BeyondRounds Website Content

About Us

Where Doctors Become Friends

The idea for BeyondRounds was born during one of those late-night shifts that every doctor knows too well. After years of moving between hospitals, specializing, and diving deep into the demanding world of medicine, I found myself surrounded by colleagues but genuinely lonely.

Don't get me wrong – I loved connecting with people. I've always been social, meeting new faces, sharing stories, and building connections wherever I went. But there was something missing. The conversations always seemed to circle back to cases, protocols, and the latest medical research. While professionally enriching, I craved something deeper – real friendships that went beyond the hospital walls.

Everything changed one evening when I was introduced to four other doctors through a mutual friend. We met for drinks, and what started as casual conversation quickly evolved into something special. We discovered we shared the same passion for hiking, had similar music tastes, and – surprisingly – the same quirky sense of humor that only seemed to make sense to fellow doctors.

One of these doctors, now one of my closest friends, lived in Berlin. Despite the distance, we found ourselves calling each other regularly, sharing not just our professional challenges, but our weekend adventures, travel plans, and life dreams. It was then I realized something profound: there's an unspoken understanding between doctors that's hard to find elsewhere.

We get each other. We understand the unique pressures, the irregular schedules, the weight of responsibility we carry. But more importantly, we understand the person behind the white coat – someone who chose medicine not just as a career, but as a calling.

That's when it hit me: if I felt this isolated despite working in environments filled with brilliant medical professionals, how many other doctors were experiencing the same thing? How many were moving to new cities for residencies, fellowships, or positions, struggling to build meaningful friendships outside their specialty?

BeyondRounds was born from this realization.

We created BeyondRounds because we believe every doctor deserves to find their tribe – people who understand the unique rhythm of medical life but share interests that extend far beyond medicine. Whether you're passionate about rock climbing, love exploring new restaurants, are a weekend warrior on the tennis court, or prefer quiet coffee conversations about books and travel, there are doctors out there who share your interests and are looking for the same genuine connections you are.

Our mission is simple: to help doctors discover friendships that enrich their lives outside the hospital. Because when you find your people – your tribe – everything else falls into place.

Join thousands of doctors who've already found their tribe. Your next great friendship is just one match away.

FAQ

General Questions

What is BeyondRounds? BeyondRounds is a premium social club exclusively for verified doctors. We match you weekly with 2-3 other doctors in your city based on shared interests, hobbies, and availability – not for professional networking, but to build genuine friendships.

How is this different from other networking apps? We're not about professional networking or dating. BeyondRounds is specifically designed for doctors to make real friends who understand their lifestyle and share their personal interests outside of medicine.

Who can join BeyondRounds? Only verified medical doctors, including medical students, residents, fellows, and practicing physicians. We manually verify all members through license verification and photo confirmation.

Matching & Groups

How does the matching work? Every Thursday at 4 PM, our algorithm creates small groups of 3-4 doctors based on your specialty, interests, availability, and location. You'll receive an email and in-app notification when your new group is ready.

What if I don't click with my group? That's completely normal! You'll get a new group every week, and our algorithm learns from your feedback to make better matches over time. We also ensure you won't be matched with the same person again for at least 6 weeks.

Can I choose my own matches? Our curated approach is what makes BeyondRounds special. Trust our algorithm – it's designed by doctors, for doctors, and gets smarter with each match.

Meetings & Safety

Where do groups meet? Groups decide together where to meet within your city. Popular options include coffee shops, restaurants, parks, or activity-based meetups like hiking or sports.

Is it safe to meet strangers? All members are verified doctors, and we encourage meeting in public places. Our Al facilitator, RoundsBot, helps groups plan safe, public meetups and provides conversation

starters.

What if someone doesn't show up? We take no-shows seriously. Members get one warning, a temporary pause after the second no-show, and potential removal after the third.

Pricing & Membership

How much does BeyondRounds cost?

• **Trial:** €9.99 (first month)

• **Founders:** €14.99/month (limited time)

• **Core:** €29.99/month

Premium: €49.99/month (includes advanced filtering)

Can I cancel anytime? Yes, you can cancel your subscription at any time through your account settings. You'll continue to receive matches until your current billing period ends.

What's the 30-Day Friendship Guarantee? If you don't have at least 2 meaningful meetups in your first 30 days, we'll provide a full refund. We're confident you'll love the connections you make!

Terms & Conditions

Last Updated: [Date]

1. Acceptance of Terms

By using BeyondRounds ("the Service"), you agree to these Terms & Conditions. If you don't agree, please don't use our service.

2. Eligibility

- You must be a licensed medical doctor, medical student, resident, or fellow
- You must be at least 18 years old
- You must provide accurate verification information
- You agree to maintain professional conduct at all times

3. Account & Verification

- You must verify your medical credentials through license upload
- False information or impersonation results in immediate termination
- You're responsible for maintaining account security

• One account per person

4. Subscription & Billing

- All subscriptions are recurring until cancelled
- Prices may change with 30 days notice
- Refunds only available under our 30-Day Friendship Guarantee
- No partial month refunds after the guarantee period

5. Code of Conduct

Members must:

- Treat all members with respect and professionalism
- Attend scheduled meetups or provide reasonable notice
- Maintain confidentiality about other members' personal information
- Report inappropriate behavior immediately

6. Prohibited Behavior

The following will result in immediate termination:

- Harassment, discrimination, or hate speech
- Solicitation for professional services or business
- Sharing personal information without consent
- Using the platform for dating or romantic purposes
- Spam or commercial promotion

7. Intellectual Property

All content, features, and functionality are owned by BeyondRounds and protected by international copyright and trademark laws.

8. Privacy & Data

Your privacy is important to us. Please review our Privacy Policy for details on how we collect, use, and protect your information.

9. Limitation of Liability

BeyondRounds is not responsible for:

- Actions of other members during meetups
- Personal safety during offline meetings
- Disputes between members
- Loss or damage resulting from service use

10. Termination

We may terminate accounts for violation of these terms. Upon termination, your right to use the service ceases immediately.

11. Changes to Terms

We may update these terms occasionally. Continued use after changes constitutes acceptance of new terms.

12. Contact

Questions about these terms? Contact us at legal@beyondrounds.com

Privacy Policy

Last Updated: [Date]

Your Privacy Matters

At BeyondRounds, we're committed to protecting your privacy and handling your data responsibly. This policy explains what information we collect and how we use it.

Information We Collect

Account Information:

- Name, age, gender, city
- Medical specialty and career stage
- Contact information (email, phone)

Verification Data:

- Medical license/ID photos
- Selfie for identity confirmation
- Professional credentials

Matching Information:

- Interests, hobbies, and preferences
- Availability and meeting preferences
- Feedback about matches and meetups

Usage Data:

- App usage patterns
- Communication within groups
- Device and location information

How We Use Your Information

- Create compatible matches with other doctors
- Facilitate group communications
- Verify medical credentials
- Improve our matching algorithm
- Send service notifications and updates
- Ensure platform safety and security

Information Sharing

We **never** sell your personal information. We only share data:

- With matched group members (limited profile info only)
- With service providers (payment processing, hosting)
- When required by law
- With your explicit consent

Data Security

- All data encrypted in transit and at rest
- Servers hosted in GDPR-compliant EU facilities
- Regular security audits and monitoring
- Verification photos deleted after 90 days

Your Rights (GDPR)

• Access your personal data

- Correct inaccurate information
- Delete your account and data
- Export your data
- Withdraw consent for processing

Data Retention

- Active accounts: data retained while active
- Cancelled accounts: data deleted within 30 days
- Verification photos: deleted after 90 days
- Anonymous usage analytics: retained for improvement

Cookies & Tracking

We use essential cookies for functionality and analytics cookies to improve our service. You can control cookie preferences in your browser.

Contact Us

Questions about privacy? Email us at <u>privacy@beyondrounds.com</u> or write to: BeyondRounds Privacy Team [Address] [City, Country]

Cancellation & Refund Policy

Easy Cancellation

You can cancel your BeyondRounds subscription at any time through your account settings. No questions asked, no hassle.

How to Cancel

- 1. Log into your BeyondRounds account
- 2. Go to Account Settings > Subscription
- 3. Click "Cancel Subscription"
- 4. Confirm your cancellation

Or email us at support@beyondrounds.com with "Cancel Subscription" in the subject line.

What Happens When You Cancel

• You'll continue to receive matches until your current billing period ends

- Access to premium features continues until subscription expires
- Your account and profile remain active until the end of the billing cycle
- No additional charges after cancellation

30-Day Friendship Guarantee

New members only: If you don't have at least 2 meaningful meetups with other doctors in your first 30 days, we'll provide a full refund.

To claim your guarantee:

- Email support@beyondrounds.com within 30 days of signup
- Provide brief feedback about your experience
- Refund processed within 5-7 business days

Regular Refund Policy

After the 30-day guarantee period, subscriptions are non-refundable. This policy allows us to:

- Maintain consistent group formation
- Ensure serious commitment from members
- Keep membership costs low for everyone

Special Circumstances

We may consider refunds in exceptional circumstances such as:

- Technical issues preventing service use
- Medical emergencies affecting participation
- Relocation outside service areas

Contact support@beyondrounds.com to discuss your situation.

Billing Questions

- Charges appear as "BeyondRounds" on your statement
- Billing cycles are monthly from your signup date
- Price changes require 30 days notice
- Contact <u>support@beyondrounds.com</u> for billing inquiries

Blog Content Ideas

1. "The Hidden Epidemic: Why Doctors Are Lonely (And What We're Doing About It)"

Exploring the unique challenges doctors face in building friendships and maintaining social connections.

2. "5 Doctors Share How BeyondRounds Changed Their Social Lives"

Real member testimonials about finding friendship through the platform.

3. "The Science of Friendship: Why Doctors Need Doctor Friends"

Research-backed article about shared experiences and understanding in professional peer relationships.

4. "From Scrubs to Social: Transitioning from Work Mode to Friend Mode"

Tips for doctors on separating professional and personal interactions.

5. "New City, New Job, New Friends: A Resident's Guide to Social Survival"

Practical advice for medical professionals relocating for training or positions.

6. "Beyond Medicine: Doctors Share Their Surprising Hobbies and Passions"

Showcasing the diverse interests of medical professionals outside healthcare.

7. "The Art of Medical Small Talk: Conversations That Go Beyond Cases"

Guide to building personal connections with fellow doctors.

8. "Work-Life Balance for Doctors: Why Friends Matter More Than You Think"

Discussing the mental health and wellness benefits of strong social connections.