

Customers

<u>Customer_id</u>	name	address	Phone_number	email	loyalty_points	service_plan_id
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Customer_Subscriptions

<u>subscription_id</u>	customer_id	plan_id	subscription_date	status
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Service_Plans

<u>plan_id</u>	plan_name	price	data_limit	call_minutes	additional_features
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Service_Usage

<u>usage_id</u>	customer_id	plan_id	data_used	minutes_used	sms_used	billing_cycle
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Customer_Actions

<u>Action_id</u>	Customer_id	Action_type	recepient_number	Action_timestamp	Duration_seconds
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Feedback

<u>feedback_id</u>	customer_id	service_feedback	rating	feedback_date
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Purchase_Orders

<u>order_id</u>	customer_id	inventory_id	quantity	order_status
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Payments

<u>payment_id</u>	customer_id	amount	payment_date	payment_method	status
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Complaint

<u>complaint_id</u>	customer_id	complaint_date	complaint_type
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Login

<u>login_id</u>	customer_id	username	password_hash
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Loyalty_Redeptions

<u>redemption_id</u>	customer_id	loyalty_id	points_redeemed	reward
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Loyalty_Programs

<u>loyalty_id</u>	program_name	point_conversion_rate	reward_tiers
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Employees

<u>employee_id</u>	name	role	department	salary	assigned_location	username	password
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Tower_Assignments

<u>assignment_id</u>	employee_id	tower_id	assignment_date	task_description
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Towers

<u>Tower_id</u>	Location	Coverage_radius	Status	Last_maintenance_date	Energy_usage
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Network_Issues

<u>Issue_id</u>	Tower_id	Issue_type	Reported_date	Resolved_date	Resolution_summary
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Inventory

<u>Inventory_id</u>	Item_name	Quantity	Location	Status	price
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Regions

<u>region_id</u>	region_name	coverage_area	population_density
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CEO

<u>Ceo_id</u>	Name	Office_location	Contact_info
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