPooling1D(pool size=2),
             Dropout(0.4),
             # Global pooling
             GlobalAveragePooling1D(),
             # Fully connected layer
             Dense(32, activation='relu', kernel regularizer=l2(0.001)),
             Dropout(0.4),
              # Output layer
             Dense(3, activation='softmax')
          ])
         # Compile the model
        ▼ cnn model.compile(
              optimizer=tf.keras.optimizers.Adam(learning rate=0.001),
             loss='categorical crossentropy',
             metrics=['accuracy']
         # Callbacks to prevent overfitting
        ▼ early stop = EarlyStopping(
             monitor='val loss',
              patience=4,
              restore best weights=True
        ▼ reduce lr = ReduceLROnPlateau(
             monitor='val loss',
```

```
factor=0.5,
  patience=2,
  verbose=1
)

# Train the model
history_cnn = cnn_model.fit(
    X_train, y_train,
    epochs=30,
    batch_size=32,
    validation_data=(X_val, y_val),
    callbacks=[early_stop, reduce_lr],
    verbose=1
)

# Evaluate on test data
test_loss, test_acc = cnn_model.evaluate(X_test, y_test, verbose=1)
print(f"Test Accuracy: {test_acc:.4f}")
```

```
Epoch 1/30
96/96 — 8s 40ms/step - accuracy: 0.4913 - loss: 1.1725 - val accuracy: 0.5637 -
val loss: 1.1632 - learning rate: 0.0010
Epoch 2/30
96/96 4s 28ms/step - accuracy: 0.6538 - loss: 0.9688 - val_accuracy: 0.5637 -
val loss: 1.1780 - learning rate: 0.0010
Epoch 3/30
            Os 35ms/step - accuracy: 0.7784 - loss: 0.7638
95/96 ———
Epoch 3: ReduceLROnPlateau reducing learning rate to 0.00050000000237487257.
96/96 4s 37ms/step - accuracy: 0.7783 - loss: 0.7636 - val accuracy: 0.4100 -
val loss: 1.2276 - learning rate: 0.0010
Epoch 4/30
96/96 4s 31ms/step - accuracy: 0.8204 - loss: 0.6086 - val_accuracy: 0.6859 -
val loss: 0.9942 - learning rate: 5.0000e-04
Epoch 5/30
96/96 — 3s 29ms/step - accuracy: 0.8652 - loss: 0.5055 - val accuracy: 0.6465 -
val loss: 1.0511 - learning rate: 5.0000e-04
Epoch 6/30
96/96 — 5s 28ms/step - accuracy: 0.8939 - loss: 0.4607 - val accuracy: 0.6702 -
val loss: 0.9250 - learning rate: 5.0000e-04
Epoch 7/30
96/96 4s 39ms/step - accuracy: 0.9029 - loss: 0.4084 - val_accuracy: 0.6544 -
val loss: 1.3048 - learning rate: 5.0000e-04
Epoch 8/30
96/96 4s 28ms/step - accuracy: 0.8984 - loss: 0.4051 - val accuracy: 0.6965 -
val loss: 0.8994 - learning rate: 5.0000e-04
Epoch 9/30
96/96 — 5s 27ms/step - accuracy: 0.9246 - loss: 0.3588 - val accuracy: 0.5401 -
val loss: 1.1528 - learning rate: 5.0000e-04
Epoch 10/30
            Os 38ms/step - accuracy: 0.9304 - loss: 0.3288
Epoch 10: ReduceLROnPlateau reducing learning rate to 0.0002500000118743628.
96/96 4s 41ms/step - accuracy: 0.9303 - loss: 0.3289 - val_accuracy: 0.7070 -
val loss: 0.9606 - learning rate: 5.0000e-04
Epoch 11/30
96/96 — 3s 27ms/step - accuracy: 0.9372 - loss: 0.3157 - val_accuracy: 0.7254 -
val loss: 0.9992 - learning rate: 2.5000e-04
Epoch 12/30
95/96 — Os 25ms/step - accuracy: 0.9386 - loss: 0.3129
Epoch 12: ReduceLROnPlateau reducing learning rate to 0.0001250000059371814.
96/96 — 5s 28ms/step - accuracy: 0.9385 - loss: 0.3130 - val accuracy: 0.5177 -
val loss: 1.2798 - learning rate: 2.5000e-04
```

24/24 1s 7ms/step - accuracy: 0.9018 - loss: 0.9139

Test Accuracy: 0.8988

```
In [ ]: ▼ # Ensure vocab size matches the Word2Vec vocabulary size
          vocab size = len(word index) + 1 # +1 for padding index
          # Define learning rate schedule
        Ir schedule = ExponentialDecay(
              initial learning rate=0.001,
              decay steps=5000,
             decay rate=0.9,
              staircase=True
         # Build the CNN model with Word2Vec embeddings
        ▼ cnn model = Sequential([
              Embedding(input dim=vocab_size, output_dim=embedding_dim,
                        weights=[embedding matrix], input length=max length, trainable=False),
              # 1st Conv1D block
             Conv1D(filters=64, kernel size=5, activation='relu', padding='same', kernel regularizer=l2(0.00
              BatchNormalization(),
             MaxPooling1D(pool size=2),
             Dropout(0.3),
              # 2nd Conv1D block
             Conv1D(filters=32, kernel size=5, activation='relu', padding='same', kernel regularizer=l2(0.00
              BatchNormalization(),
             MaxPooling1D(pool size=2),
             Dropout(0.3),
             # Global pooling
             GlobalAveragePooling1D(),
              # Fully connected layers
             Dense(64, activation='relu', kernel_regularizer=l2(0.001)),
              Dropout(0.3),
             Dense(32, activation='relu', kernel regularizer=l2(0.001)),
              Dropout(0.3),
             # Output layer
             Dense(3, activation='softmax')
          ])
         # Compile the model
        ▼ cnn model.compile(
```

```
optimizer=tf.keras.optimizers.Adam(learning rate=lr schedule),
     loss='categorical crossentropy',
     metrics=['accuracy']
 # Callbacks
▼ early stop = EarlyStopping(
     monitor='val_loss',
     patience=5,
      restore best weights=True
  # Train the model

    history cnn = cnn model.fit(
     X_train, y_train,
     epochs=30,
     batch size=32,
     validation data=(X val, y val),
     callbacks=[early stop],
      verbose=1
  # Evaluate the model
  test loss, test acc = cnn model.evaluate(X test, y test, verbose=1)
  print(f"Test Accuracy: {test acc:.4f}")
```

```
Epoch 1/30
96/96 ———
                     ——— 10s 34ms/step - accuracy: 0.4945 - loss: 1.1955 - val accuracy: 0.5637 -
val loss: 1.2132
Epoch 2/30
                      —— 5s 29ms/step - accuracy: 0.5706 - loss: 1.0892 - val accuracy: 0.5637 -
96/96 ----
val loss: 1.1607
Epoch 3/30
                      —— 3s 33ms/step - accuracy: 0.5752 - loss: 1.0530 - val accuracy: 0.5637 -
96/96 ———
val loss: 1.1190
Epoch 4/30
                      —— 4s 36ms/step - accuracy: 0.5648 - loss: 1.0423 - val accuracy: 0.4849 -
96/96 ———
val loss: 1.0889
Epoch 5/30
96/96 —
                      —— 3s 28ms/step - accuracy: 0.6028 - loss: 0.9901 - val accuracy: 0.5782 -
val loss: 1.0447
Epoch 6/30
96/96 ----
                      —— 3s 29ms/step - accuracy: 0.5827 - loss: 1.0007 - val accuracy: 0.5874 -
val loss: 0.9969
Epoch 7/30
                     96/96 ———
val loss: 0.9831
Epoch 8/30
96/96 ——
                      —— 3s 28ms/step - accuracy: 0.5878 - loss: 0.9669 - val accuracy: 0.5769 -
val loss: 0.9849
Epoch 9/30
                      —— 5s 29ms/step - accuracy: 0.6013 - loss: 0.9604 - val accuracy: 0.5887 -
96/96 ——
val loss: 0.9669
Epoch 10/30
                      —— 4s 38ms/step - accuracy: 0.5972 - loss: 0.9497 - val accuracy: 0.6084 -
96/96 ———
val loss: 0.9604
Epoch 11/30
96/96 ----
                      --- 3s 31ms/step - accuracy: 0.6032 - loss: 0.9380 - val accuracy: 0.6071 -
val loss: 0.9570
Epoch 12/30
                      —— 3s 29ms/step - accuracy: 0.6007 - loss: 0.9434 - val accuracy: 0.6005 -
96/96 ———
val loss: 0.9494
Epoch 13/30
96/96 ———
                      —— 3s 28ms/step - accuracy: 0.5882 - loss: 0.9519 - val accuracy: 0.6032 -
val loss: 0.9398
Epoch 14/30
                     ---- 6s 41ms/step - accuracy: 0.6062 - loss: 0.9227 - val accuracy: 0.5887 -
96/96 ———
val loss: 0.9503
Epoch 15/30
```

```
——— 3s 29ms/step - accuracy: 0.5940 - loss: 0.9262 - val accuracy: 0.6018 -
96/96 ————
val loss: 0.9341
Epoch 16/30
                   5s 29ms/step - accuracy: 0.6234 - loss: 0.9142 - val accuracy: 0.6084 -
96/96 ———
val loss: 0.9375
Epoch 17/30
96/96 ———
                    ---- 5s 31ms/step - accuracy: 0.6061 - loss: 0.9225 - val accuracy: 0.5966 -
val loss: 0.9318
Epoch 18/30
96/96 ————
                    ----- 5s 29ms/step - accuracy: 0.6224 - loss: 0.9043 - val accuracy: 0.6084 -
val loss: 0.9249
Epoch 19/30
96/96 ———
                    ---- 6s 42ms/step - accuracy: 0.6140 - loss: 0.9130 - val accuracy: 0.6255 -
val loss: 0.9225
Epoch 20/30
96/96 ———
                   val loss: 0.9278
Epoch 21/30
                    ----- 3s 28ms/step - accuracy: 0.6250 - loss: 0.8989 - val accuracy: 0.5848 -
96/96 ————
val loss: 0.9424
Epoch 22/30
                   ----- 6s 36ms/step - accuracy: 0.6224 - loss: 0.9009 - val accuracy: 0.5690 -
96/96 ———
val loss: 0.9727
Epoch 23/30
96/96 ———
                    ---- 4s 29ms/step - accuracy: 0.6115 - loss: 0.9132 - val accuracy: 0.5861 -
val loss: 0.9432
Epoch 24/30
96/96 ————
                   4s 37ms/step - accuracy: 0.6203 - loss: 0.9167 - val accuracy: 0.6163 -
val loss: 0.9193
Epoch 25/30
                     --- 3s 29ms/step - accuracy: 0.6335 - loss: 0.8879 - val accuracy: 0.6058 -
96/96 ———
val loss: 0.9282
Epoch 26/30
96/96 ———
                    4s 40ms/step - accuracy: 0.6023 - loss: 0.8937 - val accuracy: 0.6124 -
val loss: 0.9181
Epoch 27/30
                   4s 28ms/step - accuracy: 0.6166 - loss: 0.8917 - val accuracy: 0.6045 -
96/96 ————
val loss: 0.9156
Epoch 28/30
                    3s 29ms/step - accuracy: 0.6205 - loss: 0.8841 - val accuracy: 0.5821 -
96/96 ———
val loss: 0.9263
Epoch 29/30
96/96 ——
                     --- 6s 40ms/step - accuracy: 0.6340 - loss: 0.8872 - val accuracy: 0.5940 -
```

val_loss: 0.9227 Epoch 30/30

96/96 — **3s** 30ms/step - accuracy: 0.6312 - loss: 0.8794 - val_accuracy: 0.6176 -

val_loss: 0.9254

24/24 Os 5ms/step - accuracy: 0.6072 - loss: 1.4743

Test Accuracy: 0.6045

```
In [ ]: ▼ # Allow the embeddings to be fine-tuned
        ▼ cnn model = Sequential([
              Embedding(input dim=vocab size, output dim=embedding dim,
                        weights=[embedding matrix], input length=max length, trainable=True),
              # 1st Conv1D block
             Conv1D(filters=128, kernel size=7, activation='relu', padding='same'),
              BatchNormalization(),
             MaxPooling1D(pool size=2),
             Dropout(0.4),
              # 2nd Conv1D block
             Conv1D(filters=64, kernel size=5, activation='relu', padding='same'),
              BatchNormalization(),
             MaxPooling1D(pool size=2),
             Dropout(0.3),
              # 3rd Conv1D block (new)
             Conv1D(filters=32, kernel size=3, activation='relu', padding='same'),
              BatchNormalization(),
             MaxPooling1D(pool size=2),
             Dropout(0.3),
             # Global pooling
             GlobalAveragePooling1D(),
             # Fully connected layers
             Dense(128, activation='relu', kernel regularizer=l2(0.001)),
             Dropout(0.3),
             Dense(64, activation='relu', kernel regularizer=l2(0.001)),
             Dropout(0.3),
              # Output layer
             Dense(3, activation='softmax')
          ])
          # Compile model
        ▼ cnn model.compile(
              optimizer=tf.keras.optimizers.Adam(learning rate=0.001),
             loss='categorical crossentropy',
             metrics=['accuracy']
```

```
# Callbacks
▼ early stop = EarlyStopping(
      monitor='val loss',
      patience=5,
      restore best weights=True
  # Train with class weights

    history cnn = cnn model.fit(
      X_train, y_train,
      epochs=30,
      batch size=32,
      validation_data=(X_val, y_val),
      callbacks=[early stop],
      verbose=1
  # Evaluate the model
  test_loss, test_acc = cnn_model.evaluate(X_test, y_test, verbose=1)
  print(f"Test Accuracy: {test acc:.4f}")
```

```
Epoch 1/30
96/96 ——
                      —— 19s 84ms/step - accuracy: 0.5619 - loss: 1.0773 - val accuracy: 0.5637 -
val loss: 1.0920
Epoch 2/30
96/96 ——
                        — 9s 91ms/step - accuracy: 0.5572 - loss: 1.0423 - val accuracy: 0.5637 -
val loss: 1.0634
Epoch 3/30
                       —— 7s 77ms/step - accuracy: 0.5889 - loss: 0.9753 - val accuracy: 0.3561 -
96/96 ———
val loss: 1.1002
Epoch 4/30
                       —— 8s 87ms/step - accuracy: 0.6620 - loss: 0.9077 - val accuracy: 0.3640 -
96/96 ———
val loss: 1.1500
Epoch 5/30
96/96 —
                        — 9s 90ms/step - accuracy: 0.7777 - loss: 0.6937 - val accuracy: 0.5007 -
val loss: 1.1651
Epoch 6/30
96/96 ——
                       —— 7s 77ms/step - accuracy: 0.8233 - loss: 0.5758 - val accuracy: 0.7043 -
val loss: 0.8637
Epoch 7/30
                       —— 10s 79ms/step - accuracy: 0.8204 - loss: 0.5137 - val accuracy: 0.4941 -
96/96 ———
val loss: 1.5666
Epoch 8/30
96/96 ——
                        — 8s 88ms/step - accuracy: 0.8606 - loss: 0.4218 - val accuracy: 0.6610 -
val loss: 1.2806
Epoch 9/30
                        — 10s 87ms/step - accuracy: 0.8663 - loss: 0.4127 - val accuracy: 0.6255 -
96/96 ——
val loss: 1.8420
Epoch 10/30
                       —— 9s 77ms/step - accuracy: 0.8903 - loss: 0.3678 - val accuracy: 0.6965 -
96/96 ———
val loss: 1.1956
Epoch 11/30
                        - 8s 88ms/step - accuracy: 0.9174 - loss: 0.3120 - val_accuracy: 0.6505 -
96/96 ———
val loss: 1.1924
24/24 ————
                       --- 1s 6ms/step - accuracy: 0.8134 - loss: 0.9866
Test Accuracy: 0.8095
```

In []: print(history_cnn.history) # For performance history

{'accuracy': [0.568189263343811, 0.5695037841796875, 0.5833059549331665, 0.6802497506141663, 0.7653 631567955017, 0.8156424760818481, 0.8304305076599121, 0.8527768850326538, 0.8777522444725037, 0.889 9112939834595, 0.9069996476173401], 'loss': [1.0561569929122925, 1.0197616815567017, 0.980232715606 6895, 0.8763259649276733, 0.7012444734573364, 0.5705533623695374, 0.5012837052345276, 0.44527161121 36841, 0.40174728631973267, 0.3667403757572174, 0.3238597810268402], 'val_accuracy': [0.56373190879 82178, 0.5637319087982178, 0.3561103940010071, 0.3639947474002838, 0.5006570219993591, 0.7043364048 00415, 0.49408674240112305, 0.6609724164009094, 0.6254927515983582, 0.6964520215988159, 0.650459945 2018738], 'val_loss': [1.0919725894927979, 1.0634212493896484, 1.1002413034439087, 1.14995467662811 28, 1.1650629043579102, 0.8637274503707886, 1.5665510892868042, 1.280602216720581, 1.84198534488677 98, 1.1955822706222534, 1.1923933029174805]}

Convolutional Neural Network (CNN) Model Summary

Approach Taken

- 1. Text Preprocessing
 - Tokenization
 - Lemmatization
 - TF-IDF vectorization (for initial trials)
 - Word embeddings (Word2Vec)
- 2. Handling Class Imbalance
 - · Applied SMOTE to balance the dataset
- 3. Model Architecture
 - Input layer: Word embeddings as input
 - · Convolutional layers with ReLU activation
 - MaxPooling layers to downsample features
 - Fully connected dense layers
 - · Output layer with softmax activation for classification
- 4. Training & Optimization
 - · Optimizer: Adam
 - Loss function: Categorical Crossentropy
 - Batch size: 32

- Epochs: 30 (early stopping applied in one trial)
- Validation set used to monitor generalization performance

Results & Findings

- Balanced Training Approach:
 - Accuracy started low (49.45%) and gradually increased to **63.12%** on the training set.
 - Validation accuracy fluctuated between 56% and 61%, showing signs of overfitting.
 - Test accuracy remained at **60.45**%, indicating poor generalization.
- Early Stopping Approach:
 - Model initially improved, reaching up to 91.74% accuracy on training data.
 - However, validation performance was unstable, peaking at 70.43% but later dropping significantly.
 - Test accuracy showed better results at **80.95**%, but the model was inconsistent due to overfitting.

Conclusion

Despite implementing CNN and tuning various hyperparameters, the model did not provide significant improvements in accuracy compared to other models tested earlier. Overfitting was a key issue, and validation performance fluctuated, making the model unreliable for deployment.

Final Model Selection

After comprehensive evaluation of multiple models, including traditional machine learning algorithms and deep learning architectures, the **Stacked Model with Class Weights** was selected as the optimal solution for sentiment analysis of Apple-related tweets.

Justification for Selection:

- Balanced Performance: The model achieved an accuracy of 72%, ensuring a well-distributed precision-recall balance across sentiment classes.
- Improved Generalization: Unlike deep learning models such as CNN and LSTM, which exhibited overfitting, the stacked model
 maintained consistent performance on unseen data.
- Enhanced Minority Class Detection: It outperformed other models in recognizing positive and negative sentiment, addressing class imbalance more effectively.
- Interpretability & Explainability: The combination of Logistic Regression and Random Forest within the stack ensures transparency, making insights more actionable for stakeholders.

Rationale for Not Selecting Other Models:

- **XGBoost:** While a strong performer, it did not significantly outperform the stacked model in handling class imbalance and had a slight trade-off in interpretability.
- Traditional ML Models (Logistic Regression, Random Forest Individually): These models, when used separately, struggled with class imbalance and had lower recall for minority sentiment classes.
- **Deep Learning Models (CNN, LSTM):** These models demonstrated strong pattern recognition but suffered from **overfitting**, leading to inconsistencies in performance on test data.

The **Stacked Model with Class Weights** delivers the best trade-off between **accuracy, generalization, and interpretability**, making it the most effective choice for sentiment analysis in this study.

Recommendations

- 1. **Address recurring negative sentiment themes** by analyzing key concerns and implementing targeted improvements to enhance brand perception.
- 2. **Leverage positive sentiment in marketing campaigns** by engaging with satisfied customers and amplifying their feedback to strengthen brand loyalty.
- 3. **Proactively engage with neutral sentiment tweets** to convert passive opinions into positive experiences through personalized interactions and support.
- 4. **Optimize marketing strategies based on peak discussion times** by aligning promotional efforts with high-engagement periods for maximum impact.
- 5. **Monitor sentiment trends at a product or feature level** to quickly identify and resolve issues, improving overall customer satisfaction.
- 6. **Implement the Stacked Model with Class Weights** to enable real-time sentiment classification and more accurate sentiment tracking.
- 7. **Enhance sentiment detection accuracy** by integrating external metadata, refining preprocessing techniques, and fine-tuning model parameters.
- 8. **Conduct competitive sentiment benchmarking** to understand how Apple's brand perception compares to competitors and identify areas for differentiation.
- 9. **Strengthen brand advocacy through influencers and online communities** by fostering positive discussions and strategic partnerships.

Conclusion

Sentiment analysis of Apple-related tweets provides real-time insights to enhance decision-making. The Stacked Model with Class Weights offers a reliable and scalable solution for sentiment classification, helping Apple track customer sentiment effectively. By leveraging these insights, Apple can improve brand perception, refine marketing strategies, and enhance customer experience. Addressing negative sentiment, amplifying positive engagement, and optimizing responses to neutral sentiment will strengthen customer loyalty. Further improvements, such as expanding the dataset and integrating external sentiment trends, can enhance accuracy and business impact.